Nursing Facility News Hour

October 22, 2014
10:00 to 11:00 am

Welcome & Introductions

Dave Allm, Manager
Nursing Facility Licensing

DHS

Survey Update

Keith Ramey, Survey Manager

Celeste Symonette, Survey Manager

DHS

Top 10 Citations – Dave Allm, Manager

Oregon Department of Human Services
Aged and Physically Disabled

Top 10 Citations Trend Report — Current QTR = 04/01/14 - 06/30/14

Submitted 07/25/2014

Nursing Facilities Health Tags

	1	2	3	4	5	6	7	8	9	10	Total cites	Surveys Recerts/ Comp	Avg. Cites/ Survey
Current QTR	309(22)	323(14)	329(11)	272(8)	280(8)	281(7)	431(7)	441(7)	314(6)	226(5)	168	29/69	3.5/ 1
Prior QTR	309(18)	323(14)	431(9)	329(8)	272(7)	281(7)	314(7)	441(7)	253(6)	280(5)	167	23/52	4.8/1
2013	323(72)	309(70)	329(39)	272(33)	371(34)	279(29)	281(28)	441(28)	157(27)	514(26)	731	90/275	5/1.2
2012	323(72)	309(50)	281(33)	329(32)	272(29)	441(29)	279(25)	514(22)	431(21)	333(19)	690	118/264	3.3/1.2
2011	309(89)	323(75)	281(62)	279(32)	329(32)	225(29)	314(28)	272(27)	371(26)	441(23)	775	98/297	5/1.1
2010	309(110)	323(60)	281(51)	329(39)	279(32)	465(28)	314(22)	441(22)	225(21)	371(20)	629	125/321	4.3/1

Nursing Facilities LSC Tags

Current QTR	50(18)	52(16)	62(16)	48(12)	144(10)	69(9)	147(9)	46(6)	64(6)	72(5)	166	28	5.9
Prior QTR	50(13)	51(11)	144(11)	62(10)	48(8)	76(8)	18(7)	29(7)	66(7)	147(7)	130	22	5.9
2013	50(46)	147(44)	62(42)	51(36)	48(28)	144(26)	69(22)	64(21)	29(17)	76(17)	473	90/1	5.3
2012	147(81)	62(63)	48(51)	29(43)	50(43)	144(40)	51(33)	18(30)	69(30)	17(29)	763	117	6.5
2011	147(82)	62(73)	144(67)	52(50)	18(49)	48(49)	69(47)	50(43)	51(37)	17(36)	1008	96/ 1	10.4/ 7
2010	147(93)	62(79)	18(76)	48(60)	144(60)	52(52)	72(51)	64(48)	50(47)	56(47)	1032	128/1	8.1

Community Based Care (ALF & RCF) — Bold not counted in total

Current QTR	**999(52)**	260(45)	270(45)	280(36)	303(32)	310(32)	240(30)	370(29)	252(27)	290(24)	525	53	9.9
Prior QTR	**999(35)**	270(29)	303(27)	370(27)	260(26)	290(21)	280(18)	310(18)	252(15)	240(14)	345	52	6.6
2013	**999(165)**	270(103)	260(102)	303(86)	280(77)	310(63)	240(58)	290(50)	252(48)	231(42)	1160	256	4.5
2012	**999(136)**	260(99)	270(91)	370(83)	303(67)	280(66)	240(57)	252(54)	310(47)	290(46)	979	201	4.9
2011	**999(119)**	303(114)	260(111)	270(105)	280(99)	240(77)	231(62)	252(61)	290(52)	310(51)	1236	201	6.1
2010	**999(112)**	270(72)	280(66)	303(61)	260(57)	240(36)	252(32)	330(31)	232(30)	230(29)	1011	242	4.2

Memory Care/ Alzheimer Care Unit Tags

Current QTR	142(15)	162(15)	154(4)	165(4)	163(3)	164(3)	140(1)	146(1)	150(1)	161(1)	50	17	2.9
Prior QTR MC	162(11)	142(9)	154(5)	164(3)	165(2)	168(2)	140(1)	161(1)	163(1)	173(1)	39	12	3.5
2013	162(34)	142(26)	163(8)	164(8)	154(7)	173(6)	161(5)	165(5)	140(3)	150(3)	111	41	2.7
2012	162(39)	142(36)	154(10)	165(7)	164(6)	173(4)	161(3)	163(3)	168(3)	146(2)	118	42	2.8

Submitted 08/28/2014

Top 10 Citations – Dave Allm, Manager

2011	162(41)	142(33)	161(9)	164(9)	165(8)	154(5)	163(5)	140(3)	160(3)	168(3)	129	50	2.58
2010	246(20)	244(10)	245(5)	211(4)	240(4)	231(2)	250(2)	200(1)	226(1)	234(1)	52	30	1.7

Oregon Fire Safeety Regulations

Current QTR	130(1)										1		
Q4 & Q1 13, 14	- No tags for 4th Q 13 and 1st Q 14										0		
Q3 2013	51(1)										1		1
Q2 2013	51(3)										3		1
Q1 2013	51(1)										1		
Q4 2013	- No tags for this quarter												
Q3 2012	51(3)	48(1)	56(1)								5	3	1.7

Nursing Facility Tags and Description

0157 NOTIFY OF CHANGES(injury/decline/room)Etc.
0159 PROTECTION OF RESIDENT FUNDS
0221 RIGHT TO BE FREE FROM PHYSICAL RESTRAINTS NOT REQ'D FOR TX
0225 NOT EMPLOY PERSONS GUILTY OF ABUSE
0226 POLICIES, PROCEDURES PROHIBIT ABUSE, NEGLECT
0272 COMPREHENSIVE ASSESSMENTS
0274 RESIDENT ASSESSMENT
0276 QUARTERLY REVIEW OF ASSESSMENTS
0278 RESIDENT ASSESSMENT
0279 COMPREHENSIVE CARE PLANS
0280 DEVELOPMENT/PREP/REVIEW OF COMP CARE PLAN
0281 COMPREHENSIVE CARE PLANS
0283 DISCHARGE SUMMARY
0309 PROVIDE NECESS CARE FOR HIGHEST PRAC WELL BEING
0312 ACTIVITIES OF DAILY LIVING
0314 PROPER TREATMENT TO PREVENT/HEAL PRESSURE SORES
0315 URINARY INCONTINENCE
0323 FACILITY IS FREE OF ACCIDENT HAZARDS
0324 SUPERVISION/DEVICES TO PREVENT ACCIDENTS
0329 DRUG REGIMEN IS FREE FROM UNNECESSARY DRUGS
0333 RESIDENTS FREE FROM SIGNIFICANT MED ERRORS
0371 SANITARY CONDITIONS: FOOD PREP & SERVICE
0431 DRUG RECORDS LABEL/STORE DRUGS & BIOLOGICALS
0441 INFECTION CONTROL
0465 ENVIRONMENT IS SAFE/FUNCTIONAL/SANITARY/COMFORTABLE

Nursing Facility Life Safety Code Tags and Descrip

K 0012 Building construction type and height
K 0015 Interior Finishes
K 0017 Corridor Separation
K 0018 Doors
K 0027 Door openings
K 0029 One hour fire rated construction
K 0038 exits are readily accessible
K 0039 Aisles or corridors serving as exit access- 4 feet
K 0048 Written plan for protection and evacuation
K 0050 Fire drills
K 0051 Fire Alarm System, drills, maintenance
K 0052 Alarm System
K 0056 If an automatic sprinkler system, it is adequate
K 0062 Automatic sprinkler systems maintained
K 0064 Portable fire extinguishers
K 0066 Smoking regulations
K 0069 Cooking Facilities are Protected
K 0072 Unobstructed Egress
K 0076 Oxygen stor locations for supply systems
K 0130 OTHER LSC DEFICIENCY NOT ON 2786
K 0144 Generators
K 0147 Electrical wiring and equipment
K 0154 automatic sprinkler system is out of service
K 0155 Fire alarm system

Submitted 08/28/2014

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Top 10 Citations – Dave Allm, Manager

0514 RES RECORDS - COMPLETE/ACCURATE/ACCESSIBLE

Memory Care Communities Tags and Descriptions

Z140	Administration Responsibilities	Z162	Compliance with Rules Health Care
Z142	Administration Compliance	Z163	Nutrition and Hydration
Z146	Uniform Disclosure	Z164	Activities
Z150	Staffing	Z165	Behavior
Z154	Staff Training	Z168	Outside Area
Z160	Resident Services	Z170	Physical Design
Z161	ADL's	Z173	Secure Outdoor Recreation Area
		Z176	Resident Rooms

Oregon Fire Safety Regulations

O0048	Disaster Plans
O0051	Fire Alarm Install
O0056	Sprinkler Install

Alzheimer Care Unit Tags and Description

Z - 0200 - Standards: Physical Design
Z - 0211 - Standards: Outdoor Spaces and Walkways
Z - 0216 - Standards: Physical Environment
Z - 0221 - Standards: Room Identification
Z - 0222 - Standards: Passageways
Z - 0226 - Standards: Keypads
Z - 0231 - Standards: Staffing
Z - 0232 - Standards: Staffing Schedule
Z - 0233 - Standards: Staff Orientation
Z - 0234 - Standards: In-Service Training
Z - 0235 - Admission, Discharge & Disclosure
Z - 0236 - Standards: Disclosure
Z - 0240 - Standards: Assessments & Individual Care Plan
Z - 0242 - Standards: 14 days
Z - 0243 - Standards: Individual Care Plan
Z - 0244 - Standards: Quarterly Updates
Z - 0245 - Standards: Care Plan Interventions
Z - 0246 - Standards: Resident Outcomes
Z - 0247 - Standards: Family Involvment
Z - 0250 - Standards: Therapeutic Activities

Community Based Care (11/2007)

150 - Administration Operations
151 - Administration: Criminal History
160 - Reasonable Precautions
200 - Resident Rights
230 - Abuse Reporting & Investigation
231 - Abuse Reporting and Investigation
232 - Abuse Reporting, prompt & detailed
235 - Abuse Reporting - Immunity
240 - Meals, Food Sanitation
252 - Res Move-In & Eval: General
255 - Resident Move In and Eval
260 - General Service Plan
270 - Change of Condition & Monitoring
280 - Resident Health Services
290 - On & Off site health services
300 - Systems: Medication Administration
303 - Med Treatment Orders
310 - Medication Administration
330 - Systems: Psychoactive Medication
340 - Restraints and Supportive Devices
365 - Training Requirements
370 - Staffing Requirements and Training
420 - Fire & Life Safety
999 - Technical Assistance

Submitted 08/28/2014

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Amending NF Administrative Rules

Lynn Beaton,

Operations and Policy Analyst

Nursing Facilities Licensing

DHS

Amending NF Administrative Rules

- Currently implementing HB 4151
- Changes required:
  - Limit investigations of “abuse” to 120 days
  - Amend definition of “sexual abuse”
  - Standardize processes for addressing “abuse”
- Holding first rule advisory committee (RAC) meeting in early November
- More changes coming soon…

Amending NF Administrative Rules

If you have questions about process for amending rules, please contact Lynn Beaton directly:

- Email: lynn.d.beaton@state.or.us
- Phone: 503-373-2139

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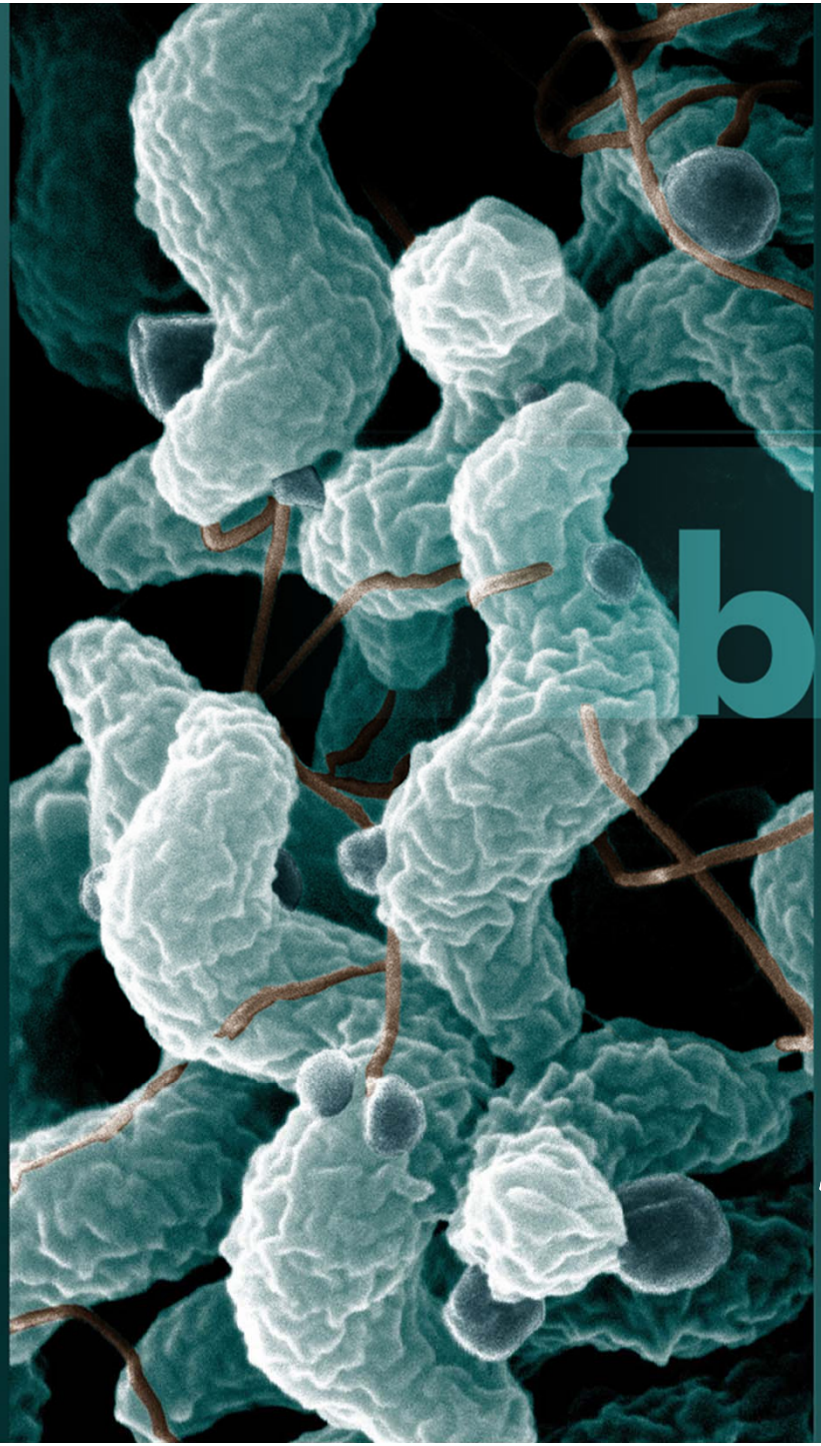

DHS - OLRO

Deborah Cateora, BSN, RN

bacteria

Facing New Challenges:
Multi-drug resistance
and
Emerging Infectious Threats
October 2014

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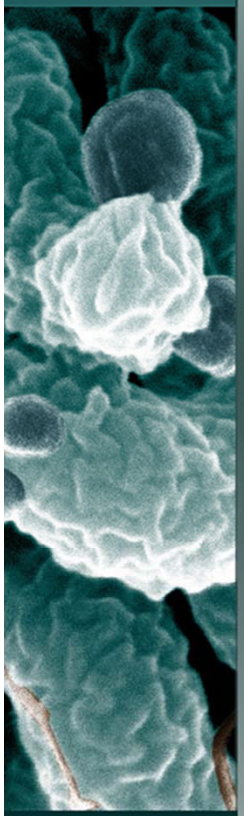
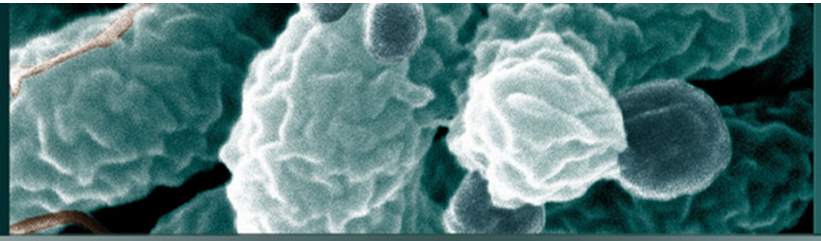


OBJECTIVES

- **After today you will be able to:**
  - Describe the two ***most critical tools*** that must be part of every facility culture;
  - Understand when personal protective equipment (PPE) should be used;
  - Understand why the unknown is potentially more dangerous than what you know about a resident; and
  - Identify infection control areas that need to be reviewed more closely.



INTRODUCTION

- **Infectious organisms, *bacteria and virus*:**
  - Do not discriminate;
  - Can be transmitted via:
    - Airborne;
    - Animals;
    - Body fluids;
    - Food;
    - Soil;
    - Surfaces; and
    - **YOU!**
      - **Transform yourself from part of the problem to part of the solution.**

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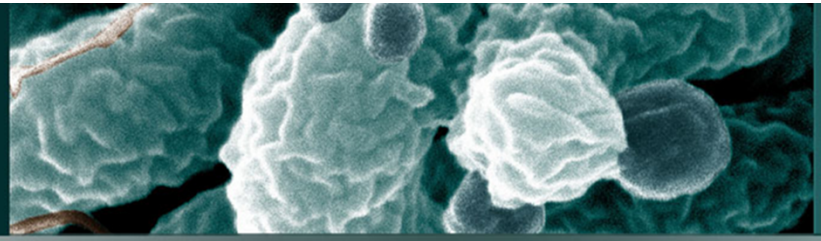

INTRODUCTION

- **EVERYBODY is responsible for infection control!**
  - Daily news reporting on multiple, and scary, infections:
    - MDRO's
    - Ebola
    - Enterovirus D68
    - Norovirus
    - H1N1 Influenza
  - Utilizing standard precautions is the key to protection!
    - Standard precautions reduces and/or prevents the transmission of infectious organisms.

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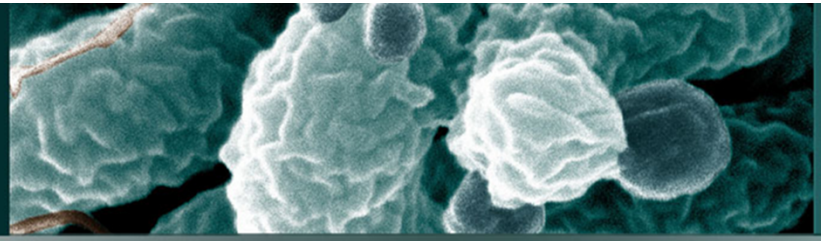

MISCONCEPTIONS

- **Misconceptions - assuming:**
  - We are “safe” if we know an individual is infectious;
  - Staff always use standard precautions;
  - Training is only needed once or occasionally;
  - Only staff performing direct care need to understand and utilize infection control measures and standard precautions;
  - Infection control is only needed at work.

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INTRODUCTION

"…The US has a strong health care system and dedicated public health professionals …"

"…Every health care worker must meticulously follow every single infection control protection the CDC recommends…"

"…Can Ebola merge with enterovirus D68?…"

"…The important thing to remember is that Ebola is only spread through contact with blood and body fluids…"

…it's not airborne…"

"…US nurses feel unprepared…"

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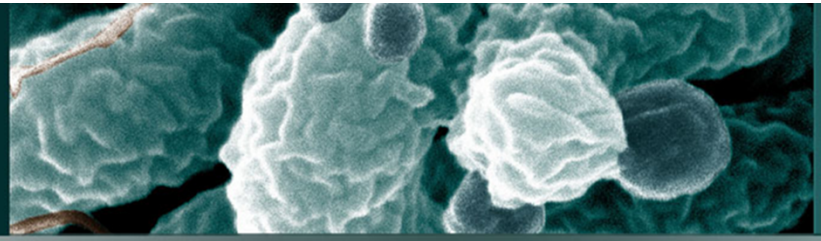

INFECTION CONTROL

- **Infection control are safeguards that prevent or reduce the spread of disease. It includes standard precautions but addresses other areas of potential contamination:**
  - Food storage and preparation;
  - General cleaning/housekeeping;
  - Kitchen cleanliness;
  - Laundry;
  - Resident care equipment, etc.

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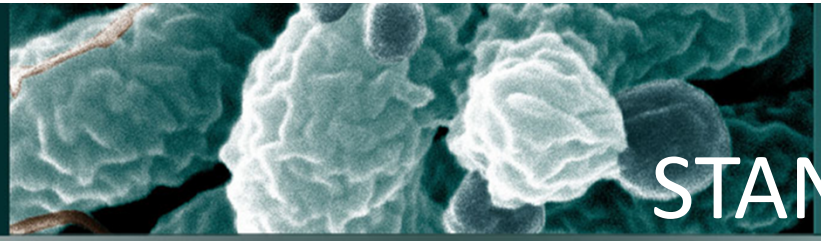

STANDARD PRECAUTIONS

- **Standard precautions are used, at all times, when there is the potential of coming into contact with:**
  - Blood;
  - Body fluids - secretions, excretions (except sweat) even if no visible blood;
  - Non-intact skin;
  - Mucous membrane.

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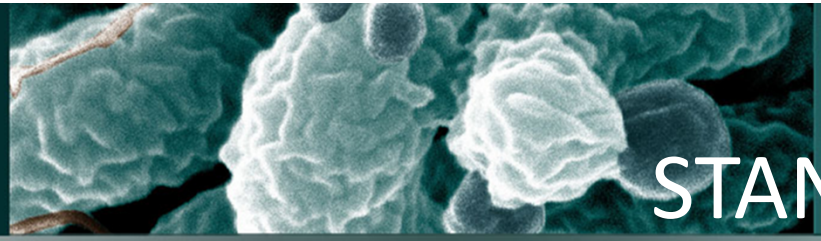

STANDARD PRECAUTIONS

- **Standard precautions applies to a wide range of infectious agents and modes of transmission:**
  - Hand and respiratory hygiene – routine use in all situations;
  - Contact, Airborne, Droplet precautions that utilizes:
    - Personal Protective Equipment :
      - Gloves;
      - Gowns;
      - Facemasks;
      - Goggles, face shields and respirators.
    - Isolation (private room) – rare, however *if necessary it is generally temporary*.

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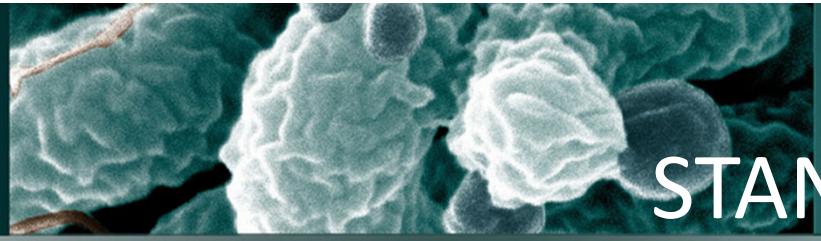

STANDARD PRECAUTIONS

- **Decisions on the level of precautions to implement is based on:**
  - Known infectious agent - *CDC recommendations;*
  - Unknown infectious agent - *based on type of symptoms , i.e., severe vomiting and diarrhea or upper respiratory infection with ongoing coughing/sneezing;*
  - Task, i.e., potentially coming into contact with body fluids;
  - Individual resident assessment:
    - Risks;
    - Behaviors;
    - Other mitigating factors.

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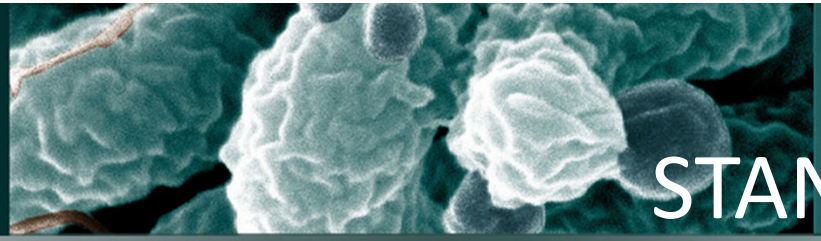

STANDARD PRECAUTIONS

Potential contact with bodily fluids:

Wound w/MRSA

- **Gloves**
- **Cover wound**
- *Assessment Driven:*
  - Gown?
    - Draining - Yes
    - Behaviors - Maybe
  - Isolation? RARE
    - Draining - Maybe
    - Behaviors - Maybe

Wound w/Infection

- **Gloves**
- **Cover wound**
- *Assessment Driven:*
  - Gown?
    - Draining - Yes
    - Behaviors - Maybe
  - Isolation? RARE
    - Draining - Maybe
    - Behaviors - Maybe

Wound No Infection

- **Gloves**
- **Cover wound**
- *Assessment Driven:*
  - Gown?
    - Probably not
  - Isolation?
    - Probably not

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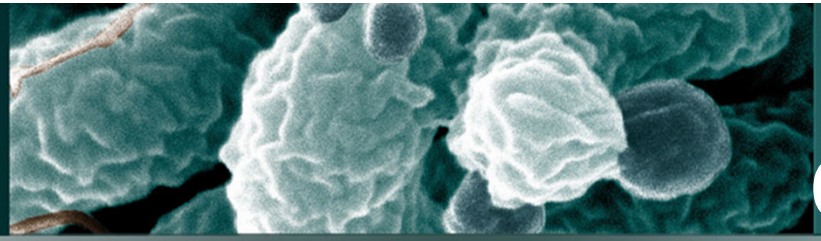

OTHER PRECAUTIONS

- **Written policies on who, when and how to contact:**
  - Charge nurse, Director of Nursing or staff responsible for infection control monitoring;
  - Administration;
  - Local Health Department (LHD):
    - I.E. two or more cases of gastrointestinal infections (vomiting and diarrhea without another apparent cause), counting staff and residents, must be reported to your LHD.
  - Immediate steps to take when residents show symptoms of gastrointestinal infections or influenza.
- **Keep a master log of all staff and residents with symptoms of GI or influenza symptoms.**

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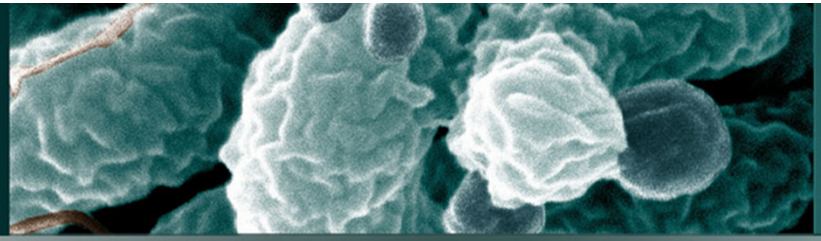

EMPLOYEES

- **Administrators/managers must be role models!**
- **Review with staff:**
  - Sick policy and management expectations: staff should not come to work when sick;
  - Who and when to report infection control concerns regarding staff, residents ***and*** visitors.
- **Consider sponsoring a vaccine clinic for staff:**
  - Flu;
  - Pneumonia.

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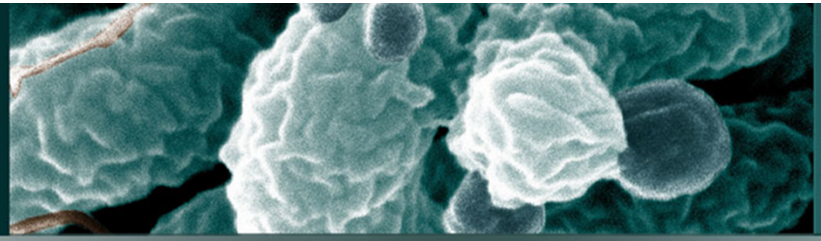

TRAINING

- **All employees, including maintenance, housekeeping, food service should have training at minimum once a year:**
  - **Hand hygiene; *AND***
  - **Respiratory hygiene;**
  - Resident room routine, i.e., washing or sanitizer before and after entering room;
  - What to do if there is contact precautions or isolation;
  - Additional training specific to individual duties.

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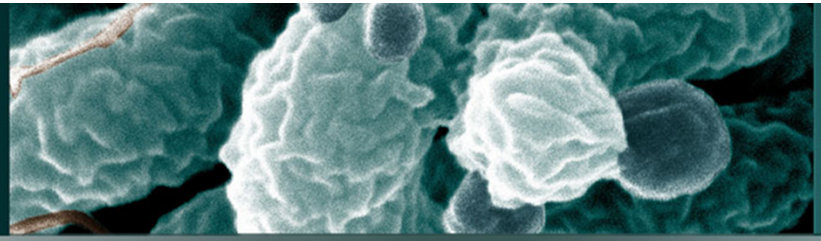

TRAINING

- **Don't forget residents and visitors!**
  - Provide written expectations to all visitors;
  - Work with residents on their hand and respiratory hygiene.
- **Use posters and humor to encourage good habits:**
  - Change frequently to avoid desensitization to message;
  - Involve everyone - solicit ideas and suggestions from staff and residents.

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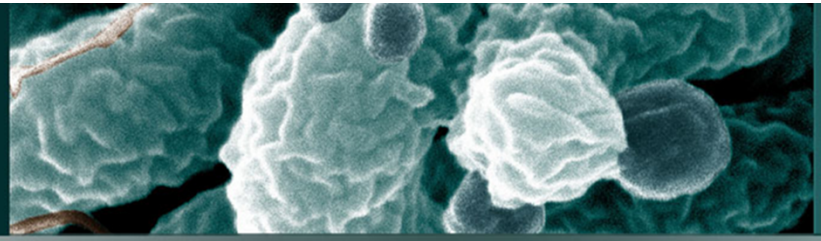

COMPLIANCE

- **Administrators need to monitor staff routinely:**
  - To assure compliance;
    - All settings: dining room, recreation areas, resident care etc.
- **Identify at least one staff per shift responsible for infection control monitoring and reporting:**
  - Staff responsible for infection control tasks should be clearly identified and communicated with all staff and residents.

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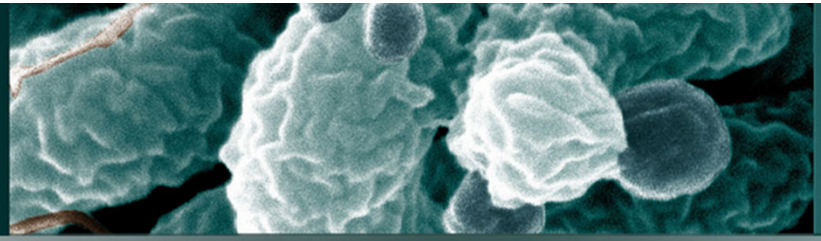

COMPLIANCE

- **Make sure hand hygiene and contact precautions (gloves) are convenient:**
  - Hand sanitizers should be located in areas that encourage routine use:
    - Have sanitizers available for residents too;
    - Assign multiple staff to monitor to assure dispensers are never empty;
  - Keep adequate supply of gloves in multiple sizes:
    - Place gloves in each room with contact precautions;
    - In other areas where residents gather.

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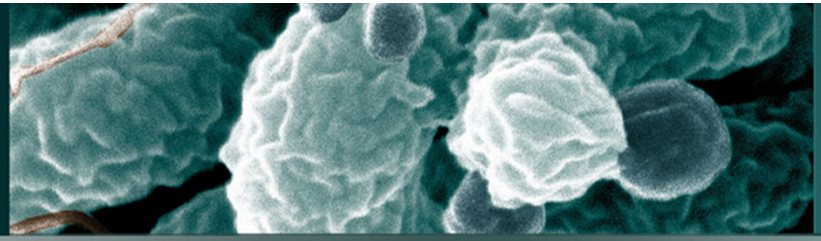

RESOURCES

- ***Your local County Health Department:*** https://public.health.oregon.gov/ProviderPartnerResources/LocalHealthDepartmentResources/Pages/lhd.aspx
- Health Topics A-Z Oregon Public Health: www.oregon.gov/DHS/ph/topics.shtml#I
- Centers for Disease Control: www.cdc.gov
- Oregon Flu Information: https://public.health.oregon.gov/DiseasesConditions/CommunicableDisease/DiseaseSurveillanceData/Influenza/Pages/surveil.aspx

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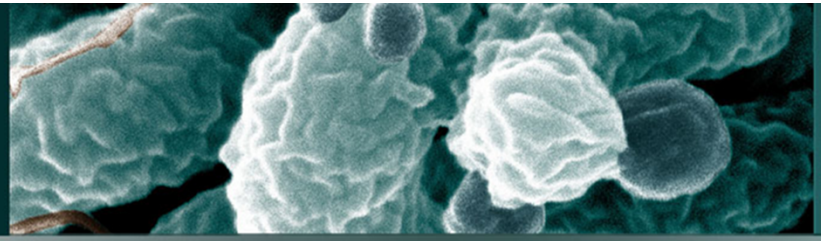

RESOURCES

- Guidance for Use of PPE: www.cdc.gov/HAI/pdfs/ppe/PPEslides6-29-04.pdf
  - PPE Training Guidance: www.cdc.gov/HAI/prevent/ppe_train.html
- Hand Hygiene Training tools: www.cdc.gov/handhygiene/training.html
- Sharps Safety Training tools: www.cdc.gov/sharpssafety/tools.html
- 5TH Guy Videos: www.5thguy.com

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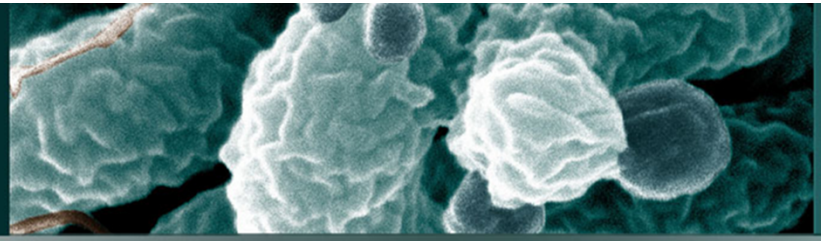


RESOURCES

- Infection Control Posters: webbertraining.com/freeposterdownloadsc97.php
- Vampire Sneeze: http://comiccompanyhealthinformation.blogspot.com/2011/02/do-you-cough-and-sneeze-like-vampire.html
- Got Bacteria: www.cdc.gov/handhygiene/training/interactiveEducation/pdf/Posters/Poster01_GotBacteria_w.pdf
- Practice Hand Hygiene: www.cdc.gov/handhygiene/training/interactiveEducation/pdf/Posters/Poster04_Gloves_w.pdf

fppt.com

Questions and Answers Summary

Save the Date!

Upcoming NF Quarterly

News Hour Dates:

- **January 21, 2015 10 to 11 am**

DHS

Oregon Department of Human Services
Aged and Physically Disabled

Top 10 Citations Trend Report **Current QTR = 04/01/14 - 06/30/14**

Submitted 07/25/2014

Nursing Facilities Health Tags

	1	2	3	4	5	6	7	8	9	10	Total cites	Surveys Recerts/ Comp	Avg. Cites/ Survey
Current QTR	309(22)	323(14)	329(11)	272(8)	280(8)	281(7)	431(7)	441(7)	314(6)	226(5)	168	29/69	3.5/ 1
Prior QTR	309(18)	323(14)	431(9)	329(8)	272(7)	281(7)	314(7)	441(7)	253(6)	280(5)	167	23/52	4.8/1
2013	323(72)	309(70)	329(39)	272(33)	371(34)	279(29)	281(28)	441(28)	157(27)	514(26)	731	90/275	5/1.2
2012	323(72)	309(50)	281(33)	329(32)	272(29)	441(29)	279(25)	514(22)	431(21)	333(19)	690	118/264	3.3/1.2
2011	309(89)	323(75)	281(62)	279(32)	329(32)	225(29)	314(28)	272(27)	371(26)	441(23)	775	98/297	5/1.1
2010	309(110)	323(60)	281(51)	329(39)	279(32)	465(28)	314(22)	441(22)	225(21)	371(20)	629	125/321	4.3/1

Nursing Facilities LSC Tags

Current QTR	50(18)	52(16)	62(16)	48(12)	144(10)	69(9)	147(9)	46(6)	64(6)	72(5)	166	28	5.9
Prior QTR	50(13)	51(11)	144(11)	62(10)	48(8)	76(8)	18(7)	29(7)	66(7)	147(7)	130	22	5.9
2013	50(46)	147(44)	62(42)	51(36)	48(28)	144(26)	69(22)	64(21)	29(17)	76(17)	473	90/1	5.3
2012	147(81)	62(63)	48(51)	29(43)	50(43)	144(40)	51(33)	18(30)	69(30)	17(29)	763	117	6.5
2011	147(82)	62(73)	144(67)	52(50)	18(49)	48(49)	69(47)	50(43)	51(37)	17(36)	1008	96/ 1	10.4/ 7
2010	147(93)	62(79)	18(76)	48(60)	144(60)	52(52)	72(51)	64(48)	50(47)	56(47)	1032	128/1	8.1

Community Based Care (ALF & RCF)

Bold not counted in total

Current QTR	**999(52)**	260(45)	270(45)	280(36)	303(32)	310(32)	240(30)	370(29)	252(27)	290(24)	525	53	9.9
Prior QTR	**999(35)**	270(29)	303(27)	370(27)	260(26)	290(21)	280(18)	310(18)	252(15)	240(14)	345	52	6.6
2013	**999(165)**	270(103)	260(102)	303(86)	280(77)	310(63)	240(58)	290(50)	252(48)	231(42)	1160	256	4.5
2012	**999(136)**	260(99)	270(91)	370(83)	303(67)	280(66)	240(57)	252(54)	310(47)	290(46)	979	201	4.9
2011	**999(119)**	303(114)	260(111)	270(105)	280(99)	240(77)	231(62)	252(61)	290(52)	310(51)	1236	201	6.1
2010	**999(112)**	270(72)	280(66)	303(61)	260(57)	240(36)	252(32)	330(31)	232(30)	230(29)	1011	242	4.2

Memory Care/ Alzheimer Care Unit Tags

Current QTR	142(15)	162(15)	154(4)	165(4)	163(3)	164(3)	140(1)	146(1)	150(1)	161(1)	50	17	2.9
Prior QTR MC	162(11)	142(9)	154(5)	164(3)	165(2)	168(2)	140(1)	161(1)	163(1)	173(1)	39	12	3.5
2013	162(34)	142(26)	163(8)	164(8)	154(7)	173(6)	161(5)	165(5)	140(3)	150(3)	111	41	2.7
2012	162(39)	142(36)	154(10)	165(7)	164(6)	173(4)	161(3)	163(3)	168(3)	146(2)	118	42	2.8

Submitted 08/28/2014

2011	162(41)	142(33)	161(9)	164(9)	165(8)	154(5)	163(5)	140(3)	160(3)	168(3)	129	50	2.58
2010	246(20)	244(10)	245(5)	211(4)	240(4)	231(2)	250(2)	200(1)	226(1)	234(1)	52	30	1.7

Oregon Fire Safeety Regulations

Current QTR	130(1)										1		
Q4 & Q1 13, 14	- No tags for 4th Q 13 and 1st Q 14										0		
Q3 2013	51(1)										1		1
Q2 2013	51(3)										3		1
Q1 2013	51(1)										1		
Q4 2013	- No tags for this quarter												
Q3 2012	51(3)	48(1)	56(1)								5	3	1.7

Nursing Facility Tags and Description

0157 NOTIFY OF CHANGES(injury/decline/room)Etc.
0159 PROTECTION OF RESIDENT FUNDS
0221 RIGHT TO BE FREE FROM PHYSICAL RESTRAINTS NOT REQ'D FOR TX
0225 NOT EMPLOY PERSONS GUILTY OF ABUSE
0226 POLICIES, PROCEDURES PROHIBIT ABUSE, NEGLECT
0272 COMPREHENSIVE ASSESSMENTS
0274 RESIDENT ASSESSMENT
0276 QUARTERLY REVIEW OF ASSESSMENTS
0278 RESIDENT ASSESSMENT
0279 COMPREHENSIVE CARE PLANS
0280 DEVELOPMENT/PREP/REVIEW OF COMP CARE PLAN
0281 COMPREHENSIVE CARE PLANS
0283 DISCHARGE SUMMARY
0309 PROVIDE NECESS CARE FOR HIGHEST PRAC WELL BEING
0312 ACTIVITIES OF DAILY LIVING
0314 PROPER TREATMENT TO PREVENT/HEAL PRESSURE SORES
0315 URINARY INCONTINENCE
0323 FACILITY IS FREE OF ACCIDENT HAZARDS
0324 SUPERVISION/DEVICES TO PREVENT ACCIDENTS
0329 DRUG REGIMEN IS FREE FROM UNNECESSARY DRUGS
0333 RESIDENTS FREE FROM SIGNIFICANT MED ERRORS
0371 SANITARY CONDITIONS: FOOD PREP & SERVICE
0431 DRUG RECORDS LABEL/STORE DRUGS & BIOLOGICALS
0441 INFECTION CONTROL
0465 ENVIRONMENT IS SAFE/FUNCTIONAL/SANITARY/COMFORTABLE

Nursing Facility Life Safety Code Tags and Descrip

K 0012 Building construction type and height
K 0015 Interior Finishes
K 0017 Corridor Separation
K 0018 Doors
K 0027 Door openings
K 0029 One hour fire rated construction
K 0038 exits are readily accessible
K 0039 Aisles or corridors serving as exit access- 4 feet
K 0048 Written plan for protection and evacuation
K 0050 Fire drills
K 0051 Fire Alarm System, drills, maintenance
K 0052 Alarm System
K 0056 If an automatic sprinkler system, it is adequate
K 0062 Automatic sprinkler systems maintained
K 0064 Portable fire extinguishers
K 0066 Smoking regulations
K 0069 Cooking Facilities are Protected
K 0072 Unobstructed Egress
K 0076 Oxygen stor locations for supply systems
K 0130 OTHER LSC DEFICIENCY NOT ON 2786
K 0144 Generators
K 0147 Electrical wiring and equipment
K 0154 automatic sprinkler system is out of service
K 0155 Fire alarm system

Submitted 08/28/2014

0514 RES RECORDS - COMPLETE/ACCURATE/ACCESSIBLE

Memory Care Communities Tags and Descriptions

Z140	Administration Responsibilities	Z162	Compliance with Rules Health Care
Z142	Administration Compliance	Z163	Nutrition and Hydration
Z146	Uniform Disclosure	Z164	Activities
Z150	Staffing	Z165	Behavior
Z154	Staff Training	Z168	Outside Area
Z160	Resident Services	Z170	Physical Design
Z161	ADL's	Z173	Secure Outdoor Recreation Area
		Z176	Resident Rooms

Oregon Fire Safety Regulations

O0048	Disaster Plans
O0051	Fire Alarm Install
O0056	Sprinkler Install

Alzheimer Care Unit Tags and Description

Z - 0200 - Standards: Physical Design
Z - 0211 - Standards: Outdoor Spaces and Walkways
Z - 0216 - Standards: Physical Environment
Z - 0221 - Standards: Room Identification
Z - 0222 - Standards: Passageways
Z - 0226 - Standards: Keypads
Z - 0231 - Standards: Staffing
Z - 0232 - Standards: Staffing Schedule
Z - 0233 - Standards: Staff Orientation
Z - 0234 - Standards: In-Service Training
Z - 0235 - Admission, Discharge & Disclosure
Z - 0236 - Standards: Disclosure
Z - 0240 - Standards: Assessments & Individual Care Plan
Z - 0242 - Standards: 14 days
Z - 0243 - Standards: Individual Care Plan
Z - 0244 - Standards: Quarterly Updates
Z - 0245 - Standards: Care Plan Interventions
Z - 0246 - Standards: Resident Outcomes
Z - 0247 - Standards: Family Involvment
Z - 0250 - Standards: Therapeutic Activities

Community Based Care (11/2007)

150 - Administration Operations
151 - Administration: Criminal History
160 - Reasonable Precautions
200 - Resident Rights
230 - Abuse Reporting & Investigation
231 - Abuse Reporting and Investigation
232 - Abuse Reporting, prompt & detailed
235 - Abuse Reporting - Immunity
240 - Meals, Food Sanitation
252 - Res Move-In & Eval: General
255 - Resident Move In and Eval
260 - General Service Plan
270 - Change of Condition & Monitoring
280 - Resident Health Services
290 - On & Off site health services
300 - Systems: Medication Administration
303 - Med Treatment Orders
310 - Medication Administration
330 - Systems: Psychoactive Medication
340 - Restraints and Supportive Devices
365 - Training Requirements
370 - Staffing Requirements and Training
420 - Fire & Life Safety
999 - Technical Assistance

Everyday Preventive Actions That Can Help Fight Germs, Like Flu

CDC recommends a three-step approach to fighting the flu.

CDC recommends a three-step approach to fighting influenza (flu). The first and most important step is to get a flu vaccination each year. But if you get the flu, there are prescription antiviral drugs that can treat your illness. Early treatment is especially important for the elderly, the very young, people with certain chronic health conditions, and pregnant women. Finally, everyday preventive actions may slow the spread of germs that cause respiratory (nose, throat, and lungs) illnesses, like flu. This flyer contains information about everyday preventive actions.

How does the flu spread?

Flu viruses are thought to spread mainly from person to person through droplets made when people with flu cough, sneeze, or talk. Flu viruses also may spread when people touch something with flu virus on it and then touch their mouth, eyes, or nose. Many other viruses spread these ways too.

People infected with flu may be able to infect others beginning 1 day **before** symptoms develop and up to 5-7 days **after** becoming sick. That means you may be able to spread the flu to someone else before you know you are sick as well as while you are sick. Young children, those who are severely ill, and those who have severely weakened immune systems may be able to infect others for longer than 5-7 days.

What are everyday preventive actions?

- Try to avoid close contact with sick people.
- If you or your child gets sick with flu-like illness, CDC recommends that you (or your child) stay home for at least 24 hours after the fever is gone except to get medical care or for other necessities. The fever should be gone without the use of a fever-reducing medicine.
- While sick, limit contact with others as much as possible to keep from infecting them.
- Cover your nose and mouth with a tissue when you cough or sneeze. Throw the tissue in the trash after you use it.
- Wash your hands often with soap and water. If soap and water are not available, use an alcohol-based hand rub.
- Avoid touching your eyes, nose and mouth. Germs spread this way.
- Clean and disinfect surfaces and objects that may be contaminated with germs like the flu.
- If an outbreak of flu or another illness occurs, follow public health advice. This may include information about how to increase distance between people and other measures.

Centers for Disease Control and Prevention
National Center for Immunization and Respiratory Diseases

CS239139-A

What additional steps can I take at work to help stop the spread of germs that can cause respiratory illness, like flu?

- Find out about your employer's plans if an outbreak of flu or another illness occurs and whether flu vaccinations are offered on-site.
- Routinely clean frequently touched objects and surfaces, including doorknobs, keyboards, and phones, to help remove germs.
- Make sure your workplace has an adequate supply of tissues, soap, paper towels, alcohol-based hand rubs, and disposable wipes.
- Train others on how to do your job so they can cover for you in case you or a family member gets sick and you have to stay home.
- If you begin to feel sick while at work, go home as soon as possible.

What additional preventive actions can I take to protect my child from germs that can cause respiratory illness, like flu?

- Find out about plans your child's school, child care program, or college has if an outbreak of flu or another illness occurs and whether flu vaccinations are offered on-site.
- Make sure your child's school, child care program, or college routinely cleans frequently touched objects and surfaces, and that they have a good supply of tissues, soap, paper towels, alcohol-based hand rubs, and disposable wipes on-site.
- Ask how sick students and staff are separated from others and who will care for them until they can go home.

Everyday preventive actions can help slow the spread of germs that can cause many different illnesses and may offer some protection against the flu.

For more information, visit www.cdc.gov, or call 1-800-CDC-INFO.

05/21/2013

LOCAL HEALTH DEPARTMENT NUMBERS IN OREGON

County	General	CD Nurse	CD Fax	Env Health	Animal Bites	After Hours CD
Baker	541.523.8211	General	541.523.8242	General	General	541.523.8211
Benton	541.766.6835	General	541.766.6197	541.766.6841	EH	541.766.6835
Clackamas	503.655.8411	503.655.8411	503.742.5389	503.655.8411	EH	503.655.8411
Clatsop	503.325.8500	General	503.325.8678	General	General	503.325.8500
Columbia	503.397.4651	General	503.397.1424	503.397.4651 x2019	EH	503.397.4651
Coos	541.751.2400	General	541.751.2654	541.751.2431	EH	541.751.2400
Crook	541.447.5165	General	541.447.3093	541.447.8155	General	541.447.5165
Curry	541.247.3300	541.469.4626	541.247.5601	541.247.3254	EH	541.247.3300
Deschutes	541.322.7400	541.322.7418	541.382.1440	541.388.6566	CD	541.322.7400
Douglas	541.440.3571	541.440.3684	541.464.3914	541.440.3686	EH	541.440.3571
Gilliam*	541.506.2600	General	541.384.3121	541.506.2603	General	541.506.2600
Grant	541.575.0429	General	541.575.3604	General	General	541.575.0429
Harney	541.573.2271	541.573.2271	541.573.8388	541.575.0429	EH	541.573.2271
Hood River	541.386.1115	541.387.7110	541.386.9181	541.387.6882	General	541.386.1115
Jackson	541.774.8209	General	541.774.7986	541.774.8206	General	541.774.8209
Jefferson	541.475.4456	General	541.475.0132	General	General	541.475.4456
Josephine	541.474.5325	General	541.474.5353	General	General	541.474.5325
Klamath	541.882.8846	541.882.8846 x3437	541.850.5399	541.883.1122	General	541.882.8846
Lake	541.947.6045	General	541.947.4563	General	General	541.947.6045
Lane	541.682.4041	General	541.682.2455	541.682.4480	EH	541.682.4041
Lincoln	541.265.4112	General	541.265.4191	541.265.4127	EH	541.265.4112
Linn	541.967.3888	541.967.3888 x2488	541.924.6911	541.967.3821	EH	541.967.3888
Malheur	541.889.7279	541.889.7279	541.889.8468	541.473.5186	EH	541.889.7279
Marion	503.588.5342	503.588.5621	503.588.2920	503.588.5346	EH	503.588.5342
Morrow	541.676.5421	General	541.676.5652	541.278.6394	General	541.676.5421
Multnomah	503.988.3674	503.988.3406	503.988.3407	503.988.3400	CD	503.988.3674
Polk	503.623.8175	General	503.831.3499	503.623.9237 x1142	EH	503.623.8175
Sherman*	541.506.2600	General	541.506.2601	541.506.2603	General	541.506.2600
Tillamook	503.842.3900	503.842.3912	503.842.3983	503.842.3902	EH	503.842.3900
Umatilla	541.278.5432	General	541.278.5433	General	General	541.278.5432
Union	541.962.8801	General	541.963.0527	General	General	541.962.8801
Wallowa	541.426.4848	General	541.426.3627	General	General	541.426.4848
Wasco*	541.506.2600	General	541.506.2601	541.506.2603	General	541.506.2600
Washington	503.846.8881	503.846.3594	503.846.3644	503.846.8722	503-846-3594	503.846.8881
Wheeler	541.763.2725	General	541.763.2850	General	General	541.763.2725
Yamhill	503.434.7525	503.434.7483	503.434.7549	General	CD	503-434-7525

**operated jointly as North Central Public Health District*

Clark (WA)	360.397.8000	360.397.8182	360.397.8080	360.397.8428	360.397.2488
Oregon PHD	971.673.1222	971.673.1111	971.673.0451	971.673.1111	971.673.1100

16 July 2014

2014 DHS Learning Center NetLink Schedule

NOTE: Each registrants must log into a computer individually, group sites are not allowed. No microphones needed, headphones only.

All courses listed can be repeated once every 12 months (not per calendar year).
Go to http://goo/gl/5tNbmE to verify if these courses are approved for training credit for your program.

All courses listed below are open to: DHS staff, LOCAL OFFICE staff, AFH providers and staff, In-Home staff, ALF & RCF Administrators and staff and NF Staff

Course #: C02865

NetLink: The Six Rights of Safe Medication Administration (2 Training Hours)

Effective September 1, 2013 this training meets OAR '411-050-0625' training requirement for APD Adult Foster Homes.

This course is designed to assist the caregiver with understanding the importance of a safe medication administration system (process); the need to apply the "Six Rights" and "Three Checks" when administering medications; and the responsibilities of all caregivers who administer medications or provide oversight of those caregivers who are administering medications. *This course has pre-class assignment and a post-class test that must be completed before receiving a certificate.*

Time: 1 - 3:30 pm Dates: Dec 3rd

Course #: C03411

NetLink: Focus on the "Right Time" (2.5 Training Hours)

Participants must have completed the NetLink: The Six Rights of Safe Medication Administration training prior to this course.

This course provides a comprehensive look at the "Right Time" building on what the participant learned in "The Six Rights of Safe Medication Administration." *This course has pre-class assignment and a post-class test that must be completed before receiving a certificate.*

Time: 1 - 3:30 pm Dates: Nov 12th

Course #: C01532

NetLink: Basics of Infection Control (2 Training Hours)

Discover the tools available to you that will help protect yourself, your family and those you provide care from infectious diseases. General infection control information, all aspects of Hand and Respiratory Hygiene and other Standard Precaution tools will be covered. *This course has pre-class assignment and a post-class test that must be completed before receiving a certificate.*

Time: 1 - 3:30 pm Dates: Dec 2nd

Course #: C01237

NetLink: Fatal Four and 9-1-1 (2 Training Hours)

disabilities and older adults. While not always preventable, if the potential risk or known risk for one (or more) of these conditions is identified, recorded and communicated within the care team, complications and injuries can be minimized and sometimes prevented. Join us and learn more! *This course has pre-class assignment and a post-class test that must be completed before receiving a certificate.*

Time: 1 - 3:30 pm Dates: Dec 4th

2014 DHS Learning Center NetLink Schedule

General Information and Policies

NetLink courses (similar to a webinar) require that *each individual register for the class and log into their own computer.*

Classes that have 15 or fewer individuals registered by the cutoff date may be cancelled. Additionally, if 5 or fewer individuals log into the class the day of training, the class may be cancelled. You will be notified of cancellations, course assignments and certificates via email. Make sure your email address is up-to-date in your DHS|OHA Learning Center Profile and add spd.hsu@state.or.us to your safe list to make sure all notices go to your in-box and not junk mail.

EXPECTATIONS: You must particiapte for the whole course and complete the pre-class assginments and post-class test to receive a certificate. If you miss more than 15 minutes of class you will receive an incomplete and will need to re-take the class.

- After completion of class you will receive an email with a link to the post-class test/survey. You have 14 business days to complete.
- Individuals are expected to read all emails and follow all instructions.
- Individuals are expected to be free from all distractions during class time.

GETTING READY: Two days before class is scheduled, or earlier, test your computer by signing into the DHS|OHA Learning Center at: https://dhslearn/hr.state.or.us. Once you register for a class the class information will appear on your home page.
To test your computer:

- Log into the DHS|OHA Learning Center and scroll down to the “JOIN” button labeled “NetLink Audio Test”.
- Follow instructions given during the audio test. You will not need a microphone. You only need head phones or speakers.
- Call technical assistance at 503.378.5885 if you are having trouble testing your audio or if after you have joined the training and you are having technical difficulties

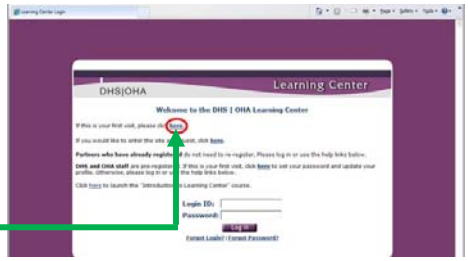
NO SHOW POLICY: We understand that sometimes you are unable to attend a NetLink class at the last minute. However, if you do not cancel your course registration others students who need the class may not able to attend. Due to the high volume of no shows we have implemented a "No Show Policy" outlined below.

- If the student has had two or more no shows to a NetLink class we reserve the right to:
  - Remove the student from the class and place them on the waiting list;
- If the student has contacted Technical Support due to trouble logging into the training and is unable to participate the student will receive a status indicating technical issues and the student will not be considered a “No Show” for the purpose of this policy.

DHS | OHA
Learning Center

Log In & Change Your Password
~ For Partners

First Visit

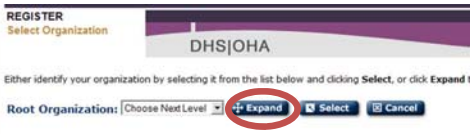


1. Type https://dhslearn.hr.state.or.us/ in the browser address line.

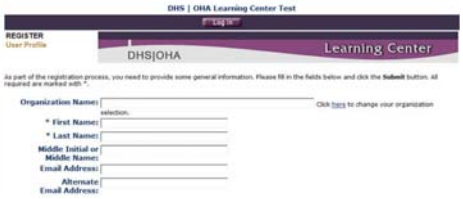
2. For your first visit, click on **[here]** to register.

3. Click on **[I am a partner…]**, then ✓Submit .

4. On the next screen, enter a **Login ID** and **Password.** Be sure to follow the on-screen instructions for your Password. Click ✓Submit .



5. Select an Organization: Select [**Other Organizations**] and click Expand . **NOTE**: Continue selecting Expand and your organization/sub org until you can click on Select , which will open the User Profile screen. (NOTE: You can change this information later if you need to.)



6. On the **User Profile**, fill out all fields marked with *. If you need special accommodations (like an interpreter), include it on this screen.

7. At bottom of screen, click on Select .

Return Visits

1. Type https://dhslearn.hr.state.or.us/ in the browser address line.

2. Type your **Login ID** and **Password,** and click Log in .

Change Your Password

If you forgot your password, or to change your password for any reason, select "Forgot Password." A password will be sent to you by email.

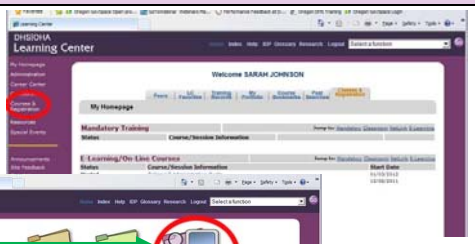
Login help: 503-945-5623 **Other Learning Center help: 503-373-7316** 3/30/12 smj

DHS | OHA
Learning Center

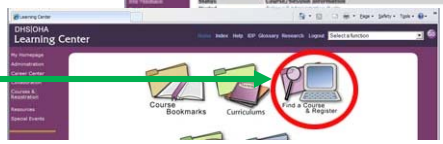
Find a Course & Register

Search by Key Word

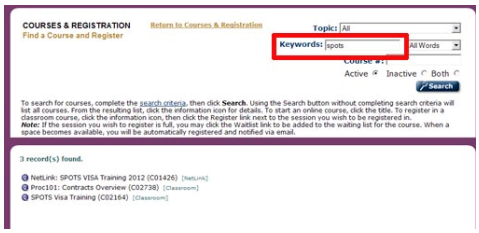
1. Click **Courses and Registration**.



2. Click [**Find a Course and Register**]



3. Type key words, such as part of the course title. For best results, just type one word of the title. Click Search .

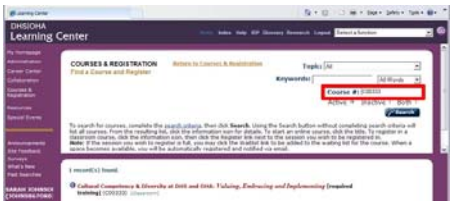


4. Search results are listed in lower left frame. Scroll if needed to find your course, then click to view course details.

Search by Course Number

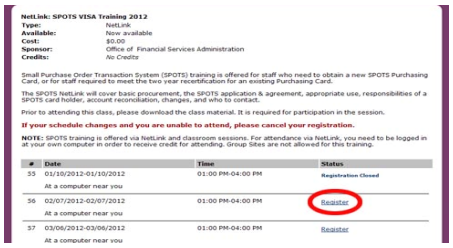
1. Select **Courses and Registration** from the left menu, then click [**Find a Course & Register**].

2. Type the course number, then click Search .



3. Search results are listed in lower left frame. Scroll if needed to find your course, then click to view course details.

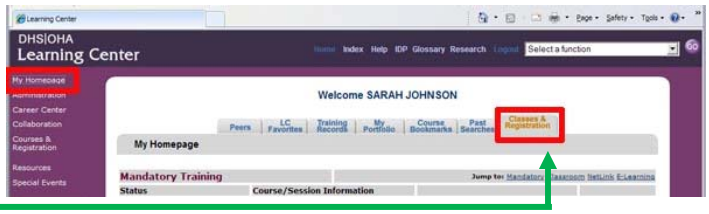
Register for a Course



1. Follow instructions (above) for ***"Find a Course"*** to search, locate and view details of a course.
2. Scroll down the list of sessions to choose the one you want.
3. Click on **Register** next to your choice. You'll verify your choice, then a **Cancel** link will appear. You're now registered.

View or Cancel Courses

1. Click on My Homepage .
2. Click on Classes & Registration tab.



3. To cancel a course, click the **Cancel** link to the left of the class.

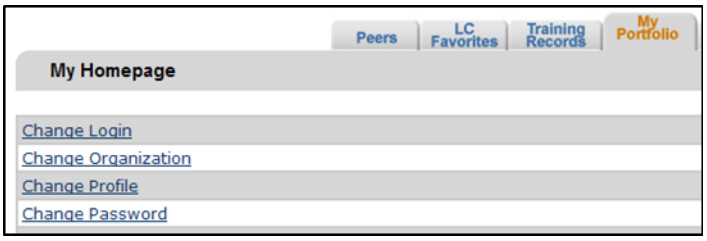
Login help: 503-945-5623 **Other Learning Center help: 503-373-7316** 3/21/12 smj

DHS | OHA
Learning Center

My Homepage

My Portfolio

From your homepage, under the My Portfolio tab you can change login, change organization, change profile, and change password.

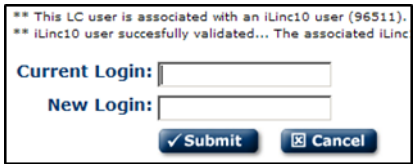


Change Login

1. Click on the Change Login link.

2. Type in your current login.

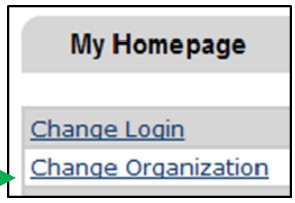
3. Type in what you want for your new login.



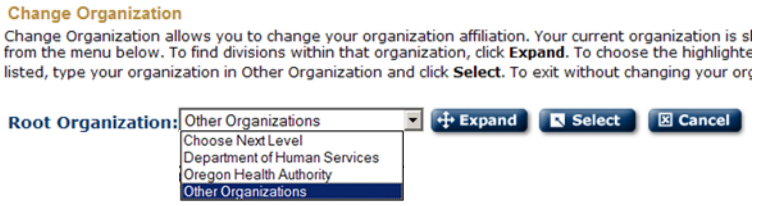
4. Click ✓Submit

Change Organization

1. Click on the Change Organization link.



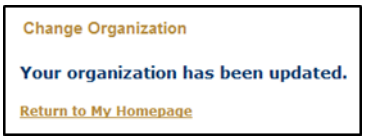
2. Choose your organization from the Root Organization drop down menu.



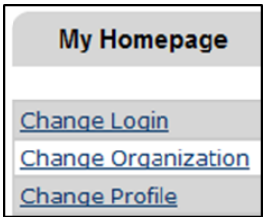
3. Click ✣ Expand to open the Sub Organization drop down and select your sub organization. You can continue doing this until you have chosen the most specific sub organization possible.

4. Click ↖ Select

5. You will get a message letting you know your organization has been updated.



Change Profile



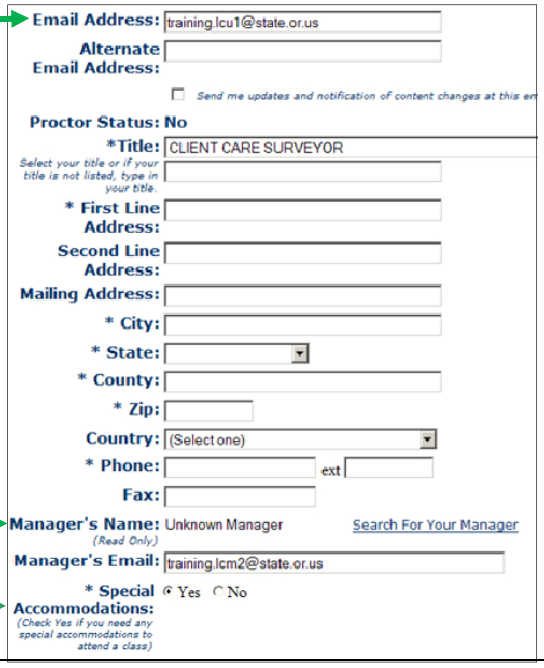
1. Click on the Change Profile link.

2. From here you can make any changes you need to make to your profile. The most common changes are email address and updating your manager.

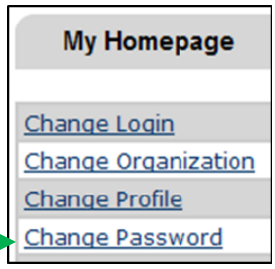
*(Hint: Make sure the email address you enter ends with **state.or.us** and **not dhs.oregon.gov.** You can find email addresses here.)*

3. If you need special accommodations, select Yes so the instructor can contact you about your needs.

4. When you are finished with your changes, scroll to the bottom of the screen and click the ✓Submit button.



Change Password



1. Click on the Change Password link.

2. Enter your current password and your new password into the correct fields. Enter your new password a second time in the Confirm New Password field.

3. Click ✓Submit

4. If your password is successfully changed you will receive the following message: