

MEETING NOTES

CMS-STATE ALIGNMENT WORKGROUP
November 19, 2014

Co-Chair: Shannon Conley; sconley@trilliumchp.com

Co-Chair: Tina Potter; tpotter@trilliumchp.com

Attendees: Bart Murray (GOBHI); David Lima (Care Oregon); Dayna Steringer (DK Strategies); Johanna Watson (FamilyCare); Karen Gannon (WOAH); Krista Lovaas (WVCH); Kristi DePriest (UHA); Kathy Cereghino (Kaiser); Maggie Rollins (PrimaryHealth); Rachel Arnold (Health Share); Sara Schmidt (IHN CCO); Shannon Conley (Trillium); Tina Potter (Trillium); Tracy Svingen (Trillium)

Staff: Carol Simila (MAP); Chris Norman (MAP), Jennifer Valentine (MAP); Michelle Benson (MAP); Lisa Mallett (MAP); Trevor Douglass (MAP); Kay Metzger (OHA); Rosa Frank (OHA); Naomi Sacks (APD); Dee Weston (MAP); Keri Mintun (MAP); Rosanne Harksen (OHA)

Guest: Cynthia Hylton (OID/SHIBA); Lisa Emerson (OID/SHIBA)

TOPIC	DISCUSSION	ACTION ITEMS
Welcome and Introductions — Agenda Review. Call for additional agenda items.	Agenda was reviewed with no changes or additions	
— Review of notes from Sept. meeting	September meeting notes were reviewed and approved as written.	
Update on Meeting Schedule	Meeting has been moved back to a monthly meeting frequency.	

<p>Oregon Duals Goals</p>	<p>PowerPoint presented by Jennifer, material discussed “What does alignment mean and how do we get there?”</p> <p>Area’s to address include:</p> <ul style="list-style-type: none"> — Communication — Population Health Management (Using Data!) — Care Coordination — Care Transitions — Health Promotion — Engagement — Health Equity & Social Determinants of Health Across All These Areas <p>Important considerations include</p> <ul style="list-style-type: none"> — Network Adequacy — Care Continuity — Beneficiary Experience & Satisfaction <p><u>Care coordination for duals</u> –opportunity for CCOs to work closely through LTSS MOUs in many ways to improve care coordination outcomes on the ground level in Oregon. Keys are starting with required MOU domains</p>	
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	<p>of identification of high risk members, development of individual care plans, and care transitions are low-hanging fruit that are being addressed creatively through the MOUs and partnerships at local/regional levels. At a future meeting, we will work with APD and CCO partners to share best practices that are occurring through these MOUs.</p> <p>SHIBA presentation –guests Lisa Emerson and Cynthia Hilton presented on Oregon’s SHIBA program which is an important resource for supporting Medicare annual enrollments and also can be a resource to plans at local level. SHIBA staff shared some of the challenges duals face around communication and coordination of benefits. PowerPoint presentation includes contact information for additional follow-up.</p>	
<p>Communications Work Session & Review of Sample Templates</p>	<p>The group will be working on issues pertaining to ID cards and welcome letters. Plans were asked to bring examples of welcome letters and ID cards to discuss at the December meeting. Looking to simplify the process for the consumer and eliminate confusion.</p> <p>Action Item: Suggestion was made to get guidance from OHA Administration on what the priorities should be (reference back to September notes on Oregon SIM goals).</p>	

	<p>Action Item: APD cross reference/requirements of Metrics (this will be discussed more at a future meeting in 2015).</p> <p>Action Item: Clarification on what demonstration states are allowed to do vs. what non-demonstration states are allowed (Jennifer is continuing to follow-up with CMS monthly and will bring information back to the group as we receive it.)</p>	
Additional Agenda Items/Roundtable	There were no additional agenda items.	
Public Comment/Adjournment	Meeting was adjourned at 5:00pm	
FUTURE AGENDA ITEMS		
<ul style="list-style-type: none"> — Appeals & Grievances process discussion (December) — QMB/SLMB — QMHA/QMHP follow-up — Metrics presentation by Health Analytics 		
NEXT MEETING		
<p>December 17, 2014 3:00pm-5:00pm HSB Conference Room 352 Toll free dial-in: 888-278-0296 Participant Code: 310477</p>		