

# Notes

## ALL PLAN SYSTEM TECHNICAL

May 18, 2016

8:00 a.m. – 11:00 a.m.

HSB Conference Room 137 C+D

Dial-in # 888-278-0296 PC: 310477

### Workgroup Website:

<http://www.oregon.gov/oha/healthplan/Pages/CCO-System-Technical.aspx>

### Encounter Data Information Website:

<http://www.oregon.gov/OHA/healthplan/pages/encounter-data.aspx>

### Attendees:

Ada (AllCare); Aleesa Ogden (PrimaryHealth); Angela Cenicerros (IHN CCO); Angie Torres (PH Tech); Ben Messner (WOAH); Bill Guest (WVCH); Brooke Lamb (IHN CCO); Charles Sorgie (Health Share); Chris Wilson (WOAH); Christy Thomas (IHN CCO); Cristie Lende (CareOregon); Cynthia Ackerman (AllCare); Dacia Farley (PacificSource); Dayna Steringer (WOAH/Advantage Dental); Del Texley (Trillium); Elizabeth Durham (CareOregon); Helen Buitanda (FamilyCare); Janice Heeter (ABCT); Jennifer Barnett (PH Tech); Johanna Watson (PH Tech); John Eyman (AllCare); John Sanders (Health Share); John Sevier (WOAH); Keri Holloway (PH Tech); Kenzie Gordon (IHN CCO); Laura McKeane (AllCare); Laurie (IHN CCO); Leona Sanders (UHA); Lori Gillespie (AllCare); Maggie Rollins (PrimaryHealth); Mary Kasal (WOAH); Monica Rodriguez (Advantage Dental); Nancy Rickenbach (WVCH); Naomi Brazille (UHA); Patricia Wilson (EOCCO); Patrick (AllCare); Sheila Anders (AllCare); Tina Potter (Trillium); Wendy Olson (PrimaryHealth)

### Staff:

Cheryl Wood (HSD); Chris Coon (OHA); Chris Norman (HSD); Delphina George (HSD); Dustin Zimmerman (HSD); Elaine Hasty (HSD); Kim Leatherberry (HSD); Mary Durrant (HSD); Michelle Benson (HSD); Nancy Kuznetsov (HSD); Patricia Krewson (HSD); Rich Krummel (OIS); Richard Labarthe (HSD); Shauna Redman (HSD); Trudy Watson (HSD)



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| <p>— <i>Deceased Client Timelines</i></p><br><p>— <i>Action Item Updates</i></p> <ul style="list-style-type: none"> <li>▪ <i>Licensed Massage Therapists</i></li> </ul> | <p>detail lines. Per Mary, Plans need to send in adjustments if the payment decision has been changed once an original claim has been sent. This will be discussed further at the June Acumentra training</p> <p>Discussion around the metrics tag group and the need to have representatives from all of the Plans at that meeting. Per group feedback, the format of the meeting as a call-in only meeting is not effective. It's difficult to have questions answered. Mary will take these concerns back to leadership.</p> <p>Encounter error list has been posted on the encounter website. Plans were asked to let Mary know if they have any feedback on the error list.</p> <p>Per Mary, there is a timeline in rule. If the Plans cannot make the timeline then all they need to do is let us know to avoid corrective action.</p> <p>Waiting on CMS approval regarding licensed massage therapists for treating back pain. This will be a provider type 45 with a new specialty, and will be on the 3108.</p> | <p><b>Action Item (Mary):</b> To check-in with Sarah Bartelmann about the metrics tag group</p> |
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| <ul style="list-style-type: none"> <li>▪ <i>Non-traditional Healthcare Workers</i></li> </ul> <p>— <i>Open group discussion</i></p>  | <p>Any non-traditional healthcare worker has to be in the registry. There is supposed to be a look-up coming. Plans were asked to attach the registration to the 3108.</p> <p>Abbreviated enrollment requests have been received. Plans were asked to look in the inactive file to see if needed info is included in that file.</p>  |  |
| <p><b>3. EDI Transactions</b></p> <p>— <i>Social Security #'s on the 834</i></p> <p>— <i>Race and Ethnicity Information</i></p> <ul style="list-style-type: none"> <li>○ <i>List of Values of Race, Ethnicity &amp; Language in ONE</i></li> </ul> | <p>No ETA on the removal of Social Security numbers from the 834.</p> <p>Test 834's with race and ethnicity information were sent out. Mary hasn't received any negative feedback on these files. Will go into production on May 29<sup>th</sup>.</p>  |  |
| <p><b>4. APM Update</b></p>  | <p>Answer's to the questions that the group had at the April meeting were sent out to the group via MailChimp following the April meeting.</p> <p>Jamal Furqan, APM Policy Analyst, attended this meeting to provide further clarification. Per Jamal, APM enrolled clients are monitored on a monthly basis for accessing outside primary care providers/services, and closed with the APM primary care home (PCH) due to accessing a different PCH. Dental services are carved out of the FQHC APM. Jamal will work with the HSD Provider trainer to make sure that providers have more information.</p> |  |



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| <p>— <i>Redeterminations</i></p>                          | <p>located at <a href="http://www.oregon.gov/oha/healthplan/Pages/OHP-Update.aspx">http://www.oregon.gov/oha/healthplan/Pages/OHP-Update.aspx</a></p> <p>MAGI workgroup webpage was shown to the group. Enrollment and renewals information and links to register to upcoming monthly webinars is posted to this website. The next webinar is scheduled for June 2<sup>nd</sup>.</p> <p>Renewals list file names were renamed at the suggestion on Plans. The next file will be sent out the first week of June and will include the redetermination date. Plans were reminded that the intent of these lists is to use them to send renewal packets to members.</p> <p>AllCare and WVCH each reported large numbers of duplicates on their lists.</p> |   |
| <p><b>6. ONE System Update</b></p>                        | <p>Clients are expected to get access to the ONE Applicant Portal on July 11<sup>th</sup>. Chris will confirm this date at the June meeting.</p>   | <p><b>Action Item (Chris):</b><br/>Confirm date for member access to the ONE portal</p> |
| <p><b>7. CCO Capacity/Auto-Assignment Enhancement</b></p> | <p>Send any comments to Chris. Final version will be sent out in advance of the June meeting. Looking at early fall to get this completed.</p>   |   |
| <p><b>8. 2017 CCO contract item follow-up</b></p>         | <p>Contract review follow-up meeting was held on May 18<sup>th</sup>. The intent of the proposed changes to the definitions was to move toward the term 'assignment' versus 'enrollment'. The proposed language changes are listed below...</p>  |   |

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|  | <p><i><u>Assignment</u> means the process by which a client is deemed eligible to be assigned to a coordinated care organization; either in a manual or automated process.</i></p> <p><i><u>Automatic re-assignment</u> means the re-assignment of a Member with the Contractor when the Member's previous assignment was terminated solely because he or she loses Medicaid eligibility for a period of 1 year or less.</i></p> |   |
| <b>9. Foster Children</b>  | Per Chris Coon, weekly files will continue, and work continues on creating an algorithm. He will contact Sarah Bartelmann about how to get the algorithm out to this workgroup once it's completed.  | <b>Action Item (Chris Coon):</b> Contact Sarah Bartelmann about how to distribute the algorithm |
| <b>10. Review issue tracker</b>  | Issue tracker was reviewed. No significant changes to the tracker. Hardware refresh project will take place over the July 4 <sup>th</sup> holiday weekend. This project has put some change orders on hold.  |   |
| <b>11. Roundtable</b>  | Group discussed the possibility of changing the time of this meeting to be from 9:00am-12:00pm. Chris will take suggestion back to leadership.   | <b>Action Item (Chris):</b> Take meeting time change suggestion back to leadership              |
| — <b>Public Comment/Adjourn</b>  | There was no public comment for this meeting. Meeting was adjourned at 10:00am.  |   |
| <p><b><u>Future Agenda Items/Parking Lot :</u></b></p> <ul style="list-style-type: none"> <li>— Incentive Measures Update</li> <li>— HERC</li> <li>— Common Terminology (Language Barriers)</li> </ul> |  |   |

- Health Plan ID Update
- Suggested contract changes for member enrollment process (*Continue discussion from July 2015 meeting*)
- SharePoint usage for revalidation
- *Licensed massage therapists (In CMS review)*

**Next Steering Committee:**

May 27, 2016 (*Tentative*)

9:00am-9:30am

HSB Conference Room 369

Conference Dial-in # 888-278-0296 PC: 310477

**Next Meeting:**

June 15, 2016

8:00am-11:00am

HSB Conference Room 137 C+D

Conference Dial-in # 888-278-0296 PC: 310477