

Columbia Gorge Community Health Improvement Process (CHIP)

The locally-led Columbia Gorge Health Council (CGHC), in partnership with PacificSource Community Solutions, governs the Columbia Gorge Coordinated Care Organization (CCO) and serves the needs of 13,000 Oregon Health Plan members in Hood River and Wasco counties.

Approximately twenty-five percent of Hood River and Wasco county residents are enrolled in the CCO with Native American and Hispanic populations comprising more than forty percent of the membership. It is estimated that the region's uninsurable rate is four times higher than the state average.

The Community Health Assessment (CHA), and subsequent Community Health Improvement Process (CHIP), were designed to replace multiple independent and smaller efforts to assess community needs on the part of hospitals, health departments, Federally-Qualified Health Centers, and county mental health agencies. Our CHA and CHIP represent the first shared understanding of the region's top health needs and a plan to address them together.



CCO Geography

County	Hood River	Wasco	Klickitat	Skamania	Gilliam	Sherman
2013 Population	22,888	25,426	21,142	11,345	1,961	1,720

Data from Truven Market Expert 2013. © Truven Health Analytics.

Our Process

The Community Advisory Council (CAC) led the development and prioritization of focus areas using broad input from the community. The partners backed a single collaborative approach.

The Partners:

- Columbia Gorge Health Council
- Hood River County Health Dept.
- Klickitat Valley Health
- Klickitat Valley Health Dept.
- Mid-Columbia Center for Living
- Mid-Columbia Medical Center
- North Central Public Health District
- One Community Health
- PacificSource Community Solutions
- Providence Hood River Memorial Hospital
- Skyline Hospital

The Community:

- >1,000 consumer surveys
- 4 hospitals; 2 in OR, 2 in WA
- 4 Health Depts.; 2 in OR, 2 in WA
- 140 individual providers
- 24 social service/non-profit agencies
- >100 participants in focus groups

Columbia Gorge CHIP Priorities

Social and Economic Conditions	Housing & Food
	Transportation
	Jobs
Direct Healthcare Services	Dental access for adults
	Physical and mental health together
	Mental health access for children and youth
Health and Healthcare Ecosystem	Coordination across all healthcare providers
	Coordination across healthcare and social services
	Health insurance re-enrollment
	Supporting developmental and healthy growth in the early years

The CAC is using a **collective impact** approach – organizing a comprehensive set of stakeholders for each focus area. Their goal is to boost awareness of existing services; facilitate recognition of strengths, gaps; and seek grants and funds to address gaps.

