



DIVISION OF MEDICAL ASSISTANCE PROGRAMS

Kate Brown, Governor



**Date:** September 21, 2015

**To:** Oregon Health Plan providers and clearinghouses

**From:** Rhonda Busek, Provider Services Director

**Subject:** ICD-10 Readiness Surveys now open

500 Summer St NE E44  
Salem, OR, 97301  
Voice: 1-800-336-6016  
FAX: 503-945-6873  
TTY: 711  
[www.oregon.gov/OHA/healthplan](http://www.oregon.gov/OHA/healthplan)

The Oregon Health Authority's ICD-10 Project has opened the following surveys to find out how ready you are for the **October 1, 2015** ICD-10 deadline:

- Provider survey – <https://oregondas.allegiantech.com/cgi-bin/qwebcorporate.dll?idx=DQBN5U>
- Clearinghouse survey – <https://oregondas.allegiantech.com/cgi-bin/qwebcorporate.dll?idx=MHQ9YF>

### Why is this happening?

As we approach the [October 1, 2015 deadline for ICD-10](#), we would like to know how ready you are for this change. Your answers will help us understand where we can better support you during this transition.

### What should you do?

Please complete our ICD-10 Readiness Survey by end of work Monday, October 5.

- Only submit one response for your organization.
- If possible, please forward this invitation to the primary person responsible for coordinating ICD-10 implementation in your organization, so that person may complete the survey.

### Questions?

- **Providers:** Please contact the Provider Services Unit at [dmap.providerservices@state.or.us](mailto:dmap.providerservices@state.or.us) or call 1-800-336-6016. We are available Monday through Friday, anytime between 8 a.m. to 5 p.m. (including lunch hours).
- **Clearinghouses:** Please contact EDI Support Services at [dhs.edisupport@state.or.us](mailto:dhs.edisupport@state.or.us).
- **About this survey:** Please contact [stateoregon.icd10@state.or.us](mailto:stateoregon.icd10@state.or.us).

Thank you for your continued support of the Oregon Health Plan and the services you provide to our members.