

# WELCOME

**To the 6<sup>th</sup> Annual  
Oregon E9-1-1 Program's  
GIS Mapping and  
MSAG Coordinators Conference**



# State Program Updates

- Introductions
- Housekeeping
- Agenda
- Breakdown of Attendees
- Thank you to our sponsors
- Program Staff Changes / Roles & Responsibilities
- Recap of last year

■ Program Staff Changes:

- Deputy Director: Dave Stuckey
- Tech & Resp Director: Mark Tennyson
- 911 Program Lead : Gillien Duvall
- 911 Program Analyst: Theresa Connell
- 911 PSAP Relations Analyst: Gordon Tiemeyer
- 911 GIS Coordinator: VACANT
- 9-1-1 GIS Database Analyst: VACANT
- 9-1-1 Office Specialist : Abigail Hungagte
  
- **9-1-1 Program Asst : Jeanie Stark**

# State Program Roles & Responsibilities

Mark Tennyson, Technology & Response Section Director

- Section Goals & Objectives
- Performance reviews
- Work with 911 Program Lead to review & update / create Program policy
- Work with 911 Program Lead on updating ORS via Legislative Concepts, and OAR revisions.
- Final review of all 9-1-1 payments
- Oversees OEM SAR Position (Georges Kleinbaum)
- Oversees OEM Communication Officer (Marty McKillip) EAS system, NAWAS, Amateur Radio
- Oversees 2 OEM IT Staff (Steve Ollis, Pat Pope)
- State Emergency Coordination
- Rotates Executive Duty Officer weekly shifts with other OEM Section Directors & Deputy Director
- Attends Legislative Hearings, Work sessions for related issues

# State Program Roles & Responsibilities

Gillien Duvall, Technical Operations  
Coordinator / 9-1-1 Program Lead

- Review work of 9-1-1 program staff
- Coordinate staff projects & schedules
- Review & update / create Program policy
- Update ORS via Legislative Concepts, and OAR revisions.
- 9-1-1 Pager Duty

# State Program Roles & Responsibilities

Theresa Connell, 9-1-1 Program Analyst

- Next Generation 9-1-1
- CPE contracts & billing
- CPE installs, upgrades, maintenance
- Wireless committee
- Secure State / Network Security
- CarsNet / ECATS
- 9-1-1 Pager Duty

# State Program Roles & Responsibilities

Gordon Tiemeyer, 9-1-1 PSAP Relations Analyst

- Disaster Recovery Planning
  - PSAP Disaster Recovery Plans
  - UPS Status Report
  - Outage Notification/Escalation Policy
- Annual Budget Reports
  - Updating templates
  - Compiling Information for Reporting
  - Assisting PSAPs with completion
  - Basic Information Sheet
  
- 9-1-1 Pager Duty

# State Program Roles & Responsibilities

Open position, 9-1-1 GIS Coordinator

- Review GIS contracts and billing
- Coordinate data distribution
- Coordinate hardware, software, data acquisition and installation
- Next Gen Mapping
- Track MSAG / GIS maintenance contracts & reimbursements

# State Program Roles & Responsibilities

## Open position, 9-1-1 GIS Database Analyst

- GIS Data Coordination
  - PSAP Data Update Automation
  - Regional Data Projects
- SQL Data Base design and maintenance
- GIS Program Support
  - Mapping Software Support – Administration
  - Software Review and Recommendations

# State Program Roles & Responsibilities

Jeanie Stark, 9-1-1 Program Assistant

- Quarterly distribution
- Bill paying
- Expense reporting
- Meeting minutes
- Quarterly meeting assistance
- Other duties as assigned

# State Program Roles & Responsibilities

Abigail Hungate, 9-1-1 Office Specialist

- Mail
- Bill prep, database entry
- Meeting minutes
- PSAP list updates
- OEM front desk coverage
- Other duties as assigned

# Recap of Last Year

## Wireless

- Wireless MSAG
- Wireless Accuracy (Phase I, Phase 1.5, Phase 2)
- Accuracy Testing
- ANI and ALI with wireless
- Is there a good process to follow up with wireless carriers?
- Wireless in Next Generation

# Questions

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