

## *Quarter 3 Summary 2015*

### *Nursing Assistant Staffing*

The data collected and submitted by the nursing facilities is based on self-reporting. The DHS, Office of Licensing & Regulatory Oversight makes no representations of the accuracy of the facilities reports.



This summary is a compilation of findings from the Third Quarter 2015 of the Nursing Facility Nursing Assistant Staffing Program. This program was initiated following the Nursing Facility Governors Commission of October 2006, which concluded that enforcing minimum levels of nursing assistant nursing facility staff was an important step in maximizing the quality of care and life for nursing facility residents.

The Third Quarter 2015 NA Staffing Report Summary was compiled from mandatory self-reports provided by each of the 137 nursing facilities within Oregon. Each facility is required to send its NA staffing report within a specified quarterly timeframe. This summary reflects the months of July, August, and September of 2015.

Shortages are categorized by levels of staffing below the minimum standard required by Oregon Administrative Rule over the Quarter. Shortages less than 3% are considered Level I; 3% - 9% are Level II; 9%-15% are Level III; and greater than 15% are Level IV.

Of the 137 facilities:

- Level 0 59 (43 percent) were compliant in maintaining minimum staffing ratios 100 percent of the time;
- Level I (Short 0-8 staff) 49 (36 percent) ;
- Level II (Short 9-25 staff) 21 (15 percent);
- Level III (Short 26-41 staff) 5 (4 percent);
- Level IV (Short 42 and above) 3 (2 percent).

Please refer to **Table 1.1** for outcomes by facility.

The average Civil Penalty for staffing ratio shortages was \$1,270.00, and the average Civil Penalty for late reporting was \$550.00.

It should be noted that sanctions are currently only applied to those facilities with Level II shortages or above. However, facilities at Level I are reviewed for pattern and trends

related to shortages of nursing assistants, negative outcomes to residents, or rule violations that may require intervention.

The total assessed Civil Penalties were:

- \$19,050.00 for staffing ratio shortages, and;
- \$1,650.00 for inaccurate reporting for a total of \$20,700.00.

Please refer to **Table 1.2** for these figures.

To see the full Nursing Facility Staffing Commission Final Report (October 2006) or for a copy of the Nursing Assistant Staffing Program Guide for Nursing Facility Providers, please contact the DHS, Office of Licensing and Regulatory Oversight.

Contact:

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For the Oregon Administrative Rule that guides policy for this report, please go to [www.dhs.state.or.us/policy/spd/rules/411\\_086.pdf](http://www.dhs.state.or.us/policy/spd/rules/411_086.pdf).

Statistic

**Table 1.1***Third Quarter Statistics 2015*

| <i>Facility</i>                    | <i>Number of Staff Short</i> | <i>Number of Staff Above Minimum Standard</i> |
|------------------------------------|------------------------------|---|
| Aidan Senior Living at Reedsport   | 2.00                         | 32.00   |
| Avamere Beaverton                  | 0.00                         | 62.00   |
| Avamere Clackamas                  | 0.00                         | 2.00  |
| Avamere Coos Bay                   | 6.00                         | 37.50   |
| Avamere Court at Keizer            | 0.00                         | 163.50  |
| Avamere Crestview                  | 0.00                         | 28.00   |
| Avamere Eugene                     | 1.00                         | 107.00  |
| Avamere Hillsboro                  | 1.00                         | 53.50   |
| Avamere Junction City              | 0.00                         | 50.00   |
| Avamere King City                  | 2.00                         | 36.00   |
| Avamere Lebanon                    | 38.00                        | 0.00  |
| Avamere Newport                    | 0.00                         | 16.00   |
| Avamere Oregon City                | 0.00                         | 21.00   |
| Avamere Riverpark Eugene           | 0.00                         | 8.00  |
| Avamere Rouge                      | 0.00                         | 9.00  |
| Avamere Salem (Salem Transitional) | 0.00                         | 111.00  |
| Avamere Sunnyside Care Center      | 0.00                         | 26.00   |

**Table 1.1***Third Quarter Statistics 2015*

| <i>Facility</i>              | <i>Number of Staff Short</i> | <i>Number of Staff Above Minimum Standard</i> |
|------------------------------|------------------------------|---|
| Avamere Three Fountains      | 0.00                         | 16.00   |
| Avamere Twin Oaks            | 0.00                         | 0.50  |
| Baycrest Health Center       | 23.50                        | 157.50  |
| Bend Transitional Care       | 8.50                         | 31.50   |
| Blue Mountain Nursing Home   | 0.00                         | 93.00   |
| Care Center East             | 0.00                         | 17.00   |
| Cascade Manor                | 0.00                         | 210.50  |
| Cascade Terrace              | 8.80                         | 15.00   |
| Cascade View                 | 23.00                        | 135.50  |
| Chehalem Health              | 28.00                        | 22.00   |
| Clatsop Care Center          | 4.00                         | 196.00  |
| Coast Fork Nursing Center    | 22.00                        | 6.00  |
| Columbia Basin Care Facility | 23.00                        | 32.00   |
| Columbia Care Center         | 0.00                         | 101.50  |
| Cornerstone Care Option      | 5.00                         | 154.00  |
| Corvallis Manor              | 0.00                         | 13.00   |
| Creswell Health and Rehab    | 46.00                        | 32.00   |

**Table 1.1***Third Quarter Statistics 2015*

| <i>Facility</i>             | <i>Number of Staff Short</i> | <i>Number of Staff Above Minimum Standard</i> |
|-----------------------------|------------------------------|---|
| Dallas Retirement Village   | 13.00                        | 244.00  |
| East Cascade                | 4.00                         | 150.00  |
| Fair View THC               | 4.00                         | 16.00   |
| Fernhill Estates            | 4.00                         | 34.00   |
| Forest Grove Rehab & Health | 24.00                        | 62.00   |
| French Prairie Nursing      | 1.00                         | 69.00   |
| Friendship Health Center    | 5.00                         | 192.00  |
| Gateway Care & Retirement   | 0.00                         | 27.00   |
| Glisan Care Center          | 13.00                        | 16.00   |
| Gracelen Terrace LTCF       | 0.00                         | 143.00  |
| Green Valley Rehab Health   | 0.00                         | 127.50  |
| GSS - Curry Village         | 1.50                         | 65.00   |
| GSS - Eugene                | 0.00                         | 17.00   |
| GSS - Fairlawn              | 0.00                         | 8.00  |
| Healthcare at Foster Creek  | 0.00                         | 188.00  |
| Hearthstone                 | 0.00                         | 66.50   |
| Highland House              | 0.00                         | 3.00  |

**Table 1.1***Third Quarter Statistics 2015*

| <i>Facility</i>               | <i>Number of Staff Short</i> | <i>Number of Staff Above Minimum Standard</i> |
|-------------------------------|------------------------------|---|
| Hillsboro Health & Rehab      | 0.00                         | 0.00  |
| Hillside Heights              | 5.00                         | 16.00   |
| Holladay Park Plaza           | 4.00                         | 55.00   |
| Hood River Care Center        | 7.00                         | 189.00  |
| Independence Health (EV)      | 1.00                         | 5.00  |
| LaGrande Post-Acute           | 0.00                         | 269.00  |
| Lake Dist Hosp & LTCF         | 0.00                         | 139.00  |
| Laurel Hill Nursing and Rehab | 0.00                         | 52.00   |
| Laurelhurst Village           | 0.00                         | 114.00  |
| Lawrence Convalescent Ctr     | 10.00                        | 90.50   |
| Lebanon Veteran's Home        | 0.00                         | 2351.00                                       |
| Life Care McMinnville         | 0.00                         | 15.00   |
| Life Care of Coos Bay         | 4.00                         | 7.75  |
| Linda Vista Nursing           | 6.00                         | 27.00   |
| Marian Estates                | 0.90                         | 185.00  |
| Marquis Care at Autumn Hills  | 0.00                         | 0.00  |
| Marquis Care at Centennial    | 0.00                         | 40.00   |

**Table 1.1***Third Quarter Statistics 2015*

| <i>Facility</i>                 | <i>Number of Staff Short</i> | <i>Number of Staff Above Minimum Standard</i> |
|---------------------------------|------------------------------|---|
| Marquis Care at Hope Village    | 0.00                         | 12.50   |
| Marquis Care at Mt. Tabor       | 0.00                         | 12.00   |
| Marquis Care at Newberg         | 0.00                         | 8.00  |
| Marquis Care at Oregon City     | 0.00                         | 35.00   |
| Marquis Care at Piedmont        | 0.00                         | 93.00   |
| Marquis Care at Plum Ridge      | 0.00                         | 121.00  |
| Marquis Care at Silver Gardens  | 0.00                         | 35.50   |
| Marquis Care at Springfield     | 0.00                         | 84.00   |
| Marquis Care at Vermont Hills   | 1.00                         | 2.00  |
| Marquis Care at Wilsonville     | 5.00                         | 16.00   |
| Marquis Care at Forest Grove    | 0.00                         | 7.00  |
| Marquis Mill Park (Powellhurst) | 1.00                         | 24.00   |
| Marquis Tualatin                | 2.00                         | 110.00  |
| Mary's Woods at Marylhurst      | 0.00                         | 2.00  |
| Maryville Nursing Home          | 1.50                         | 587.00  |
| Meadow Park Health              | 7.00                         | 25.00   |
| Menlo Park Health Care          | 3.00                         | 3.00  |

**Table 1.1***Third Quarter Statistics 2015*

| <i>Facility</i>              | <i>Number of Staff Short</i> | <i>Number of Staff Above Minimum Standard</i> |
|------------------------------|------------------------------|---|
| Mennonite Home               | 3.00                         | 480.00  |
| Milton-Freewater Health (EV) | 0.00                         | 2.00  |
| Milwaukie Convalescent Ctr   | 0.00                         | 11.00   |
| Mirabella                    | 1.00                         | 135.00  |
| Molalla Manor Care Ctr       | 1.00                         | 15.00   |
| Myrtle Point Care Center     | 59.00                        | 3.50  |
| Nehalem Valley Care Ctr      | 0.00                         | 43.00   |
| Prestige McMinnville         | 9.25                         | 39.50   |
| Ochoco Care Center           | 7.40                         | 16.00   |
| Oregon City HCC              | 24.00                        | 3.00  |
| Oregon Veterans' Home        | 4.38                         | 132.00  |
| Pacific H&R                  | 8.00                         | 9.00  |
| Park Forest Care Center      | 24.00                        | 11.00   |
| Pearl at Kruse Way, The      | 0.00                         | 76.00   |
| Pilot Butte Rehab Center     | 0.00                         | 49.00   |
| Pioneer Nursing HHD          | 1.00                         | 139.00  |
| Porthaven Healthcare Ctr     | 12.00                        | 108.00  |

**Table 1.1***Third Quarter Statistics 2015*

| <i>Facility</i>           | <i>Number of Staff Short</i> | <i>Number of Staff Above Minimum Standard</i> |
|---------------------------|------------------------------|---|
| Portland Health and Rehab | 4.00                         | 23.00   |
| Presbyterian CCC          | 0.00                         | 409.00  |
| Prestige Care Reedwood    | 14.00                        | 16.00   |
| Prestige Gresham Rehab    | 20.00                        | 72.50   |
| Providence Benedictine    | 0.00                         | 1524.00                                       |
| Providence Child Center   | 0.00                         | 0.00  |
| Redmond Health CC         | 1.00                         | 5.50  |
| Regency Albany            | 2.00                         | 34.00   |
| Regency Florence          | 10.00                        | 35.00   |
| Regency Gresham Nursing   | 21.50                        | 51.50   |
| Regency Hermiston Nursing | 70.00                        | 17.50   |
| Robison Jewish Health Ctr | 3.00                         | 402.00  |
| Rogue Valley Manor        | 8.50                         | 80.00   |
| Rose City Nursing Home    | 15.50                        | 1.00  |
| Rose Haven Nursing Ctr    | 0.00                         | 131.50  |
| Rose Linn Care Center     | 5.00                         | 45.00   |
| Rose Villa                | 1.00                         | 214.00  |

**Table 1.1***Third Quarter Statistics 2015*

| <i>Facility</i>            | <i>Number of Staff Short</i> | <i>Number of Staff Above Minimum Standard</i> |
|----------------------------|------------------------------|---|
| Royale Gardens Health      | 0.00                         | 133.00  |
| Sheridan Care Center       | 21.50                        | 2.00  |
| Sherwood Park Nursing      | 3.00                         | 276.00  |
| South Hills                | 15.50                        | 74.25   |
| The Dalles Health (EV)     | 0.00                         | 1.50  |
| Tierra Rose Care Center    | 28.00                        | 48.00   |
| Timberview Care Center     | 1.00                         | 5.00  |
| Town Center Village Rehab  | 11.00                        | 41.00   |
| Trinity Mission H & R      | 36.50                        | 52.00   |
| Umpqua Valley Nursing      | 0.00                         | 6.00  |
| Valley West Health CC      | 1.00                         | 64.00   |
| Village at Hillside        | 1.00                         | 56.50   |
| Village Health Care        | 3.00                         | 13.00   |
| Village Manor              | 0.00                         | 9.00  |
| West Hills Health & Rehab  | 2.00                         | 159.50  |
| Willamette View Health Ctr | 0.00                         | 1.00  |
| Willowbrook Terrace        | 6.00                         | 4.00  |

**Table 1.1***Third Quarter Statistics 2015*

| <i>Facility</i>        | <i>Number of Staff Short</i> | <i>Number of Staff Above Minimum Standard</i> |
|------------------------|------------------------------|---|
| Windsor Health & Rehab | 3.00                         | 35.00   |

\* Nursing facilities with either an Enhanced Care Unit or Memory Care Community, which does not enable the sharing of nursing assistant staff with other areas of the facility.

Outliers (2)

**Table 1.2****Third Quarter Civil Penalties**

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| Facility                  | Staff Short<br>Assessed for CP | Level | Civil Penalty      |
|---------------------------|--------------------------------|-------|--------------------|
| Baycrest Health Center ** | 23.5                           | II    | \$3,100.00         |
| Cascade View              | 22                             | II    | \$1,300.00         |
| Chehalem**                | 24                             | II    | \$400.00           |
| Coast Fork**              | 22                             | II    | \$50.00            |
| Creswell**                | 46                             | IV    | \$550.00           |
| Forest Grove**            | 22                             | II    | \$50.00            |
| Oregon City**             | 31                             | III   | \$1,900.00         |
| Porthaven**               | 12                             | II    | \$150.00           |
| Prestige Care Reedwood    | 14                             | II    | \$50.00            |
| Prestige Gresham Rehab**  | 20                             | II    | \$50.00            |
| Regency Hermiston **      | 70                             | IV    | \$10,150.00        |
| Tierra Rose**             | 28                             | III   | \$250.00           |
| Town Center Rehab         | 9                              | II    | \$50.00            |
| Trinity Mission           | 39.5                           | III   | \$1,000.00         |
| <b>Total</b>              |                                |       | <b>\$19,050.00</b> |

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\* Indicates facility participating in Quality Initiative Partnership Plan as an alternative to paying a monetary Civil Penalty. The facility must submit a sustainable plan involving the CNAs that will result in resident care improvements that is acceptable to the Nursing Facility Licensing Team.

\*\* Indicates a facility participating in a Staffing Plan of Correction (SPOC)

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