

Jackson Care Connect Community Collaborative

Name of Project	COMMUNITY CARE PILOT SOUTHERN OREGON
Stage of Project Development	Implementation and Evaluation
Identification <i>What is your target population and how did you identify them?</i>	Patients with > three ED visits and > two hospitalizations in prior 12 months.
Intervention <i>Which intervention(s) do you plan to use?</i>	<ul style="list-style-type: none"> • Embedded primary care outreach workers. • Barrier busting funds. • System level process improvement. • Outreach worker meetings for case review and resource sharing.
Implementation <i>How do you plan to implement these interventions?</i>	<ul style="list-style-type: none"> • Training for community health workers. • Creating EHR documentation to follow trends and improve communication.
Workforce <i>Who in your organization will be implementing the work?</i>	<ul style="list-style-type: none"> • Outreach workers • Supervisory staff • IT staff • Clinical staff working on this pilot • Others
Evaluation <i>How will you be evaluating this work?</i>	<ul style="list-style-type: none"> • Review of claims data for the enrolled patients. • Future patient satisfaction. • Provider satisfaction assessments.
Resources <i>How are you funding this work?</i>	<ul style="list-style-type: none"> • Jackson Care Connect grant funding. • In-kind funding from participating organizations.
Project Team <i>Project coordinators are indicated in bold.</i>	<p>Kim Oveson Supervisor Integrated Behavioral Health Coordinator 541 512-3146</p> <p>Tova De Jack TDejack@communityhealthcenter.org</p> <p>Margie Rodrigues CHW 541 690-3549</p> <p>Ken Rhee MD 541 535-6239</p>