

Assessment Tool Recommendation with SB 21 Assessment Sub-committee updates

1/2/14

General Style/Approach:	Automation/Technology:	Components/Content:
<ul style="list-style-type: none"> • Doesn't re-ask things that don't change over time • Prompts for right questions and diagnosis at right time, good conversational flow • Intuitive to use • Prompts conversation with consumer • Simple for consumer to use and engages consumer • Easy to use and navigate • Role based access • Works to support consumer empowerment and responsibility • Consider using only 4 ADLs for consumers in facilities or make a streamlined assessment for those in facilities • Maintain highest level of security and consumer privacy protections • Always allows for exceptions • Focus on identifying risks and opportunities for preventative services 	<ul style="list-style-type: none"> • Web based with Internet capability in the field, tablet with touch screen with ability to capture signatures in the field, send material to consumers • Oracle platform (<i>reconsider based on Cover OR?</i>) • Master file of information accessible to all programs that need that information (such as financial data) with modules serving individual program data needs • Connects, imports and exports to other systems, data resources (providers, medical systems, etc.) • Alerts, auto navigation to direct to other data fields as appropriate, pop-ups with relevant info • System auto sends or connects to consumers, providers, other programs and resources for referrals • System is more automated with auto-fill/auto-generation of forms related to both assessments, payments, rights, hearings, etc. as well as auto-generate and send requests when management approval is needed. Should also auto-generate from fields to narration • Auto translation • Voice recognition 	<ul style="list-style-type: none"> • Includes person-centered, consumer friendly approach and be strengths based • Captures more information relevant to service planning including capturing support information when assessing each need, equipment used or needed • Reduction in data entry through eliminate of redundancies- pre-populate as many fields as possible, choose/require comments, drop downs, synopsis or narration (or check boxes if adopt them) but not all of these • Simplified navigation between elements (service planning, client details, assessment) • Simplified in-home plans / hrs. assignment, records # of hours assigned per worker, more automation of multiple caregiver plans • Best practice for cognition, dementia, traumatic brain injury, mental health, assessments- use externally validated tools and scales, train staff for use • Consider inclusion of a self-assessment component • For categorically eligible –requires only functional assessment & planning

	<ul style="list-style-type: none"> • Video/picture capacity • Excellent search functionality across narratives, comments and other data fields • Has robust reporting capacity to meet program planning, development, integrity/quality assurance, transparency and predictive modeling needs at state and local levels • Has internal consistency and quality assurance checks built in so staff is unable to enter inconsistent information, or they get alerts to check • Auto generated, short summary of past service plans available at all times • Has ability to make small changes without having to re-work entire assessment or create a new one 	<p>once eligibility is determined</p> <ul style="list-style-type: none"> • Exceptions continue if condition doesn't change <ul style="list-style-type: none"> ○ Look at existing data first and prompt or auto approval ○ Build in auto exceptions • Risk alerts <ul style="list-style-type: none"> ○ "Percolator" model- if an event occurs in other data systems (such as a hospital claim, an alert is generated • Provides on the spot training, guidance to workers, better help screens/tools and links to supplemental tools for example, sample questions workers can use in conversation with consumers • Provides on the spot educational tools for consumers at the time of assessment (ex. 3 minute video) • Quality Assurance functions- checks for conflicting, unusual data (ex. multiple workers with extensive hours) • Includes all necessary information to meet rule, waiver, state plan and other required elements
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