



DIVISION OF MEDICAL ASSISTANCE PROGRAMS

Kate Brown, Governor



500 Summer St NE E44

Salem, OR, 97301

Voice: 1-800-642-8635

FAX: 503-378-5814

TTY: 711

www.oregon.gov/OHA/healthplan

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To: Oregon Health Plan providers who request prior authorization (PA) for DMEPOS, Home EPIV, Home Health, Hospital, Medical-Surgical, Physical/Occupational Therapy, Private Duty Nursing, Speech-Language Pathology, Audiology, Hearing Aid, Transplant, or Visual Services

From: Trevor Douglass, Manager
Provider Clinical Support Section

Subject: Temporary process for adding ICD-10 codes to PA approvals that continue beyond 10/1/2015

Earlier this month, we let you know how to update existing PA approvals with ICD-10 codes to avoid claim denials for dates of service on or after October 1, 2015.

This letter describes how to email us multiple PA updates. This temporary process will be available from now until **October 31, 2015**.

List all prior authorizations you need to update on new ICD-10 PA Update Form

You can list all your prior authorizations on [this single spreadsheet](#), then send via secure email to ICD10.PAupdate@state.or.us.

This form will only be accepted until October 31, 2015. You can also find it listed in the supplemental information section of the [rules, policies and guidelines page](#) for your specific program(s).

Why is this happening?

The October 1, 2015 ICD-10 compliance date is fast approaching. We hope this new temporary process will help you more easily submit updates, and help us process the updates faster.

What should you do?

Starting immediately, please follow this new temporary process for submitting ICD-10 updates for multiple authorizations. You can also call us at 1-800-393-9855 to request individual updates.

If you do not have access to secure email, please submit spreadsheets using the [DHS/OHA secure email site](#).

If you have already submitted updates on paper, please know we are in the process of updating the paper requests. You do not need to resubmit those on a spreadsheet.

Questions?

If you have any questions about this announcement, call the PA Hotline at 1-800-642-8635.

Thank you for your continued support of the Oregon Health Plan and the services you provide to our members.