

**Addictions and Mental Health Division  
Children's Mental Health System**

**REVISION**

**Data Monitoring  
Policy Five  
April 23, 2010**

It is the policy of the Addictions and Mental Health (AMH) Division of the Department of Human Services to monitor the Community Mental Health Programs (CMHPs), and the Mental Health Organizations (MHOs) performance regarding child, family and system outcomes and measures.

Each CMHP, MHO and all subcontractors will track specific outcomes and performance measures and report them on a regular basis to AMH and Advisory bodies . Outcomes and performance measures will be gathered by AMH, CMHPs and MHOs, using available resources, according to this procedure:

1. Indirect Measures: These measures are reported (collected through encounter and claims data) on a quarterly basis.
  - Range of community-based services
  - Place of service (facility or community-based)
  - Admission and readmission to *top five most* restrictive levels of care (SCIP/SAIP, STS, Subacute, Acute Care, PRTS)
  - Average length of stay (SCIP/SAIP, STS, Subacute, PRTS, PDTS)
  - Track use of funds designated for children's services
  - Service rate by age group, gender, and ethnicity
2. Family Perception of Outcomes: Gathered by AMH using Youth Services Survey-Family, reported annually.
  - Percent of children whose family is involved in treatment planning
  - Percent of children whose family feels services are appropriate
  - Percent of children whose family reports positive perceptions of functional outcomes
  - Percent of mental health overlap with juvenile justice (including arrests and re-arrests)

3. Level of Service Intensity Outcomes: reported quarterly directly to AMH, using ECSII/CASII tools.
  - Scores from the level of service intensity determination tool (ECSII or CASII)
  - Average length of time between determination and service
  - Profile of services based on level of service intensity determination scores
4. Integrated Service Array Progress Review, collected annually on each child, reported quarterly to AMH.
5. Behavioral and Emotional Rating Scale (BERS) data, collected annually on each child, reported quarterly to AMH.
6. Review Child Welfare data set for Mental Health Assessment of Children Placed in Substitute Care, to monitor for an increase in mental health assessments conducted in the first 60 days after placement in substitute care. Reported through encounter and claims data on a quarterly basis..

Other Procedures:

1. AMH will administer the Mental Health Statistics Improvement Program's Youth Services Survey for Families. This survey instrument shall be administered annually on a representative sample of families of children who receive mental health services. Data from the survey instrument will be shared in the spring of each year to the Children's Mental Health Data Workgroup and other interested stakeholder groups.
2. AMH will continue to conduct a Children's Mental Health Data workgroup to review, analyze, question and coordinate data dissemination. Membership will be representative of AMH, CMHPs, MHOs, providers, and family members/youth.