



**Date:** August 29, 2013

**To:** Primary Care Managers

**From:** Patricia Krewson, Manager  
Coordinated Care Support Unit, DMAP

**Subject:** Your Primary Care Management contract ends September 30, 2013

Dear Primary Care Manager,

As you know, most Oregon Health Plan (OHP) members now receive care through coordinated care organizations (CCOs). For that reason, the Primary Care Management (PCM) program and all PCM contracts will end on September 30, 2013.

We appreciate your support of the Oregon Health Plan and your service to OHP members. Although the PCM program is ending, we want to assure you that your patients will continue to receive care. In addition, we would like to inform you about opportunities to continue serving OHP members.

### Your patients will continue to receive care

Please know that your patients will continue to receive care coordination. On October 1, 2013, we will enroll most of the OHP members currently assigned to your caseload in a local CCO.

- **All OHP members moving to a CCO will receive notification prior to enrollment.** Their CCO will also send them information about the CCO no more than 14 days after enrollment.
- **Members with certain health needs will receive health care services on a fee-for-service basis and only move to a CCO when a safe transition plan is in place.** This includes members enrolled in Disease Case Management (a Care Coordination program), breast or cervical cancer treatment, those who receive services for HIV/AIDS through CareASSIST, people with end stage renal disease, and medically fragile children.

**If your practice is a recognized Patient-Centered Primary Care Home,** the OHP members you serve through the PCPCH program will remain in the program.

### What you can do to continue serving OHP members

If you are already part of your local CCO provider panel(s), you can continue to care for your patients who enroll in that CCO. If you are not part of the local CCO panel and would like to be, please contact the CCO(s) in your community. A list of CCOs is available at [health.oregon.gov](http://health.oregon.gov).

Through the Patient-Centered Primary Care Home Program, there are incentive payments available for the enhanced care you provide OHP members with certain chronic conditions. If your clinic is not yet recognized as a Patient-Centered Primary Care Home, you may qualify to become recognized. For more information about this program, go to [www.primarycarehome.oregon.gov](http://www.primarycarehome.oregon.gov).

## Questions?

- **If you know members with special health needs and have questions about CCOs**, please call the Oregon Health Authority at 1-855-226-6170.
- **If you have any questions about this announcement**, contact the Provider Services Unit at [dmap.providerservices@state.or.us](mailto:dmap.providerservices@state.or.us) or call 1-800-336-6016, Monday through Thursday, 8:30 a.m. to 4:00 p.m. and Friday 10 a.m. to 4:00 p.m. (phone lines closed 11:30 a.m. to 12:30 p.m. daily).

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