

State of Oregon

Department of Human Services
Office of Investigations and Training



2011 Report of Abuse and Neglect
For Individuals Who Receive
Mental Health and Developmental Disabilities Services

Year 2011 Statewide Results



July 2012

The Office of Investigations and Training

The Oregon Department of Human Services, Office of Investigations and Training (OIT) is responsible for directly investigating or overseeing county investigations of allegations of abuse and neglect of people with mental illness or developmental disabilities who receive services. State and county staff ensure the provision of necessary protective services to victims of abuse or neglect. OIT also investigates reports of abuse against children receiving therapeutic treatment for emotional, mental health or behavioral issues. OIT is responsible for providing training on mandatory abuse reporting, conducting objective and thorough investigations, and provision of protective services.

These services are significant to Oregonians because individuals with mental illness, developmental disabilities or other treatment needs are at the highest risk for abuse and neglect. Research has shown that more than half of people with mental illness or developmental disability will experience repeated abuse and neglect in their lifetime. Freedom from abuse is critical to benefiting from services. Victims of abuse are offered and provided protective services such as counseling or alternative living arrangements. OIT and county investigations may be used to sanction or remove abusive caregivers, and to require additional training or policy revision by providers to prevent further abuse.

The Office of Investigations and Training is committed to ensuring all investigations of abuse and neglect, protective services and trainings are conducted with integrity, fairness, and quality thereby maximizing the safety of people with mental illness and developmental disabilities.

OIT Activities and System Improvements

In 2011 OIT made referrals to State Licensing Boards (such as the Board of Nursing and Medical Board) and The Oregon Department of Justice, Medicaid Fraud Control Unit (MFCU) for their review and action regarding licensed caregivers with substantiated allegations of abuse or neglect. 23 investigations were referred to the BON.

OIT ensures that cross reporting to law enforcement occurs when the abuse may also be a crime. Of 1500 investigations conducted in 2011, over 450 incidents were reported to law enforcement. Law enforcement took action in at least 290 cases, and made arrests or pursued charges in 113 cases. 62 of these cases were referred to a district attorney and notification of convictions or plea agreements were documented in 34 of these; prosecution was declined in 10 cases; and some cases remain open in the court system.

Authority

OIT and the state designees (community mental health and developmental disability programs) conduct investigations and provide protective services to victims under the authority of Oregon Revised Statutes (ORS 430.735 to 430.765 and ORS 419B.005 to 419B.050) and Oregon Administrative Rules (OARs).

ORS's and OAR's can be obtained by contacting OIT or found online at:

http://www.oregon.gov/DHS/admin/rule_policy.shtml

Definitions of Abuse

A. People with Mental Illness or Developmental Disability: The abuse definitions and investigation process is available online at: <http://www.oregon.gov/DHS/abuse/main.shtml> (click on Developmental Disability or Mental Illness, and then click on Laws and Rules).

Abuse definitions include: Abandonment; Physical Abuse; Sexual Abuse; Financial Exploitation; Neglect; Wrongful Restraint; Restriction; and Verbal Abuse.

B. Children receiving therapeutic care: The abuse definitions for children receiving therapeutic care from a Children's Care Provider (CCP) are defined in OAR 407-045-0800 and are available online at:

http://arcweb.sos.state.or.us/pages/rules/oars_400/oar_407/407_045.html.

Abuse definitions include: Assault; Mental Injury; Rape; Sexual Abuse; Sexual Exploitation; Negligent Treatment; Maltreatment; Threatened Harm; Buying or Selling a child; and Unlawful exposure to controlled substances.

Investigation Results

Investigation outcomes: Substantiated; Inconclusive; and Not Substantiated;

Did Not Meet an Abuse Definition: Allegations initially reported as abuse or neglect, but later determined not to meet the definition of abuse. The alleged incident is not addressed by current abuse\neglect statutes or rules. In some of these instances the investigation process reveals possible licensing violations, which are reported to the licensing authority for its review.

Terminology and Abbreviations used in the graphs and tables

BMRC – Blue Mountain Recovery Center (formerly Eastern Oregon Psychiatric Center).

CCP -- Children’s Care Provider. Out-Of-Home therapeutic treatment for children, primarily in residential settings.

Children’s (DD) – Children’s 24-Hour Residential Program. Children with developmental disabilities who receive services from a DD licensed residential program when placement is made by SPD Home & Community Supports.

CDDP – Community developmental disability programs for individuals receiving DD services.

CMHP – Community mental health programs for individuals receiving MH services.

EOTC – Eastern Oregon Training Center (EOTC).

OSH – Oregon State Hospital.

Review – A review by a forensic specialist of an unexplained injury or patterns of injuries.

SDI – Special Department Investigation. Investigations that would normally be undertaken by CDDP or CMHP staff, but are instead conducted by OIT staff due to conflict of interest, complexity, or other identified need.

SOCP – State Operated Community Program. 24-hour residential program for individuals with DD.

SR—Secure Residential Treatment Facility Investigation.

OIT Training and Prevention

The Training and Prevention Unit provides training statewide to adult abuse investigators (formerly known as protective service investigators), community program staff providing services to adults with mental illness and developmental disabilities, staff serving children in state-licensed treatment settings, direct care workers, family members, advocates, consumers and community partners, including first responders and others, on a variety of topics. Those topics include conducting unbiased, thorough and culturally competent abuse investigations, mandatory abuse reporting and abuse prevention.

In 2011, the Training and Prevention Unit presented four week-long OIT Core Competencies Training Institutes for adult abuse investigators. Forty-eight abuse investigators from OIT and county-based community programs were trained in the standards of adult abuse investigations during those institutes. Those standards include: cultural competence, the adult abuse rule and statute, interviewing skills, sorting and mapping allegations, report writing and forensic photography. The institutes are designed to ensure that all investigators are educated to consistent and measurable standards and are consistent with the

national core competencies for protective services investigators currently being developed for implementation by all states.

Additionally, on-site abuse rule and mandatory abuse report training was delivered to 332 mental health service providers at 10 different sites, 233 developmental disabilities service providers at seven sites, and 356 children's care providers' staff at 13 sites around the state.

Eighty-one abuse investigators attended the Training and Prevention Unit's three-day biannual in-service for adult abuse investigators in Bend in May. Workshops ranged from advanced interviewing skills to developing local community collaborations needed to build adult abuse multi-disciplinary teams.

Nationally recognized experts presented an advanced training on report writing and due process for accused people to 20 investigators and one session on wound identification and nomenclature to 28 investigators.

An abuse education and prevention training, developed in collaboration with the Oregon Developmental Disabilities Coalition, and designed for family members of adults with developmental disabilities, is now available online on the Department of Human Services website. The training unit also refined its healthy sexuality curriculum "Getting to the Heart of Intimacy" and delivered 95 copies to providers in Oregon and around the nation.

The training unit began work in 2011 to develop an online training for youth about abuse definitions in children's care providers. The training should be available by the end of 2012. The Toolkit for Sexual Assault and Domestic Violence was developed, as part of the Department of Human Service's Leadership Academy, to foster the relationships necessary to create adult abuse multi-disciplinary teams in Oregon's counties. It's implementation will continue through 2013.

The Training and Prevention Unit Director continued to provide policy development support and conference planning assistance to the National Adult Protective Services Association to expand that

organization's focus to include the needs of people with disabilities, mental illness and developmental disabilities. More than 500 people attended the annual conference devoted to training topics of importance to investigators and administrators in the field.

Additional Information

Due to budget considerations this report has been printed without color. A color version of this report is available in electronic (.pdf) format. Additional explanation, information, or an electronic copy of this report may be obtained by calling OIT at 503-945-9495 or writing to PO Box 14250 Salem, OR 97309-0740.

The 2003 through 2011 Annual Reports are available online at the Oregon Department of Human Services website <http://cms.oregon.gov/dhs/pages/data/index.aspx>. Information and publications related to DD and MH abuse reporting and warning signs can be found online at: <http://www.oregon.gov/DHS/index.shtml>.

A report entitled "Assessment and Recommendations for Abuse Training at Oregon State Hospital" can be found online at: <http://cms.oregon.gov/oha/amh/osh/docs/abuse-training-rec.pdf>.

A resource for family members entitled *Understanding the Community Abuse Rule: A Training for Families Receiving Services* is available online at: <http://www.dhs.state.or.us/oit/video/110111/index.html>

Cases and Allegations Investigated by OIT and Community Programs

The table below reflects the number of cases and allegations of abuse by program over the last 5 years. Allegations of abuse and neglect are reported to the State directly, or to Community DD Programs and Community MH Programs. A case may involve a single allegation or multiple allegations depending on the number of clients and/or accused persons involved, and types of abuse reported.

	2007		2008		2009		2010		2011		
	Cases	Allegations									
CCP			127	270	105	215	81	166	91	161	CCP
DD Children	33	76	45	76	41	90	19	29	12	14	DD Children
SOCP (DD)	72	143	65	100	64	91	56	97	57	137	SOCP (DD)
EOTC (DD)	6	17	5	9	2	2	0	0	0	0	EOTC (DD)
OSH (MH)	54	82	48	98	52	74	67	94	66	82	OSH (MH)
BMRC (MH)	2	2	2	3	0	0	3	4	3	5	BMRC (MH)
SDI (DD)	42	150	44	178	51	76	44	92	27	56	SDI (DD)
SDI (MH)	18	38	21	34	16	25	12	22	21	30	SDI (MH)
SR (MH)	0	0	0	0	2	2	0	0	2	2	SR (MH)
Review (DD)	13	32	12	23	13	19	21	33	16	28	Review (DD)
Review (MH)	5	7	6	6	5	6	11	14	9	12	Review (MH)
SDIA (DD)	19	38	22	28	4	5	0	0	27	27	SDIA (DD)
SDIA (MH)	4	22	9	20	1	1	0	0	2	2	SDIA (MH)
OIT Totals	268	607	406	845	356	606	314	551	333	556	OIT Totals
CDDP	850	1451	845	1422	855	1305	917	1399	916	1404	CDDP
CMHP	264	526	254	358	290	354	327	417	338	431	CMHP
TOTAL	1382	2584	1505	2625	1501	2265	1558	2367	1587	2391	TOTAL

2011 Children's 24 Hour DD Residential Program (Cases, Allegations and Substantiated Abuse)

The Children's 24 Hour Residential Program serves approximately 200 children with Developmental Disabilities. In 2011 OIT conducted 12 abuse investigations that identified 14 allegations of possible abuse for 10 clients. 5 of the 10 clients were found to have been abused or neglected. 8 paid caregivers were found responsible for the abuse.

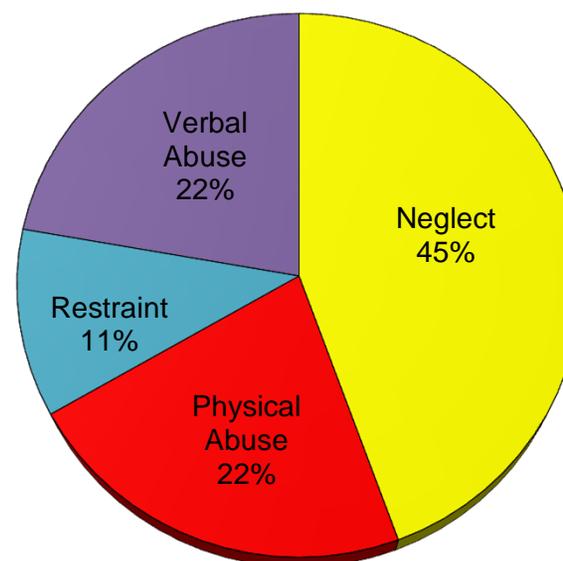
Children's DD Program 2011:

Number of Cases	12
Reported Allegations	14
Substantiated Allegations	9
Clients with Reports	10
Clients Abused (Unduplicated)	5

Allegations By Abuse Type:	Total Allegations	Substantiated Allegations
Financial Abuse	0	0
Neglect	6	4
Physical Abuse	4	2
Sexual Abuse	0	0
Restraint	1	1
Restriction	0	0
Verbal Abuse	3	2
Total	14	9

Substantiation Rate: 64%

Children's 24 Hour DD Program Substantiated Abuse



Data may contain some duplication; for example if a client experienced physical and verbal abuse, the client is counted in both groups. Of the 5 children who were abused, 1 had multiple abuses.

2011 Children's Out of Home Care Programs (Cases, Allegations and Substantiated Abuse)

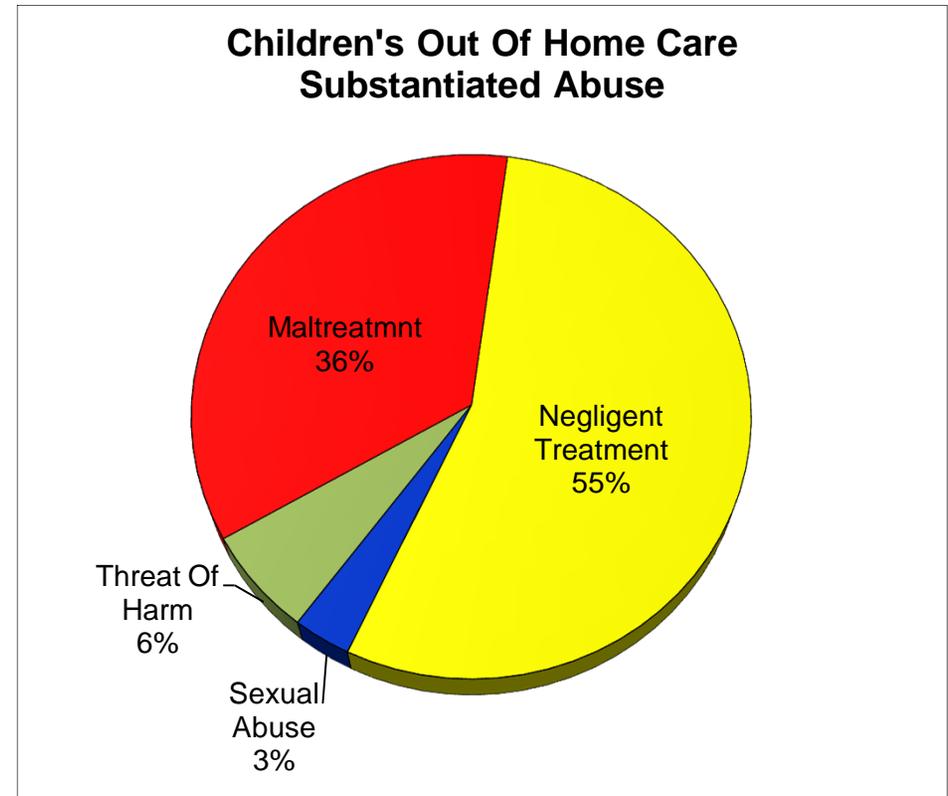
Children's Out of Home Care Programs (CCP) provide out of home therapeutic treatment for children, primarily in residential settings. In 2011 OIT conducted 91 abuse investigations of 161 allegations of abuse for 108 children. 23 of the 108 children were found to have been abused or neglected. 20 paid caregivers and agencies were found responsible for the abuse.

CCP 2011

Number of Cases	91
Reported Allegations	161
Substantiated Allegations	31
Clients with Reports	108
Clients Abused (Unduplicated)	23

Allegations By Abuse Type:	Total Allegations	Substantiated Allegations
Assault	0	0
Maltreatment	59	11
Negligent Treatment	89	17
Sexual Abuse	5	1
Threat Of Harm	6	2
Unlawful Drug Exposure	2	0
Total	161	31

Substantiation Rate: 19%



Data may contain some duplication; for example if a client experienced physical and verbal abuse, the client is counted in both groups.

2011 State Operated Community Program (Cases, Allegations and Substantiated Abuse)

The State Operated Community Program (SOCP) served approximately 150 residents in 2011, providing group home and employment services to developmentally disabled clients. In 2011 OIT conducted 57 abuse investigations of 137 allegations of abuse for 57 clients. 21 of the 57 clients were found to have been abused or neglected. 23 paid caregivers were found responsible for the abuse.

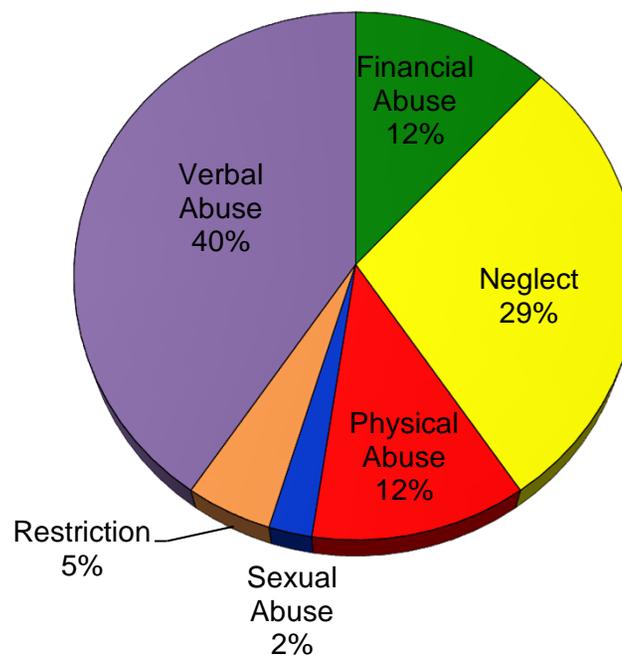
SOCP 2011

Number of Cases	57
Reported Allegations	137
Substantiated Allegations	42
Clients with Reports	57
Clients Abused (Unduplicated)	21

Allegations By Abuse Type:	Total Allegations	Substantiated Allegations
Abandonment	6	0
Financial Abuse	19	5
Neglect	41	12
Physical Abuse	26	5
Sexual Abuse	1	1
Restraint	7	0
Restriction	4	2
Verbal Abuse	33	17
Total	137	42

Substantiation Rate: 31%

State Operated Community Program Substantiated Abuse



Data may contain some duplication; for example if a client experienced physical and verbal abuse, the client is counted in both groups. Of the 21 residents who were abused, 1 had multiple abuses.

2011 Oregon State Hospital (Cases, Allegations and Substantiated Abuse)

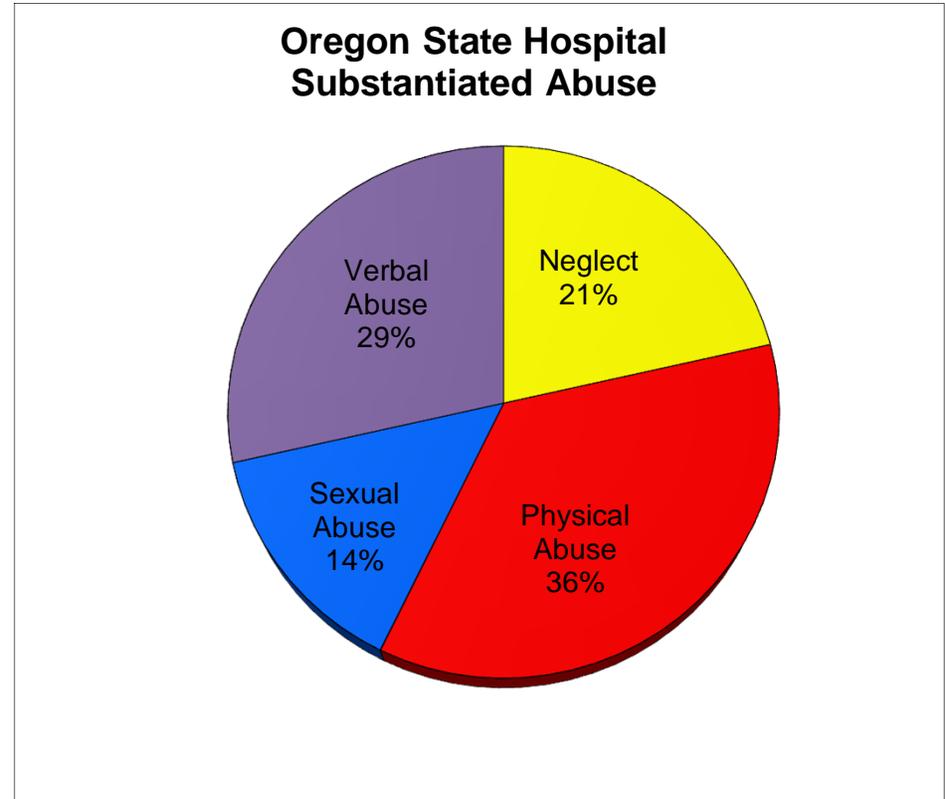
The Oregon State Hospital (OSH) served approximately 650 patients in 2011, providing residential treatment and mental health services. In 2011 OIT conducted 66 abuse investigations of 82 allegations of abuse for 62 patients. 14 of the 62 patients were found to have been abused or neglected. 14 paid caregivers were found responsible for the abuse.

OSH 2011

Number of Cases	66
Reported Allegations	82
Substantiated Allegations	14
Clients with Reports	62
Clients Abused (Unduplicated)	14

Allegations By Abuse Type:	Total Allegations	Substantiated Allegations
Financial Abuse	0	0
Neglect	23	3
Physical Abuse	26	5
Sexual Abuse	9	2
Restraint	0	0
Restriction	0	0
Verbal Abuse	24	4
Total	82	14

Substantiation Rate: 17%



Data may contain some duplication; for example if a client experienced physical and verbal abuse, the client is counted in both groups.

2011 Eastern Oregon Programs (Cases, Allegations and Substantiated Abuse)

Pendleton Cottage is a Secure Residential Treatment Facility that provides care for approximately 15 individuals; Blue Mountain Recovery Center (BMRC) provides residential treatment and mental health services to approximately 50 patients. There were 2 cases investigated at Pendleton Cottage in 2011 for 2 clients. OIT conducted 3 investigations at BMRC in 2011, and 2 of the 3 patients with reports were found to have been abused.

Pendleton Cottage

Number of Cases	2
Reported Allegations	2
Substantiated Allegations	0
Clients with Reports	2
Clients Abused (Unduplicated)	0

Blue Mountain Recovery Center

Number of Cases	3
Reported Allegations	5
Substantiated Allegations	2
Clients with Reports	3
Clients Abused (Unduplicated)	2

Allegations By Abuse Type:	Total Allegations	Substantiated Allegations
Financial	1	0
Neglect	1	0

Substantiation Rate: 0%

Allegations By Abuse Type:	Total Allegations	Substantiated Allegations
Neglect	4	2
Physical Abuse	1	0

Substantiation Rate: 40%

2011 Community Developmental Disability Programs (Cases, Allegations and Substantiated Abuse)

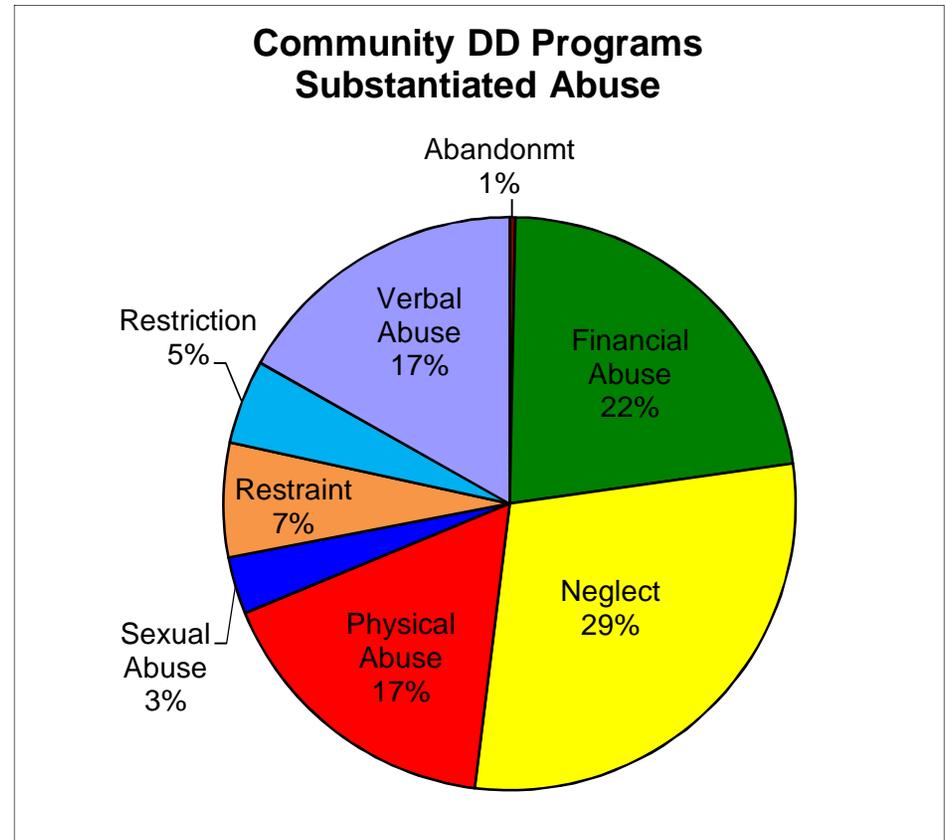
The Community Developmental Disability Programs served 17,000 Oregonians with DD in 2011, providing group home, foster home, employment services, case management and brokerage services. Investigators conducted 916 abuse investigations of 1404 allegations of abuse for 873 clients. 400 of the 873 clients were found to have been abused or neglected. 414 paid caregivers and agencies were found responsible for the abuse.

Community DD Programs 2011

Number of Cases	916
Reported Allegations	1404
Substantiated Allegations	589
Clients with Reports	873
Clients Abused (Unduplicated)	400

Allegations By Abuse Type:	Total Allegations	Substantiated Allegations
Abandonment	5	2
Financial Abuse	252	132
Neglect	411	172
Physical Abuse	297	99
Sexual Abuse	84	19
Restraint	75	38
Restriction	56	28
Verbal Abuse	224	99
Total	1404	589

Substantiation Rate: 42%



Data may contain some duplication; for example if a client experienced physical and verbal abuse, the client is counted in both groups. Neglect data includes 2 allegations involving client deaths. Neglect was not substantiated for these investigations.

2011 Developmental Disability: Adult Licensed Residential Settings (Cases, Allegations and Substantiated Abuse)

Clients in a residential setting include adults living in group homes, foster homes, SOCP, and EOTC. Investigators conducted 642 abuse investigations of 1035 allegations of abuse for 610 clients. 280 of the 610 clients were found to have been abused or neglected. 290 paid caregivers and agencies were found responsible for the abuse. A small percentage of the reported incidents/abuse occurred at the resident's vocational program when the responsible person was a residential staff.

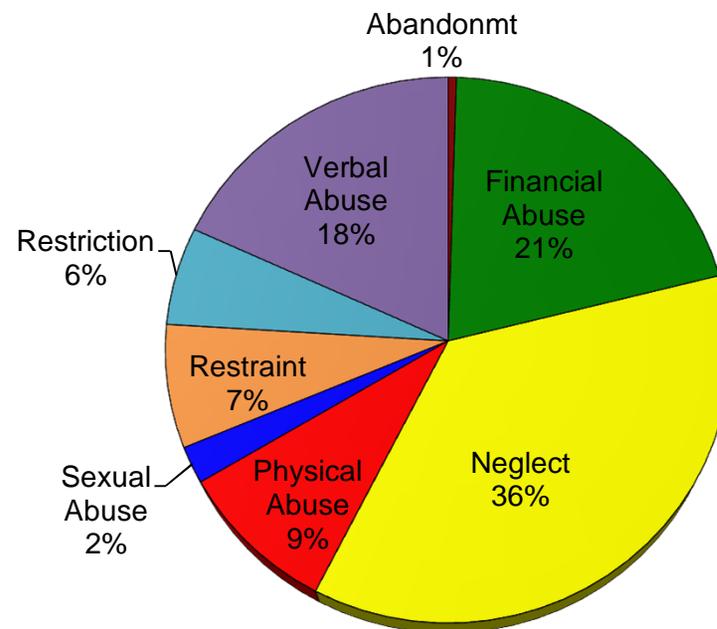
All DD Residential Programs 2011

Number of Cases	642
Reported Allegations	1035
Substantiated Allegations	412
Clients with Reports	610
Clients Abused (Unduplicated)	280

Allegations By Abuse Type:	Total Allegations	Substantiated Allegations
Abandonment	11	2
Financial Abuse	160	85
Neglect	381	150
Physical Abuse	155	37
Sexual Abuse	38	9
Restraint	67	30
Restriction	49	24
Verbal Abuse	174	75
Total	1035	412

Substantiation Rate: 40%

DD Licensed Residential Settings Substantiated Abuse



2011 Abuse Investigations for Clients Enrolled in Community DD Services

*Service Type:	Clients Served	Abuse Cases	Abuse Allegations	Substantiated Allegations	Substantiation Rate	Clients w/Reports	Clients Abused
Brokerage Services	7067	207	295	106	35.9%	195	76
Case Management Services	19,870	52	84	42	50.0%	51	23
Employment & Alternatives	4189	68	100	51	51.0%	73	35
Group Home	2694	423	674	301	44.7%	414	210
Adult Foster Care	2323	120	179	57	31.8%	118	39
Supported Living Services	707	32	43	19	44.2%	30	13
Other	257	19	29	13	44.8%	21	7
Totals		921	1404	589	42.0%	902	403

By County:	Clients Served	Abuse Cases	Abuse Allegations	Substantiated Allegations	Substantiation Rate	Clients w/Reports	Clients Abused
Baker	109	8	17	10	58.8%	6	4
Benton	461	6	7	2	28.6%	6	2
Clackamas	1616	116	169	80	47.3%	84	44
Clatsop	193	17	25	6	24.0%	16	5
Columbia	304	23	32	20	62.5%	22	15
Coos	322	16	27	13	48.1%	20	12
Crook	73	6	8	2	25.0%	5	2
Curry	129	8	19	5	26.3%	13	4
Deschutes	526	36	65	37	56.9%	38	23
Douglas	532	59	76	31	40.8%	48	20
Gilliam (See Mid-Columbia)	NA	0	0	0	NA	0	0
Grant	36	3	4	3	75.0%	3	2
Harney	25	1	1	1	100.0%	1	1
Hood River (See Mid-Columbia)	NA	0	0	0	NA	0	0
Jackson	927	27	33	8	24.2%	26	7
Jefferson	84	2	2	0	0.0%	2	0
Josephine	466	13	18	8	44.4%	12	6
Klamath	475	6	14	9	64.3%	7	6
Lake	35	2	2	1	50.0%	2	1
Lane	1871	57	80	40	50.0%	54	31

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2011 Abuse Investigations for Clients Enrolled in Community DD Services

By County:	Clients Served	Abuse Cases	Abuse Allegations	Substantiated Allegations	Substantiation Rate	Clients w/Reports	Clients Abused
Lincoln	291	9	15	3	20.0%	9	3
Linn	695	29	36	12	33.3%	26	10
Malheur	166	5	6	1	16.7%	4	1
Marion	1934	49	73	23	31.5%	49	18
Mid-Columbia	260	11	18	7	38.9%	12	4
Morrow	29	1	3	3	100.0%	1	1
Multnomah	4217	215	334	101	30.2%	216	79
Polk	497	44	73	25	34.2%	48	22
Sherman (See Mid-Columbia)	NA	0	0	0	NA	0	0
Tillamook	183	7	11	6	54.5%	6	4
Umatilla	352	51	75	31	41.3%	39	19
Union	170	19	43	36	83.7%	18	13
Wallowa	35	1	1	0	0.0%	1	0
Wasco (See Mid-Columbia)	NA	0	0	0	NA	0	0
Washington	1818	40	62	22	35.5%	46	21
Wheeler	4	0	0	0	NA	0	0
Yamhill	605	29	54	34	63.0%	33	21
Totals	19440	916	1403	580	41.3%	873	401

Community DD Program data include investigations conducted by CDDP investigators and by OIT.

*Service type data may contain some duplication with regard to the number of clients with reports of abuse and the number found to have been abused. Many clients in residential settings also participate in vocational programs. If clients receive more than one service, they are counted in each service that applies. In 2011, approximately 31 clients had reports of alleged abuse in two service settings (employment paired with group home or foster home).

2011 Community Mental Health Programs (Cases, Allegations and Substantiated Abuse)

The Community Mental Health Programs served over 40,000 Oregonians receiving mental health services in 2011. Investigators conducted 338 abuse investigations of 431 allegations of abuse for 329 clients. 122 of the 329 clients were found to have been abused or neglected. 126 paid caregivers, family members and agencies were found responsible for the abuse.

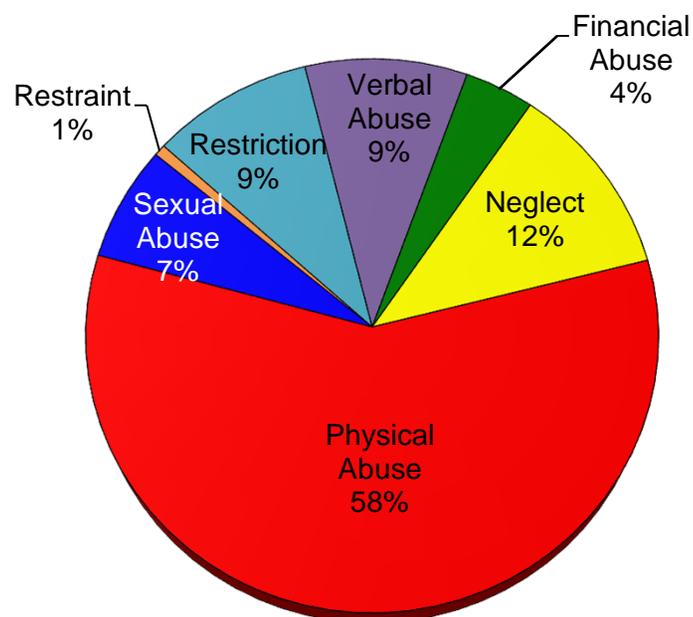
Community MH Programs 2011

Number of Cases	338
Reported Allegations	431
Substantiated Allegations	148
Clients with Reports	329
Clients Abused (Unduplicated)	122

Allegations By Abuse Type:	Total Allegations	Substantiated Allegations
Financial Abuse	15	6
Neglect	90	17
Physical Abuse	188	86
Sexual Abuse	57	10
Restraint	4	1
Restriction	17	14
Verbal Abuse	60	14
Total	431	148

Substantiation Rate: 34%

Community Mental Health Programs Substantiated Abuse



2011 Mental Health: Adult Licensed Residential Settings (Cases, Allegations and Substantiated Abuse)

Clients in a residential settings include adults living in mental health treatment facilities and treatment homes, as well as foster homes. Investigators conducted 70 abuse investigations of 130 allegations of abuse for 78 clients. 29 of the 78 clients were found to have been abused or neglected. 31 paid caregivers and agencies were found responsible for the abuse.

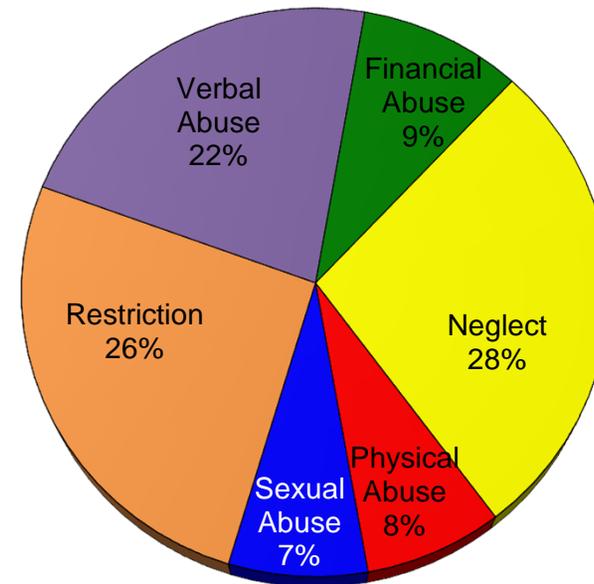
All MH Residential Programs 2011

Number of Cases	71
Reported Allegations	133
Substantiated Allegations	54
Clients with Reports	78
Clients Abused (Unduplicated)	30

Allegations By Abuse Type:	Total Allegations	Substantiated Allegations
Financial Abuse	11	5
Neglect	40	15
Physical Abuse	12	4
Sexual Abuse	7	4
Restraint	2	0
Restriction	17	14
Verbal Abuse	44	12
Total	133	54

Substantiation Rate: 41%

MH Licensed Residential Settings Substantiated Abuse



Data contains some duplication, for example if a client experienced physical and verbal abuse, the client is counted in both groups.

2011 Abuse Investigations for Clients Enrolled in Community MH Services

*Service Type:	Clients Served	Abuse Cases	Abuse Allegations	Substantiated Allegations	Substantiation Rate	Clients w/Reports	Clients Abused
Case Management Services	29,434	265	296	94	31.8%	251	92
Residential Treatment Facility	646	21	32	11	34.4%	25	10
Residential Treatment Facility (secure)	386	13	24	11	45.8%	18	8
Residential Treatment Home	354	8	22	8	36.4%	5	3
Adult Foster Care	955	15	33	18	54.5%	18	6
SPD Lic AFH	800	11	18	6	33.3%	9	3
Other		5	6	0	0.0%	5	0
Totals		338	431	148	34.3%	331	122

By County:	Clients Served	Abuse Cases	Abuse Allegations	Substantiated Allegations	Substantiation Rate	Clients w/Reports	Clients Abused
Baker	138	2	2	0	0.0%	2	0
Benton	461	2	2	0	0.0%	2	0
Clackamas	1668	39	48	19	39.6%	40	15
Clatsop	124	2	2	0	0.0%	2	0
Columbia	387	1	1	0	0.0%	1	0
Coos	785	2	2	0	0.0%	2	0
Crook	131	0	0	0	NA	0	0
Curry	82	0	0	0	NA	0	0
Deschutes	887	3	4	0	0.0%	4	0
Douglas	562	6	8	3	37.5%	6	3
Gilliam (See Mid-Columbia)	NA	0	0	0	NA	0	0
Grant	33	1	1	0	NA	1	0
Harney	107	1	2	0	0.0%	1	0
Hood River (See Mid-Columbia)	NA	0	0	0	NA	0	0
Jackson	1107	12	13	10	76.9%	13	10
Jefferson	173	0	0	0	NA	0	0
Josephine	641	8	14	10	71.4%	8	7
Klamath	867	3	3	2	66.7%	3	2
Lake	29	1	1	1	NA	1	1

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2011 Abuse Investigations for Clients Enrolled in Community MH Services

By County:	Clients Served	Abuse Cases	Abuse Allegations	Substantiated Allegations	Substantiation Rate	Clients w/Reports	Clients Abused
Lane	2844	48	50	9	18.0%	47	9
Lincoln	528	0	0	0	NA	0	0
Linn	640	2	2	1	50.0%	2	1
Malheur	203	2	2	0	0.0%	2	0
Marion	3324	29	67	30	44.8%	31	14
Mid-Columbia	422	4	6	0	0.0%	4	0
Morrow	61	3	9	0	0.0%	5	0
Multnomah	8517	144	167	57	34.1%	129	54
Polk	559	3	3	1	33.3%	3	1
Sherman (See Mid-Columbia)	NA	0	0	0	NA	0	0
Tillamook	139	0	0	0	NA	0	0
Umatilla	211	8	9	1	11.1%	8	1
Union	246	1	1	0	NA	1	0
Wallowa	71	1	1	1	100.0%	1	1
Wasco (See Mid-Columbia)	NA	0	0	0	NA	0	0
Washington	2751	6	6	1	16.7%	5	1
Wheeler	110	0	0	0	NA	0	0
Yamhill	626	4	5	2	40.0%	4	2
Unknown		0	0	0	NA	0	0
Totals	29434	338	431	148	34.3%	328	122

Community MH Program data includes investigations conducted by CMHP abuse investigators and by OIT.

*Service type data may contain some duplication with regard to the number of clients with reports of abuse and the number found to have been abused. Many clients in residential settings also receive case management services. If clients receive more than one service, they are counted in each service that applies.