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www.oregon.gov/OHA/healthplan

**Date:** September 16, 2015

**To:** Oregon Health Plan providers who request prior authorization for DMEPOS, Home EPIV, Home Health, Hospital, Medical-Surgical, Physical/Occupational Therapy, Private Duty Nursing, Speech-Language Pathology, Audiology, Hearing Aid, Transplant, or Visual Services

**From:** Trevor Douglass, Manager  
Provider Clinical Support Section

**Subject:** ICD-10, fee-for-service (FFS) prior authorizations and FFS claims for prior-authorized services

FFS claims for non-pharmacy services that are prior-authorized under an ICD-9 diagnosis code will deny for dates of service on and after October 1, 2015. This letter explains how to avoid such denials.

**For existing authorizations with date ranges that end after October 1, 2015:**

Fax an update request to 503-378-5814 that includes the following:

- Completed EDMS Coversheet ([MSC 3970](#)). Enter the existing PA number in the “Documentation Identification Numbers” section.
- Completed DHS/OHA PA Request ([MSC 3971](#)). List the ICD-10 primary diagnosis code in Section IV. Please make sure this code is as close as possible to the ICD-9 code on the original authorization.
- A new prescription or order that includes the ICD-10 primary diagnosis code entered on the 3971.

**For new PA requests with date ranges that span before and after October 1, 2015:**

Enter **both** ICD-9 and ICD-10 codes on the MSC 3971 (see example below). The prescription or order should include both ICD-9 and ICD-10 codes.

Length of time per session: 30 minutes	Primary diagnosis code: ICD-9: XXX.XX
Explain primary diagnosis: _____	Primary ICD-10 code: XXX.XXXX
Other pertinent diagnosis codes: _____	ICD-9: XXX.XX, ICD-10: XXX.XXXX, see Notes for more codes

**Why is this happening?**

The ICD-10 deadline of **October 1, 2015** is less than 4 weeks away. For dates of service on and after October 1, claims, PA requests and service authorizations must only use ICD-10 codes for correct processing.

**What should you do?**

Starting immediately, please follow the above instructions for updating or submitting PA requests. On and after October 1, do not bill for prior-authorized services until you have confirmed the services have been authorized using ICD-10 codes.

**Questions?**

If you have any questions about this announcement, call the PA Hotline at 1-800-642-8635.

Thank you for your continued support of the Oregon Health Plan and the services you provide to our members.