

Oregon Health Care Interpreter Program Learning Collaborative Frequently Asked Questions

- 1) **Does Oregon Health Authority (OHA) provide financial assistance for Health Care Interpreters (HCIs) interested in enrolling in a 60 hour health care interpreter training?**
Currently, there is no direct financial assistance available. However, OHA Office of Equity & Inclusion is working with IRCO, an organization that provides the required 60-hour training to HCIs in order to become qualified or certified.

- 2) **When and where are the next IRCO trainings?**
There are two remaining trainings:
 - **Medford:** March 7-8 online, March 14-19 in person, Southern Oregon University, Medford Campus
 - **Wilsonville:** May 9-10 online, May 16-21 in person, Clackamas Community College, Wilsonville Campus

- 3) **Can I be reimbursed for the 60-hour health care interpreter training I just paid for?**
No, unfortunately OHA cannot provide direct reimbursement to any individuals for completed HCI trainings or tests.

- 4) **How many people will receive financial assistance for the HCI training?**
The grant funds we received do not allow us to pay any individuals directly. We will work with training programs to provide training for up to 150 HCIs by September 30, 2016.

- 5) **I have already completed the 60 hour-HCI training and I plan to take the written and oral certification tests; is there financial assistance available for testing?**
The grant funds we received do not allow us to pay any individuals directly. However, beginning in early 2016, four testing centers will provide language proficiency tests and certification tests free of charge to HCIs who successfully completed the IRCO training. Grant funds can only pay for one test per person.

- 6) **What if I didn't attend an IRCO training?**
If there are funds remaining after all IRCO training participants have been tested, there may be an option to include other training participants in the testing portion of the program. We will track participation closely to ensure that all funds are spent.

- 7) **Is anyone who is interested in the learning collaborative able to participate?**
The HCI Learning Collaborative is limited to 150 HCIs. These HCIs will be chosen based on the need for qualified & certified HCIs throughout the state.

- 8) **How can I enroll in the HCI Learning Collaborative?**
Please contact Kweku Wilson at the OHA Office of Equity & Inclusion at hci.program@state.or.us or call 971-673-3328 to express your interest in the upcoming HCI Learning Collaboratives or testing opportunities.

- 9) **How will I know if I have been chosen to participate in the HCI learning collaborative?**
If you are chosen to participate in an upcoming HCI Learning Collaborative a representative from OHA Office of Equity & Inclusion will contact you.