



Samaritan Health Services

Oral Health Co-Location Project

Oregon's Coordinated Care Model:
Inspiring Health System Innovation

Portland, Oregon

December 4, 2014

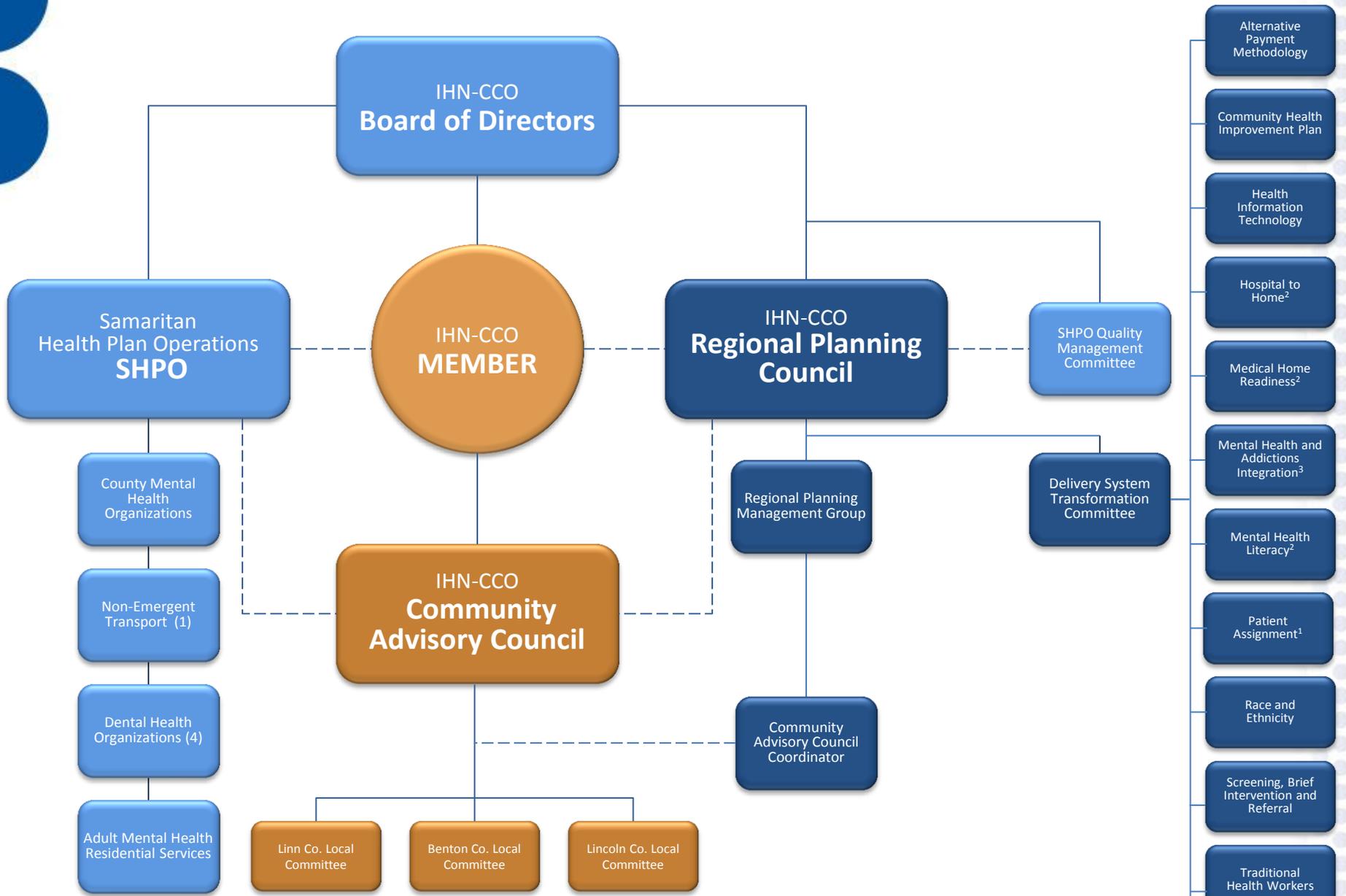
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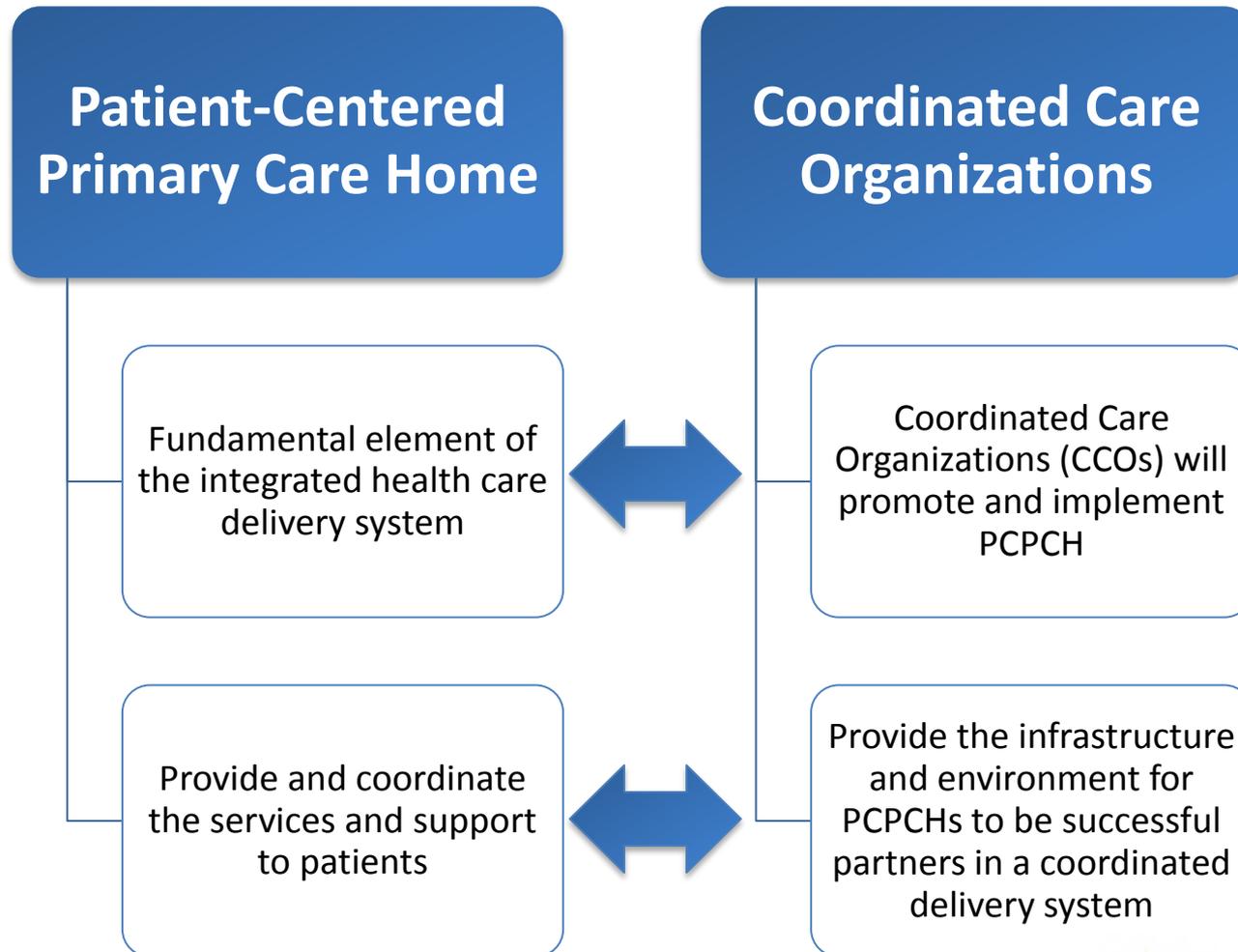
InterCommunity Health Network CCO





Proof-of-concept projects: ¹Benton County, ²Linn County, ³Lincoln County

Patient-Centered Primary Care Homes and Coordinated Care



Collaboration / Partnership

- Samaritan Health Services
- Samaritan Lebanon Community Hospital
- Benton, Lincoln, Linn Regional Oral Health Coalition
- East Linn-Benton Federally Qualified Health Center
- Sweet Home Family Medicine
- Samaritan Pediatrics
- Capitol Dental
- Advantage Dental

Collaboration is Key

Collaboration is working with each other to do a task and to achieve shared goals. It is a process where organizations work together to realize shared goals. Structured methods of collaboration encourage introspection of behavior and communication. These methods specifically aim to increase the success of teams as they engage in collaborative problem solving.

Wikipedia Definition

Key Elements

- Shared Vision
- Skilled Leadership
- Process Orientation
- Cultural Diversity
- Membership-Driven Agenda
- Multiple Sectors
- Accountability

Key Assumptions of Collaboration

- Must value diverse membership and ideas
- Each member has expertise
- Must have a common purpose
- Members need to trust one another
- Trust allows members to share in decision-making and responsibility

Medical-Dental Integration Projects

- First Tooth Trainings for Medical Practitioners
- Co-location partnership with Capitol Dental at 10 Samaritan rural clinics
- Co-location partnership with Capital Dental, Advantage Dental and Samaritan Pediatrics in Corvallis
- Dental/Medical Integration for Diabetics

First Tooth

- Available to all clinical staff in the Samaritan Health Services system
- Facilitate collaborative referral relationships between dentists and primary medical care providers so that all Oregon children have a dental home.
- Curriculum, training tools, technical assistance and statewide expansion to provide outreach and training.
- No-cost in-office continuing education
 - 1 CE for dental
 - 1 CME for medical



Womb to Tomb

Moving from Children to Adults



Co-Location Project – Sweet Home Family Medicine

- ❖ Initiated by Regional Oral Health Coalition
- ❖ Met with Samaritan Health Services Leadership
- ❖ Connected with Capitol Dental Services
- ❖ Met with Sweet Home Family Medicine Clinic Manager
- ❖ Arranged for the Expanded Practice Dental Hygienists to meet clinic staff
- ❖ Dental Van available one day a week – Tuesdays
- ❖ Dental Hygienists available 5 days per week in Sweet Home

Co-Location Project – Sweet Home Family Medicine

“The health of your mouth, teeth and gums is connected to the health of the rest of your body,” said regional operations manager Kristin Ashcraft.

“For example, gum disease is associated with diabetes, heart disease, premature births and other health problems. We are excited for this opportunity to further enhance the health of our patients.”

Pediatric Medical Home Pilot

“Whole person” pediatric primary care home pilot based on IHNCCO unique community needs in Corvallis.

Goals”

- Understand unique environment of pediatric clinics in Corvallis and needs to achieve max care outcomes
- Develop ways to develop collaborative relationships
- Fund long term
- Recognize communication/data flow needs and develop IT options to enhance communication

Dental Medical Integration for Diabetics Pilot

- The Dental Medical Integration for Diabetics pilot is a collaboration of all four dental plans (Advantage Dental, Capitol Dental Care, ODS, and Willamette Dental Group). It will be offered in the three counties (Benton, Lincoln, and Linn) that IHN serves. The pilot will utilize the following approaches to improve medical dental integration in a transformational manner:
 - 1) Implement systems and incentives to support medical and dental providers jointly coordinating the care of diabetics.
 - 2) Secure a .5 FTE project coordinator for the pilot.
 - 3) Educate medical and dental providers to obtain their buy-in on the pilot and the impact of oral health on diabetes. Distribute educational materials to patients on oral health's impact on diabetes.
 - 4) Provide flexible spending benefits and oral hygiene kits. The pilot will result in Triple Aim outcomes of better care, better health and lower costs, by ensuring better coordination and integration of healthservices across medical and dental delivery systems. It will result in IHN CCO members diagnosed with diabetes receiving fully integrated comprehensive care.

Benefits of Co-Location

- Enhance patient centered medical home by including oral health services
- Onsite coordination of medical and dental practitioners for target populations such as pregnant women, children, chronic disease patients
- Taking services to the people and community, especially important for some rural areas that may not have an oral health provider

Benefits of Co-Location

- Removing barriers for people with the greatest need to obtain oral health services, i.e. transportation, time off from work, child care
- Triaging emergencies and directing patients into ambulatory setting potentially avoiding higher cost care in emergency departments

Lessons Learned

- ❖ Involve the Expanded Practice Dental Hygienists in the staff meetings early
- ❖ Identify an oral health champion in the office
- ❖ Make certain all staff is aware of the project
- ❖ Identify a permanent room for the EPDH
- ❖ Advertise the service
- ❖ Identify the number of days the EPDH is needed
- ❖ The manner of delivery is important to the patient – need to hear the importance of dental treatment from the medical provider

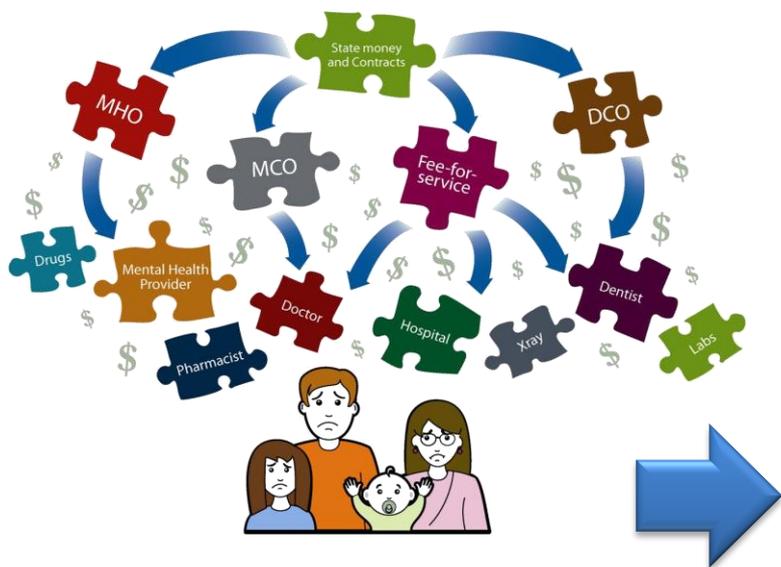


As the IHNCCO we believe that **oral health** is an indisputable part of **general health**

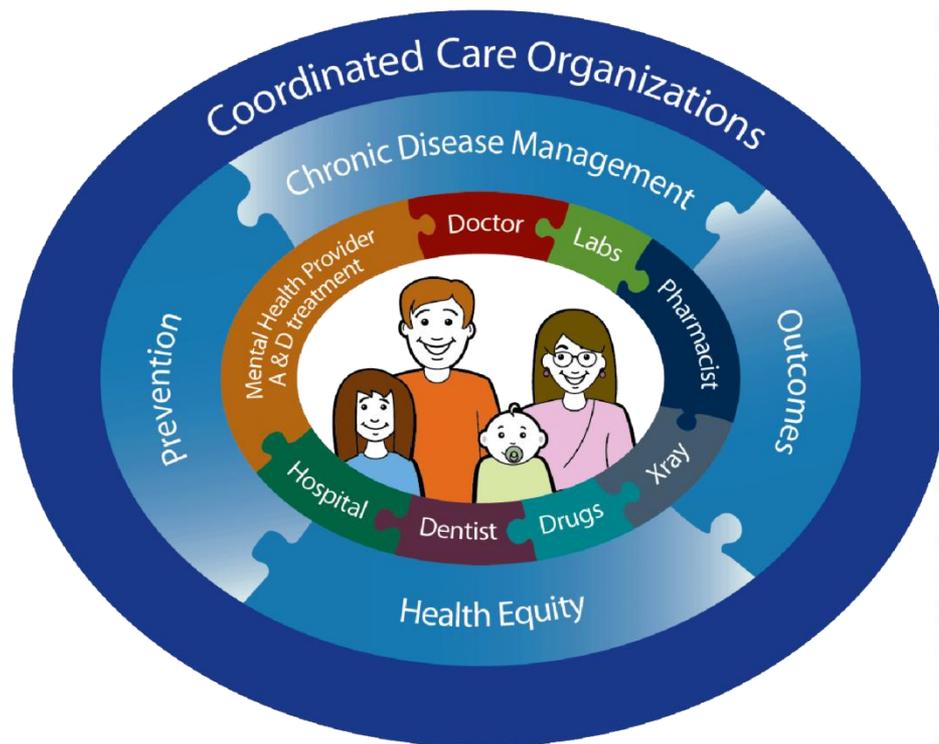
The IHNCCO supports a full and equal integration of dental care in a coordinated care system at the local community level

The triple aim

- 1 Better health
- 2 Better care
- 3 Lower cost of care



Source: Oregon Health Authority





Samaritan
Sweet Home
Family Medicine

Family Medicine
Walk in Access
679 Main Street

Physical Rehabilitation
Sports Medicine
646 Holley Road



Final Words

According to the Surgeon General , David Satcher
MD, PhD

“We know that the mouth reflects general health and
well-being.”

Where to go from here:
Linn County clinics,
Lincoln County clinics
Benton County clinics

Questions ?

Suggestions or ideas?

