



Date: December 7, 2015

To: Medical-surgical providers

From: Don Ross, Manager
Operations and Policy

Subject: Fee-for-service professional claim reprocessing planned for December 11, 2015

The weekend of December 11, 2015, the Oregon Health Authority (OHA) will recover overpayments from a small number of professional claims paid from **October 1, 2015** through **October 31, 2015**. We are writing to you to let you know why this activity is happening and how this reads on your remittance advice (RA) from OHA.

If OHA makes no payments to you in the December 11 payment cycle, the recoveries will occur in your next payment cycle.”

Why is this happening?

In October, our system incorrectly paid for some claims that included a non-covered primary diagnosis code. We have corrected this error, but now need to reprocess affected claims to recover the incorrect payments.

What should you do?

No action is required on your part.

To learn more about provider recovery of overpayments or appeals, please see Oregon Administrative Rules 410-120-1397(7), 410-120-1560 and 410-120-1580 in the General Rules provider guidelines, found at www.oregon.gov/OHA/healthplan/pages/general-rules.aspx.

What you will see on the paper remittance advice

The Claim Adjustments section will list the affected claims by original Internal Claim Number (ICN).

- Each ICN will have an adjustment ICN (beginning with “52”) to indicate reprocessing activity.
- The “Detail EOBs” will list Explanation of Benefits (EOB) code *EOB 8136 – DHS initiated adjustments due to processing error*. Recoveries will show a “Net Overpayment.”
- The Financial Transactions section will list the adjustment ICNs, recovery amounts and any outstanding balance with *EOB 8400 - Accounts receivable has been established - The amount will be deducted from your future payments*.

What you will see on the electronic remittance advice (ERA) or Provider Web Portal

In both the ERA and Provider Web Portal, the reason for the reprocessing will be *Adjustment Reason Code 0084 – Prior processing information appears incorrect*.

Questions?

If you have any questions about this announcement, contact the Provider Services Unit at dmap.providerservices@state.or.us or call 1-800-336-6016. We are available Monday through Friday, anytime between 8 a.m. to 5 p.m. (including lunch hours).

Thank you for your continued support of the Oregon Health Plan and the services you provide to our members.