

Yamhill County Care Organization

Name of Project	COMMUNITY HUB	EMBEDDED BEHAVIORISTS	PATIENT ACTIVATION MEASUREMENT ASSESSMENT (PAM) & Coaching Tool - Insigna Health
Stage of Project Development	Implementation	Implementation	Implementation
Identification <i>What is your target population and how did you identify them?</i>	Members that meet this criteria in past 12 months: <ul style="list-style-type: none"> • 6+ ED visits • 1-5 ED visits & 1 non- OB hospital admission • 6 + ED visits & 1 non-OB admission • 2 non- OB hospital admissions 	<ul style="list-style-type: none"> • SBIRT Screening • Depression Screening • PCP Referral 	PAM tool used with members engaged by: <ul style="list-style-type: none"> • Community HUB • Behaviorists • Peer Wellness • Specialists in MH • Case Managers Tool offered to providers working with people with complex needs.
Intervention <i>Which intervention(s) do you plan to use?</i>	<ul style="list-style-type: none"> • Community Health Workers help members manage their own health. • CHWs foster a relationship between member and PCP and help them work with a PCPCH. 	<ul style="list-style-type: none"> • Limited counseling for chronic conditions and mental health • Referral to additional services as needed 	<ul style="list-style-type: none"> • Patient activation level measured. • Coaching employed.
Implementation <i>How do you plan to implement these interventions?</i>	<ul style="list-style-type: none"> • Using CMMI criteria from CareOregon to identify potential HUB members. • A Community Health nurse and 2 CHWs have been hired for this work. 	<ul style="list-style-type: none"> • Hired four embedded behaviorists. • Trained them and assigned them to PCP clinics. 	<ul style="list-style-type: none"> • Initial training has taken place. • Web-based access to PAM tool verified. • Ongoing incorporation into local HIT platform
Workforce <i>Who in your organization will be implementing the work?</i>	Northwest Senior & Disability Services will hire, train and manage Community HUB.	<ul style="list-style-type: none"> • Partnership with George Fox University to train and support social workers and psychologists. • 4 network PCPs employ behaviorists. 	<ul style="list-style-type: none"> • Community Health Workers • Community HUB • Peer Wellness Specialists • Behaviorists • Clinic case managers
Evaluation <i>How will you be evaluating this work?</i>	OHA Metric on ED Utilization used to track. Community HUB staff will track the <ul style="list-style-type: none"> • ED visits • Hospital admissions • PCP visits of all members assigned to the HUB with a goal of showing reduced ED/hospital utilization and increased PCP engagement.	Utilization patterns to ensure fidelity to brief intervention models and address physical/ mental health concerns	<ul style="list-style-type: none"> • Percent of members undergoing PAM screening with tracking of score improvement. • Benchmarks and milestones will be established.
Resources <i>How are you funding this work?</i>	Internal Invest Forward Grant Process: <ul style="list-style-type: none"> • Funds from CareOregon • Internal funds from global budget. 	<ul style="list-style-type: none"> • CareOregon funds • Internal funds from global budget. • Ongoing development of APM to allow sustainability 	<ul style="list-style-type: none"> • Funds from CareOregon • Internal funds from global budget.
Project Team <i>Project coordinators are indicated in bold.</i>	Charlene Gibb <i>Yamhill County Services Manager/ HUB Manager NWSDS charlene.gibb@nwsds.org 503-435-3406</i> Emily Mackie RN <i>Community Health Nurse NWSDS emily.mackie@nwsds.org 503-435-3414</i> Jim Rickards, MD <i>rickards@mcminnvilleimaging.com 773-793-8074</i>	Kathy Savicki Mary Peterson	Kathy Savicki Mary Peterson
Other comments	Program will be expanded to address high users of inpatient and specialty services.	<ul style="list-style-type: none"> • May expand program to OB clinics/ maternal medical homes. • Additional behaviorists would be hired and trained. 	