

Notes

ALL PLAN SYSTEM TECHNICAL

April 20, 2016

8:00 a.m. – 11:00 a.m.

HSB Conference Room 473

Dial-in # 888-278-0296 PC: 310477

Workgroup Website:

<http://www.oregon.gov/oha/healthplan/Pages/CCO-System-Technical.aspx>

Encounter Data Information Website:

<http://www.oregon.gov/OHA/healthplan/pages/encounter-data.aspx>

Attendees:

Ada (AllCare); Aleesa Ogden (PrimaryHealth); Angela Cenicerros (IHN CCO); Angie Torres (PH Tech); Ben (WOAH); Brooke Lamb (IHN CCO); Carla Jones (IHN CCO); Carrie (WOAH); Charles Sorgie (Health Share); Charlie Jensen (FamilyCare); Chris Wilson (WOAH); Cristie Lende (CareOregon); Cynthia Ackerman (AllCare); Dacia Farley (PacificSource); Dayna Steringer (WOAH/Advantage Dental); Del Texley (Trillium); Heather Raeburn (FamilyCare); Helen Buitanda (FamilyCare); Janice Heeter (ABCT); Jane Hannabach (PacificSource); Jennifer Barnett (PH Tech); Johanna Watson (PH Tech); John (AllCare); Kinzie Gordon (IHN CCO); Keri Holloway (PH Tech); Leona Sanders (UHA); Lori Gillespie (AllCare); Maggie Rollins (PrimaryHealth); Misty Mastin (GOBHI); Nancy Rickenbach (WVCH); Naomi Brazille (UHA); Patricia Wilson (EOCCO); Penny (Trillium); Rachel Arnold (Health Share); Sarah Hale (FamilyCare); Sheila Anders (AllCare); Tina Potter (Trillium); Wendy Olson (PrimaryHealth)

Staff:

Amy McMahan (HSD); Carol Simila (HSD); Chris Norman (HSD); David Fischer (HSD); Delphina George (HSD); Dustin Zimmerman (HSD); Elaine Watson (HSD); Kathy Chames (OHA); Kim Leatherberry (HSD); Lydia Gutierrez (HSD); Mary Durrant (HSD); Michelle Benson (HSD); Nancy Kuznetsov (HSD); Patricia Krewson (HSD); Rich Krummel (HSD); Richard Labarthe (HSD); Shauna Redman (HSD)

TOPIC	DISCUSSION	ACTION ITEMS
<p>1. Introductions/Structure of mtg.</p> <p>— <i>Review notes from March mtg.</i></p> <p>— <i>Call for additional agenda items</i></p>	<p>Introductions were made in the room and with those attending by phone utilizing the new ‘roll call’ process. Plans are asked to have a member respond when their Plan name is announced.</p> <p>March meeting notes were reviewed and approved.</p> <p>No additional agenda items were added.</p>	
<p>2. Encounter Data Discussion</p> <p>— <i>Provider enrollment status</i></p> <p>— <i>Encounter Accuracy issues/1% Withhold</i></p> <p>— <i>Provider revalidation</i></p>	<p>Encounter only enrollments – EDU are working those received on 3/17/16 and PSU for FFS are on 3/3/16. Working to pull in more resources to work on FFS. Per Mary, ask for oldest date you need first. Plans provided input that the process of requesting the oldest date need first, needs to be streamlined.</p> <p>Had some issues in the month of March due to the large number of claims. Some paid amounts were missing, this will not impact metrics. Liaisons will reach out to those Plans. Mary has some questions out to Chelsea Guest about the data set. She will report back to the group when she has more information.</p> <p>Every CCO has submitted something. Once we go through all of the spreadsheets, then an orphan list will be created and sent out to the group.</p>	<p>Action Item (Mary): To reach out to Keri Holloway on the questions she had about asking for the oldest date first.</p> <p>Action Item (Mary): When will the data set be available?</p> <p>Action Item (Mary): To create a tip sheet on behavioral health and</p>

<p>— <i>Transgender member encounters</i></p> <p>— <i>Open group discussion</i></p>	<p>Approval has been given by OEI to move forward with the modifier. No ETA has been determined and a CR # has yet to be assigned. Will be added to the issue tracker once a CR # has been assigned.</p> <p><input type="checkbox"/> Additional discussion on the BH rendering memo sent out in January. A+D group’s need to bill a rendering if they meet the requirements listed in the memo.</p> <p><input type="checkbox"/> Acumentra “Business Continuity Planning and Encounter Data Certification Best Practices” Training is scheduled for Wednesday, June 29, 2016; 9:00 AM – 4:30 PM at Valley River Inn Eugene, Oregon. This training will contain a high-level overview of business continuity planning and business continuity plan content. The training will also include information on the encounter data certification process and best practices for ensuring quality, completeness, and accuracy of encounter data. For more information or to register contact David Sobieralski with Acumentra at (503) 382-3935 or DSobieralski@acumentra.org.</p>	<p>will post on the Encounter Data Information Website, and will send to the APST group.</p> <p>Action Item (Mary): More information on enrolling as an 03 and a rendering</p>
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<p>— <i>Social Security #'s on the 834</i></p> <p>— <i>Race and Ethnicity Information</i></p> <ul style="list-style-type: none"> ○ <i>List of Values of Race, Ethnicity and Language in ONE</i> 	<p>Test 834's and technical document have been sent out to technical contacts. Go live date is May 29th. Plans were asked to submit feedback to Mary as soon as possible.</p> <p>No ETA on the removal of Social Security numbers from the 834.</p> <p>Discussion around how the system knows which language is selected if the answer is handwritten. Mary to do follow-up.</p>	<p>Action Item: Mary Determine how hand written language choices are entered.</p>
<p>4. APM on web portal</p>	<p>Jamal was unavailable to attend the meeting. Chris will take back questions the group had back to Jamal.</p> <ul style="list-style-type: none"> ▪ Is it intentional that the APM flag continues even when the member is no longer eligible for OHP? Why? ▪ Is provider outreach being done? (<i>Plans are still getting a lot of questions from providers.</i>) ▪ <i>Plans are reporting cases of APM that is outside of the services area</i> ▪ <i>How often are those updated?</i> 	<p>Action Item (Chris): Take back group questions to Jamal</p>
<p>5. OHA Updates</p> <p>— <i>MAGI Workgroup</i></p>	<p>Nancy Kuznetsov was introduced as the new account rep. New account rep assignments have been sent out. New account reps will be going out to CCO's for site visits.</p> <p>OHP Enrollment and Renewals Update website is located at http://www.oregon.gov/oha/healthplan/Pages/OHP-Update.aspx</p>	

— *Redeterminations*

- Webinars are held the 1st Thursday of every month. The next webinar is scheduled for Thursday, May 5th from 4:00pm-5:00pm. Webinars are scheduled thru the end of the year.
- FAQ's are posted to this website

70,000 individual closure notices were sent in March. Did not close that many. 47,000 closures were done for the month. Are these people who would have re-determined in March of 2015? We are working to catch folks up. Jan, Feb, March dates in March 2015. Chris to clarify those dates.

Redetermination lists are being sent to the ASU secure email boxes. (*One list per Plan.*) Plans provided feedback that the file names for the redetermination lists are not specific enough. Plans didn't know that the file was the redetermination list.

April closure notices were expected to be sent on April 20th. 47,000 with a closure date of April 30th.

Charles (Health Share): Is the redetermination date in the 834 accurate? When will this info be reliable?

Action item (Chris): To clarify the months of redeterminations that were sent out in March 2015.

Action Item (Chris): Make file name more specific so the plans know it's the redetermination list

Action Item (Chris): To provide written clarification on when the redetermination date in the 834 is accurate.

	To whom should urgent issues (i.e. medication issues) be sent? Per Chris, send to account reps.	
6. ONE System Update	<p>In second phase of the pilot with Community Partners started on April 11th. Training 80 community assisters per week for them to access the ONE Portal.</p> <p>When can the members access the portal?</p>	Action Item (Chris): When can members access the portal?
7. CCO Capacity/Auto-assignment Enhancement Process Document	<p>Developed in response to the CCO Capacity Workgroup's request for the "Identification of an enrollment assignment criteria and an enrollment process consistent with federal rules". Based on that request this document was created to discuss HSD's auto assignment logic with the inclusion of the associated federal and state references.</p> <p>The document describes the system and process that OHP members go through to be assigned to CCO's and/or MCOs (DCO or MHO), and in some cases, why they are not. This also includes an enhancement to enrollment logic, which will:</p> <ul style="list-style-type: none"> <input type="checkbox"/> Have the logic check for previous Plan before Case logic, <input type="checkbox"/> Understand a single CCO's configuration of CCO-A, B, G, or E as one Plan, 	May Agenda Item

	<input type="checkbox"/> Assign a new member to the most inclusive service plan (e.g. CCO-A versus CCO-E) Please send any feedback to Patricia Krewson at patricia.krewson@state.or.us .	
8. 2017 CCO contract item follow-up	Contract changes were discussed. The definition of auto enrollment will be changed.	Action Item (Patricia) Definition for Re-enrollment and Enrollment
9. Foster children/adoptions on 834	No additional discussion. (Remove from Agenda)	Action Item (Patricia) Meet internally for clarification to Plans
10. ONE system eligibility gaps	Update on ONE system eligibility gaps was given by Shauna Redman. Plans are strongly advised to reconcile their member assignments to the 820 Capitation transaction. If the Plan is not capitated for the month in question the member is not assigned to the Plan.	Action Item (Chris): Has the capitation error been corrected
11. Revalidation of providers/PBM's	Plans were asked to send examples to Mary.	
12. Review issue tracker	Issue tracker was reviewed.	
13. Roundtable/Public Comment/Adjourn	No additional roundtable or public comment. Meeting was adjourned at 11:05am.	
<u>Future Agenda Items/Parking Lot :</u> — Incentive Measures Update — HERC — Common Terminology (Language Barriers) — Health Plan ID Update — Suggested contract changes for member enrollment process (<i>Continue discussion from July meeting</i>) — SharePoint usage for revalidation — <i>Licensed massage therapists (In CMS review)</i>		

Next Steering Committee:

April 29, 2016 (*Tentative*)

9:00am-9:30am

HSB Conference Room 369

Conference Dial-in # 888-278-0296 PC: 310477

Next Meeting:

May 18, 2016

8:00am-11:00am

HSB Conference Room 137 C+D

Conference Dial-in # 888-278-0296 PC: 310477