



OREGO



**Oregon's Road Usage
Charge
Program -
SB810 Implementation
Project
Update**

Road User Fee Task Force

January 13, 2016

External Oversight

Independent Verification & Validation Remittance Report Findings

Findings:

- Defects have resulted in inaccurate information in Sanef systems.

- Other data was accurate within 0.1%.

Agency Response:

- ODOT recognized this as an issue before the IV&V effort was undertaken; findings are being addressed.

- Use of MRR (Mileage and RUC Revenue Report) to generate the main tax report, and the VIN Summary Report as the detail creates the discrepancy due to rounding.

External Oversight

Volunteer Survey Results

Response Rate: 57%

Assessed Stages of Volunteer Enrollment:

- Preregistration
- Registration
- Participation
- Overall

Results:

- 95% understand the purpose
- Over 90% found signing up simple & straightforward
- 73% clearly understood available options
- 70% indicated information available prior to registering was useful
- 63% of volunteers found the online dashboard helpful
- Over 90% of volunteers were able to install & activate their devices themselves.

Project Health

Through December

PROJECT SUMMARY	PROGRESS MADE	STATUS
Scope	<ul style="list-style-type: none"> • Business line created • Systems developed & operational • Account managers reporting • Revenue reports filed in October 	Complete
Schedule (major milestones)		
Operational Trial	April – June 2015	Complete
Go-Live	July 1, 2015	Complete
Tax Reports Filed	October 20, 2015	Complete
Project End	December 31, 2105	Complete
Budget \$8.1 million	Spent to date: \$ 5.83 million (through December)	Under budget





Project: Complete

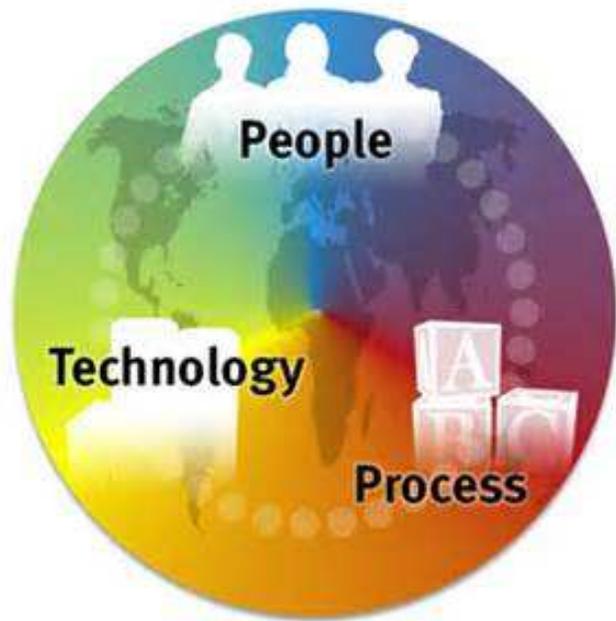


OREGO



Oregon's Road Usage Charge Program - Operations

Program Operations - Overview



- Certification activities
- Contract Activities
- Supporting Legislative Activities
- Ongoing Program Evaluation
- Compliance Activities
- Tax Reconciliation

Volunteering by the Numbers

As of 1/5/2016

General Stats

Account Managers :	3
Currently Enrolled Volunteers :	894
Currently Enrolled Vehicles :	972
Pending Vehicles :	4
Total Vehicles to Date* :	1067

Vehicle Program MPG Counts

	Active	Pending	Total
Under 17 MPG :	233	1	234
17 to < 22 MPG :	311	1	312
22 and above MPG :	428	2	430
Grand Totals :	972	4	976

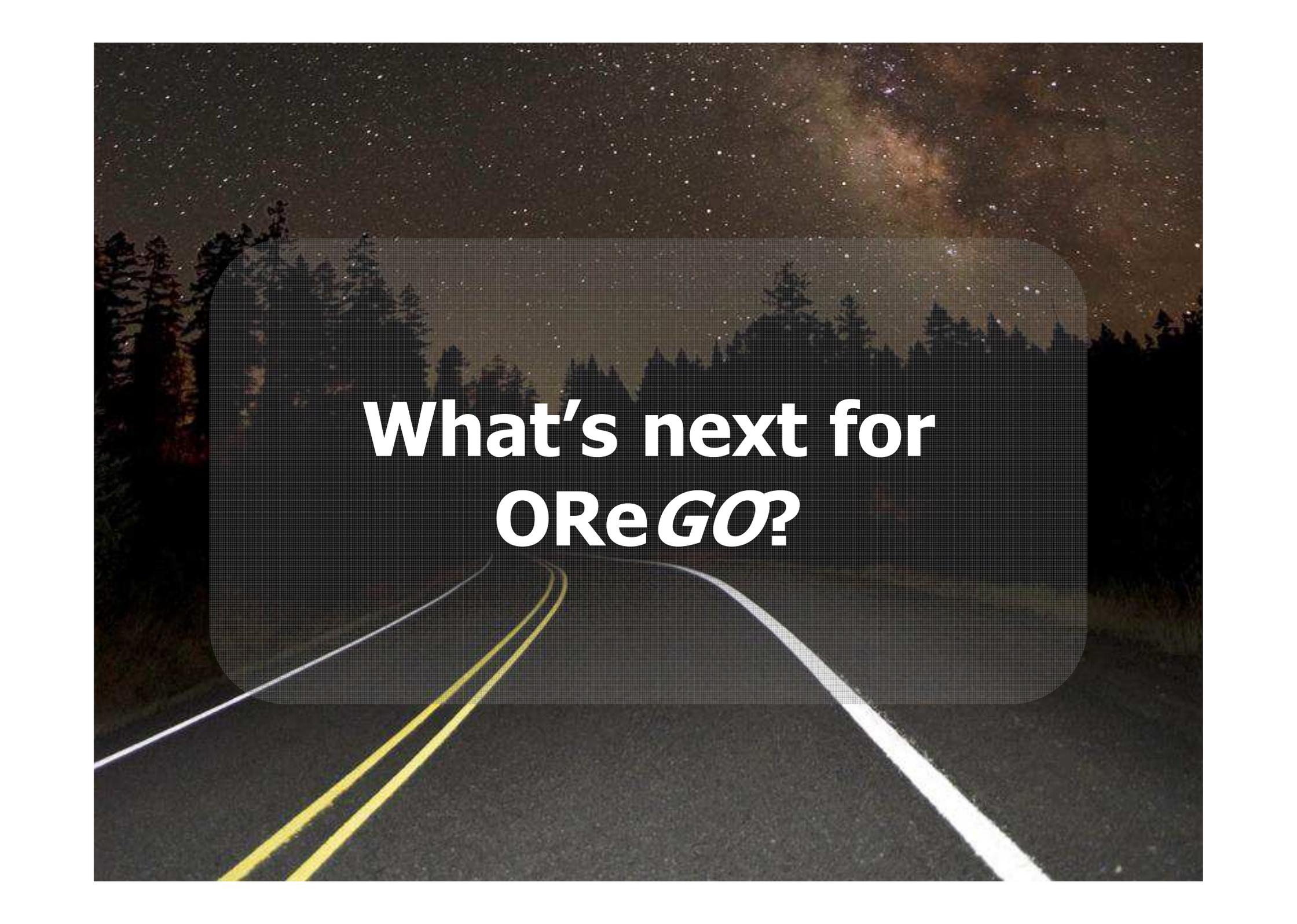
Vehicle Retention To Date

Description	Retention
Overall	91.62 %
Sanef OAM	89.41 %
Verizon	94.34 %
Azuga	91.91 %

Operations

Ongoing work

- Monitor AM compliance
 - Service level agreements
 - Contractual terms
- Address volunteer issues not addressed by account manager
- Certification:
 - Another basic device for a commercial account manager
 - Another commercial account manager
 - Operational change for a commercial account manager
 - Another GPS-enabled device
- Refine processes
- Refine business requirements
- Share lessons learned



**What's next for
OReGO?**

QUESTIONS?

For operational questions, please contact:

Email: MyOReGO@odot.state.or.us

Phone: 503.986.7827

Website: <http://www.myorego.org/>



OReGO