
CCO Metrics Dashboard

Overview of Functionality for DCO Contractors

August 20, 2015



Dashboard Overview

- Excel-based interactive dashboard application
- Summarizes CCO incentive measure and state performance measure results
- Dashboard filters allow for comparison of population subgroups
 - Race/ethnicity, age, disability, SPMI, etc
- Drill down to member-level data
- Rolling 12-month claims window

Background

- October 2014 – First dashboard released to CCOs
- Dashboards distributed monthly to CCOs
- Additional measure results, features and functionality improvements incorporated monthly
- Potential future development
 - Historical trending capabilities
 - Additional measure sets
 - Additional filters for stratification

Dashboard Components – “Filters” Tab

OHA DASHBOARD DATA FILTERS -

CCO

Rate Category Blind & Disabled with Medicare Blind & Disabled without Medicare Children Age 1-5 Children Age 6-18 CHIP - Children < Age 1 MAGI Adult with Child MAGI Adult without Child OHP - Children < Age 1	Gender Female Male Adults or Children Adults Children Age Category <1-18 19-25 26-64 65+ Age <1 1 2 3 4 5 6 7 8 9 10	County Baker Benton Clackamas Clatsop Columbia Coos Crook Curry Deschutes Douglas Grant Harney Hood River Jackson Jefferson
Eligibility Dual Eligible - Enrolled Dual Eligible - Termed Medicaid Only - Enrolled Medicaid Only - Termed	Disability Yes	Rural or Urban Rural Urban
Program Eligibility Reporting Code (PERC) description Aid to the Blind medical only Aid to the Disabled Aid to the Disabled medical only/Presumptive Eligi... BCP + not Title XIX eligible CHIP <1, 201-300% CHIP 1-5, 201-300% CHIP 6-18, 201-300% CHIP eligible, < age 1, 170% to 185% FPL CHIP eligible, age <1, 133% TO 170% FPL CHIP eligible, age 13-18, 100% TO 170% FPL CHIP eligible, age 13-18, 170% to 185% FPL CHIP eligible, age 1-5, 133% TO 170% FPL CHIP eligible, age 1-5, 170% to 185% FPL CHIP eligible, age 6-12, 100% TO 170% FPL CHIP eligible, age 6-12, 170% to 185% FPL CHIP MAGI <1, 185-200%	Mental Health Diagnoses Yes	Zip Code 54401 86403 95338 95633 97003 97004 97005 97006 97007 97008 97011 97013 97014
Any SPMI Disorder Yes	SPMI - Schizophrenia and Other Psychotic Disord... Yes	
SPMI - Major Depression and Bipolar Disorders Yes	SPMI - Anxiety Disorders Yes	
SPMI - Personality Disorders Yes	Race/Ethnicity African American/Black American Indian/Alaskan N... Asian American Hawaiian/Pacific Islander Hispanic/Latino White Other Race	



Dashboard Components – “Quality Measures” Tab

OREGON HEALTH AUTHORITY - QUALITY MEASURES									
State Performance Measures (* Incentive Measure)	State-wide 2013 Final (Does not filter)	2013 Final N/D (Does not filter)	2013 Final Rate (Does not filter)	Current Rolling N/D	Current Rolling Rate	Difference btw Current Rate and TARGET	Difference btw Current Rate and BENCHMARK	2014 IMPROVEMENT TARGET ⁵	2014 BENCHMARK
	MEASURES BELOW FILTER DOWN TO MEMBER LEVEL								
CLAIMS-BASED MEASURES - FILTER DOWN TO MEMBER LEVEL									
* Adolescent Well Care Visits	29.1%	551 / 2589	21.3%	682 / 3053	22.3%	- 2.6%	- 35.3%	24.9%	57.6%
* Alcohol and Drug Misuse (SBIRT)	1.9%	161 / 5670	2.8%	781 / 10373	7.5%	+ 1.7%	- 5.5%	5.8%	13.0%
* Ambulatory Care - Emergency Department Utilization (per 1,000 MM) ¹	50.5/1000	9025 / 177137	50.9/1000	11270 / 231249	48.7/1000	- 1.6	+ 4.1	50.3	44.6
Ambulatory Care - Outpatient Utilization (per 1,000 MM)	322.9/1000	57974 / 177137	327.3/1000					N/A	473.1
Appropriate Testing for Children with Pharyngitis	72.8%	141 / 239	59.0%					N/A	77.9%
Cervical Cancer Screening	53.3%	981 / 1952	50.3%					N/A	72.0%
Child and Adolescent Access to Primary Care Practitioners	87.0%							N/A	93.5%
Child Immunization Status	65.3%	98 / 150	65.3%					N/A	82.0%
Chlamydia Screening	54.3%	227 / 521	43.6%					N/A	64.0%
* Developmental Screening	32.9%	162 / 489	33.1%	463 / 1264	36.6%	+ 1.8%	- 13.4%	34.8%	50.0%
Diabetes - HbA1c Testing	79.2%	351 / 457	76.8%					N/A	87.0%
Diabetes Care - LDL-C Screening	70.1%	304 / 457	66.5%					N/A	80.0%
* Follow Up After Hospitalization for Mental Illness (7-Day)	67.6%	17 / 25	68.0%					68.8%	68.8%
* Follow Up Care for Children Prescribed ADHD Medication (Initiation)	53.3%	29 / 64	45.3%	32 / 67	47.8%	+ 1.9%	- 3.2%	45.9%	51.0%
Follow Up Care for Children Prescribed ADHD Medication: Continuation (Maintenance)	61.6%							N/A	64.0%
Immunization for Adolescents	53.0%	37 / 125	29.6%					N/A	77.1%
* Mental and Physical Health Assessments for Children in DHS Custody ²	54.0%	44 / 96	45.8%	19 / 37	51.4%	+ 1.2%	- 38.6%	50.2%	90.0%
Plan All-Cause Readmission ³	11.7%	41 / 499	8.2%					N/A	10.5%
PQ11 - Diabetes, Short-Term Complication (per 100,000 MY) ⁴	211.5	9 / 72513	148.9					N/A	190.4
PQ15 - Chronic Obstructive Pulmonary Disease (per 100,000 MY) ⁴	308.1	17 / 72513	281.3					N/A	277.3
PQ18 - Congestive Heart Failure (per 100,000 MY) ⁴	247.0	9 / 72513	148.9					N/A	222.3
PQ15 - Adult Asthma (per 100,000 MY) ⁴	43.6	1 / 72513	16.5					N/A	39.2
Well Child Visits in First 15 Months of Life	60.7%	50 / 82	61.0%					N/A	77.4%
HYBRID MEASURES (DENOMINATOR ONLY) - FILTER DOWN TO MEMBER LEVEL									
* Colorectal Cancer Screening ⁵	11.4/1000	156 / 16986	9.2/1000	0 / 1099				47.0%	47.0%
* Prenatal and Postpartum Care: Prenatal Care Rate ⁵	67.3%	116 / 179	64.8%	0 / 404				67.3%	90.0%
* Prenatal and Postpartum Care: Postpartum Care Rate	33.4%							71.0%	71.0%
MEASURES BELOW DO NOT FILTER DOWN TO MEMBER LEVEL									
NON CLAIMS-BASED MEASURES - FILTER DOWN TO CCO LEVEL									
* Electronic Health Record (EHR) Adoption	55.3%	78 / 173	45.2%	92 / 173	53.3%	+ 5.1%	- 18.7%	48.2%	72.0%
* Patient-Centered Primary Care Home (PCPCH) Enrollment ⁴	76.6%	0 / 14413	76.6%	63605 / 77760	81.8%	+ 21.8%	+ 21.8%	60.0%	60.0%
* Early Elective Delivery ¹	2.4%	1 / 65	1.6%					5.0%	5.0%

Baseline Data Current Rolling Performance Benchmarks,
Data Targets and Comparisons



Dashboard Functionality – Filter Example

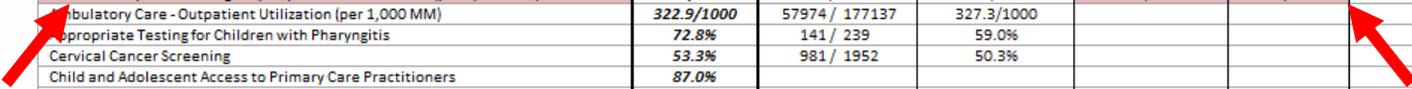
The screenshot displays the 'OHA DASHBOARD DATA FILTERS' interface. At the top, a status bar indicates 'Currently filtered by: Gender: Female |'. The main area is divided into several filter categories, each with a list of options and a dropdown arrow:

- Gender:** A dropdown menu is open, showing 'Female' (selected) and 'Male'.
- Age Category:** Options include '<1-18', '19-25', '26-64', and '65+'.
- Age:** Options range from '<1' to '10'.
- Race/Ethnicity:** Options include 'African American/Black', 'American Indian/Alaskan N...', 'Asian American', 'Hawaiian/Pacific Islander', 'Hispanic/Latino', 'White', and 'Other Race'.
- County:** A list of counties including Baker, Benton, Clackamas, Clatsop, Columbia, Coos, Crook, Curry, Deschutes, Douglas, Grant, Harney, Hood River, Jackson, and Jefferson.
- Rural or Urban:** Options for 'Rural' and 'Urban'.
- Zip Code:** A list of zip codes from 54401 to 97014.

Other filter categories visible include 'Date Category', 'Eligibility', 'Disability', 'Mental Health Diagnoses', 'Any SPMI Disorder', 'SPMI - Schizophrenia and Other Psychotic Disord...', 'SPMI - Major Depression and Bipolar Disorders', and 'SPMI - Anxiety Disorders'. A 'Program Eligibility Reporting Code (PERC) description' list is also present on the left side of the dashboard.

Dashboard Functionality – Filter Example

OREGON HEALTH AUTHORITY - QUALITY MEASURES -									
Currently filtered by: Gender: Female									
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* Alcohol and Drug Misuse (SBIRT)	1.9%	161 / 5670	2.8%	482 / 6457	7.5%	+1.7%	-5.5%	5.8%	13.0%
* Ambulatory Care - Emergency Department Utilization (per 1,000 MM) ¹	50.5/1000	9025 / 177137	50.9/1000	6682 / 124292	53.8/1000	+3.5	+9.2	50.3	44.6
* Ambulatory Care - Outpatient Utilization (per 1,000 MM)	322.9/1000	57974 / 177137	327.3/1000					N/A	473.1
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Plan All-Cause Readmission ¹	11.7%	41 / 499	8.2%					N/A	10.5%
PQ1 - Diabetes, Short-Term Complication (per 100,000 MY) ¹	211.5	9 / 72513	148.9					N/A	190.4
PQ5 - Chronic Obstructive Pulmonary Disease (per 100,000 MY) ¹	308.1	17 / 72513	281.3					N/A	277.3
PQ8 - Congestive Heart Failure (per 100,000 MY) ¹	247.0	9 / 72513	148.9					N/A	222.3
PQ15 - Adult Asthma (per 100,000 MY) ¹	43.6	1 / 72513	16.5					N/A	39.2
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Dashboard Distribution

- Dashboards distributed monthly to CCOs via Business Objects repository
- CCOs determine distribution within their organization and to other stakeholders
- Dashboards contain PHI for all CCO members
- Email metrics.questions@state.or.us for contact information of CCO approvers

Thank you!

Questions?

- Email metrics.questions@state.or.us