

Important Change

Medical transportation reimbursement

Starting July 1, 2013, reimbursement for medical travel will come from your local transportation brokerage, instead of your Department of Human Services (DHS) branch office.

This means you will need to ask your local transportation brokerage to approve and repay you for any health-related travel expenses covered by your Oregon Health Plan (OHP) benefits.

What you should do

Please contact your transportation brokerage before July to find out what you need to do for future medical travel needs. For example, any forms you may need.

Until July 1, you will still get approval and reimbursement from your DHS branch office for meals, lodging and mileage needed to travel to your health care visits.

Local transportation brokerages

A list of transportation brokerages in each county is available in this letter. Please use the brokerage that serves the county you live in.

What if I already have approved travel costs for after July 1?

If your local DHS branch office has already approved travel costs for a trip you are taking after July 1, they will still pay for it. Starting July 1, please work with your brokerage for future travel approval.

Questions?

- Please call OHP Client Services: 1-800-273-0557
- Call your worker if you need this letter in another language or format, such as (but not limited to) large print, Braille, audio recordings, Web-based communications and other electronic formats.
- TTY: Dial 711

Transportation Brokerages

Use the brokerage in your county to ask for approval and receive reimbursement for your medical transportation costs.

Counties served	Brokerage
Benton Linn Lincoln	Cascades West Ride Line Cascades West Council of Governments Phone: 541-924-8738 Toll-free: 866-724-2975
Baker* Jefferson* Crook* Malheur* Deschutes* Union* Grant* Wallowa*	Cascades East Ride Center Central Oregon Intergovernmental Council Phone: 541-385-8680 Toll-free: 866-385-8680
Lane	RideSource Call Center Lane Transit District Phone: 541-682-5566 Toll-free: 877-800-9899
Gilliam Umatilla Hood River Wasco Morrow Wheeler Sherman	Transportation Network Mid-Columbia Council of Governments Phone: 541-298-5345 Toll-free: 877-875-4657
Coos Josephine Curry Klamath Douglas Lake Jackson	TransLink Rogue Valley Transit District Phone: 541-842-2060 Toll-free: 888-518-8160
Marion* Polk* Yamhill*	TripLink Salem Area Mass Transit District Phone: 503-315-5544 Toll-free: 888-315-5544
Clatsop Columbia Tillamook	Northwest Ride Center Sunset Empire Transit District Phone: 503-861-7433 Toll-free: 866-811-1001
Clackamas* Multnomah* Washington*	Transportation Services Tri-Met Phone: 503-802-8700 Toll-free: 800-889-8726

**Note: The brokerage in these counties will not be providing client reimbursement on July 1, 2013. They may delay until January 1, 2014.*

For TTY/Relay Service, dial 711.