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[www.oregon.gov/OHA/healthplan](http://www.oregon.gov/OHA/healthplan)

**Date:** April 22, 2016

**To:** Medical-surgical providers

**From:** Don Ross, manager  
Medicaid Operations and Policy, Health Systems Division<sup>1</sup>

**Subject:** Fee-for-service claims and Place of Service code 19

The weekend of April 29, 2016, the Oregon Health Authority (OHA) will reprocess approximately 900 professional claims paid from **January 1, 2016**, through **March 18, 2016**.

### Why is this happening?

Effective January 1, 2016, OHA opened Place of Service (POS) code 19 for claims processing. This code is for “a portion of an off-campus hospital provider-based department which provides diagnostic, therapeutic (both surgical and nonsurgical), and rehabilitation services to sick or injured persons who do not require hospitalization or institutionalization.” See [MLN Matters MM9231](#) to learn more about this change.

Some codes paid lower or higher than expected when billed with POS 19. We corrected the system errors as they were reported to us, and made the last correction on March 18. We now need to reprocess claims so that they all get corrected.

### What do you need to do?

No action is required on your part to adjust the **paid claims**.

However, our system also denied approximately 100 POS 19 claims during this same period. This may have been due to billing with POS 19. If you had POS 19 claim denials between January 1 and March 18, you can now **rebill the denied claims** to make sure they process correctly.

### Questions?

If you have any questions about this announcement, contact the Provider Services Unit at [dmap.providerservices@state.or.us](mailto:dmap.providerservices@state.or.us) or call 1-800-336-6016. We are available Monday through Friday, anytime between 8 a.m. and 5 p.m. (including lunch hours).

Thank you for your continued support of the Oregon Health Plan and the services you provide to our members.

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<sup>1</sup> The Addictions and Mental Health Division and Division of Medical Assistance Programs are now united as the Health Systems Division.