

Hello,

We hope you gained as much as we did from the informative sessions at the Coordinated Care Model Summit in November. As one of Oregon's CCO leaders, you have a complex job with significant challenges. Providing excellent health care at a sustainable cost for the state's Medicaid population is important work.

The good news is you now have access to skilled technical assistance resources available through the OHA's Technical Assistance Bank, at no cost to your CCO. The work of Oregon's CCOs is challenging and your technical assistance needs are probably widely varied. That's fine with us because the expertise, experience, and talents of the consultants on our team are deep and wide. Let us introduce ourselves:



We are four independent consultants – all part of the OHA's Technical Resource Bank – who sometimes operate independently, sometimes as a team, and always collaboratively to bring our clients the best possible service, whether they engage one of us, some of us, or our entire team. Working together, we share ideas, experience, resources, and strategies to produce the best possible solutions for our clients.

If you're looking for help with board development or designing a strategic plan that will guide your CCO over the next several years, Ken Van Osdol and Shari Black are two of the best resources you'll find.

If you want expertise in health equity or if you're planning to conduct a Community Health Assessment, we have a consultant who knows data and she is an excellent facilitator of groups, large and small – that's Karen Levy.

Health information technology is an area that can vex the most experienced health professionals and if you need assistance in planning your next moves to expand or upgrade your technology, Amy Fellows, another member of our team, is one of the best.

You can learn more about our backgrounds and professional experience by visiting the OHA's Transformation Center Technical Assistance Bank website using this link.

<http://www.oregon.gov/oha/Transformation-Center/Pages/Technical-Assistance-Bank-Consultants.aspx?View=%7b2F1EC702-5954-4244-BC68-1BB18E45727F%7d&SelectedID=17>

We look forward to hearing from you and contributing to your CCO's success!

Warm regards,

Ken Van Osdol, Shari Black, Amy Fellows, and Karen Levy