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www.oregon.gov/OHA/healthplan

Date: January 15, 2016

To: Oregon Health Plan (OHP) providers
Coordinated care organizations (CCOs)

From: Don Ross, Manager
Operations and Policy, Health Systems Division¹

Subject: Changes to Provider Web Portal Eligibility Verification screen effective January 11, 2016

Starting January 11, 2016, you will see the following changes on the Provider Web Portal Eligibility Verification screen at <https://www.or-medicaid.gov>:

- The Managed Care panel is now named the “Managed Care/Primary Care Home” panel.
- If an OHP client is enrolled with a Federally Qualified Health Center (FQHC) or Rural Health Clinic (RHC) as a primary care home for the dates of your eligibility inquiry, this panel will display a line for the “APM” plan type. This line lists the FQHC or RHC’s name and phone number, as shown below.

Managed Care / Primary Care Home				
Provider Name	Provider Phone	Plan Type	Effective Date	End Date
DENTAL CARE ORGANIZATION NAME	(800)555-5555	DCO	01/01/2016	01/15/2016
FQHC OR RHC NAME	(503)555-5555	APM	01/01/2016	01/15/2016

Why is this happening?

The APM plan type is informational only. It identifies the patients who are enrolled with the FQHC/RHC as the primary care home, and whose services are paid according to an Alternate Payment Methodology (APM). It does not change any existing requirements for eligibility verification, service authorization, or referral.

The APM plan type does **not** indicate the assigned primary care provider (PCP) for CCO members.

The APM plan type does **not** indicate a payer. If a client has the APM plan type and no CCO, MHO or DCO plan types, this means you should bill the Oregon Health Authority (OHA) on a fee-for-service basis.

What should you do?

Please continue to verify OHP managed care plan enrollment as follows. To learn more about verifying OHP eligibility and enrollment, [visit our Eligibility Verification page](#).

Plan type displayed	Who is responsible for payment?		
	Behavioral health	Dental	Physical health
CCOA	CCO	CCO	CCO

¹ The Addictions and Mental Health Division and Division of Medical Assistance Programs are now united as the Health Systems Division.

Plan type displayed	Who is responsible for payment?		
	Behavioral health	Dental	Physical health
CCOB	CCO	OHA or DCO	CCO
CCOE	CCO	OHA or DCO	OHA
CCOG	CCO	CCO	OHA
None listed	OHA or MHO	OHA	OHA

For CCO members, please contact the CCO to find out about the member's assigned PCP.

If your patients have an APM plan type listed under their managed care/primary care home information, please coordinate care with the FQHC/RHC listed for them, whenever possible.

Questions?

If you have any questions about this announcement, contact the Provider Services Unit at dmap.providerservices@state.or.us or call 1-800-336-6016. We are available Monday through Friday, anytime between 8 a.m. to 5 p.m. (including lunch hours).

If you have questions about APM, contact Jamal Furqan, APM Program Manager at 503-945-6683 or email jamal.furqan@state.or.us.

Thank you for your continued support of the Oregon Health Plan and the services you provide to our members.