

APPENDIX C

Overview of the Delivery System for Medicaid and Long Term Care Services to Seniors and People with Disabilities.

A memorandum of understanding (MOU) is required between Coordinated Care Organizations (CCOs) and the organizations that authorize Medicaid-funded long term care (LTC) services within the CCO service delivery area. These organizations are either contracted local Area Agencies on Aging (AAA) or state DHS Aging and People with Disabilities (APD) offices. Services provided by these organizations include:

- Medicaid financial eligibility and enrollment for Aged, Blind or Disabled populations.
- Medicare low income co-pay programs and Part D assistance.
- Eligibility/enrollment into the Supplemental Nutrition Assistance Program (SNAP)
- Service eligibility determinations for Medicaid long term care
- Authorization for a range of support services such as: home delivered meals, personal care, non-medical transportation, adult day care, contract nursing, in home agency or client employed caregivers, foster home, assisted living, residential or long term nursing facility placement.
- Case management and coordination of service plans with client employed in home caregivers, community and nursing facility providers
- Pre- Admission Screening, Private Admission Assessment, Diversion/Transition or related activities designed to support client choice during transitions between hospitals, nursing facility skilled care and long term care funded placements.
- Adult Protective Services

AGING and PEOPLE with DISABILITIES (APD) PROGRAMS

Aging and People with Disabilities (APD) is a program within the Oregon Department of Human Services (DHS) located in Salem. APD provides centralized funding, oversight, contracting, quality assurance and regulations of the programs listed above. These services are delivered through one of two types of local service delivery arrangements:¹

¹ Contact information and a map describing the location and key contacts for these offices are attached in Appendices A. and B.

- 1) A field structure of DHS/APD state offices located throughout the state staffed by state employees who deliver Medicaid services (including long term care services and supports), protective service and regulatory programs in local communities; or
- 2) Intergovernmental Agreements with local Area Agencies on Aging (AAA) to deliver these same services. The AAAs that provide these services are called 'Type B' AAAs. They are local government entities who under Oregon Revised Statutes have the right to select whether to directly administer Medicaid and other programs for seniors and persons with physical disabilities.

DHS/APD STATE OFFICES

State offices are organized by county: there may be several offices within the county depending on the demographics, geography and the size and location of the older adults and persons with disabilities population. One or more counties can make up a district, overseen by a district manager. State offices use state employees to provide a full range of long term care services and supports in areas where an Type B AAA has not opted to take on the Medicaid program. Including these APD offices in the CCO/LTC MOU is required where there is an overlap in the service delivery area of the district office and the CCO.

AREA AGENCIES ON AGING (AAA)

A subset of AAAs are designated as Type B AAAs (See map in Appendix B for locations, and contact information in Appendix A) who have opted to provide the full Medicaid program. Type B Transfer AAAs use their own AAA staff to deliver the Medicaid program; Type B Contract AAAs use state employees to deliver the Medicaid program. In addition to the OAA services described below, Type B AAAs provide the Medicaid services (including long term care) which are the focus of the Memo of Understanding (MOU) between CCOs and the local LTC office. Including Type B AAAs in the MOU is required where there is an overlap in the service delivery area of the Type B AAA and the CCO.

In general, an Area Agency on Aging is the designated local governmental entity with whom DHS contracts to administer and meet the requirements of the federal Older Americans Act and Oregon Revised Statute Chapter 410 in planning and providing services to the elderly and adults with physical disabilities for a designated Planning and Service Area. AAAs provide these social supports to many individuals who will become members of CCOs, including Medicaid and/or

Medicare beneficiaries, as well as other eligible individuals not on Medicaid. All AAAs provide these programs, including Oregon Project Independence, prevention and wellness programs including chronic disease management, information/assistance/outreach, in-home assistance, family caregiver supports, respite, transportation, home and congregate meals, legal assistance, caregiver counseling/support, training. All AAAs have significant expertise in providing these critical social supports to CCO members, making them important community partners for CCOs.