

FAMILY ASSISTANCE COORDINATOR

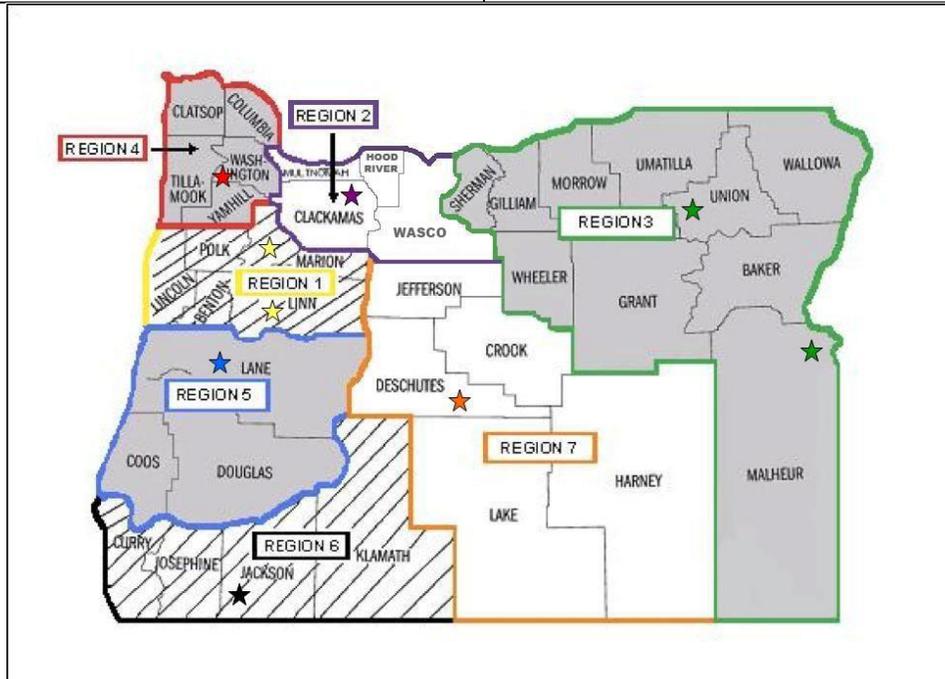
Carrie Froelich

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Family Assistance Specialists (FAS) by Region

<p> MILITARY DEPARTMENT 800-452-7500 - Toll Free</p> <p>Ask for the extension of the FAS you are trying to reach.</p> <p style="text-align: center;">WWW.ORN-G-SMFS.ORG</p>	<p><u>REGION 1 & BI-LINGUAL FAS - ALBANY</u></p> <p>Claudia Kerlegan - Ext. 1492 541-926-5464 or 541-321-3056 (C) claudia.m.kerlegan.ctr@mail.mil</p>
<p><u>REGION 1 - FAS - SALEM</u></p> <p>Alysha Condit - Ext. 2383 503-584-2383 or 503-798-0283 (C) alysha.n.condit.ctr@mail.mil</p>	<p><u>REGION 2 - FAS - PORTLAND METRO</u></p> <p>Jill Behunin - Ext. 1298 or Ext. 4865 (M&F) 503-661-7078 or 503-798-6501 (C) jilletta.d.behunin.ctr@mail.mil</p>
<p><u>REGION 3 - FAS - ONTARIO</u></p> <p>Tara Howie - Ext. 2082 541-889-5514 or 541-321-3055 (C) tara.j.howie.ctr@mail.mil</p>	<p><u>REGION 3 - FAS - LA GRANDE</u></p> <p>Rhande Hardenbrook - Ext. 1517 541-963-4221 or 503-798-0114 (C) rhande.e.hardenbrook.ctr@mail.mil</p>
<p><u>REGION 4 - FAS - HILLSBORO</u></p> <p>Jody Marsh - Ext. 1600 503-357-4216 or 541-321-3053 (C) jody.m.marsh.ctr@mail.mil</p>	<p><u>REGION 5 - FAS - SPRINGFIELD</u></p> <p>Lacy Cromwell - Ext. 4601 541-736-4601 or 541-321-3052 (C) lacy.j.cromwell.ctr@mail.mil</p>
<p><u>REGION 6 - FAS - MEDFORD</u></p> <p>Tracey Haeckler - Ext. 5863 541-618-5863 or 541-321-3051 (C) tracey.l.haeckler.ctr@mail.mil</p>	<p><u>REGION 7 - FAS - BEND</u></p> <p>Jessica Clark-Woinarowicz - Ext. 6856 541-383-6856 or 541-321-3050 (C) jessica.b.clarkwoinarowicz.ctr@mail.mil</p>



ALL FAS's are CONTRACTORS for HRCI, supporting the OREGON NATIONAL GUARD FAMILY PROGRAM

15 October 2015

One call does it all!

Family Assistance Specialists (FAS) are located throughout Oregon to serve the needs of Service Members and their Families by providing Six Essential Services.

Whether pre, during or post deployment, the FAS offer information and referral services to all Service Members and their Families regardless of branch of service or duty status.

What are the Six Essential Services?

Legal Resource and Referral

- Assistance with Power of Attorney/Wills
- Information and assistance with Service Members Civil Relief Act
- Assistance with referral for ESGR

Financial Resource and Referral

- Understanding Military Pay
- Assistance with Financial Assistance and loan applications through the American Red Cross and other agencies
- Referral to the availability of outside grants
- Provide referrals for budgeting classes

Tricare Resource and Referral

- Provide general information on insurance benefits
- Assist with Tricare Medical and Dental applications
- Assist with finding local participating providers
- Assist with challenging claim denials

ID Cards and DEERS

- Provide information on DEERS Rapids Centers
- Assist with obtaining an ID Card

Crisis Intervention and Referral

Provide assistance with the following:

- Domestic Abuse
- Child Abuse/Neglect
- Danger to Self and/or Others
- Abuse/Neglect of a Vulnerable Adult

Community Information and Outreach

Provide a list of local Community resources

Including but not limited to the following:

- Assist with Child Care resources and referral
- Assist with referral to local financial resources
- Assist with finding a local FRG to assist with Family Readiness

Additional Duty

Outreach Calling:

- If a Service Member is separated from their family for more than 30 days, the family will receive an outreach call
- Monthly outreach calls are mandated by the National Guard Bureau (NGB) and are only considered successful with two way communication

For more information please visit: www.orng-smfs.org

