

MOTS Messenger



A newsletter for those using the Measures & Outcomes Tracking System
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Ideas



Questions



Suggestions



Issues

Send us an e-mail:

mots.support@state.or.us

Happy New Year

I would like to start this first messenger by wishing all MOTS users a very Happy 2015! A new beginning usually comes with some New Year resolutions. I hope that one of yours is to improve the quality of your MOTS data submitted.

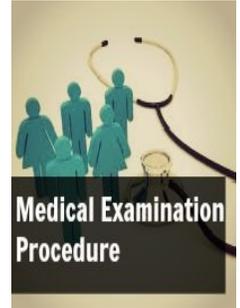
I know that administrative tasks are not always on top of the list of things we like and want to do, but they need to be done. And the better the job the better the results.

Two of our resolutions are to make MOTS even better than it already is and improve on the customer service we provide.



Non Medicaid Services Searchable Procedure Codes CE Only

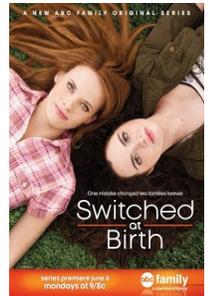
There is an update to the MOTS Non-Medicaid Service page functionality. You can now search the Procedure Code field by the Procedure Code description used in MOTS. To search by the description, you can type any word used in the MOTS description. You can still search using the Procedure Code number by keying the Procedure Code number in the field as well.



Admission Date > Date of Birth



The MOTS system has been in operation for over a year now and we continue to monitor the quality of the data to ensure the system is up to par. One of the things we noticed recently is Admission Dates that seem like Birth Dates. We have an edit or rule in the system that monitors this and will change. We are changing it to state that the Date of Admission has to be greater than the Date of Birth. Currently in MOTS Client Entry it is not yet possible to change the Admission Date of a Treatment Episode. The January release of MOTS (due the week of Jan 26th) will make it possible to change the Date of Admission. We are introducing a "Change Client" option. This will, at first, only be available for AMH Staff. Eventually all Agency System Administrators will have access to this function.



MOTS EDI users should make changes to the admission date in their system and request a correction to be made in MOTS. A communication will be sent soon outlining how to request this correction. EDI users, please review your EHR/EMR and make sure that the rule on Admission Date versus Date of Birth is implemented.



NEED THIS IN AN ALTERNATE FORMAT? PLEASE CALL 503-945-5763.



Highest Grade Completed

Another issue we have noticed in MOTS data is the use of the Highest Grade completed. The rule states to enter the highest grade an individual entering treatment has completed.

If a person has a GED you must enter 12. This is a question you must ask your clients. We understand that once in a rare while your client



might be very confused or things are very hectic in the office and you did not get the highest grade completed when you started entering your data into the system. In this situation, you should enter 0 in the data field. We noticed that 99 is used for what we assume is unknown. This is incorrect. If you do not know the highest grade completed use 0.

DRAFT Submission Status

We have noticed that there are a number of treatment episodes that still have not been submitted and are in **draft** in Client Entry. You can get a list of clients in draft by performing a search without any search criteria in the name fields. This will bring up a list of all your clients. Then type Draft in the Search box right above your client list. This will show you all clients in **draft** status. These **draft** episodes have not been submitted to MOTS, and therefore you would not get credit for serving these clients. Please review your list of clients. Complete and **submit** those that are still in **draft**.



Last Name @ Birth

We recently discovered that "Last Name at Birth" is being used incorrectly in MOTS.

We are seeing a large number of clients with **Same**, **Unknown** and **None** as the "Last Name at Birth". **Please stop** using these names. The Last name at Birth has to be a valid name and in case of uncertainty copy the current Last Name.



TRAININGS and WEBINARS

The MOTS Team is offering a few more in- person training opportunities. We have scheduled training in Salem, once a month through June of 2015. Please be sure to check the MOTS webpage at: <http://www.oregon.gov/oha/amh/mots/Pages/training.aspx>

You can also register for upcoming CE and EDI Webinars where we will keep you up to date about the latest MOTS developments, and we will make time for Q&A.

MOTS FORUM

Don't forget! The MOTS Forum is available for Oregon Behavioral Health providers. Join our community of MOTS users and AMH staff to post questions, find answers, read about upcoming changes, and share tips, tricks, and suggestions. Register online for a free account at <http://mots.boards.net>. Visit the Forum News board to get started!



Thank you for reading this newsletter. If you have ideas or questions you want addressed in future newsletters, please let me know. – Piet Vermeer, Senior Systems Analyst , AMH, 503-945-5960, piet.j.vermeer@state.or.us