



DIVISION OF MEDICAL ASSISTANCE PROGRAMS

Kate Brown, Governor

Oregon
Health
Authority

500 Summer St NE E44

Salem, OR, 97301

Voice: 1-800-336-6016

FAX: 503-945-6873

TTY: 711

www.oregon.gov/OHA/healthplan

Date: December 16, 2015

To: OHP medical-surgical providers

From: Don Ross, Manager
Operations and Policy Section

Subject: Fee-for-service professional claim reprocessing scheduled for December 18, 2015

The weekend of December 18, 2015, the Oregon Health Authority will reprocess 10,182 claims with 2013 and 2014 service dates, paid from **January 1, 2014** through **March 30, 2014**.

Why is this happening?

This is part of our continued efforts to apply the correct 2013 and 2014 federal primary care rates to affected claims.

What should you do?

No action is required on your part.

What you will see on the paper remittance advice

The Claim Adjustments section will list the affected claims by original Internal Claim Number (ICN). Each ICN will have an adjustment ICN (beginning with "52") to indicate reprocessing. The "Detail EOBs" will list Explanation of Benefits (EOB) code 4300: *View 'Fee-For-Service Professional Claim Reprocessing Scheduled for December 18, 2015' at: <http://www.oregon.gov/oha/healthplan/Pages/announcements.aspx>.*

What you will see on the electronic remittance advice (ERA) or Provider Web Portal

Both the ERA and Provider Web Portal will list Adjustment Reason Code 129: *Prior processing information appears incorrect. At least one Remark Code must be provided (may be comprised of either the NCPDP Reject Reason Code, or Remittance Advice Remark Code that is not an ALERT).*

Questions?

If you have any questions about this announcement, contact the Provider Services Unit at dmap.providerservices@state.or.us or call 1-800-336-6016. We are available Monday through Friday, anytime between 8 a.m. to 5 p.m. (including lunch hours).

Thank you for your continued support of the Oregon Health Plan and the services you provide to our members.