



**Improving the CCO Incentive Metrics: Transformation Center TA Bank
Oregon Pediatric Improvement Partnership (OPIP) Offerings and Experience**

OPIP’s mission is to create a meaningful, long term collaboration of stakeholders invested in child health care quality, with the common purpose of improving the health of the children and youth of Oregon. PIP’s population-based approach to improving care through partnership with various stakeholders, meaningful and relevant measurement, and engagement of patients and families are aligned well with the CCO approach. The table below outlines OPIP experience and interest as it relates to CCO incentive metrics. If you are interested to hear more about how OPIP can assist your CCO, please contact OPIP Director Colleen Reuland at reulandc@ohsu.edu, and visit our website at <http://oregon-pip.org/focus/CCOTransformation.html>.

Incentive Measures for CCOs:	OPIP Experience and Technical Assistance that Can Be Provided Specific to This Topic Area
CAHPS adult and child composites: Access to care and satisfaction with care	Staff within OPIP have over 17 years of experience in using data collected from patient-reported measures of quality (like the CAHPS) and using them to inform and guide system- and practice-level improvement. OPIP can provide support in helping CCOs examine and interpret their CAHPS data, analyze the data to under disparities for patient characteristics, and key implications related to strengths and improvement opportunities. OPIP can provide consultation how to use the CCO-level CAHPS data can guide and drive practice-level improvement. Secondly, OPIP can work with practices the CCO contracts with to more meaningfully use patient-experience of care data, which is a component of the PCPCPH standards (a must pass requirement in the revised standards).
Developmental Screening in the first 36 months of life	Ms. Reuland (Director of OPIP) is the national measure steward for this metric, and can provide technical assistance on the measure collection and reporting and improvement strategies used across the country. OPIP led the Assuring Better Child Health and Development (ABCD) Performance Improvement Project (PIP), which involved a learning collaborative of 8 Managed Care Organizations (MCOs) focused on screening, referral and care coordination for young children at risk for developmental and behavioral delays. Included in this project was a community engagement process with parents, primary care providers, Early Intervention, community based providers and methods for enhanced coordination and communication. Consultation could include highlights of this work and areas most transformative and common barriers that can be expected. OPIP has extensive experience working with front-line health care providers on meaningfully <u>implementing</u> developmental screening and follow-up in a way that is aligned with the CCO metrics and Early Learning Hub priorities. This has included visit work flow processes, EMR template design, billing and coding training, and ensuring referral and referral tracking and care coordination for children identified at risk. These processes are aligned with the the PCPCPH standards (developmental screening a must pass requirement in the revised standards).
Well-child visits for adolescents	OPIP has extensive experience working with practices, school based health centers, and health systems to improve the quality of the well-child care provided to adolescents. Consultation could include applied methods that could be used by practices as well as system-level strategies and incentives that can be used. Specific topics include educational materials for teens and parents to get them in to well visits, operationalizing strength and risk behavior screening for adolescents, and identifying referral sources, training on billing and claims and EMR templates. We have also been working with practices (including SBHCs) on how they can modify their approach to sports physicals in way that achieves a well-visit and therefore allows for increased rates of adolescent well-visits. OPIP has developed materials for learning collaboratives and PCPCI webinars related to meaningful implementation of adolescent well visits.
Screening for Clinical Depression and follow-up plan	OPIP has experience assisting practices and SBHCs in the implementation of depression screening tools for: a) Mothers of young children and b) Adolescents. Consultation could include webinars and training on these methods and how they can be implemented in practice and training on billing and claims, and consultation on EMR templates.
Alcohol or other substance misuse (SBIRT)	OPIP also has experience in assisting practices and SBHCs in the implementation of SBIRT. Consultation could include webinars and training on these methods and how they can be implemented in practice, training on billing and claims, and consultation on EMR templates.