

# Notes

CMS-STATE ALIGNMENT WORKGROUP  
July 20, 2016  
Barbara Roberts Human Services Building  
3:00pm-4:30pm  
HSB Room 473  
Toll free dial-in: 888-278-0296  
Participant Code: 310477

Workgroup Website:

<http://www.oregon.gov/oha/healthplan/Pages/CCO-CMS-State-Alignment.aspx>

Co-Chair: Shannon Conley (Trillium)

Co-Chair: Tina Potter (Trillium)

**Attendees:** (In person or by phone)

Bart Murray (GOBHI); Dacia Farley (PacificSource); Dayna Steringer (WOAH); John Zander (CareOregon); Jonathan Cascino (Providence); Kristy DiPriest (UHA); Leona Sanders (UHA); Maggie Rollins (PrimaryHealth); Naomi Brazille (UHA); Sandy Ryman (GOBHI); Sarah Smith (WVCH); Shannon Conley (Trillium); Sheila Anders (AllCare); Tina Potter (Trillium)

**Staff:**

Carol Simila (HSD); Chris Norman (HSD); Dave Fischer (HSD); Kathy Cereghino (HSD); Kesha Baxter (DHS); Jennifer Valentine (HSD); Michelle Hatfield (HSD); Naomi Sacks (APD); Rhonda Busek (HSD)

TOPIC	DISCUSSION	ACTION ITEMS
1. Welcome and Introductions	Introductions were done in the room and with those attending by phone.	

<p>— <b>Agenda Review. Call for additional agenda items.</b></p>	<p>An update from Rhonda Busek on CCO Workgroup Structure and Scope was added to the agenda</p>	
<p>— <b>Review of notes from April mtg.</b></p>	<p>Notes from April meeting were reviewed and approved.</p>	
<p><b>2. CCO Workgroup Structure and Scope</b></p>	<p>Varsha and Rhonda are working to streamline the CCO meetings. Decisions:</p> <ul style="list-style-type: none"> <li>▪ Plans’ attendees are to ensure co-workers get details of meetings as needed as well as any subcontractors.</li> <li>▪ Issues brought up are to be discussed/forwarded at/to appropriate meetings, e.g. contract issues in the contract meeting.</li> <li>▪ The next step will be to review the charters, which Rhonda and Chris will do in August. Hope to have a revised charter for this group to review at the October meeting.</li> <li>▪ A monthly report will be going to the CCO CEO’s and the OPS Bench on what was discussed at the workgroup meetings and to keep track of conversations that need to be moved from workgroup to workgroup.</li> </ul>	
<p><b>3. CCO Duals Roundtable: A time to share updates, discuss issues and problem-solve with other CCOs around the table on duals related issues.</b></p>	<p>Members who think they are enrolled in Medicare Part D but aren’t really and are having issues with getting prescriptions was discussed. MMA hotline 1-877-585-0007, thru APD, number is for both plans and members to call.</p>	

<p><b>4. Duals Outreach Communication Project</b></p>	<p>Duals Communication Project is being discussed by both the MEOC and CMS State Alignment workgroups. A draft brochure was shared with the group, <u>note</u>: the draft brochure is more about the text than the graphics on the draft. Jennifer asked that the group review the text and submit any changes to her by Friday, July 22<sup>nd</sup>. Jennifer would also like each CCO to create slides, on “How each CCO benefits the dual eligible” which could be included in training presentations. Training is expected in September, and letters are expected to go out in early September. Request was made for a template or talking points/outline be created relating to the slides, so the slides are standardized.</p>	
<p><b>5. Dual Eligibles Fall Forum</b></p>	<p>Scheduled for September 21<sup>st</sup> at Salem Hospital. Registration will open in August. A draft agenda for the forum was reviewed. Jennifer is seeking group input on the topics for the roundtables. Plans suggested the following topics...</p> <ul style="list-style-type: none"> <li>— <i>Prescription drug abuse</i></li> <li>— <i>Housing in rural areas</i></li> <li>— <i>Addiction and suicide</i></li> <li>— <i>Native American populations and substance abuse</i></li> </ul> <p>Please contact Jennifer if plans have additional ideas or if they have representatives who would like to participate in the roundtables.</p>	

<p><b>6. Managed Care Rules Update</b>  <a href="http://www.oregon.gov/oha/healthplan/Policies/141-changes-07062016.pdf">http://www.oregon.gov/oha/healthplan/Policies/141-changes-07062016.pdf</a></p>	<p>Jennifer is on a policy team unpacking the Managed Care rules. Group will be meeting in August to understand what needs to be changes and to create an action plan. Once we have determined what needs to be changed then we will communicate these changes with the workgroups. Plans asked if the action plan can be shared once it's completed.</p> <p>Jennifer will lead the work on Complaints and Grievances; she will also lead the beneficiary support system work, which is due by 2018.</p>	
<p><b>7. Additional Agenda Items/Public Comment/Adjournment</b></p>	<p>No additional agenda times or public comment. Meeting was adjourned at 4:29pm</p>	
<p><b>FUTURE AGENDA ITEMS/PARKING LOT</b></p>		
<ul style="list-style-type: none"> <li>— HCBS</li> <li>— APD process for duals</li> <li>— Integrated Denials Notice</li> <li>— Medicare Managed Care Rules Update</li> </ul>		
<p><b>NEXT MEETING</b></p>		
<p>October 19, 2016  3:00pm-5:00pm  HSB Conference Room 473  Toll free dial-in: 888-278-0296 Participant Code: 310477</p>		