



**EDIE**

Notifying a Care Provider

# Sending a Customized Letter

A facility can send their own customized letters to a patient's care provider.

# Select The Fax Icon under the Patient View Screen

Home Referrals & Groups Notifications Directory

## Duck, Donald

(DOB: 06/04/1982)

Male 32

**Address**  
123 Main St. 205  
Medford, OR 97504

**Phone**  
(503) 555-1234

No Groups

Care Providers

Provider	Type	Service Dates
JAMES D BROWN MD	Primary Care	05/01/2013 - Current

edit

From 08/12/2014 to 1

Visit Date	Location	Type	Diagnoses	Visits
09/29/2014 15:20	Ford Medical Center	Emergency		3
08/15/2014 10:57	Asante	Emergency	- Shortness of breath - Chest pain, unspecified - Cough	7
08/13/2014 14:10	Ford Medical Center	Emergency	- Syncope and collapse - Chest pain, unspecified	10

Showing 1 to 3 of 3 entries (filtered from 10 total entries)

Show Visit Summary Graphs

Note: Visits indicate total known visits.

**Actions:** Patient Letter, JAMES D BROWN MD @ 8553437671, Download as PDF, Patient Overview, Sections, Fax to PCP

# Review and Send Letter

Document Transmission Preview

November 12, 2014

Dear JEFFREY L NELSON MD,

Ford Medical Center has undertaken an initiative called the Emergency Department Consistent Care Program (EDCCP) to identify individuals who over-utilize the ED, develop a plan of care for these individuals while they are in the ED, and to redirect their care to a more appropriate setting. The goals of the program are to:

1. Reduce inappropriate use of the ED,
2. Improve the health status of participating clients, and
3. Increase the capacity and integration of safety net services.

We believe the Emergency Department Consistent Care Program can achieve its goals with the thoughtful participation of the medical community, particularly with Primary Care Providers. You have received this letter because you have been identified as the PCP of a patient who continues to use the ED for conditions better addressed elsewhere. Ford Medical Center's ED Consistent Care Committee would welcome your participation in a coordinated plan of care for this patient.

If you have a medication contract on file with this patient or you wish to speak with us to make additions to the Care Guidelines we have established for this patient, please contact Jodie Perry RN DNS Acute Care at 509-725-7101 ext. 189.

Sincerely,



Emergency Department Director  
Ford Medical Center

Cancel Send



# A Record and Copy of the Letter is Available Under the Notifications Tab

## Recent Notifications

[\( What are the Notification Criteria? \)](#)

From 11/05/2014 to 11/13/2014 [Go](#)

Search:

Copy CSV Excel PDF Print

Recipient	Facility	Patient	MRN	Notification Type	Sent On	Status
JAMES D BROWN MD	Ford Medical Center	<a href="#">Duck, Donald</a>		Fax to Other Recipient	11/12/2014 04:02 PM PST	Queued - <a href="#">View</a>
WILLIAM R BROWN MD	Ford Medical Center	<a href="#">Mouse, Mickey</a>		Fax to Other Recipient	11/06/2014 02:24 PM PST	Queued - <a href="#">View</a>

Show 10 entries

Showing 1 to 2 of 2 entries

Previous 1 Next

# Auto-Notify a Care Provider

After selecting this feature for a patient, EDIE will automatically notify the care provider each time the patient presents to the ED

# Click on the Pencil Icon for the PCP and Select the Notification Method

**Duck, Donald** (DOB: 06/04/1982) edit

**Male 32**      **Address** 123 Main St, 205 Medford, OR 97504      **Phone** (503) 555-1234

**Care Providers** + Add Provider

Provider	Type	Service Dates
JAMES D BROWN MD	Primary Care	05/01/2013 - Current

**Add Care Provider** ✕

### Edit Care Provider

Provider Name: JAMES D BROWN MD ⓘ  
Phone: 8018568575  
Fax: 8553437671  
Attention To:   
Email: james.brown@md.org

Notify by email  
 Notify by fax

### Care Provider's Role

Provider Type: Primary Care Provider  
Service Dates: 05/01/2013 to

### Facility Information

Facility Name: JAMES D BROWN MD  
Facility Address:   
Facility City:   
Facility State: Select State  
Facility Zip:   
Website:   
✕ Cancel ✓ Save

**Visit Count (1 Yr.)**

Location	Visits
Ford Medical Center	3
Asante	7
<b>Total</b>	<b>10</b>

Showing 1 to 3 of 3 entries (filtered from 10 total entries)  
Show Visit Summary Graphs

**Security Alert:**  
Example

**Investigation**  
Current Insurance

**Known Aliases**

Swedish Test on Sep 30, 2014

# Correspondence Section

A facility can document a facility's correspondence to the PCP in the Patient Correspondence section. A facility can also send this data automatically to CMT if they do not want to manually input the data.

# The Patient Correspondence Section is Found on the Patient View Screen

The screenshot displays a web browser window with the URL <https://demo.edicareplan.com/client/patient/viewPatientPlan.do?patient=67740f5b-3fd0-4b9a-9d59-d4f753de1458>. At the top, a **Security Alert** is shown with the text: "Example These are guidelines and the provider should exercise clinical judgment when providing care. Created by Swedish Test on Sep 30, 2014". Below this are navigation tabs for Investigation, Notes, Referral, and Patient Correspondence. The Patient Correspondence tab is active and contains a table of correspondence entries. A yellow box highlights the "+ Add Correspondence" button. Below the table, it says "Showing 1 to 3 of 3 entries" with "Previous 1 Next" navigation. At the bottom, there is an Attachments section and a footer with "© 2014 Collective Medical Technologies, Inc." and "Terms of Use | Contact Us".

**Security Alert:**  
Example  
These are guidelines and the provider should exercise clinical judgment when providing care.  
Created by Swedish Test on Sep 30, 2014

**Investigation**  
**Notes**  
**Referral**  
**Patient Correspondence**

Copy CSV Excel PDF Print

Facility	Correspondence Type	Date	Notes
Ford Medical Center	Other	09/30/2014	Other!
Ford Medical Center	Review	09/18/2014	Annual review completed.
Ford Medical Center	Called Patient	09/09/2014	Called Donald..had a chat about his ED usage.

Showing 1 to 3 of 3 entries

Previous 1 Next

**Attachments**

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# Enter the Details of the Correspondence

### Edit Correspondence ✖

Correspondence Type:

Correspondence Date:

Privacy Level:

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**B** ***I*** **U**

Called Dr. Brown's office and notified them of their patient's visit in the ED today. There is a follow up scheduled for tomorrow. |

Questions? Please contact:  
[support@collectivemedical.com](mailto:support@collectivemedical.com)

