

<<Date>>

<First name> <Last name>

<Address 1>

Case number: <<Case#>>

<City>, OR <Zip>

Change to the Oregon Health Plan Effective October 1, 2013

Your Oregon Health Plan benefits will stay the same.

Dear Oregon Health Plan member,

I am writing to let you know that on October 1, 2013, Oregon Health Plan (OHP) members in your household with an “open card” (fee-for-service) will become eligible for enrollment into an available coordinated care organization or CCO.

A CCO is a new type of health plan that is set up so that anyone who provides your care — doctors, counselors, nurses — can focus on prevention and improving care.

Your benefits

- Your Oregon Health Plan benefits will stay the same.
- Your Medicare benefits and coverage will stay the same.

What you should do

Your providers and the CCOs – It is likely you will keep the provider you have now but some may not be covered under the new health plans. You may want to talk to your health care providers to find out which CCO they work with. You can stay with your current provider if he or she works with the CCO you choose.

Choose a health plan – Below is a list of counties with multiple health plans available in each. Those who live in counties with multiple health plans have the option to choose.

If you live in a county with more than one CCO, please choose one of the health plans and call your worker or the CCO client helpline at **1-800-699-9075**.

When you call us, we will enroll you in the health plan of your choice. Please note that if you do not call us with a choice, we may automatically enroll you in one of the health plans available in your area on October 1. You will still have up until October 31, 2013, to change health plans if you wish to.

If your county is not listed it means you will be enrolled into the only health plan available to you. Once you are enrolled, your new health plan will send you information about their services. In addition, the State will send you a new coverage letter that shows the name of your new health plan.

American Indian and Alaska Native

If you are an American Indian or an Alaska Native, you are not required to enroll in a health plan. You can change your enrollment at any time by calling 1-800-699-9075.

Questions?

If you have any questions, please call:

- CCO client helpline – 1-800-69-9075
- Call your worker if you need this letter in another language or format (Braille, audio recordings, Web-based information, other electronic formats and more)
- For TTY service, dial 711

If you have any questions at all, please call us. We want you to have the information you need.



Judy Mohr Peterson
Oregon Medicaid Director

Table of coordinated care organizations (CCO), in Oregon, by county. Please call the CCO for specific information.

| Counties | CCOs available | Contact information |
|------------|---|---|
| Clackamas | <ul style="list-style-type: none"> • FamilyCare, Inc. • Health Share of Oregon • Yamhill County Care Organization | <p>AllCare Health Plan Gail Hedding - ghedding@mripa.org 541-471-4106</p> |
| Coos | <ul style="list-style-type: none"> • Columbia Pacific Coordinated Care Organization • Western Oregon Advanced Health, LLC | <p>Columbia Pacific Coordinated Care Organization Mimi Haley - haleym@careoregon.org</p> |
| Curry | <ul style="list-style-type: none"> • AllCare Health Plan • Western Oregon Advanced Health, LLC | <p>Family Care, Inc. Carol Burgdorf-Lakes - carolb@familycareinc.org 503-734-3127</p> |
| Douglas | <ul style="list-style-type: none"> • AllCare Health Plan • Columbia Pacific Coordinated Care Organization • PrimaryHealth of Josephine County, LLC • Umpqua Health Alliance | <p>Health Share of Oregon - jacob@healthshareoregon.org</p> |
| Jackson | <ul style="list-style-type: none"> • AllCare Health Plan • Jackson Care Connect • PrimaryHealth of Josephine County, LLC | <p>Jacob Figas 503-416-4969</p> |
| Josephine | <ul style="list-style-type: none"> • AllCare Health Plan • PrimaryHealth of Josephine County, LLC | <p>PrimaryHealth of Josephine County, LLC Maggie Rollins - Maggie@ohms1.com 541-471-2687</p> |
| Klamath | <ul style="list-style-type: none"> • Cascade Health Alliance • Pacific Source Community Solutions Coordinated Care Organization Central Oregon Region | <p>Western Oregon Advanced Health, LLC Lonnie Scarborough 541-269-7400 ext. 128</p> |
| Marion | <ul style="list-style-type: none"> • FamilyCare, Inc. • Willamette Valley Community Health, LLC. • Yamhill County Care Organization | <p>Willamette Valley Community Health, LLC Jan Buffa - info@mvipa.org 503-371-7701</p> |
| Multnomah | <ul style="list-style-type: none"> • FamilyCare, Inc. • Health Share of Oregon | <p>Yamhill County Care Organization Jim Carlough - jcarlough@yamhillcco.org 503-416-8038</p> |
| Washington | <ul style="list-style-type: none"> • FamilyCare, Inc. • Health Share of Oregon | |