



**Leadership Seminar**  
**Changing the Way We Look at Conflict: Managing Conflict at Work**

Join us for this engaging seminar that will change the way leaders view conflict!

Conflict between people and work groups happens all the time, and it can be a powerful motivator toward accomplishing goals if harnessed and managed right. It can also be divisive and negatively impact productivity if poorly managed or not managed at all. Whether you're a line manager or top leader, the challenge is to know when to get involved, how much to get involved, and how to manage it effectively.

Seminar objectives include:

- Learn how to recognize conflict between employees and work teams
- Learn to be more intentional about how you deal with conflict
- Learn how to embrace, encourage and thrive on conflict
- Know which strategies can be employed to best deal with conflict
- Practice setting team agreements on dealing with conflict productively
- Understand your influence, both good and bad, on conflict that arises
- Review the Thomas Kilmann Conflict Model
- Practice some conflict conversations
- Gain tools and skills that can help your personal life as well as your business life

**Thursday, May 19, 2015**

**7:30am to 8:00am - Registration**

**8:00am to 12:00 - Seminar (Continental Breakfast included)**

**LOCATION**

*The Gregory Forum at Clackamas Community College 19600 Molalla Avenue  
Oregon City, OR 97045*

[http://www.clackamas.edu/Interactive\\_Campus\\_Map.aspx](http://www.clackamas.edu/Interactive_Campus_Map.aspx)

**COST**

*\$49 per person / \$47.50 per person for 4-9 attendees from the same organization / \$42.50 per person for 10 or more attendees from the same organization.*

**REGISTRATION**

*Register online at [www.oec-clackamas.org](http://www.oec-clackamas.org) Register by May 11th to guarantee your space at this seminar. Payment is due upon registration.*

**3.50 HRCI Credits Approved**

**See Back for More Information**

**OEC SEMINAR**

## About the Presenter

**Paul Spindel:** Paul has over 18 years of Human Resources experience with Marriott and NIKE. Using his M.A. in Organizational Behavior as a foundation, he specializes in management development, teambuilding, strategic planning and executive meeting facilitation. Paul's strong business approach to human resource issues wins him accolades, return business and recognition as a keynote speaker. He is sought after as a trainer and coach because of his tremendous energy and sense of humor, with the unique ability to teach through story and example. Paul has taught at numerous universities and conducted hundreds of training programs for employees at all levels, both nationally and internationally. Paul's global experience includes teaching Customer Service and Human Resources to Russian Hotel executives in Moscow and St. Petersburg, and Train the Trainer to Albanian television executives.

Paul's clients include: The United Employers Association, Portland Bottling, The Leatherman Tool Group, REACH, Metro Pediatrics, The Oregon Clinic, PacPaper, Marylhurst University, Portland State University, MackaySposito, Red Canoe Credit Union

### *This Seminar is Sponsored by:*

#### ***Oregon Employer Council—Clackamas County***

*Oregon Employer Council - Clackamas County (OEC-CC) is a chapter of the statewide Oregon Employer Council, which is a nonprofit corporation dedicated to fostering a partnership between Oregon employers and the Oregon Employment Department. We are dedicated to connecting employers to resources and education; partnering with businesses, government agencies and community services; and offering opportunities to job seekers. We strive to influence issues that affect business in Clackamas County.*

*For more information about Oregon Employer Council and the Clackamas County chapter, please visit: [www.oec-clackamas.org](http://www.oec-clackamas.org) or [www.oec.org](http://www.oec.org)*



**Follow us on:**

