



Date: January 28, 2015

To: All Oregon Health Plan (OHP) providers

From: Dale Elder, Manager
Provider Services and Operations Section, DMAP

Subject: January 30, 2015 webinar - *Provider Options to Verify "Atypical" OHP Eligibility*

As you may have read in our [January issue of Provider Matters](#) or heard from one or more provider associations, the Oregon Health Authority (OHA) is hosting a webinar about how to verify OHP eligibility for members who do not yet appear in [our eligibility systems](#):

- **Date:** Friday, January 30, 2015
- **Time:** 10 a.m. to 11 a.m. PST
- **Link to register:** <https://www2.gotomeeting.com/register/934719250>

Why is this happening?

People can get immediate approval for OHP benefits through HealthCare.gov or the [Hospital Presumptive Eligibility \(HPE\) process](#). However, OHA will not be able to issue these people an Oregon Health ID card right away. There will also be a delay in showing their eligibility information on the Provider Web Portal, Automated Voice Response and Oregon MMIS 270/271 transaction.

In the meantime, OHP guarantees payment to providers for Medicaid-covered services rendered to eligible members who present their HPE or HealthCare.gov approval notice.

The webinar on January 30 will tell you:

- Which documents provide proof of OHP eligibility;
- What services OHP covers; and
- How to ensure payment for covered services.

What should you do?

If you serve OHP members, we strongly encourage you to [register for the January 30 webinar](#), and ask that you please share information about the webinar with other health care providers and partners.

Questions?

If you have any questions about this announcement, contact the Provider Services Unit at dmap.providerservices@state.or.us or call 1-800-336-6016. We are available Monday through Friday, anytime between 8 a.m. to 5 p.m. (including lunch hours).

Thank you for your continued support of the Oregon Health Plan and the services you provide to our members.

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