



Department of Human Services

Office of Licensing and Regulatory Oversight

Nursing Facility Survey Unit

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The Nursing Facility Survey Unit (NFSU) of the Oregon Office of Licensing and Regulatory Oversight is pleased to announce that we are one of the States chosen to participate in the next phase of the Center for Medicaid Medicare Services (CMS) **Electronic Plan of Correction (ePOC)** project.

Statements of deficiency 2567 (SOD), which are now emailed to nursing facilities by NFSU, will soon be made available to you via a secure website created by CMS. The CMS website will also allow for the electronic submission of plans of correction. This process will be used for all Health, Life Safety Code and NFSU Complaint investigation SODs.

CMS has created a webinar to explain how nursing facilities will use the system for processing their plans of correction using the ePOC process. The link to the webinar is below. On the website choose the training for providers and you will be prompted for a password. The password is epocpvdrr all in lower case. We ask that you view the webinar prior to enrolling for your IDs for the system.

<https://www.gtso.com/webex/qiescat.php?Category=EPOC>

Access to your online SOD requires advance enrollment in ePOC. Users will need to apply for two log-in IDs in order to access the CMS ePOC system. The first login is the CMSnet login, which allows users to connect to the ePOC system. The second login is the ePOC Personal Login Account. This allows access to the ePOC system once connected using the first login.

Users who currently have access to the MDS system and already have a CMSnet and Personal Login ID for those systems can use those logins for ePOC; however, they will still need to request ePOC access to be added for the second login.

Use the link below to access the website for instructions on enrolling for these log-in IDs, or use the document that has been provided with this letter that outlines these same instructions. If you need any technical assistance with the video or accessing the ePOC enrollment forms please contact the help desk at the QIES Technical Support Office (QTSO) help@qtso.com.

<https://www.qtso.com/accessepoc.html>

At this time CMS is only making the ePOC available to certified nursing facilities.

Oregon NFSU plans to implement the ePOC project State wide very soon. **Enrollment with QTSO for providers will be available starting February 3rd.** Surveys that are eligible for ePOC may begin as early as February 9. As the system is implemented, facilities will be notified of the availability of their survey online at the time of their survey.

In addition to the enrollment document a nursing facility procedure guide for use of the ePOC via the web has been included in the documents being sent to you.

If you have any questions you may contact Sheryl Luper at sheryl.l.luper@state.or.us or by phone (503) 602-5162 and Sheryl or one of the ASPEN team will assist in getting the answers you need.