

Oregon Metrics & Scoring Committee

Minutes

March 20, 2015

9:00 am – 12:00 pm

ITEM

Welcome and introductions

Committee members present: Maggie Bennington-Davis, Gloria Coronado, Robert Dannenhoffer, R.J. Gillespie, Ken House, David Labby, Jeff Luck, Juanita Santana, Eli Schwarz

OHA: Lynne Saxton, Lori Coyner, Sarah Bartelmann, Milena Malone, Jennifer Uhlman, Rita Moore

Consent agenda

The Committee approved the November 20, 2014 minutes.

Introduction to Lynne Saxton

Lori Coyner introduced Lynne Saxton, the new Director of the Oregon Health Authority. Lynne spoke enthusiastically about the Committee's work and the role of metrics in driving change and supporting health system transformation.

Recognition

Lynne Saxton and Lori Coyner presented a certificate of appreciation to Bob Dannenhoffer for his work as Chair of the Committee and dedication to health system transformation. Committee members also spoke to his leadership through challenging metrics selection processes while maintaining a collaborative space.

Updates

- OHA is currently accepting applications for both the Metrics & Scoring Committee and the Hospital Metrics Advisory Committee. Nominations are due April 10, 2015. Forms available online at <http://www.oregon.gov/oha/analytics/Pages/Metrics-Scoring-Committee.aspx>

Current Committee members whose terms expire in August 2015 need to reapply if wishing to continue. Committee members whose terms expire in August 2016 do not need to reapply.

- OHA proposed revisions to the Committee's bylaws to clarify that the vice-chair is also the chair-elect, and to clarify Committee membership when professional affiliations and organizations change. The Committee approved the proposed revisions.

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- Maggie Bennington-Davis will replace Bob Dannenhoffer as Committee Chair beginning at the May 2015 meeting.
- OHA released revised 2014 quality pool estimates in late February. Final 2014 quality pool amounts will be available on April 30th.
- There are currently two bills in session that would require the Committee to adopt specific measures, e.g., at least two oral health measures, a measure of integrated behavioral health care / integrated patient-centered primary care homes.
 - The Committee suggested developing a letter or other communication for the Oregon Health Policy Board and/or legislative committees, as well as other stakeholder groups who are interested in new metrics to more clearly explain philosophy and process for selecting metrics.
 - The Committee also suggested revisiting a measurement framework, or establishing an overarching plan for future metrics selection.
 - Lynne noted that OHA will be adopting a new strategic plan to help guide a more comprehensive and accessible approach to health system transformation.
 - The importance of reducing health disparities and the need to move beyond simply reporting disparities was also noted.
- Senate Bill 440 would sunset the Committee in 2017 and replace with a multi-payer Health Quality Metrics Committee charged with selecting aligned measures for CCOs, PEBB, OEBC, and the Exchange.
 - The Committee expressed concern that topics that are important for Medicaid (e.g., children in foster care, contraceptive use) and innovative metrics would not be of interest or prioritized in a more general group, and that some flexibility for each payer would be ideal.
 - The Committee also noted that visible state health goals are needed for the new committee to pick effective metrics, aligned with state direction and vision.

It was also suggested that now that CCOs have had several years of experience and have set community-specific priorities through community health improvement plans and other processes, some

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metrics that reflect these local concerns may be needed. A core set of measures with additional measures that could be customized may be more relevant in future years.

- The Oregon Health Policy Board is working on a policy statement in support of immunizations, which would also recommend that the Committee create an incentive metric for vaccination rates.
- The Child and Family Wellbeing Measures Workgroup continues to meet to identify a library of measures and to develop a proposed kindergarten readiness metric. The Workgroup will bring the kindergarten readiness metric proposal to the Committee at the May meeting.

Public Testimony

Tiffany Belser, Lung Health Manager at the American Lung Association in Oregon recommended the adoption of a meaningful metric to measure and improve the delivery of tobacco cessation to individuals who use tobacco products. Written testimony is available online here:

<http://www.oregon.gov/oha/analytics/MetricsDocs/Public%20testimony%20American%20Lung%20Association.pdf>

2014 Mid-Year Report

Lori Coyner presented on the 2014 mid-year report that OHA released in January, containing state- and CCO-level progress on the metrics for July 2013 – June 2014. The presentation highlighted the changing demographics of Oregon Health Plan members due to the Medicaid expansion, as well as utilization metrics for these new members.

Lori's slides are available online at:

<http://www.oregon.gov/oha/analytics/MetricsDocs/2014%20Mid-Year%20Report%20Presentation.pdf>

Committee discussion included:

- Questions about why emergency department visits are decreasing: are they decreasing for all payer types; in other states; how does Oregon's performance compare?
- How can the Committee better use these reports to understand what the data mean and what CCOs and practices have actually done to effect change? Have processes actually improved, or do data reflect changing risk pool or improved

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coding and documentation? What best practices have been learned that can be shared?

- Does the Committee need an evaluation framework or evaluation subgroup to determine if true progress is being made and the health system is changing?

Next steps for OHA:

- Share the deeper dive on the Chlamydia Screening metric report with the Committee.
- Coordinate with the Transformation Center and Innovator Agents, as well as OHA's new Quality Improvement Director, to help identify some of the "why" CCO performance is what it is, as well as identify best practices.
- Explore how to incorporate more "what the data mean" content and context in the July report.
- Provide additional information on Emergency Department Utilization and Developmental Screening at the next Committee meeting, including demographic stratification and more context on practice change.
- Invite Dana Hargunani to the next Committee meeting to provide an update on work to address privacy concerns and adolescent well care visits.

Tobacco Prevalence

Sarah Bartelmann provided an overview of the decisions and discussion related to a tobacco prevalence measure to date, including the recent suggestion from the Metrics Technical Advisory Group that EHR-based data be explored for measuring tobacco prevalence, rather than utilizing CAHPS survey data or adopting a process measure (e.g., screening and counseling).

Discussion included:

- Developing a bundled tobacco measure: CCOs must meet a comprehensive cessation benefit 'floor' before they could participate in the prevalence (or process) measure.
- Cessation benefit guidance is current being developed by the Health Evidence Review Commission (HERC) and could be used for the 'floor' in the bundled measure concept.
- How representative will an EHR-based measure be, if only capturing the smoking status of members who have established care and have a visit?
- Whether or not adolescents can be incorporated into a prevalence measure.

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The Committee agreed to ask the Metrics Technical Advisory Group to explore a tobacco prevalence measure based on the Meaningful Use objective for documenting smoking status, as well as developing a bundled measure.

Amanda Cobb and Jennifer Webster presented on Trillium and Lane County Public Health's partnership related to tobacco prevention and cessation for pregnant women. Their presentation is available online here:

<http://www.oregon.gov/oha/analytics/MetricsDocs/Tobacco%20Cessation%20and%20Prevention%20in%20Lane%20County.pdf>

The Committee requested follow up information on the "good behavior game".

Marilyn Carter and Cindy Shirtcliff presented on collaborative work between Douglas and Coos County and Advantage Dental to strengthen tobacco-free campus policies among CCO-affiliated organizations, increase local capacity to address tobacco dependence, and address tobacco use through organizational change. Their presentation is available online here:

<http://www.oregon.gov/oha/analytics/MetricsDocs/Strategies%20for%20Policy%20and%20Environmental%20Change.pdf>

Additional videos featuring tobacco-related work at several other CCOs, including Intercommunity Health Network and Yamhill are available online at:

<http://smokefreeoregon.com/oregonians/>

Discussion included:

- Partnering with dental is an innovative way to address tobacco; multi-faceted community approaches are critical.
- Public health (both state and local) can partner with CCOs, may be able to offer support and training.
- Committee needs to reflect on more population health based approaches with high impact, such as raising the tobacco tax. Are CCOs willing to support a tobacco tax increase? How should CCOs be taking on these kinds of population and social issues?

Review Committee Workplan for 2015

Lori Coyner presented the proposed approach for 2015 Committee meetings and highlighted several questions for the Committee, including whether to set metrics for just 2016, or to develop a more comprehensive plan for 2016 and 2017.

Discussion included:

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- Another meeting could be added this fall if additional time is needed for a deeper dive into performance.
- New Committee members will be appointed this spring so they can attend June / July meetings in advance of their terms starting in August 2015.
- A Committee retreat for a facilitated discussion and longer-term strategic planning was suggested, to be considered after legislative session ends. Retreat could include new members and previous members.
- Not all of the 'on-deck' measures for 2016 have specifications or benchmarks. Committee does not want to rehash discussion if there is not a viable measure. OHA will provide a status update for the on-deck measures in May.
- Whether any of the current measures are on-deck for retirement in 2016? Potentially Electronic Health Record (EHR) Adoption.
- A measure retirement checklist to help guide the process was suggested; OHA will provide draft for Committee's consideration in May.
- Adding measures to the list without changing the number of measures that need to be met to earn quality pool payments, as well as other ways to continue to incentivize improvement for high-performing CCOs (e.g., If a CCO has met the benchmark on a measure for two years in a row, would have to meet different measures to earn quality pool in third year).
- A measurement framework adopted by the Metrics & Scoring Committee would likely be the starting place for the new metrics committee under SB 440. A framework discussion will continue in the May meeting.
- The need for a health disparities measure.