



Oregon

John Kitzhaber, MD, Governor

Department of Corrections

Operations Division

2575 Center Street NE

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Date: October 16, 2012

Subject: Introducing Access SecureMail™ and SecurePhoto™

Electronic Messaging and Photos

- On November 1, 2012, you will be able to send and receive electronic messages (email) and send photos to inmates through Access SecureMail™ and Access SecurePhoto™. Inmates will receive emails and photos on their MP3 players.
- A prepaid account must be set up by families and friends who will be sending inmates messages. You can set up these accounts by going to www.accesscorrections.com.
- Inmates will need a keyboard for their MP3 player in order to reply to email. Keyboards are available from canteen.
- Email will be limited to 5,000 characters per message or approximately one page.
- Beginning January 1, 2013, inmates who do not have MP3 players will be able to receive email that is printed in the institution mail room and delivered like regular mail. More information to come.
- Sometime after March 2013, inmates who do not have MP3 players will be able to send and receive email and receive photos through the kiosks where they will be ordering commissary. More information to come.
- All incoming and outgoing email will be subject to the same rules as regular mail. Please refer to the rule on [Mail \(Inmate\), OAR 291-131](#).

Pricing

Email Package	Package Price	Per Email
1 Message	-	\$0.44
4 Messages	\$1.53	\$0.38
20 Messages	\$6.04	\$0.30
40 Messages	\$10.44	\$0.26
60 Messages	\$13.74	\$0.23

Photo Package	Package Price	Per Photo
1 Photo	-	\$0.60
4 Photos	\$1.97	\$0.49
15 Photos	\$7.14	\$0.48
24 Photos	\$10.44	\$0.44
36 Photos	\$14.29	\$0.40

Keyboard (required to send email from MP3 player)	\$29.95
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MP3 Player Support Line

A new technical support number has been created for the MP3 players. Inmates can dial 511# from the inmate telephones and they will be connected with a support technician who will help troubleshoot problems they are having with their MP3 players. Hours of service are 6:00 A.M. to 3:00 P.M. PST.