

NOTES

ALL PLAN SYSTEM TECHNICAL

June 15, 2016

8:00 a.m. – 11:00 a.m.

HSB Conference Room 137 C+D

Dial-in # 888-278-0296 PC: 310477

Workgroup Website:

<http://www.oregon.gov/oha/healthplan/Pages/CCO-System-Technical.aspx>

Encounter Data Information Website:

<http://www.oregon.gov/OHA/healthplan/pages/encounter-data.aspx>

MAGI Workgroup Website:

<http://www.oregon.gov/oha/healthplan/Pages/OHP-Update.aspx>

Chair: Sheila Anders (AllCare)

Co-Chair: Maggie Rollins (PrimaryHealth)

Attendees:

Aleesa Ogden (PrimaryHealth); Alex (Advantage Dental); Angela Cenicerros (IHN CCO); Bill Guest (WVCH); Charles Sorgie (Health Share); Chris Wilson (WOAH); Cristie Lende (CareOregon); Christy Thomas (IHN CCO); Cynthia Ackerman (AllCare); Dacia Farley (PacificSource); Dayna Steringer (WOAH/Advantage Dental); Del Texley (Trillium); Heather Raeburn (FamilyCare); Helen Buitanda (FamilyCare); Jane Hannabach (PacificSource); Janice Heeter (ABCT); Johanna Watson (PH Tech); Kathy Cereghino (Kaiser); Kenzie Gordon (IHN CCO); Keri Holloway (PH Tech); Laura McKeane (AllCare); Leann Rose (CHA); Lori Gillespie (AllCare); Maggie Rollins (PrimaryHealth); Monica Rodriguez (Advantage Dental); Naomi Brazille (UHA); Nick Gross (EOCCO); Patrick (AllCare); Sarah Hale (FamilyCare); Shannon Conley (Trillium); Shannon Nash (WVCH); Sheila Anders (AllCare); Wendy Olson (PrimaryHealth)

Staff:

Bill Bouska (HSD); Cheryl Wood (HSD); Chris Norman (HSD); David Fischer (HSD); Delphina George (HSD); Dustin Zimmerman (HSD); Elaine Hasty (HSD); Katie Beck (HSD); Kim Leatherberry (HSD); Kory Murray (HSD); Lisa Mallett (HSD); Lydia Gutierrez (HSD); Mary Durrant (HSD); Michelle Hatfield (HSD); Nancy Kuznetsov (HSD); Patricia Krewson (HSD); Rich Krummel (BSU); Richard Labarthe (HSD); Shauna Redman (BSU)

TOPIC	DISCUSSION	ACTION ITEMS
<p>1. Introductions/Structure of mtg.</p> <p>— <i>Review notes from May meeting</i></p>	<p>Introductions were done in the room and with those attending by phone</p> <p>May meeting notes were reviewed and approved.</p>	
<p>2. Encounter Data Discussion</p> <p>— <i>Provider enrollment status</i></p>	<p>Encounter only enrollments – EDU are working those received on 5/18/16 and PSU for FFS are on 4/14/16.</p> <p>A taxonomy for health educator has been added to the taxonomy panel; an existing specialty will need to be chosen as there is not a designated specialty for health educator. For traditional healthcare workers, need to make sure to attach the registry certificate.</p> <p>Organizational code on businesses is important, need proof of nonprofit, and government owned; attach to 3108.</p> <p>Type 33 and type 03 will not be used in the long-term future for individuals. That is a large project and CCOs will be involved more as we begin that work. Additional specialties will be added to both of those types to allow enrollments to be more accurate. More information will come as it is available.</p>	

<p>— <i>Massage Therapists Update</i></p> <p>— <i>Encounter Accuracy issues/1% Withhold</i></p> <p>— <i>Provider Revalidation</i></p> <p>— <i>ARC (Adjustment Reason Codes) Changes</i></p>	<p>Multiple enrollments with taxonomy, seeing instances NPI is tied to a few enrollments. Something on each enrollment must stay unique (NPI, Taxonomy or Zip +4) in order to claims to process under each enrollment.</p> <p>NPI + (NPI+Taxonomy)+(NPI+Taxonomy+Zip+4) Tip sheets are and instructions are posted to the encounter data info website</p> <p>CCO's can now enroll massage therapists. A new provider type, EMT, is being created. More information will be made available as soon as possible.</p> <p>Preparing for the 6/29 Acumentra training. Mary will be part of the afternoon session regarding encounter data and best practices.</p> <p>Some have been put on hold as the team is working to catch up on enrollments. Mary is working on creating a business case to get more staff; Mary may reach out to the plans to help provide justification for the business case.</p> <p>There are many changes that have happened recently and more changes are coming. An updated list is posted on the Encounter Data website and when additional changes are made that will be updated again.</p>	
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<p>— <i>J-Codes require NDC's.</i></p> <p>— <i>Action Item Updates</i></p> <p> <i>I. Follow-up from May meeting</i></p>	<p>All J-codes require NDCs. Edit hits on every J-Code.</p> <p>Request was made at the May meeting to put the provider file in a .csv format. Password protecting in this format has proved difficult. Mary is looking into what options are available. Chris Wilson from WOAHA recommended that Mary look into the possibility of using a password protected zip file. Mary will reach out to Chris for more information.</p>	<p><u>Action Item (Mary):</u> Contact Chris Wilson with WOAHA about his recommendation for putting the provider file in a password protected zip-file format.</p>
<p>3. EDI Transactions</p> <p>— <i>Social Security #'s on the 834</i></p> <p>— <i>Race and Ethnicity Information</i></p> <p> ○ <i>List of Values of Race, Ethnicity and Language in ONE</i></p> <p>— <i>Pharmacy file issues</i></p> <p>— <i>Other</i></p>	<p>No update on the ETA for the social security numbers on the 834.</p> <p>No issues reported with the race and ethnicity information.</p> <p>Working with vendor on a long term fix. Plans were asked to send in small files (5,000 in a file) whenever possible, and as early in the day as possible. Files can be submitted on Friday's. Email your liaison right away if you do not receive a response file within 4 hours of submitting your pharmacy files.</p> <p>Hardware refresh will be done over the 4th of July weekend. Due to this hardware refresh Plans were asked to no send in encounter data from June 24th-July</p>	

	<p>4th. The System outage will be from 8pm, Saturday July 2nd through 1am Monday, July 4th. Plans will be advised if there are any issues.</p>	
<p>4. OHA Update</p>	<p>7/1 changes: HERC put out a technical change document and FAQ. These documents can be accessed at http://www.oregon.gov/oha/herc/Pages/news.aspx</p> <p>Renewal files update: Several quality assurance measures have been put into place. Spreadsheets will go away once the info is included on the 834, which should be in 2017.</p> <p>Plans asked whether the state can follow-up on bad addresses. Per Chris, an address change process protocol is being created, hopes to have the document at the July meeting.</p> <p>Enrollment and renewal information from the June 2nd webinar was shared with the group. This information is posted on the MAGI Workgroup website.</p> <p>Chris is working to get necessary resources for the Account Reps so they can answer questions about the 834.</p>	<p>Action Item (Chris): Did updated files get sent out? The first file had a lot of duplicates</p> <p>Action Item (Chris): Address change process protocol</p>
<p>5. ONE System Update</p>	<p>Applicant portal go-live is expected in late summer. Hope to have an update at the July meeting.</p>	

6. CCO Capacity/Auto-Assignment Enhancement Q+A	Topic was not discussed during the meeting. An update will be given at the July meeting.	
7. Foster Children	No additional discussion. Topic will be removed as an agenda item.	
8. 2017 CCO contract item follow-up	<p>2017 template is has been sent to DOJ for pre-review. There is time to make additional changes to the definitions if necessary. Changes cannot be made once the template is sent to CMS.</p> <p>Sheila recommended that “manual” be defined more.</p> <p>Dayna recommended changing the language to distinguish between Contractor and Coordinated Care Organization. She also recommended to change contractor in the definition of assignment.</p> <p>Suggested changes need to be sent to Dave Fischer in the next few weeks. He wants to get the template to CMS by mid-July.</p>	
9. Enrollment add records vs. reinstatement	No discussion on this topic, as no one was sure who added it to the agenda. Topic will be kept on the agenda for the July meeting.	
10. Establishing eligibility for pregnant women	Maggie Rollins asked for group input on best practices for establishing eligibility for pregnant women. Information on online pregnancy resources will be sent out to the group after the meeting.	Action Item (Chris): Share online links for pregnancy resources

11. Review issue tracker	Issue tracker was reviewed. CR #20261 was added to page 2 of the tracker. An update will be given at the next meeting on TPL exceptions.	Action Item (Chris): Get someone from HIG to attend the July meeting
12. Additional Agenda Items		
— Other	<p>AllCare reported seeing members showing on MMIS as terminated but showing as eligible by the CCO. Some are back to 2015. Sheila has sent examples to her Account Rep. Rich Krummel will also look into this issue.</p> <p>AllCare also reported seeing duplicate ID's again.</p> <p>Johanna had questions about the ABA fee schedule and whether the codes are available to all provider types. Johanna will send her specific questions to Chris and he will follow-up with Provider Services. The answers will be shared at the July meeting.</p>	<p>Action Item (Chris)</p> <p>Action Item (Chris)</p> <p>Action Item (Chris)</p>
13. Public Comment/Adjourn	There were no public comments during this meeting. Meeting was adjourned at 10:17am.	
<p><u>Future Agenda Items/Parking Lot :</u></p> <ul style="list-style-type: none"> — Incentive Measures Update — HERC — Common Terminology (Language Barriers) — Health Plan ID Update — Suggested contract changes for member enrollment process (<i>Continue discussion from July meeting</i>) — SharePoint usage for revalidation — <i>Licensed massage therapists (In CMS review)</i> 		

Next Steering Committee:

June 24, 2016 (*Tentative*)

9:00am-9:30am

HSB Conference Room 369

Conference Dial-in # 888-278-0296 PC: 310477

Next Meeting:

July 20, 2016

8:00am-11:00am

HSB Conference Room 137 C+D

Conference Dial-in # 888-278-0296 PC: 310477