

Talking Points for External Stakeholders

Oregon Eligibility (ONE)

Last updated: July 22, 2015

ONE System Access

The ONE worker portal will go live on December 15, 2015. This part of the system is where staff will enter and manage eligibility information.

The ONE applicant portal will go live on February 6, 2016. This is where community partners and the public will submit applications and report changes.

First users:

Several internal OHA units have been identified to obtain access to ONE's worker portal at the time of go-live, December 15, 2015. These units were identified based on 1) how directly their work impacts the delivery of medical benefits, and 2) the need to give access in phases following the rate at which training can be provided.

OHA Regional Outreach Coordinators and some certified application assisters will be granted access to ONE's applicant portal when it goes live on February 6, 2016.

Training Plan

A training plan has been finalized for the rollout of system access to these units. The project team is also working in conjunction with identified staff from each unit to develop training material and arrange for training this fall.

Change Agents

Key individuals have been identified and engaged from the "first-user" units to serve as local experts in their work units. These change agents provide input on the project as well as help deliver project information to the units they represent.

Current Events

- Limited modifications to Kentucky's KYNECT system for the initial rollout of ONE have been decided upon and are under development
- System testing by users will begin in the fall, and planning for that process has begun

- Internal training is currently being developed for initial system users, and it will begin in the fall