

Secretary of State
NOTICE OF PROPOSED RULEMAKING HEARING*
A Statement of Need and Fiscal Impact accompanies this form

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Oregon Military Department, Office of Emergency Management
Agency and Division

104
Administrative Rules Chapter Number

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RULE CAPTION

Implements HB 2426 (2015) for continued operation of the 9-1-1 emergency communications system.

Not more than 15 words that reasonably identifies the subject matter of the agency's intended action.

Hearing Date	Time	Location	Hearings Officer
10-22-15	10:00 a.m.	3225 State St, Rm 115 Salem, OR 97301 Anderson Readiness Center	Genevieve Ziebell

RULEMAKING ACTION

Secure approval of rule numbers with the Administrative Rules Unit prior to filing.

ADOPT:

104-080-0100, 104-080-0110, 104-080-0120, 104-080-0125, 104-080-0130, 104-080-0135, 104-080-0140, 104-080-0150, 104-080-0160, 104-080-0165, 104-080-0170, 104-080-0180, 104-080-0190, 104-080-0195, 104-080-0200, 104-080-0210

AMEND:

104-080-0000

REPEAL:

104-080-0010, 104-080-0020, 104-080-0021, 104-080-0022, 104-080-0023, 104-080-0024, 104-080-0025, 104-080-0026, 104-080-0027, 104-080-0028, 104-080-0030, 104-080-0040, 104-080-0050, 104-080-0060, 104-080-0070

RENUMBER: Secure approval of new rule numbers with the Administrative Rules Unit prior to filing.

AMEND AND RENUMBER: Secure approval of new rule numbers with the Administrative Rules Unit prior to filing.

Statutory Authority:

ORS 403.120; House Bill (HB) 2426 (2015)

Other Authority:

Statutes Implemented:

403.100, 403.105, 403.110, 403.115, 403.120, 403.130, 403.135, 403.137, 403.140, 403.145, 403.150, 403.155, 403.156, 403.160, 403.165, 403.200, 403.205, 403.210, 403.215, 403.220, 403.225, 403.230, 403.235, 403.240, 403.245, 403.250; HB 2426 (2015)

RULE SUMMARY

ORS chapter 403 provides for 9-1-1 services and the operation of the emergency communications system in the State of Oregon. House Bill (HB) 2426 (2015), amended ORS chapter 403 to authorize the Office of Emergency Management (OEM) to adopt standards for the emergency communications system by rule. Previously the statutes set forth the standards for the basic 9-1-1 and enhanced 9-1-1 system. OEM proposes to amend, or repeal and adopt, its rules to set out standards for the emergency communications system. OEM is also proposing to amend its rules to reflect the change in statute now authorizing OEM to pay for certain emergency communications services on behalf of a 9-1-1 jurisdiction in addition to reimbursement to a 9-1-1 jurisdiction.

OEM proposed rules also reorganize OAR 104, division 080.

OEM is amending OAR 104-080-0000 to clarify the purpose statement with the statutory requirements for support of statewide 9-1-1 service.

OEM is proposing to repeal 104-080-0010, 104-080-0020, 104-080-0021, 104-080-0022, 104-080-0023, 104-080-0024, 104-080-0025, 104-080-0026, 104-080-0027, 104-080-0028, 104-080-0030, 104-080-0040, 104-080-0050, 104-080-0060, 104-080-0070 due to the number of

proposed amendments to those rules. OEM is proposing to adopt new rules with new numbers to address the subject matter of those rules.

OEM proposes to repeal and adopt new rules for the emergency communications systems to reorganize OAR 104, division 080, and clarify the substantive content. Specifically, OEM proposed changes relate to the following:

- OEM's requirements for collecting and maintaining contact information for 9-1-1 jurisdictions and public safety answering points (PSAPs).
- Requirements for a 9-1-1 jurisdiction's operation of a primary PSAP.
- Procedures for obtaining Automatic Number Identification (ANI) and Automatic Location Identification (ALI) information and performing reverse lookups.
- Processes for official reports and use of non-published ANI and ALI information.
- Requirements for utilities and providers.
- Requirements for a 9-1-1 jurisdiction plan, including disaster plan, and the submission and review processes.
- Standards for the emergency communications system.
- Requirements for provision of services for the deaf or hard of hearing and speech impaired communities including Telephone Typewriter (TTY) services and text-to-9-1-1 services.
- Database requirements.
- Customer premises equipment.
- Funding the emergency communications system, including authorized expenditures from the Emergency Communications Account and the 9-1-1 Subaccount.
- Variance from the OAR 104, division 080, rules.

These proposed new rules would allow for a primary PSAP to provide text-to-9-1-1. All primary PSAPs must have a TTY in order to communicate with individuals with hearing or speech impairments. However, other devices for receiving these emergency calls are now available. Text-to-9-1-1 is defined as a way to communicate with individuals with hearing and speech impairments and is clarified within these proposed rules.

These proposed new rules would define and clarify the requirements for a secure IP network required for the transport of ANI and ALI, Primary PSAP mapping data, management information systems, and netclock synchronization for all primary PSAPs in the state of Oregon.

These proposed new rules would also define the use of Geographic Information Systems (GIS), along with the ALI database and the Master Street Address Guide (MSAG) database, in the primary PSAP mapping platform to assist with identifying the location of the emergency caller.

The Agency requests public comment on whether other options should be considered for achieving the rule's substantive goals while reducing negative economic impact of the rule on business.

11-06-2015 4:00 p.m.	Genevieve Ziebell	genevieve.ziebell@state.or.us
Last Day (m/d/yyyy) and Time for public comment	Rules Coordinator Name	Email Address

*The Oregon Bulletin is published on the 1st of each month and updates the rule text found in the Oregon Administrative Rules Compilation.