



# OHP Standard Reservation List Final Report

March through October 2008



Please direct any comments or questions about this report to the DHS Division of Medical Assistance Programs (DMAP) at [www.oregon.gov/DHS/healthplan/contact\\_us.shtml](http://www.oregon.gov/DHS/healthplan/contact_us.shtml) or by calling (503) 947-5081.

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# Executive summary

## OHP Standard background

The Oregon Health Plan (OHP) is Oregon's response to conditions that threaten the social and economic health of the nation – the rising costs of medical care and the growing number of people unable to afford such care.

Traditionally, Medicaid is available only for low-income children, pregnant women, people with disabilities and people age 65 and older, leaving tens of thousands of Oregonians without any health coverage, even though their family incomes are below the federal poverty level.

In the early 1990s, Oregon requested and received a federal waiver to Medicaid rules allowing the Department of Human Services (DHS) to expand health care coverage to more people. Rather than cover all health care services for just traditional Medicaid populations, Oregon provides limited health care to the expanded population by using a list of prioritized medical conditions and treatments, known as the Prioritized List of Health Services.

The OHP Standard is the benefit package for the non-traditional Medicaid population – low-income, non-pregnant adults between the ages 19 and 65, not otherwise eligible for Medicaid or Medicare, who meet other eligibility criteria.

At its peak in 2002, OHP Standard served more than 111,000 people; however, due to cuts in the State's General Fund, the program was closed to new enrollment after June 30, 2004. Afterwards, the program was supported solely through taxes on hospitals and managed care plans with federal matching funds.

After three years of attrition, enrollment in OHP Standard had dropped to 19,000 in 2007. The State had enough funding to support a biennial monthly average of 24,000 people, opening the way to enroll several thousand more people.

## Reservation List

When the department decided to open enrollment for OHP Standard, an estimated 140,000 Oregon adults would have been eligible for the program, so the department determined the most equitable way to select enrollees was to create a reservation list from which names would be randomly drawn.

During five weeks in January and February 2008, DHS invited uninsured, low-income Oregonians to put their names on the OHP Standard reservation list. Ultimately, more than 90,000 individuals, from all corners of the state, placed their names on the list, hoping to have their names randomly drawn for a chance to apply for OHP Standard benefits. Of the 90,000 people whose names were on the list, 4,400 were already receiving medical assistance from DHS or had pending cases.

With eight separate mailings from March through October, DHS sent applications to more than 35,000 people. This included the initial random drawing of 30,000 reservations as well as an additional 5,476 household members. For DHS purposes, everyone in the same household is part of the same case. Even if only one person's name was chosen, DHS mailed an application to each household member whose name was on the reservation list.

Of the 35,476 people sent applications, 10,031 have successfully applied for and are receiving medical assistance benefits.

## Selection and application process

This report outlines:

- The process the department used to draw names from the reservation list in a fair and equitable manner.
- The steps the department took to ensure people received an application in a timely manner.
- Monthly and cumulative statistics of names drawn; applications mailed, returned and processed; and eligibility determinations.

These processes are shown below.

### ■ **Random selection**

- ◆ The department initially drew 3,000 names each month from March through July.
- ◆ Because the number of new clients who were enrolled in OHP Standard was consistently lower than projected, the department increased the number of names drawn to 6,000 for August and September, with a final draw of 3,000 names in October.

### ■ **Advance notification**

- ◆ The department mailed an advance notice to those people whose names were drawn, informing them that they would be receiving an OHP Standard application and reminding them to notify the department if their address changed.

The notice allowed DHS time to research and update addresses from returned mail before sending the actual date-stamped applications. This step helped ensure that applications were not returned as ‘undeliverable’ to DHS with the deadline clock ticking.

### ■ **Applications mailed**

- ◆ Approximately four weeks after sending the advance notice, the department mailed the OHP Standard application.
- ◆ Applications were stamped with the date they were mailed. Instructions directed the applicant to return the completed application to the department within 45 days from the date shown on the application.

### ■ **Follow-up contact** (before the application deadline)

- ◆ The department sent a reminder to everyone whose name was drawn. The reminder told people they could send in their application, even if they did not have all of the required paperwork, and included resources for those who needed help filling out the application.
- ◆ Staff called people who had not returned their applications, offering assistance with the process and reminding them of the application deadline. This step was added to the process based on the slow rate of returned applications from the March selection.

### ■ **Application processing**

- ◆ DHS staff determined eligibility for each person listed on completed applications.
- ◆ Applications that were not complete were pended. Staff sent a letter to the applicant letting them know what information was still needed (e.g., proof of income).
- ◆ While processing the application, DHS staff checked to see if the applicant qualified for any other medical programs.

# Reservation list

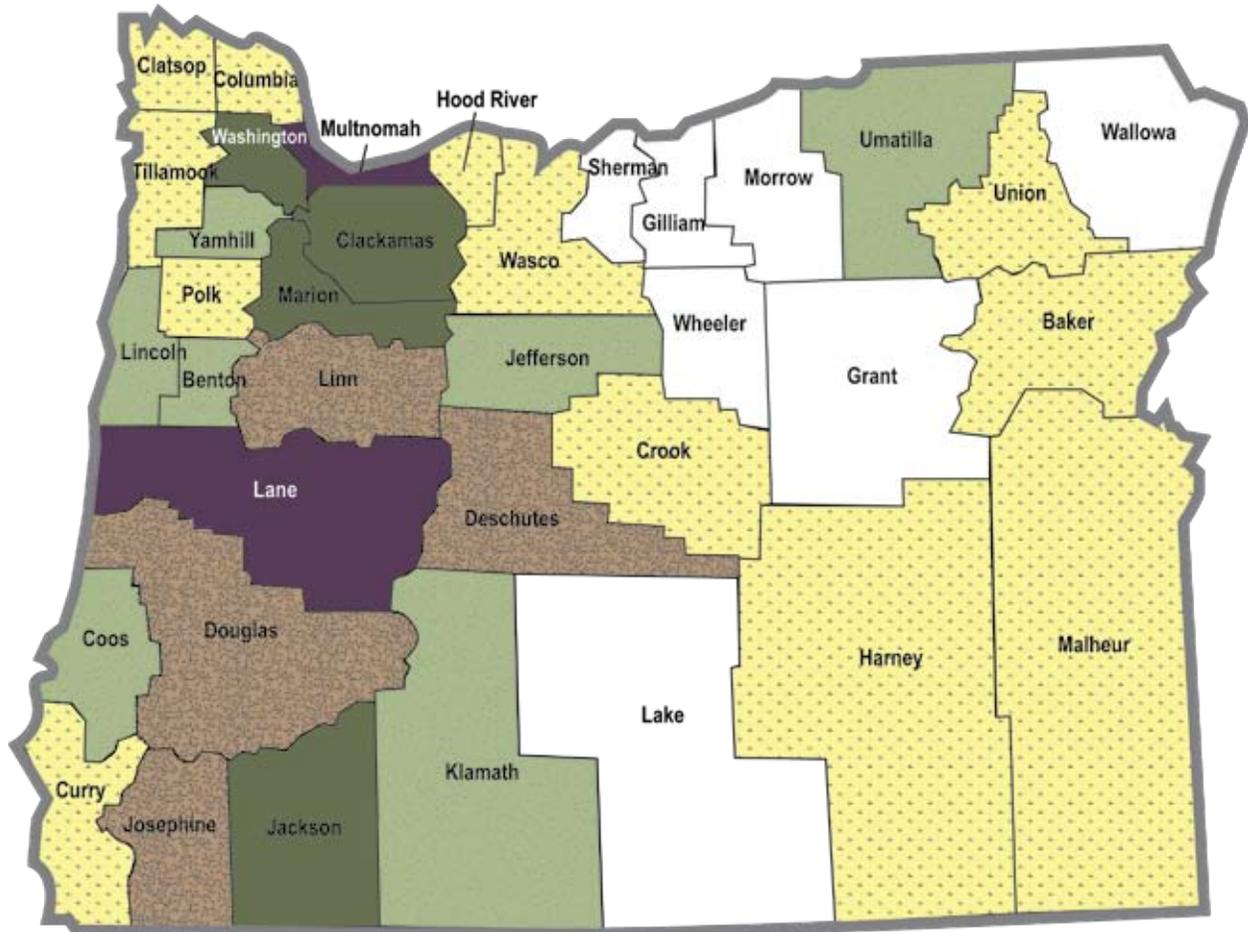


# Reservation list

The department's statewide, multi-media, publicity campaign paid off. When the list closed at the end of February, more than 90,000 names had been submitted for placement on the reservation list. The map below illustrates the approximate number of people on the reservation list from each of the state's 36 counties.

Reservation list

**Reservation list  
By county**



**Legend**

	7,500 - 25,000
	5,000 - 7,499
	2,500 - 4,999
	1,250 - 2,499
	250 - 1,249
	0 - 249

Source: Reservation List - DMAP REaD  
05/28/08

## Reservation list – county, age and gender

County	Age groups				Total*	Gender	
	19-29	30-49	50-64	65+		Female	Male
Baker	111	207	161	17	496	256	240
Benton	478	567	260	31	1,336	703	633
Clackamas	1,531	2,449	1,255	90	5,326	2,988	2,338
Clatsop	389	422	302	20	1,133	585	548
Columbia	216	453	243	14	926	528	398
Coos	527	939	570	45	2,081	1,091	990
Crook	108	251	190	15	564	319	245
Curry	108	280	207	21	616	327	289
Deschutes	806	1,352	693	49	2,900	1,585	1,315
Douglas	1,215	1,807	1,124	108	4,254	2,328	1,926
Gilliam	2	17	19	1	39	24	15
Grant	22	72	59	1	154	91	63
Harney	57	133	77	3	270	151	119
Hood River	144	259	127	1	531	307	224
Jackson	1,420	2,361	1,346	141	5,268	2,935	2,333
Jefferson	704	713	315	14	1,746	780	966
Josephine	728	1,291	980	67	3,065	1,590	1,475
Klamath	535	996	533	47	2,111	1,113	998
Lake	40	111	79	7	237	139	98
Lane	2,772	4,407	2,618	229	10,028	5,188	4,840
Lincoln	393	640	490	40	1,563	853	710
Linn	696	1,314	674	56	2,740	1,506	1,234
Malheur	138	252	145	13	548	255	293
Marion	1,849	3,346	1,597	124	6,917	3,719	3,198
Morrow	33	86	53	5	177	110	67
Multnomah	5,660	10,472	5,559	392	22,085	11,139	10,946
Polk	375	530	311	26	1,242	645	597
Sherman	17	23	16	2	58	34	24
Tillamook	148	284	275	33	740	416	324
Umatilla	338	706	402	42	1,488	850	638
Union	156	207	120	9	492	277	215
Wallowa	35	53	46	2	136	76	60
Wasco	158	262	141	16	577	314	263
Washington	1,957	3,082	1,561	192	6,794	3,874	2,920
Wheeler	6	13	17	1	37	21	16
Yamhill	526	856	455	38	1,875	969	906
Unknown	84	140	51	9	284	161	123
<b>Total</b>	<b>24,482</b>	<b>41,353</b>	<b>23,071</b>	<b>1,921</b>	<b>90,834</b>	<b>48,247</b>	<b>42,587</b>

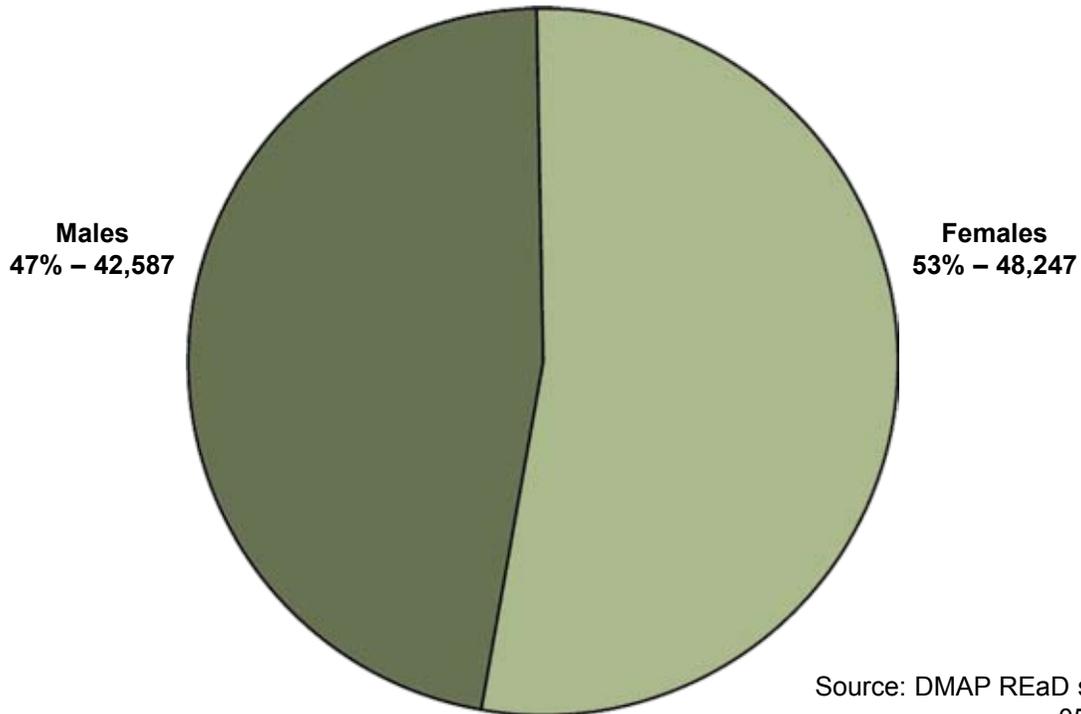
Reservation list

\* These facts were self-reported. Some people did not answer one or both questions about age and gender. Therefore, the totals may not be consistent.

Source: DMAP REaD – 05/28/08

There were more females than males on the reservation list.

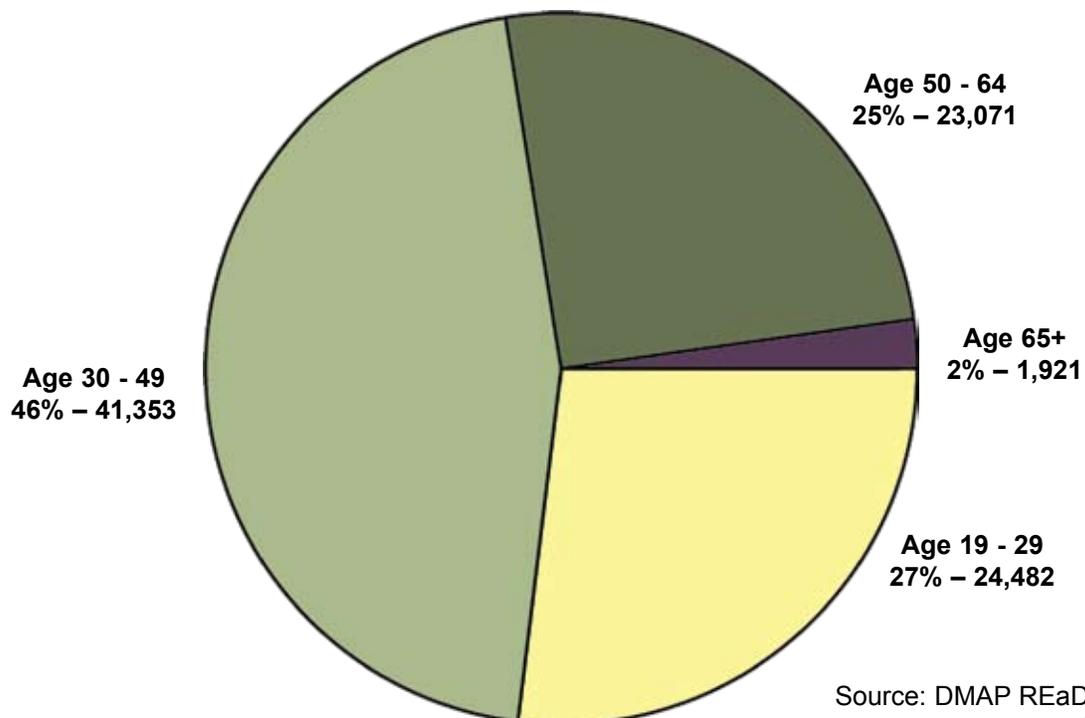
**Reservation list  
Male/female comparison**



Source: DMAP REaD section  
05/28/08

Adults between 30 and 49 years of age made up the largest reported age group of people on the reservation list.

**Reservation list  
Ages**



Source: DMAP REaD section  
05/28/08



# Selection and application process



# Selection and application process

## Reservation list philosophy and approach

Because there was not enough funding to cover everyone eligible, DHS created a reservation list of people who were interested in applying for OHP Standard. The list was open from January 28 through February 29, 2008.

The department chose a reservation list and random selection process because it gave everyone an equal opportunity to have their names drawn from the list. The department looked at several options when creating the reservation process, including:

- Adding people to OHP Standard based on health status. Federal law prevents states from determining eligibility for federal programs based on health care conditions; therefore, it is unlikely that they would have approved this approach for a reservation list.
- Selecting names on a ‘first-come, first-served’ basis. This option was rejected because it would put at a disadvantage people who, for example, did not learn about the reservation list early or could not phone or get Internet access early in the process.

In developing the reservation list, the department actively sought input from community stakeholders and the public about the process. A group of stakeholders reviewed the reservation list plan, discussed concerns, evaluated options and made recommendations. The group included representatives from the Oregon Association of Hospitals and Health Systems, the Oregon Law Center, county health agencies, client disability advocates and client health advocates.

Ultimately, the department and workgroup determined that using a random selection process was the fairest way to give people the opportunity to apply for OHP Standard.

People were able to place themselves, or someone else, on the reservation list by using one of the following options:

- Calling a toll-free phone number and speaking with DHS staff.
- Completing and sending a one-page Reservation List Request form (OHP 3203) to DHS. The OHP 3203 could be mailed, faxed, or dropped off at any DHS branch office.
- Completing and submitting an online electronic version of the form.
- E-mailing the information to DHS.

## Random selections

The random selection was performed by the department’s mainframe computer governed by an IBM operating system. IBM DB2 software was used for the random selection process. The software application is universally recognized and proven to select records from a database totally at random.

Each month, information systems staff initiated the IBM DB2 random selection computer program. The program:

- Identified all active individuals in the database. Individuals selected previously remained in the database but were coded as inactive.
- Randomly assigned a number to all active individuals.
- Sorted the individuals based on numerical order of the randomly assigned number.

- Selected the first 3,000 or 6,000 names, depending on the month. The department initially made the decision to select 3,000 names each month based on the availability of staff members to process the anticipated number of returned applications. Because the number of new clients who were enrolled in OHP Standard was consistently lower than projected, the department increased the number of names drawn to 6,000 in August and September.

## Advance notice

The department sent an advance notice to people whose names were drawn, informing them they would receive an application and reminding them to notify the department if their address changed. The notice allowed DHS time to research and update addresses from returned mail before sending the actual date-stamped applications. This step helped reduce the number of applications returned to DHS as ‘undeliverable’ with the deadline clock ticking.

## Updating bad addresses

DHS went to great lengths to research address changes. Each piece of returned mail was researched and every effort was made to update contact information. When mail was returned, staff searched several databases in an effort to find the most current address available. Staff members called people if a phone number was available, although many numbers were unavailable because phone numbers were not required for putting a name on the reservation list.

## DHS mailed applications

The department then mailed applications to the people whose names were drawn. Before the application was due back to DHS, the applicants received a “reminder-to-submit” letter.

## Follow-up calls

Finally, as the deadline for returning completed applications approached, DHS staff called people who had not returned an application. Despite these efforts, many people chose not to turn in their applications. For example, someone may have chosen not to turn in their application because their situation had changed, and they no longer needed OHP coverage.

## Eligibility determinations

Once the completed applications arrived at DHS, staff began the eligibility determination process.

## Benefit package names and descriptions

If found eligible, applicants were enrolled in one of the following benefit packages:

**OHP Plus** – This benefit package covers medical, dental, mental health and chemical dependency services for people who meet traditional Medicaid eligibility requirements.

**OHP Standard** – This benefit package covers medical, limited dental, mental health and chemical dependency services for people who do not meet Medicaid eligibility requirements.

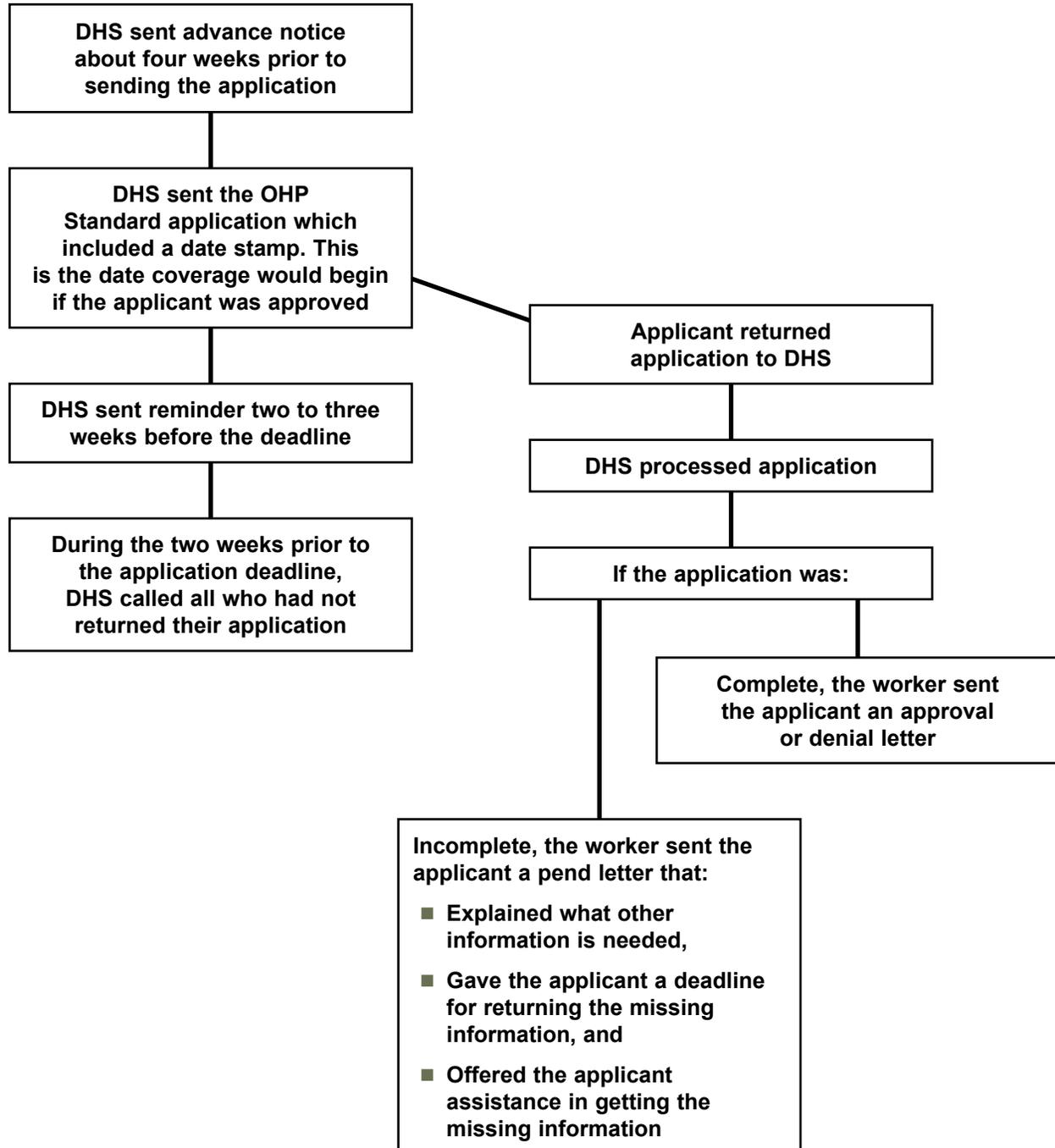
**Qualified Medicare Beneficiary (QMB)** – This benefit package pays for Medicare Part B premiums, applicable coinsurance (except drugs) and/or deductibles not paid by Medicare

**Specified Low-Income Medicare Beneficiary (SLMB)** – Medicaid pays for Medicare Part B premiums

# Process flowchart

Computer randomly selected individuals and then DHS sent the following to those who were selected:

Selection and application process





# Monthly Selections March 2008



Monthly selections  
March 2008

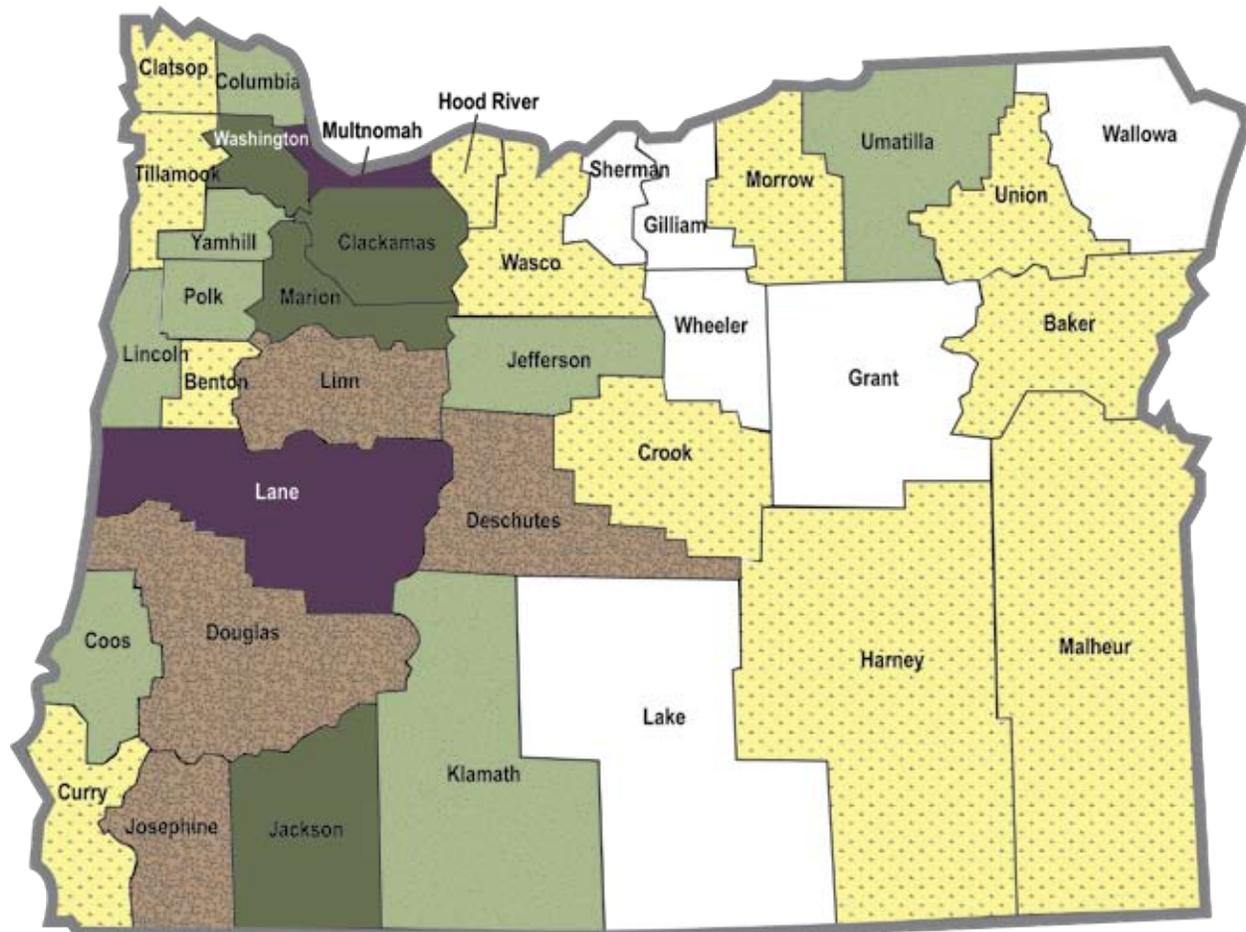
# Monthly selections

## March 2008

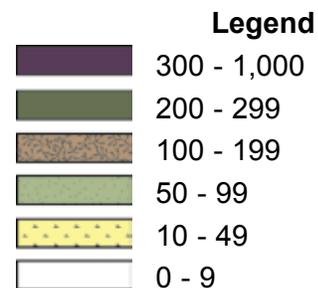
Three thousand individuals were randomly selected to receive applications in March. After including other family members whose names also were on the reservation list, the number of people offered an opportunity to apply was 3,657.

The following map shows the counties in which each of the 3,657 people live.

**Monthly selections – March 2008**  
**By county**



Monthly selections  
March 2008



Source: Reservation List - DMAP REaD  
05/28/08

## March selections – county, age and gender

County	Age groups				Total	Gender	
	19-29	30-49	50-64	65+		Female	Male
Baker	5	6	8	0	19	9	10
Benton	16	19	8	0	43	21	22
Clackamas	57	96	50	4	207	112	95
Clatsop	16	14	10	0	40	21	19
Columbia	8	30	14	0	52	30	22
Coos	19	41	21	3	84	41	43
Crook	3	16	3	1	23	14	9
Curry	5	8	9	0	22	11	11
Deschutes	40	62	31	3	136	65	71
Douglas	47	71	37	5	160	90	70
Gilliam	0	1	0	0	1	1	0
Grant	0	4	0	1	5	2	3
Harney	3	11	2	0	16	8	8
Hood river	5	9	4	1	19	10	9
Jackson	63	117	53	4	237	140	97
Jefferson	30	23	9	1	63	27	36
Josephine	24	54	38	2	118	62	56
Klamath	21	41	19	3	84	39	45
Lake	1	1	3	0	5	4	1
Lane	92	196	88	7	383	201	182
Lincoln	13	30	18	1	62	36	26
Linn	40	49	37	3	129	68	61
Malheur	4	16	7	1	28	12	16
Marion	85	133	79	2	299	168	131
Morrow	2	7	2	1	12	5	7
Multnomah	193	399	235	15	842	405	437
Polk	14	25	14	0	53	28	25
Sherman	0	1	0	0	1	1	
Tillamook	9	11	12	0	32	16	16
Umatilla	7	30	11	3	51	27	24
Union	12	14	2	2	30	18	12
Wallowa	3	3	1	0	7	5	2
Wasco	3	7	6	1	17	10	7
Washington	89	127	61	11	288	162	126
Wheeler	0	0	0	0	0	0	0
Yamhill	22	34	18	3	77	40	37
Unknown	3	8	1	0	12	8	4
<b>Total</b>	<b>954</b>	<b>1,714</b>	<b>911</b>	<b>78</b>	<b>3,657</b>	<b>1,917</b>	<b>1,740</b>

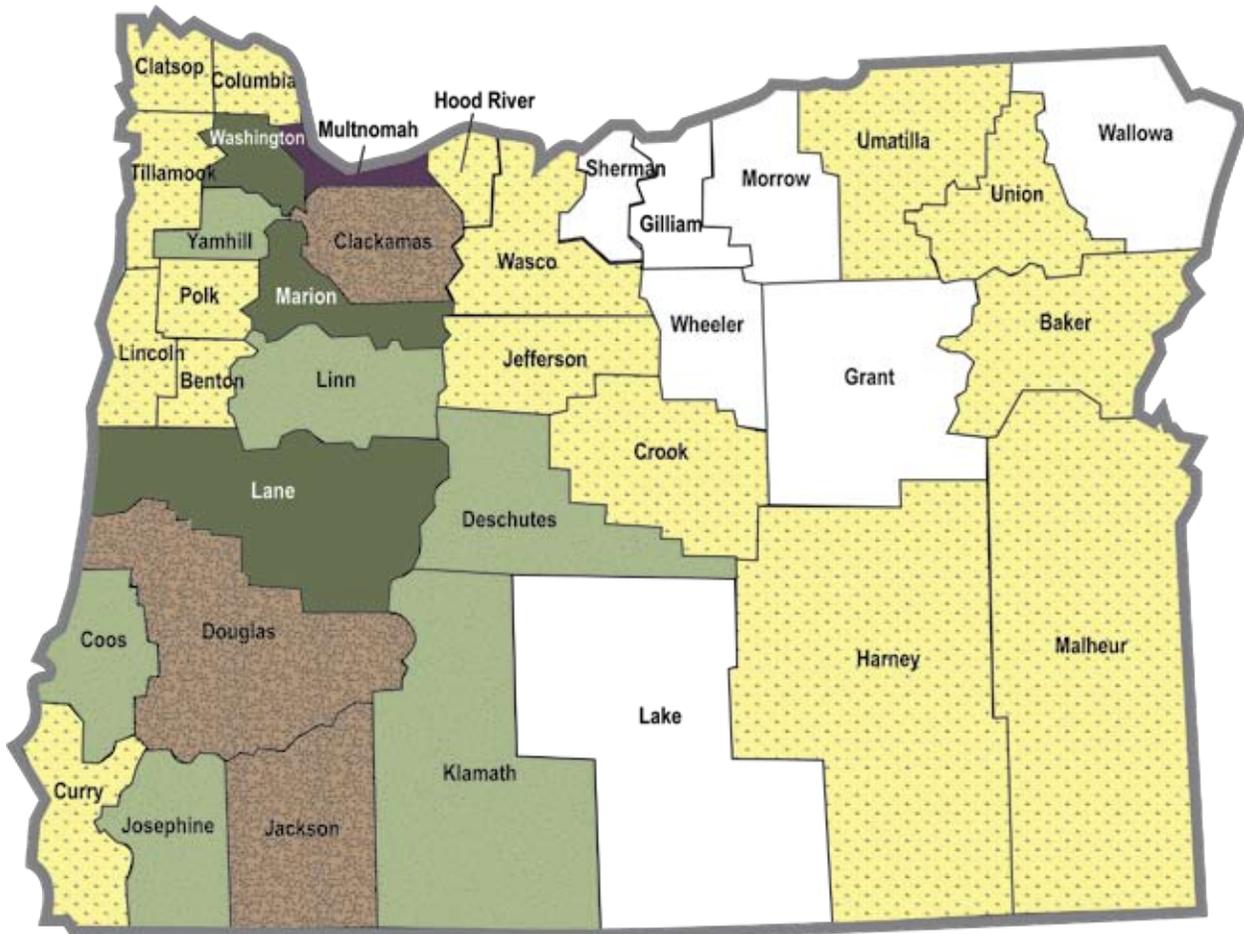
Source: Reservation List – DMAP REaD  
05/28/08

Monthly selections  
March 2008

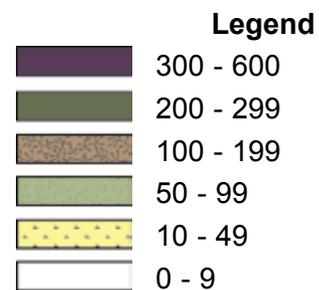
# Submitted applications

Of the 3,657 applications mailed in March, 2,562 were returned to DHS. The following tables and charts depict the status and demographics of those applications.

**Submitted applications – March 2008**  
By county



Monthly selections  
March 2008



Source: CAF 5503  
03/06/09

**Submitted applications – March 2008**  
**Applicants by county of residence**

<b>County</b>	<b>Approved</b>	<b>Denied</b>	<b>Pending</b>	<b>Total</b>
Baker	6	10	0	16
Benton	15	15	0	30
Clackamas	83	68	0	151
Clatsop	9	23	0	32
Columbia	28	14	0	42
Coos	35	27	0	62
Crook	9	8	0	17
Curry	12	4	0	16
Deschutes	47	52	0	99
Douglas	54	57	0	111
Gilliam	1	0	0	1
Grant	2	1	0	3
Harney	5	6	0	11
Hood River	7	11	0	18
Jackson	95	75	0	170
Jefferson	21	16	0	37
Josephine	35	46	0	81
Klamath	48	13	0	61
Lake	3	2	0	5
Lane	146	117	0	263
Lincoln	24	16	0	40
Linn	40	48	0	88
Malheur	4	16	0	20
Marion	107	114	0	221
Morrow	4	5	0	9
Multnomah	293	266	0	559
Polk	26	15	0	41
Sherman	0	1	0	1
Tillamook	8	8	0	16
Umatilla	23	11	0	34
Union	13	8	0	21
Wallowa	3	2	0	5
Wasco	4	8	0	12
Washington	94	112	0	206
Wheeler	0	0	0	0
Yamhill	35	28	0	63
<b>Total</b>	<b>1,339</b>	<b>1,223</b>	<b>0</b>	<b>2,562</b>

Source: CAF 5503  
03/06/09

Monthly selections  
March 2008

### Submitted applications – March 2008

#### Applicant status

Approved (for any/all programs)	1,339
Denied	1,223
Pending	0
<b>Total</b>	<b>2,562</b>
Status unavailable	2

Source: CAF 5503  
03/06/09

#### Status of applicants by race

	White	Asian	Black	NA/AN*	NH/PI**	Unknown	Total
Approved	1,085	33	54	47	1	119	1,339
Denied	915	48	38	24	1	197	1,223
Pending	0	0	0	0	0	0	0
<b>Total</b>	<b>2,000</b>	<b>81</b>	<b>92</b>	<b>71</b>	<b>2</b>	<b>316</b>	<b>2,562</b>

\* Native American or Alaska Native

\*\* Native Hawaiian or Pacific Islander

Source: CAF 5503  
03/06/09

#### Status of applicants by gender and age

Status	Gender		Age			
	Male	Female	19-29	30-49	50-64	65+
Approved	636	703	304	667	354	14
Denied	537	686	267	566	355	35
Pending	0	0	0	0	0	0
<b>Total</b>	<b>1,173</b>	<b>1,389</b>	<b>571</b>	<b>1,233</b>	<b>709</b>	<b>49</b>

Source: CAF 5503  
03/06/09

#### Applicants by language

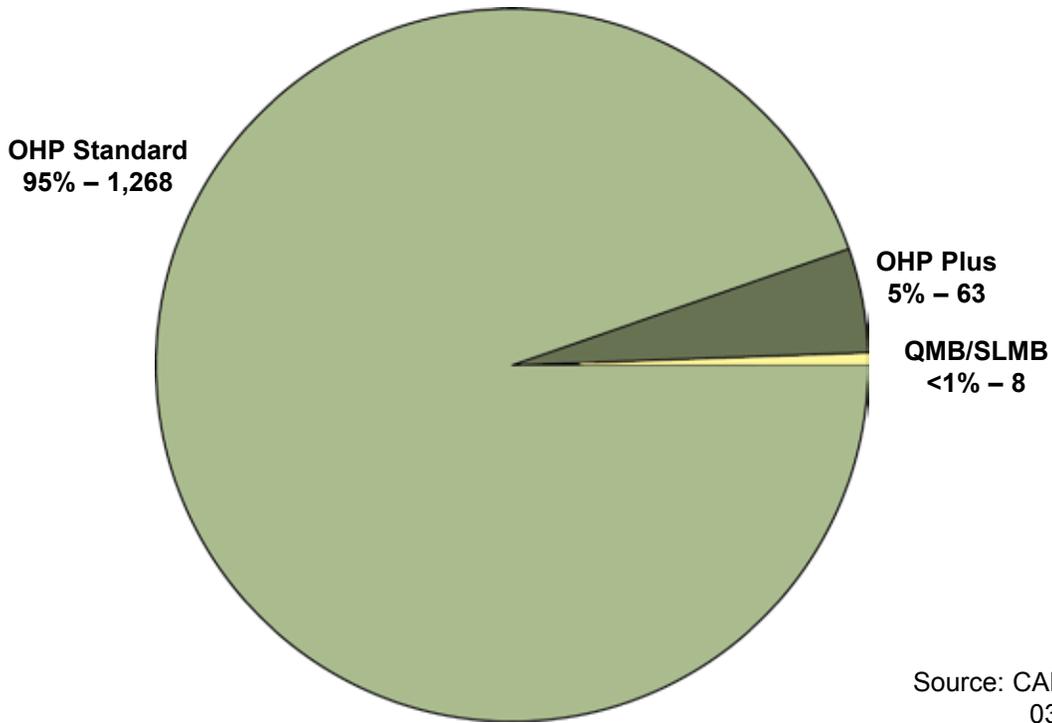
English	2,311
Spanish	193
Russian	28
Vietnamese	14
Other	18
<b>Total</b>	<b>*2,564</b>

\* Includes "status unavailable" applications

Source: CAF 5503  
03/06/09

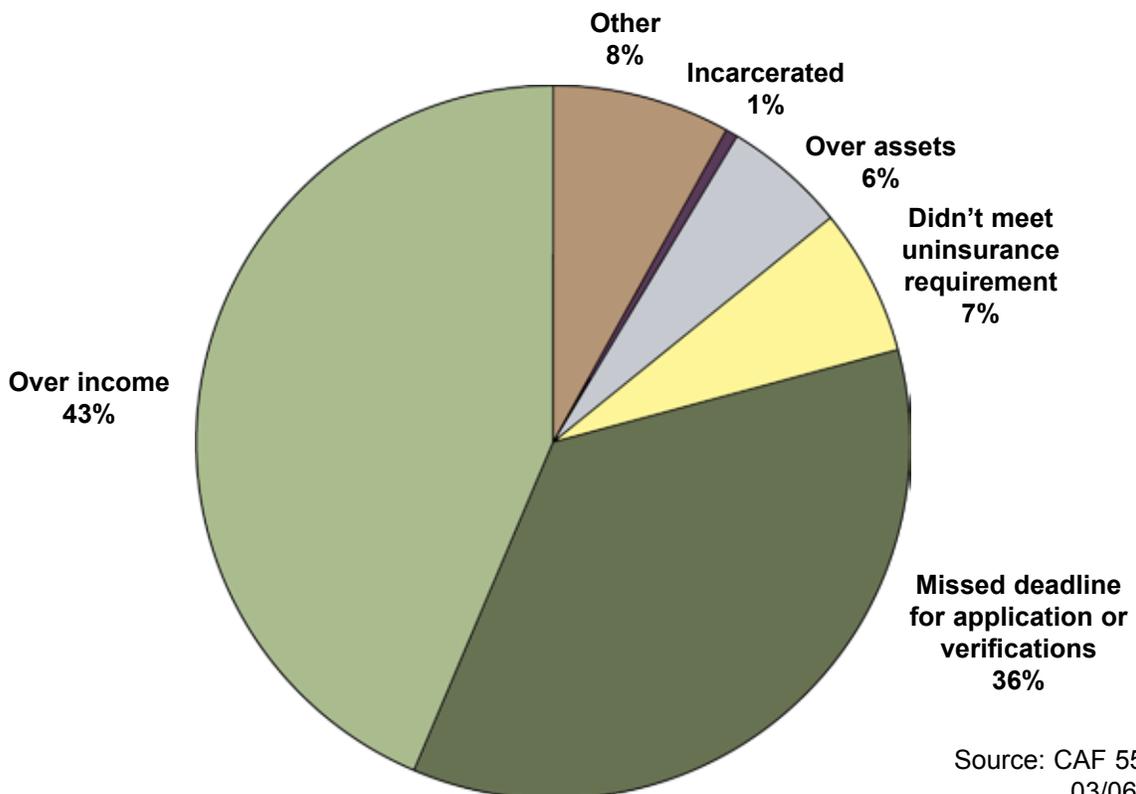
The following charts show in which benefit package each of the 1,339 approved applicants were enrolled and the reasons for why 1,223 applicants were denied. Applications can be denied for multiple reasons.

**Submitted applications – March 2008  
By benefit package**



Source: CAF 5503  
03/06/09

**Submitted applications – March 2008  
Reasons for denial**



Source: CAF 5503  
03/06/09

Monthly selections  
March 2008

## Follow-up calls

Many applications were submitted to DHS after staff made phone calls to applicants.

### Follow-up calls – March 2008 Contact phone call results

	Number of calls	Apps received after calls	% apps received after calls
<b>Phone call was answered – person likely to apply</b>			
Already submitted application	98	19	19%
Has application and plans to submit	84	6	7%
Taking application to branch for help	3	1	33%
Needs application (Referred caller to local branch or application center)	48	6	13%
Transferred call to phone bank with specific questions	3	3	100%
<b>Total</b>	<b>236</b>	<b>35</b>	<b>15%</b>

<b>Phone call was answered – person will not apply</b>			
Incarcerated	7	0	0
Moved out of state	11	1	9%
Requested to be taken off the list	16	0	0
Deceased	4	0	0
Already has insurance	56	2	4%
Not planning to submit application	42	4	10%
Other	11	0	0
<b>Total</b>	<b>147</b>	<b>7</b>	<b>5%</b>

<b>Phone call was not answered</b>			
Left message	407	50	12%
No number	247	24	10%
Phone disconnected	102	12	12%
No answer	85	8	9%
Wrong number	57	6	11%
Message box full	8	2	25%
Hang up	6	1	17%
Other	0	0	0%
<b>Total</b>	<b>912</b>	<b>103</b>	<b>11%</b>

Source: CAF 5503  
05/19/08



# Monthly Selections April 2008



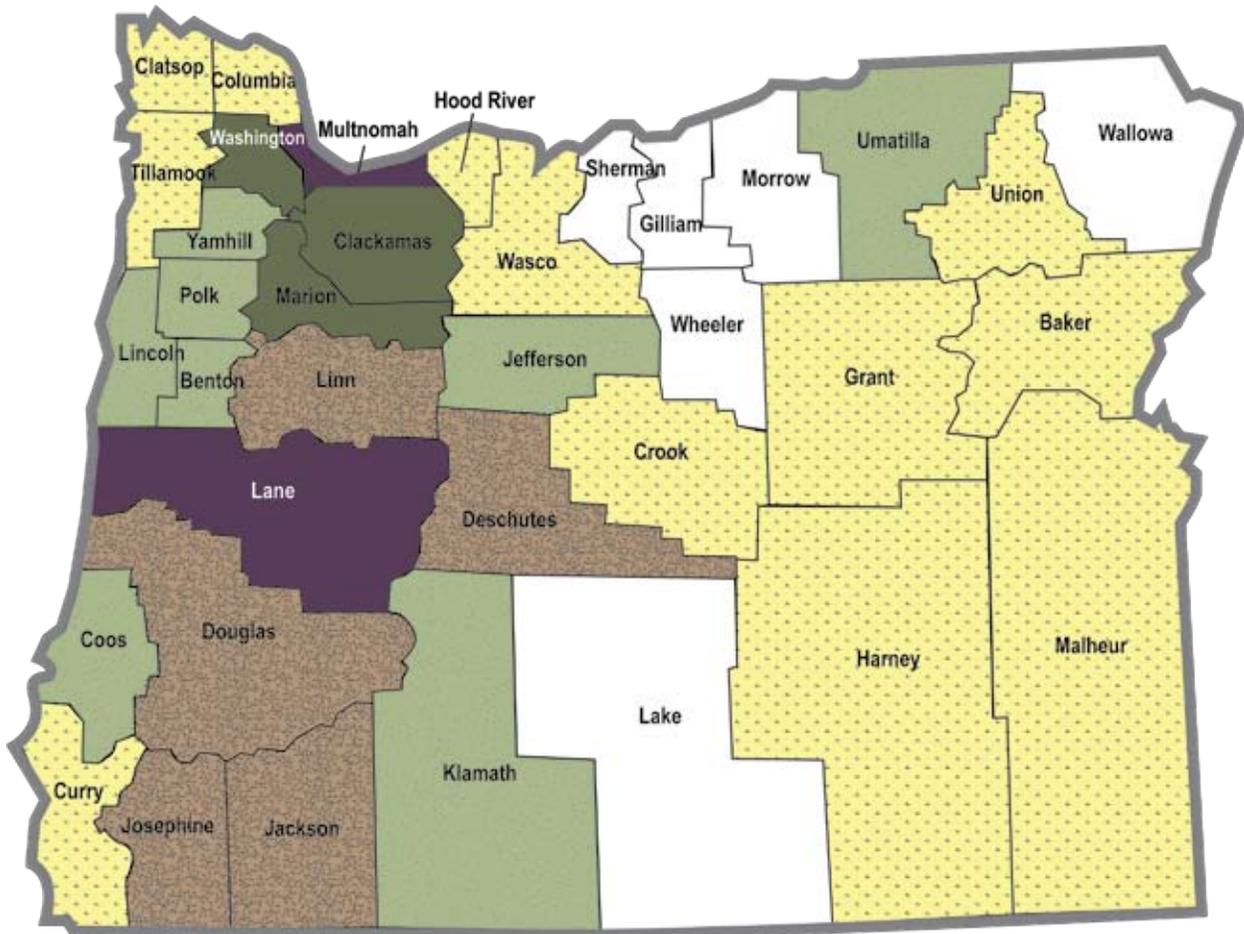
Monthly selections  
April 2008

# April 2008

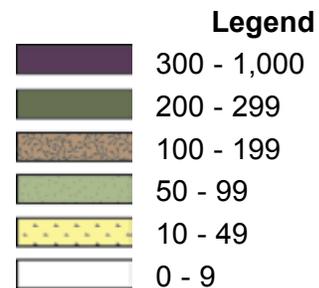
Three thousand individuals were randomly selected to receive applications in April. After including other family members listed on the reservation list, this number comes to 3,646.

The following map shows the counties in which each of the 3,646 people live.

**Monthly selections – April 2008  
By county**



Monthly selections  
April 2008



Source: Reservation List - DMAP REaD  
05/28/08

## April selections – county, age and gender

County	Age groups				Total	Gender	
	19-29	30-49	50-64	65+		Female	Male
Baker	3	14	4	0	21	8	13
Benton	22	32	8	2	64	31	33
Clackamas	59	96	46	6	207	113	94
Clatsop	14	12	11	0	37	19	18
Columbia	8	14	13	1	36	23	13
Coos	15	30	27	2	74	39	35
Crook	4	16	7	1	28	16	12
Curry	2	11	6	1	20	10	10
Deschutes	27	53	33	3	116	62	54
Douglas	61	80	49	4	194	102	92
Gilliam	0	0	1	0	1	1	0
Grant	0	8	3	0	11	4	7
Harney	1	4	5	0	10	6	4
Hood river	1	21	10	0	32	17	15
Jackson	36	89	53	10	188	101	87
Jefferson	27	32	14	0	73	33	40
Josephine	28	66	43	4	141	71	70
Klamath	29	40	22	0	91	49	42
Lake	0	6	3	0	9	5	4
Lane	104	179	91	10	384	192	192
Lincoln	6	34	20	1	61	30	31
Linn	32	49	23	4	108	55	53
Malheur	4	12	7	3	26	11	15
Marion	83	131	42	5	261	132	129
Morrow	1	2	5	0	8	5	3
Multnomah	243	430	192	18	883	458	425
Polk	20	19	12	0	51	24	27
Sherman	1	0	0	2	3	2	1
Tillamook	5	5	9	1	20	10	10
Umatilla	19	29	12	2	62	38	24
Union	10	8	6	1	25	14	11
Wallowa	0	1	4	0	5	1	4
Wasco	14	9	7	2	32	18	14
Washington	83	133	56	8	280	153	127
Wheeler	0	0	0	0	0	0	0
Yamhill	15	37	12	2	66	29	37
Unknown	4	9	5	0	18	11	7
<b>Total</b>	<b>981</b>	<b>1,711</b>	<b>861</b>	<b>93</b>	<b>3,646</b>	<b>1,893</b>	<b>1,753</b>

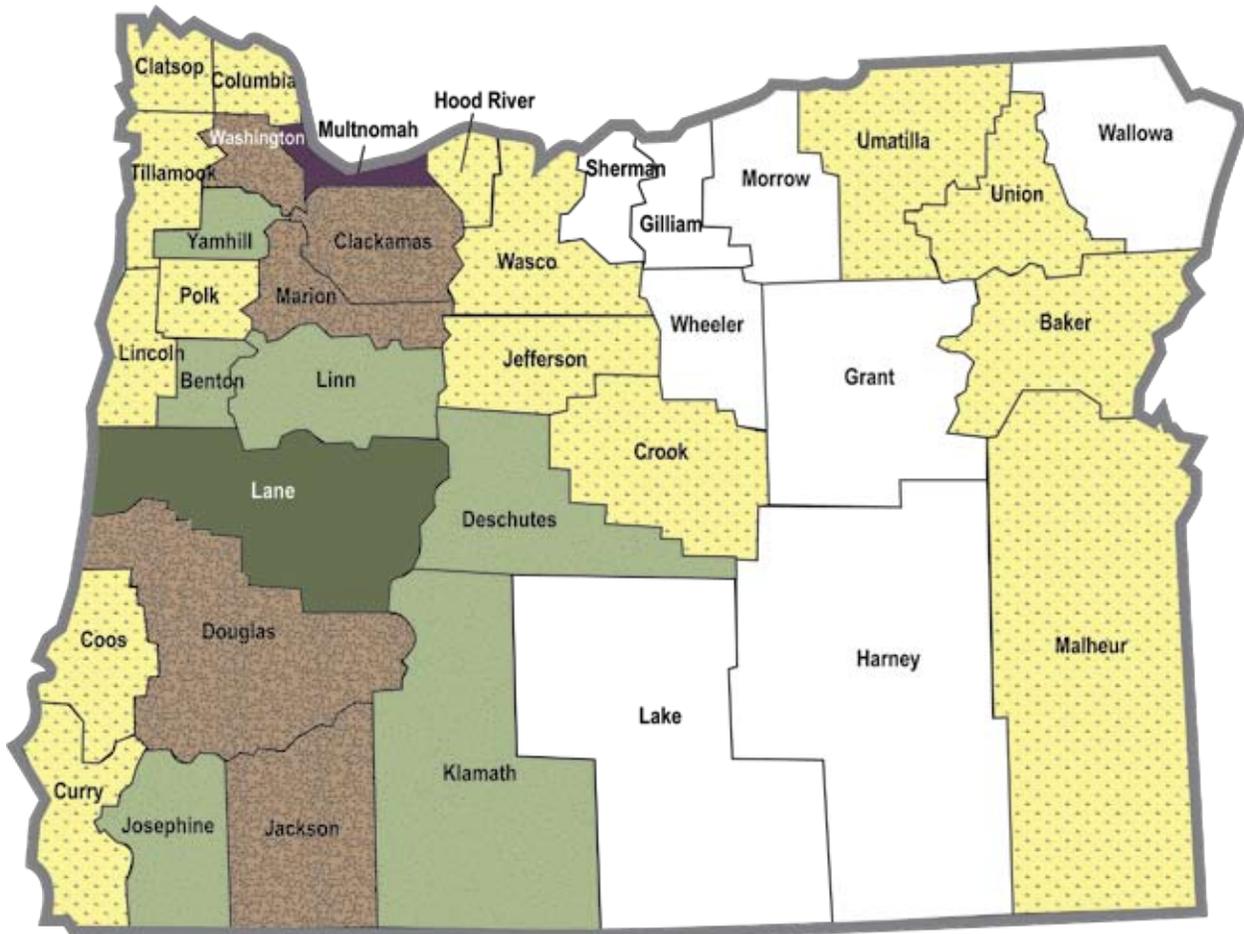
Source: Reservation List – DMAP REaD  
05/28/08

Monthly selections  
April 2008

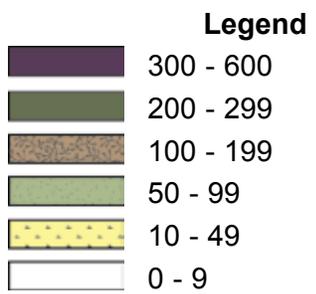
# Submitted applications

Of the 3,646 applications mailed in April, 2,412 were returned to DHS. The following tables and charts depict the status and demographics of those applications.

**Submitted applications – April 2008  
By county**



Monthly selections  
April 2008



Source: CAF 5503  
03/06/09

**Submitted applications – April 2008  
Applicants by county of residence**

<b>County</b>	<b>Approved</b>	<b>Denied</b>	<b>Pending</b>	<b>Total</b>
Baker	9	6	0	15
Benton	22	28	0	50
Clackamas	84	67	0	151
Clatsop	11	8	0	19
Columbia	18	5	0	23
Coos	28	20	0	48
Crook	11	8	0	19
Curry	8	7	0	15
Deschutes	36	45	0	81
Douglas	78	44	0	122
Gilliam	1	0	0	1
Grant	2	5	0	7
Harney	6	0	0	6
Hood River	19	11	0	30
Jackson	66	57	0	123
Jefferson	19	15	0	34
Josephine	48	49	0	97
Klamath	35	29	0	64
Lake	6	2	0	8
Lane	126	120	0	246
Lincoln	21	14	0	35
Linn	40	34	0	74
Malheur	7	9	0	16
Marion	103	80	0	183
Morrow	3	3	0	6
Multnomah	284	274	0	558
Polk	10	25	0	35
Sherman	0	2	0	2
Tillamook	3	8	0	11
Umatilla	20	22	0	42
Union	10	12	0	22
Wallowa	3	1	0	4
Wasco	7	11	0	18
Washington	87	100	0	187
Wheeler	0	0	0	0
Yamhill	28	32	0	60
<b>Total</b>	<b>1,259</b>	<b>1,153</b>	<b>0</b>	<b>2,412</b>

Source: CAF 5503  
03/06/09

Monthly selections  
April 2008

### Submitted applications – April 2008

#### Applicant status

Approved (for any/all programs)	1,259
Denied	1,153
Pending	0
<b>Total</b>	<b>2,412</b>
Status unavailable	1

Source: CAF 5503  
03/06/09

#### Status of applicants by race

	White	Asian	Black	NA/AN*	NH/PI**	Unknown	Total
Approved	987	49	41	38	3	141	1,259
Denied	834	50	38	15	1	215	1,153
Pending	0	0	0	0	0	0	0
<b>Total</b>	<b>1,821</b>	<b>99</b>	<b>79</b>	<b>53</b>	<b>4</b>	<b>356</b>	<b>2,412</b>

\* Native American or Alaska Native

\*\* Native Hawaiian or Pacific Islander

Source: CAF 5503  
03/06/09

#### Status of applicants by gender and age

Status	Gender		Age			
	Male	Female	19-29	30-49	50-64	65+
Approved	619	640	289	637	321	12
Denied	523	630	267	533	318	35
Pending	0	0	0	0	0	0
<b>Total</b>	<b>1,142</b>	<b>1,270</b>	<b>556</b>	<b>1,170</b>	<b>639</b>	<b>47</b>

Source: CAF 5503  
03/06/09

#### Applicants by language

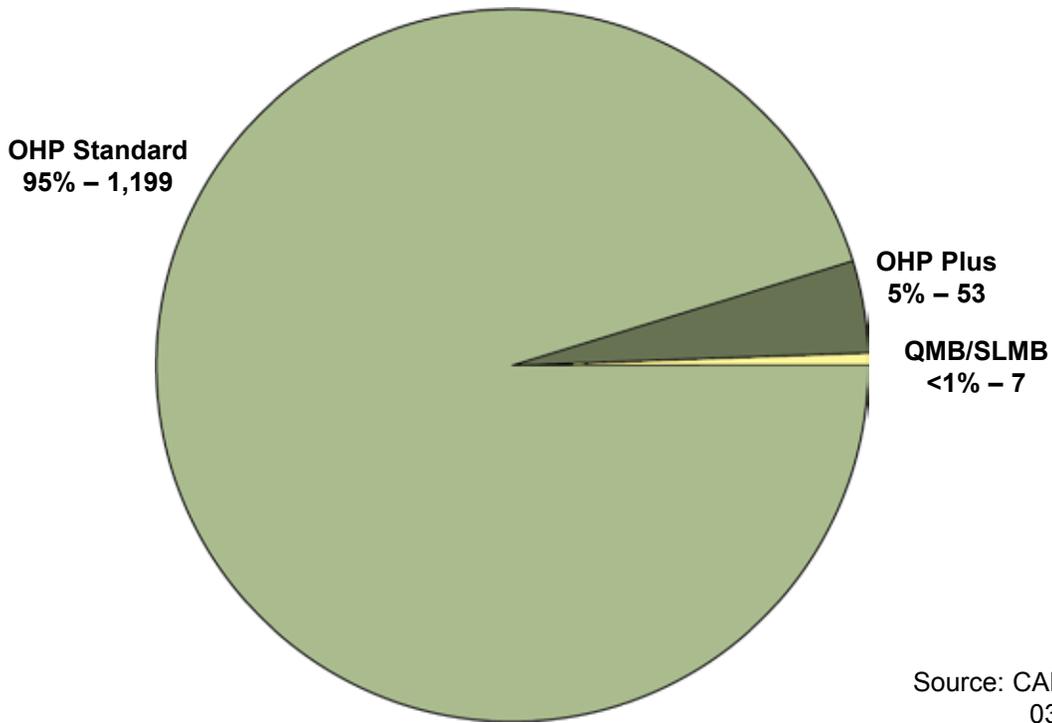
English	2,140
Spanish	201
Russian	20
Vietnamese	25
Other	27
<b>Total</b>	<b>*2,413</b>

\* Includes "status unavailable" applications

Source: CAF 5503  
03/06/09

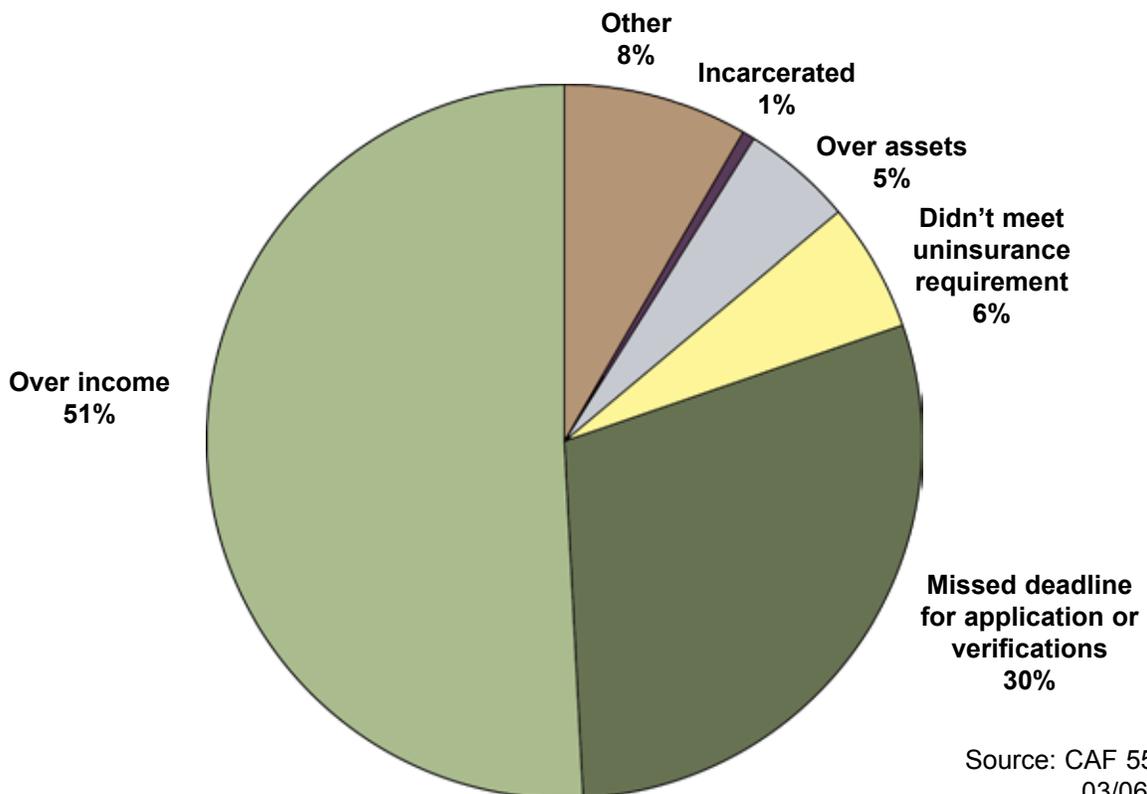
The following charts show in which benefit package each of the 1,259 approved applicants were enrolled and the reasons for why 1,153 applicants were denied. Applications can be denied for multiple reasons.

**Submitted applications – April 2008  
By benefit package**



Source: CAF 5503  
03/06/09

**Submitted applications – April 2008  
Reasons for denial**



Source: CAF 5503  
03/06/09

Monthly selections  
April 2008

## Follow-up calls

Many applications were submitted to DHS after staff made phone calls to applicants.

### Follow-up calls – April 2008 Contact phone call results

	Number of calls	Apps received after calls	% apps received after calls
<b>Phone call was answered – person likely to apply</b>			
Already submitted application	110	50	45%
Has application and plans to submit	242	42	17%
Taking application to branch for help	4	0	0%
Needs application (Referred caller to local branch or application center)	45	2	4%
Transferred call to phone bank with specific questions	13	1	8%
<b>Total</b>	<b>414</b>	<b>95</b>	<b>23%</b>

<b>Phone call was answered – person will not apply</b>			
Incarcerated	5	0	0%
Moved out of state	8	0	0%
Requested to be taken off the list	2	0	0%
Deceased	2	0	0%
Already has insurance	60	1	2%
Not planning to submit application	24	0	0%
Other	11	1	9%
<b>Total</b>	<b>112</b>	<b>2</b>	<b>2%</b>

<b>Phone call was not answered</b>			
Left message	716	85	12%
No number	168	9	5%
Phone disconnected	140	8	6%
No answer	101	16	16%
Wrong number	83	2	2%
Message box full	12	0	0%
Hang up	6	1	17%
Other	3	0	0%
<b>Total</b>	<b>1,229</b>	<b>121</b>	<b>10%</b>

Source: CAF 5503  
05/19/08



# Monthly Selections May 2008



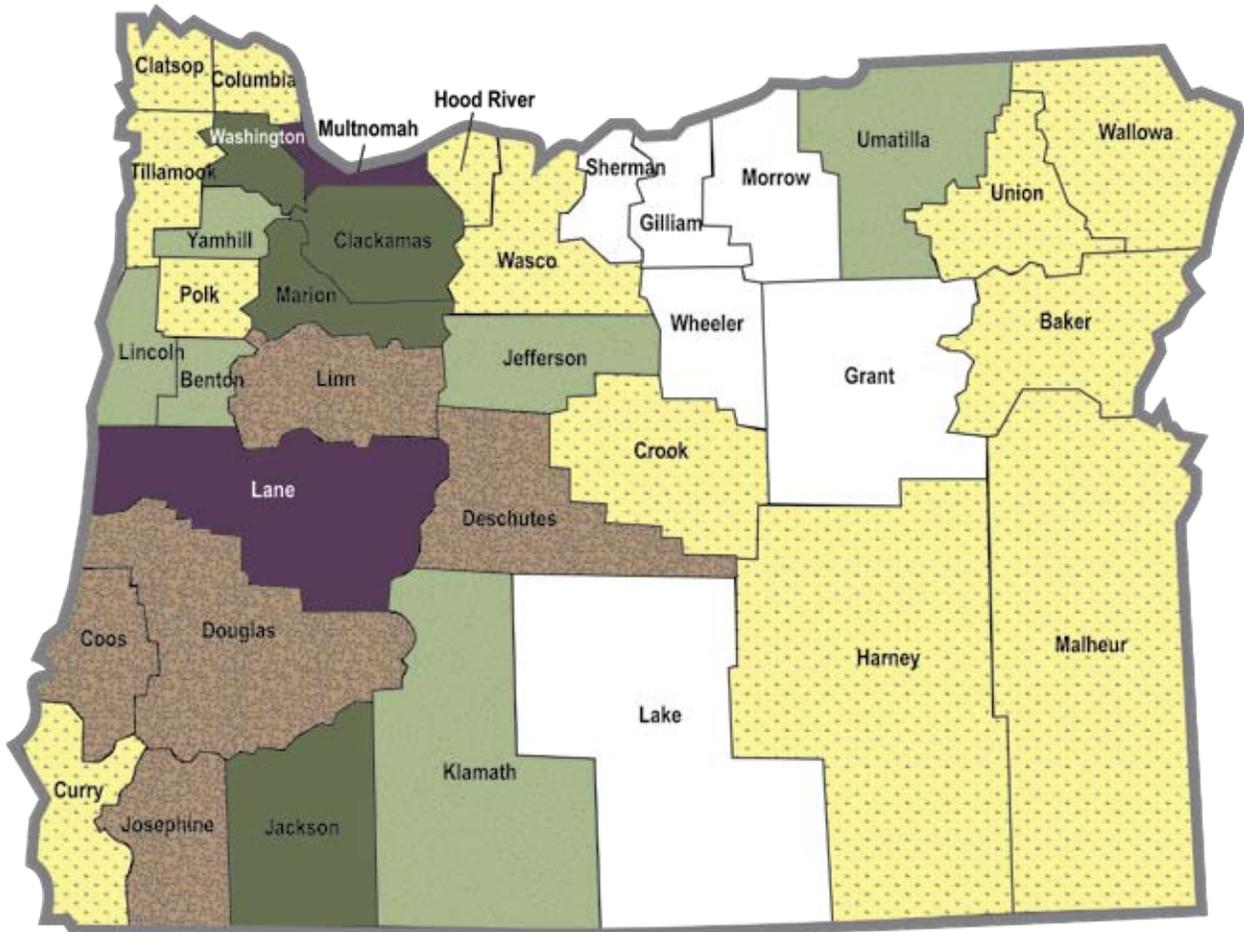
Monthly selections  
May 2008

# May 2008

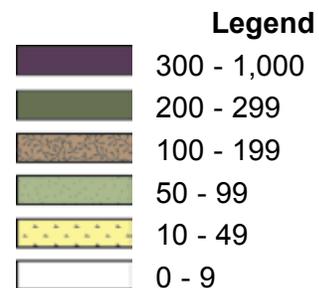
Three thousand individuals were randomly selected to receive applications in May. After including other family members listed on the reservation list, this number comes to 3,619.

The following map shows the counties in which each of the 3,619 people live.

**Monthly selections – May 2008  
By county**



Monthly selections  
May 2008



Source: Reservation List - DMAP REaD  
05/28/08

## May selections – county, age and gender

County	Age groups				Total	Gender	
	19-29	30-49	50-64	65+		Female	Male
Baker	5	11	10	2	28	13	15
Benton	20	27	10	1	58	30	28
Clackamas	75	117	64	5	261	141	120
Clatsop	14	15	8	0	37	18	19
Columbia	3	16	10	0	29	19	10
Coos	30	43	33	1	107	60	47
Crook	6	6	6	0	18	6	12
Curry	3	8	12	0	23	9	14
Deschutes	37	66	22	0	125	68	57
Douglas	44	60	42	5	151	86	65
Gilliam	0	2	2	0	4	1	3
Grant	4	0	1	0	5	1	4
Harney	1	8	4	0	13	6	7
Hood river	10	17	5	0	32	17	15
Jackson	55	99	51	4	209	117	92
Jefferson	33	21	12	0	66	40	26
Josephine	34	34	39	2	109	61	48
Klamath	19	38	16	3	76	38	38
Lake	2	5	1	0	8	3	5
Lane	103	163	118	14	398	202	196
Lincoln	12	29	17	0	58	33	25
Linn	27	52	37	1	117	59	58
Malheur	3	15	6	0	24	10	14
Marion	71	120	66	3	260	137	123
Morrow	0	3	4	0	7	4	3
Multnomah	226	394	192	13	825	419	406
Polk	18	9	5	2	34	18	16
Sherman	0	1	1	0	2	1	1
Tillamook	9	8	6	1	24	16	8
Umatilla	17	33	17	4	71	39	32
Union	3	11	10	0	24	13	11
Wallowa	4	5	4	0	13	6	7
Wasco	5	13	6	0	24	15	9
Washington	79	146	56	6	287	157	130
Wheeler	0	3	3	0	6	4	2
Yamhill	21	39	16	0	76	37	39
Unknown	3	5	2	0	10	6	4
<b>Total</b>	<b>996</b>	<b>1,642</b>	<b>914</b>	<b>67</b>	<b>3,619</b>	<b>1,910</b>	<b>1,709</b>

Source: Reservation List – DMAP REaD  
05/28/08

Monthly selections  
May 2008



**Submitted applications – May 2008  
Applicants by county of residence**

<b>County</b>	<b>Approved</b>	<b>Denied</b>	<b>Pending</b>	<b>Total</b>
Baker	5	13	0	18
Benton	21	18	0	39
Clackamas	83	97	0	180
Clatsop	12	7	0	19
Columbia	8	18	0	26
Coos	43	33	0	76
Crook	5	6	0	11
Curry	15	4	0	19
Deschutes	33	38	0	71
Douglas	53	45	0	98
Gilliam	1	3	0	4
Grant	3	2	0	5
Harney	5	4	0	9
Hood River	7	11	0	18
Jackson	71	78	0	149
Jefferson	11	12	0	23
Josephine	34	33	0	67
Klamath	17	25	0	42
Lake	2	3	0	5
Lane	125	118	0	243
Lincoln	27	13	0	40
Linn	40	40	0	80
Malheur	10	7	0	17
Marion	70	88	0	158
Morrow	5	2	0	7
Multnomah	238	230	0	468
Polk	12	16	0	28
Sherman	1	0	0	1
Tillamook	5	9	0	14
Umatilla	22	23	0	45
Union	6	10	0	16
Wallowa	9	1	0	10
Wasco	11	6	0	17
Washington	71	99	0	170
Wheeler	5	0	0	5
Yamhill	26	21	0	47
<b>Total</b>	<b>1,112</b>	<b>1,133</b>	<b>0</b>	<b>2,245</b>

Source: CAF 5503  
03/06/09

Monthly selections  
May 2008

**Submitted applications – May 2008**

**Applicant status**

Approved (for any/all programs)	1,112
Denied	1,133
Pending	0
<b>Total</b>	<b>2,245</b>
Status unavailable	9

Source: CAF 5503  
03/06/09

**Status of applicants by race**

	White	Asian	Black	NA/AN*	NH/PI**	Unknown	Total
Approved	900	30	36	29	0	117	1,112
Denied	845	51	35	25	2	175	1,133
Pending	0	0	0	0	0	0	0
<b>Total</b>	<b>1,745</b>	<b>81</b>	<b>71</b>	<b>54</b>	<b>2</b>	<b>292</b>	<b>2,245</b>

\* Native American or Alaska Native

\*\* Native Hawaiian or Pacific Islander

Source: CAF 5503  
03/06/09

**Status of applicants by gender and age**

Status	Gender		Age			
	Male	Female	19-29	30-49	50-64	65+
Approved	531	581	267	505	336	4
Denied	495	638	252	517	328	36
Pending	0	0	0	0	0	0
<b>Total</b>	<b>1,026</b>	<b>1,219</b>	<b>519</b>	<b>1,022</b>	<b>664</b>	<b>40</b>

Source: CAF 5503  
03/06/09

**Applicants by language**

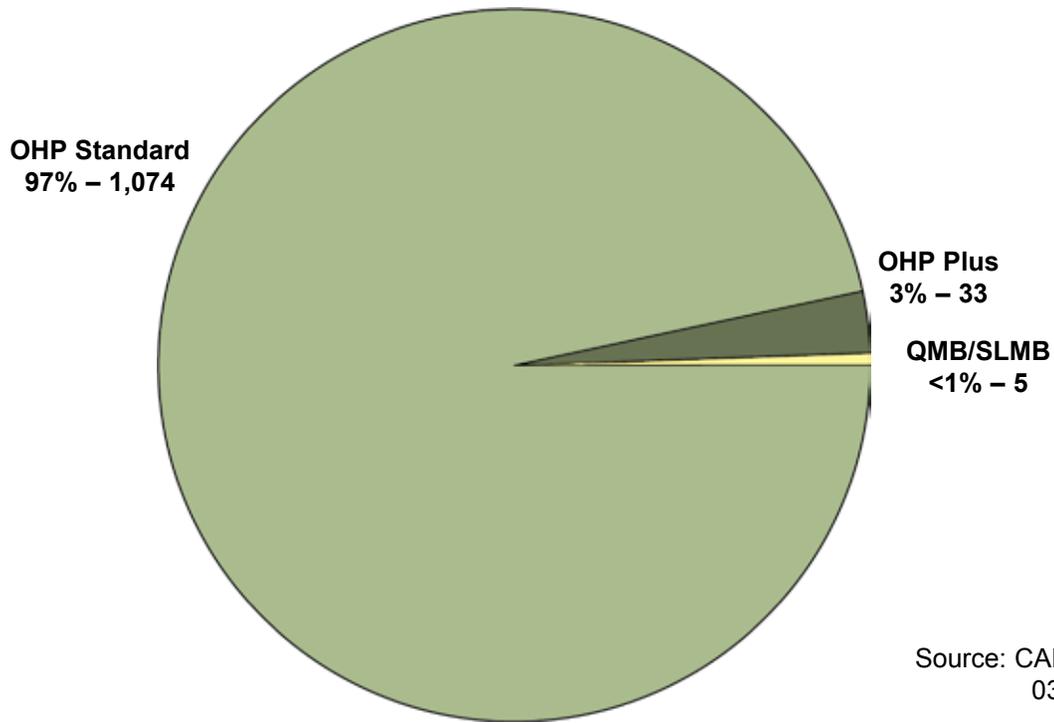
English	2,039
Spanish	146
Russian	30
Vietnamese	22
Other	17
<b>Total</b>	<b>*2,254</b>

\* Includes "status unavailable" applications

Source: CAF 5503  
03/06/09

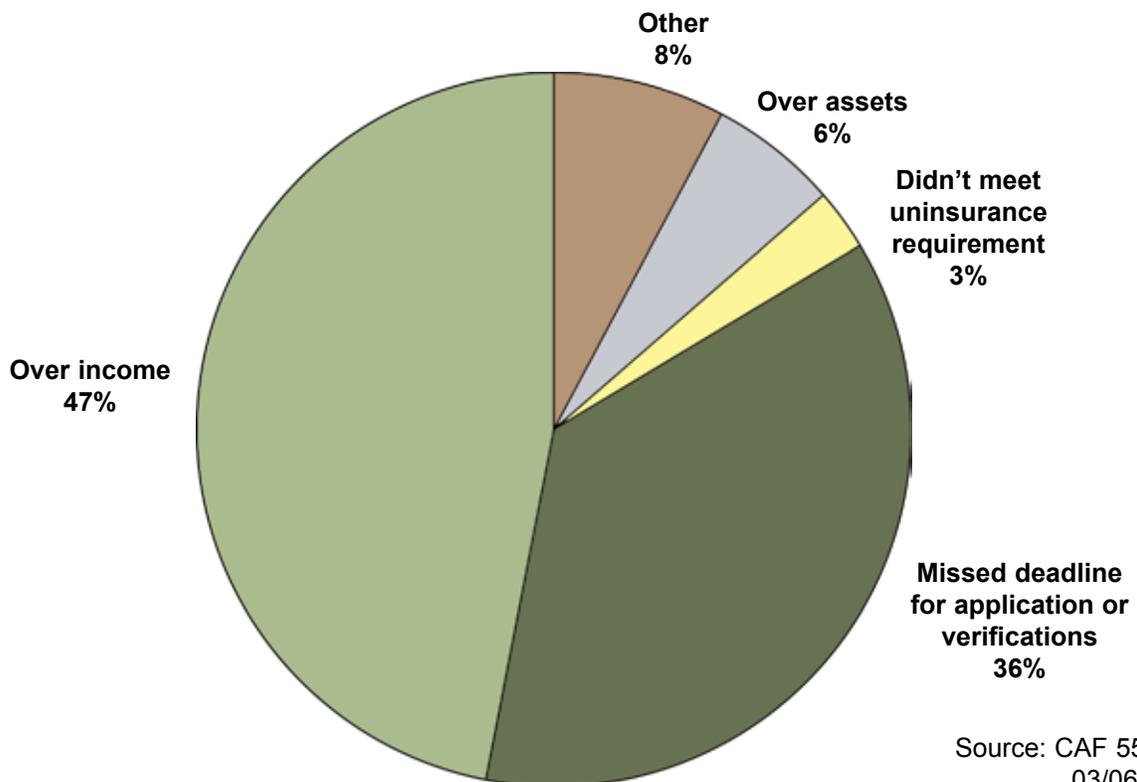
The following charts show in which benefit package each of the 1,112 approved applicants were enrolled and the reasons for why 1,133 applicants were denied. Applications can be denied for multiple reasons.

**Submitted applications – May 2008  
By benefit package**



Source: CAF 5503  
03/06/09

**Submitted applications – May 2008  
Reasons for denial**



Source: CAF 5503  
03/06/09

Monthly selections  
May 2008

## Follow-up calls

Many applications were submitted to DHS after staff made phone calls to applicants.

### Follow-up calls – May 2008 Contact phone call results

	Number of calls	Apps received after calls	% apps received after calls
<b>Phone call was answered – person likely to apply</b>			
Already submitted application	112	66	59%
Has application and plans to submit	149	88	59%
Taking application to branch for help	11	8	73%
Needs application (Referred caller to local branch or application center)	47	10	21%
Transferred call to phone bank with specific questions	26	8	31%
<b>Total</b>	<b>345</b>	<b>180</b>	<b>52%</b>

<b>Phone call was answered – person will not apply</b>			
Incarcerated	4	0	0%
Moved out of state	13	0	0%
Requested to be taken off the list	12	0	0%
Deceased	1	0	0%
Already has insurance	60	0	0%
Not planning to submit application	37	1	3%
Other	8	1	13%
<b>Total</b>	<b>135</b>	<b>2</b>	<b>1%</b>

<b>Phone call was not answered</b>			
Left message	824	281	34%
No number	262	59	23%
Phone disconnected	201	37	18%
No answer	106	27	25%
Wrong number	98	23	23%
Message box full	19	4	21%
Hang up	10	1	10%
Other	37	7	19%
<b>Total</b>	<b>1,557</b>	<b>439</b>	<b>28%</b>

Source: CAF 5503  
08/06/08

# Monthly Selections June 2008



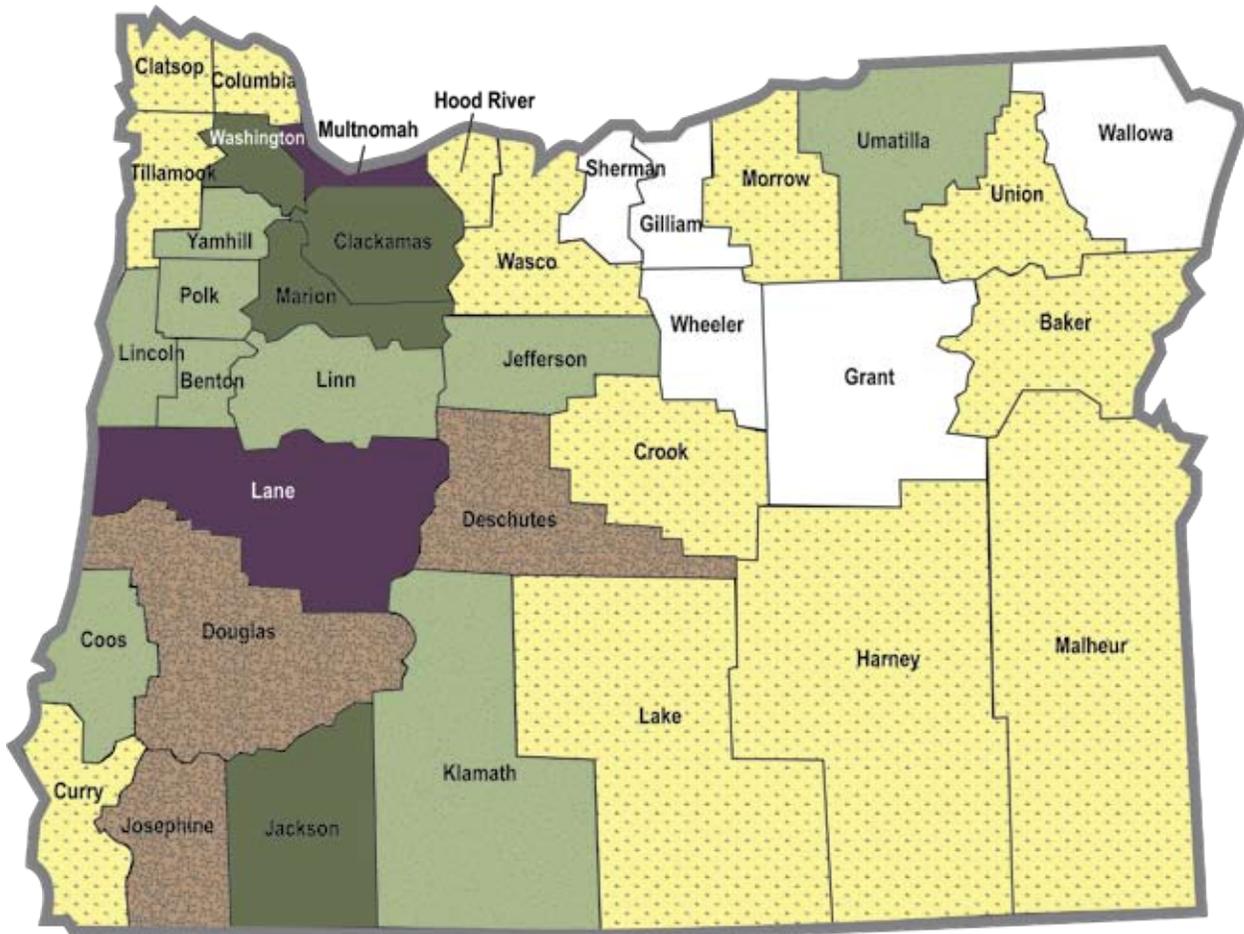
Monthly selections  
June 2008

# June 2008

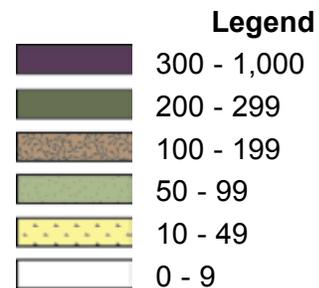
Three thousand individuals were randomly selected to receive applications in June. After including other family members listed on the reservation list, this number comes to 3,564.

The following map shows the counties in which each of the 3,564 people live.

**Monthly selections – June 2008  
By county**



Monthly selections  
June 2008



Source: Reservation List - DMAP REaD  
08/20/08

## June selections – county, age and gender

County	Age groups				Total	Gender	
	19-29	30-49	50-64	65+		Female	Male
Baker	6	6	3	0	15	10	5
Benton	6	14	9	3	32	19	13
Clackamas	45	88	61	4	198	100	98
Clatsop	18	26	14	0	58	29	29
Columbia	10	15	8	0	33	20	13
Coos	26	32	18	2	78	31	47
Crook	4	11	14	0	29	19	10
Curry	6	10	10	1	27	14	13
Deschutes	22	69	39	1	131	68	63
Douglas	49	59	36	4	148	74	74
Gilliam	0	0	0	0	0	0	0
Grant	0	4	4	0	8	5	3
Harney	0	5	1	0	6	3	3
Hood river	5	8	2	0	15	12	3
Jackson	37	85	57	5	184	104	80
Jefferson	25	31	9	1	66	34	32
Josephine	27	35	47	1	110	57	53
Klamath	11	39	19	1	70	36	34
Lake	0	2	3	0	5	2	3
Lane	114	158	106	12	390	204	186
Lincoln	12	15	25	1	53	31	22
Linn	32	74	32	3	141	69	72
Malheur	6	6	5	0	17	12	5
Marion	74	124	78	7	283	152	131
Morrow	4	4	3	0	11	5	6
Multnomah	198	440	231	18	887	458	429
Polk	14	24	11	3	52	22	30
Sherman	0	3	0	0	3	1	2
Tillamook	4	6	7	0	17	11	6
Umatilla	18	37	28	0	83	46	37
Union	6	16	2	1	25	14	11
Wallowa	3	2	2	0	7	4	3
Wasco	7	7	8	0	22	12	10
Washington	86	126	56	6	274	158	116
Wheeler	0	3	2	0	5	3	2
Yamhill	18	36	23	0	77	42	35
Unknown	1	3	0	0	4	3	1
<b>Total</b>	<b>894</b>	<b>1,623</b>	<b>973</b>	<b>74</b>	<b>3,564</b>	<b>1,884</b>	<b>1,680</b>

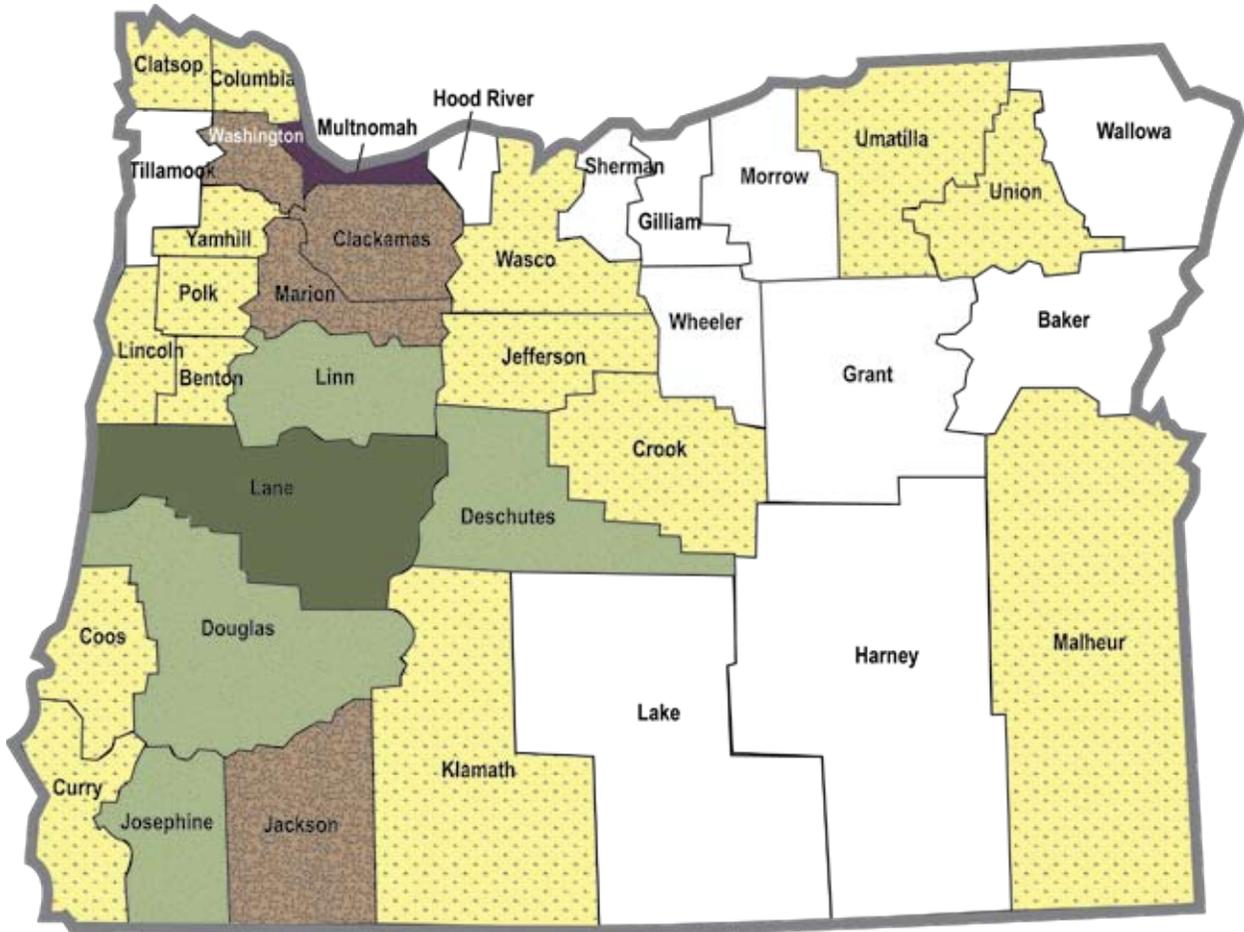
Source: Reservation List – DMAP REaD  
08/20/08

Monthly selections  
June 2008

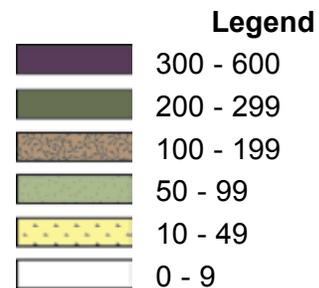
# Submitted applications

Of the 3,564 applications mailed in June, 2,096 were returned to DHS. The following tables and charts depict the status and demographics of those applications.

**Submitted applications – June 2008  
By county**



Monthly selections  
June 2008



Source: CAF 5503  
03/06/09

**Submitted applications – June 2008**  
**Applicants by county of residence**

County	Approved	Denied	Pending	Total
Baker	3	1	0	4
Benton	8	13	0	21
Clackamas	63	75	0	138
Clatsop	10	14	0	24
Columbia	12	5	0	17
Coos	23	15	0	38
Crook	9	11	0	20
Curry	12	5	0	17
Deschutes	43	36	0	79
Douglas	32	48	0	80
Gilliam	0	0	0	0
Grant	3	3	0	6
Harney	2	1	0	3
Hood River	1	6	0	7
Jackson	58	49	0	107
Jefferson	16	15	0	31
Josephine	42	30	0	72
Klamath	20	29	0	49
Lake	2	1	0	3
Lane	112	115	0	227
Lincoln	17	17	0	34
Linn	43	43	0	86
Malheur	7	5	0	12
Marion	86	87	0	173
Morrow	2	3	0	5
Multnomah	252	249	0	501
Polk	19	19	0	38
Sherman	0	0	0	0
Tillamook	4	4	0	8
Umatilla	14	29	0	43
Union	6	11	0	17
Wallowa	1	2	0	3
Wasco	8	7	0	15
Washington	66	102	1	169
Wheeler	2	1	0	3
Yamhill	19	27	0	46
<b>Total</b>	<b>1,017</b>	<b>1,078</b>	<b>1</b>	<b>2,096</b>

Source: CAF 5503  
03/06/09

Monthly selections  
June 2008

## Submitted applications – June 2008

### Applicant status

Approved (for any/all programs)	1,017
Denied	1,078
Pending	1
<b>Total</b>	<b>2,096</b>
Status unavailable	3

Source: CAF 5503  
03/06/09

### Status of applicants by race

	White	Asian	Black	NA/AN*	NH/PI**	Unknown	Total
Approved	801	41	38	31	2	104	1,017
Denied	776	45	44	35	5	173	1,078
Pending	1	0	0	0	0	0	1
<b>Total</b>	<b>1,578</b>	<b>86</b>	<b>82</b>	<b>66</b>	<b>7</b>	<b>277</b>	<b>2,096</b>

\* Native American or Alaska Native

\*\* Native Hawaiian or Pacific Islander

Source: CAF 5503  
03/06/09

### Status of applicants by gender and age

Status	Gender		Age			
	Male	Female	19-29	30-49	50-64	65+
Approved	480	537	197	493	314	13
Denied	470	608	231	493	321	33
Pending	1	0	0	1	0	0
<b>Total</b>	<b>951</b>	<b>1,145</b>	<b>428</b>	<b>987</b>	<b>635</b>	<b>46</b>

Source: CAF 5503  
03/06/09

### Applicants by language

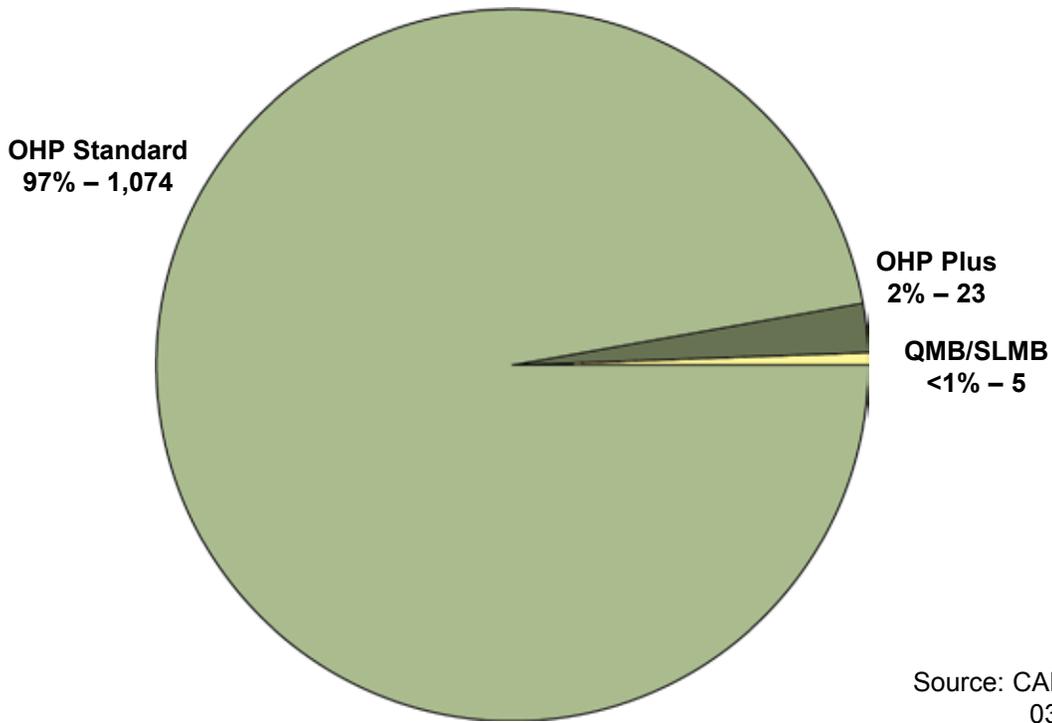
English	1,899
Spanish	149
Russian	21
Vietnamese	15
Other	15
<b>Total</b>	<b>*2,099</b>

\* Includes "status unavailable" applications

Source: CAF 5503  
03/06/09

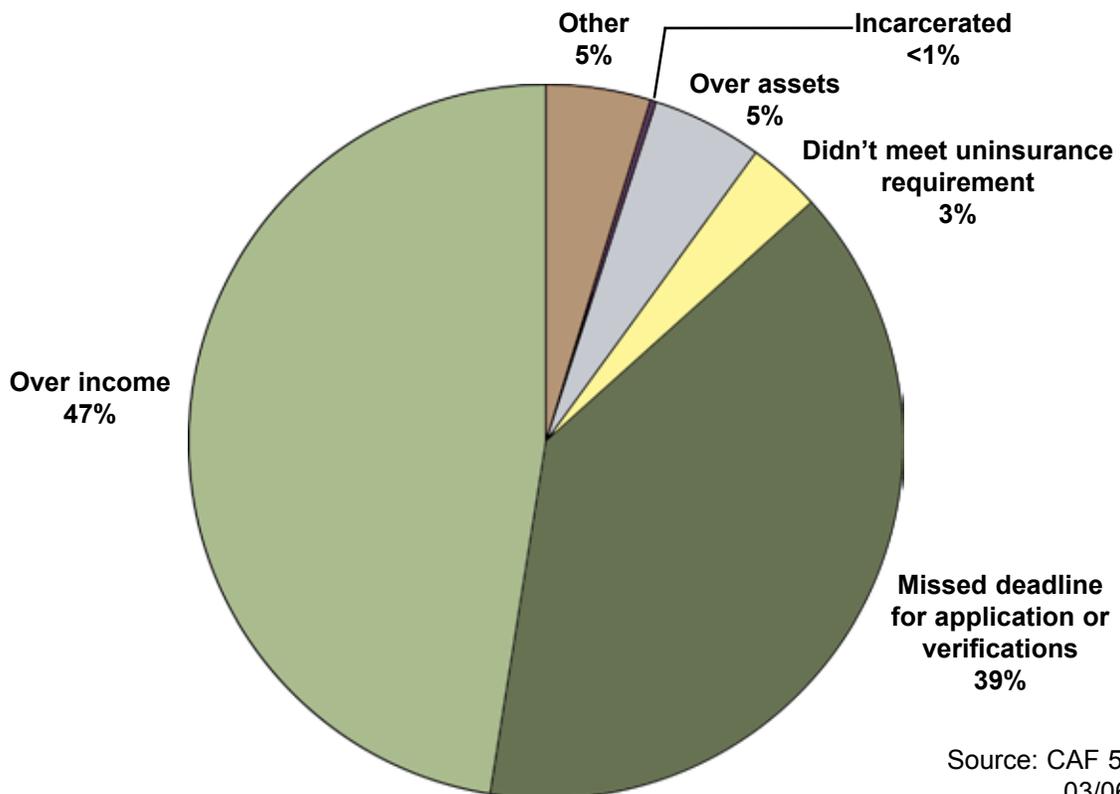
The following charts show in which benefit package each of the 1,017 approved applicants were enrolled and the reasons for why 1,078 applicants were denied. Applications can be denied for multiple reasons.

**Submitted applications – June 2008  
By benefit package**



Source: CAF 5503  
03/06/09

**Submitted applications – June 2008  
Reasons for denial**



Source: CAF 5503  
03/06/09

Monthly selections  
June 2008

## Follow-up calls

Many applications were submitted to DHS after staff made phone calls to applicants.

### Follow-up calls – June 2008 Contact phone call results

	Number of calls	Apps received after calls	% apps received after calls
<b>Phone call was answered – person likely to apply</b>			
Already submitted application	138	3	2%
Has application and plans to submit	315	141	45%
Taking application to branch for help	7	4	57%
Needs application (Referred caller to local branch or application center)	51	8	16%
Transferred call to phone bank with specific questions	0	0	0%
<b>Total</b>	<b>511</b>	<b>156</b>	<b>31%</b>

<b>Phone call was answered – person will not apply</b>			
Incarcerated	1	0	0%
Moved out of state	6	0	0%
Requested to be taken off the list	1	0	0%
Deceased	2	0	0%
Already has insurance	62	0	0%
Not planning to submit application	30	0	0%
Other	3	2	67%
<b>Total</b>	<b>105</b>	<b>2</b>	<b>2%</b>

<b>Phone call was not answered</b>			
Left message	972	208	21%
No number	236	35	15%
Phone disconnected	204	31	15%
No answer	162	30	19%
Wrong number	91	13	14%
Message box full	11	3	27%
Hang up	13	3	23%
Other	67	13	19%
<b>Total</b>	<b>1,756</b>	<b>336</b>	<b>19%</b>

Source: CAF 5503  
07/31/08



# Monthly Selections July 2008



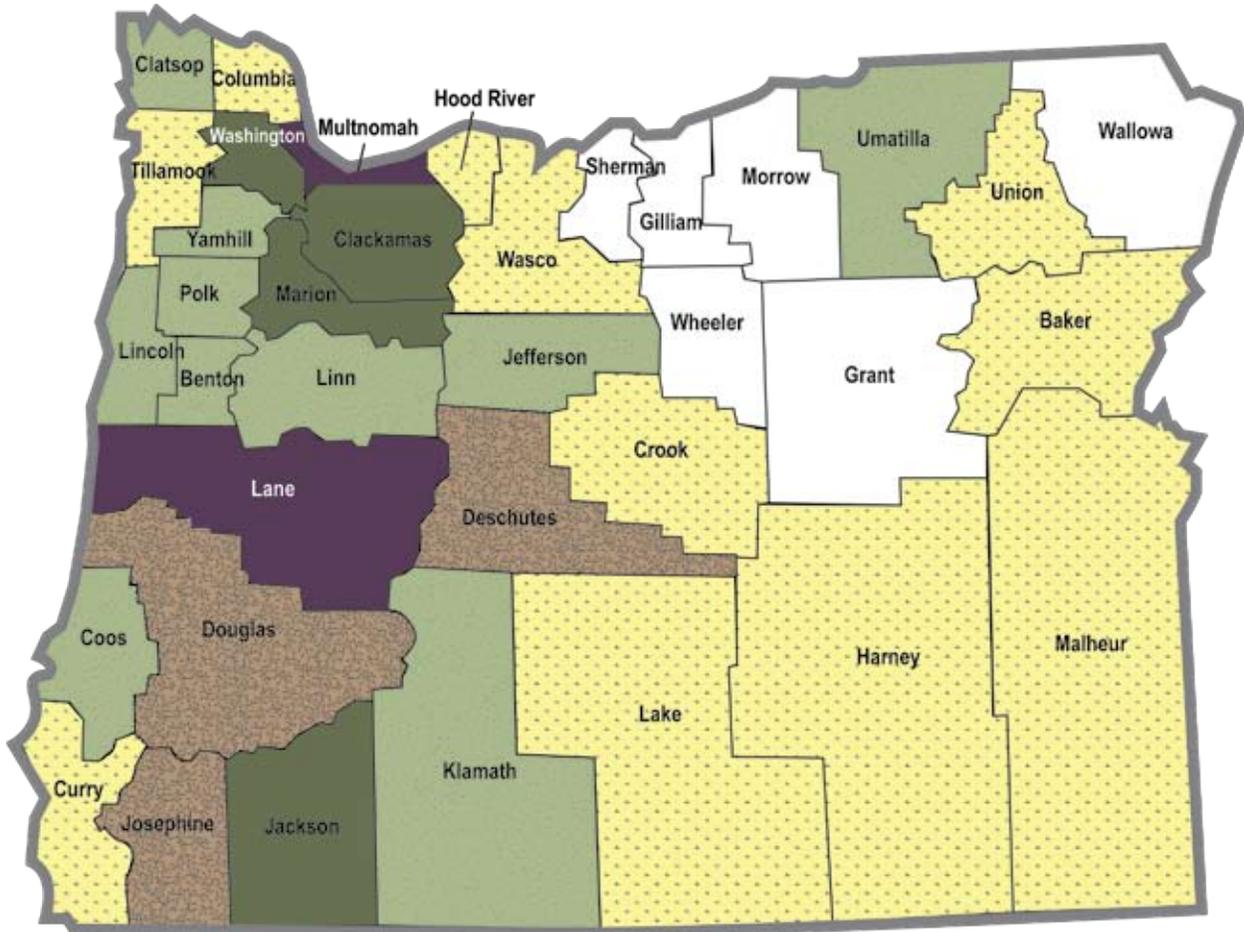
Monthly selections  
July 2008

# July 2008

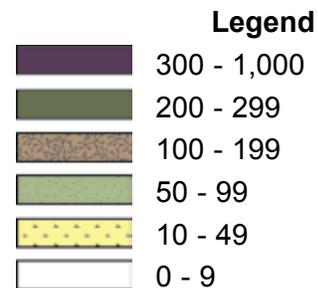
Three thousand individuals were randomly selected to receive applications in July. After including other family members listed on the reservation list, this number comes to 3,561.

The following map shows the counties in which each of the 3,561 people live.

**Monthly selections – July 2008  
By county**



Monthly selections  
July 2008



Source: Reservation List - DMAP REaD  
08/20/08

## July selections – county, age and gender

County	Age groups				Total	Gender	
	19-29	30-49	50-64	65+		Female	Male
Baker	2	8	5	0	15	9	6
Benton	27	23	12	2	64	32	32
Clackamas	68	124	38	3	233	118	115
Clatsop	11	22	15	2	50	28	22
Columbia	10	30	4	0	44	24	20
Coos	15	28	32	1	76	41	35
Crook	7	23	9	2	41	22	19
Curry	5	13	6	0	24	14	10
Deschutes	33	43	31	0	107	60	47
Douglas	43	71	48	4	166	92	74
Gilliam	0	4	2	0	6	3	3
Grant	2	3	1	0	6	3	3
Harney	6	8	8	0	22	12	10
Hood river	3	14	7	0	24	14	10
Jackson	50	104	48	8	210	118	92
Jefferson	21	31	8	0	60	28	32
Josephine	32	54	31	3	120	64	56
Klamath	18	32	26	1	77	46	31
Lake	3	4	4	0	11	4	7
Lane	94	163	101	8	366	187	179
Lincoln	28	22	21	0	71	37	34
Linn	27	40	28	3	98	52	46
Malheur	4	11	6	0	21	10	11
Marion	78	143	66	5	292	155	137
Morrow	0	6	2	1	9	6	3
Multnomah	192	389	217	9	807	392	415
Polk	18	28	8	1	55	25	30
Sherman	0	1	0	0	1	0	1
Tillamook	6	9	22	3	40	18	22
Umatilla	13	35	11	0	59	39	20
Union	8	5	5	0	18	10	8
Wallowa	3	1	4	0	8	7	1
Wasco	9	12	4	0	25	11	14
Washington	75	114	58	8	255	149	106
Wheeler	0	0	1	0	1	0	1
Yamhill	16	32	16	2	66	39	27
Unknown	0	13	0	0	13	6	7
<b>Total</b>	<b>927</b>	<b>1,663</b>	<b>905</b>	<b>66</b>	<b>3,561</b>	<b>1,875</b>	<b>1,686</b>

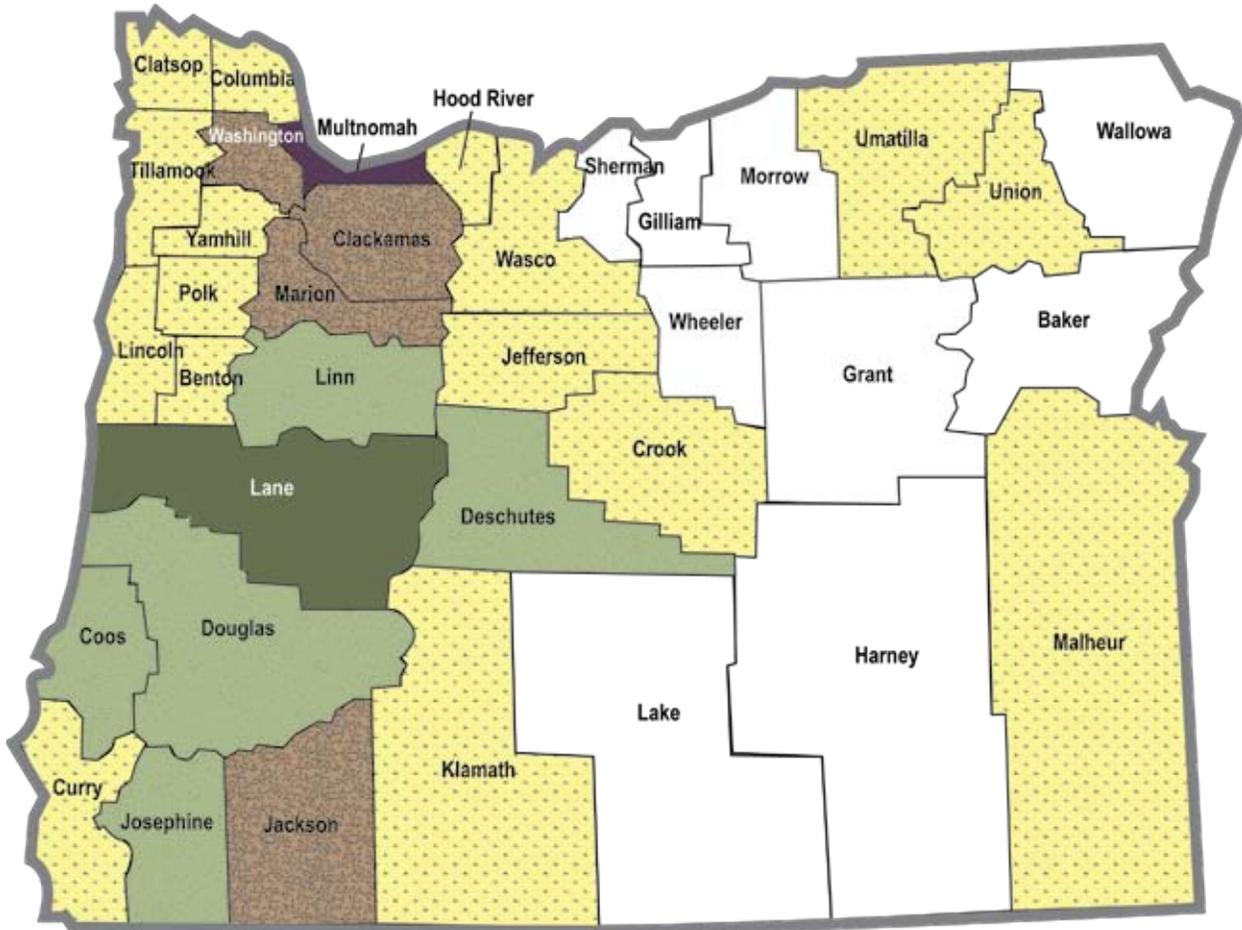
Source: Reservation List – DMAP REaD  
08/20/08

Monthly selections  
July 2008

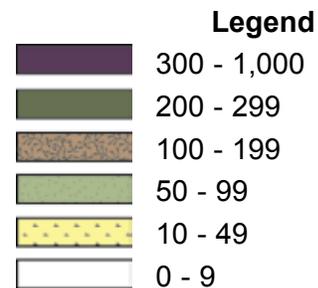
# Submitted applications

Of the 3,561 applications mailed in March, 2,072 were returned to DHS. The following tables and charts depict the status and demographics of those applications.

**Submitted applications – July 2008  
By county**



Monthly selections  
July 2008



Source: CAF 5503  
03/06/09

**Submitted applications – July 2008**  
**Applicants by county of residence**

County	Approved	Denied	Pending	Total
Baker	3	5	0	8
Benton	21	15	0	36
Clackamas	72	82	0	154
Clatsop	12	10	0	22
Columbia	12	15	0	27
Coos	27	23	0	50
Crook	5	14	0	19
Curry	8	6	0	14
Deschutes	28	37	0	65
Douglas	52	43	0	95
Gilliam	2	3	0	5
Grant	0	3	0	3
Harney	3	6	0	9
Hood River	8	4	0	12
Jackson	68	63	0	131
Jefferson	15	6	0	21
Josephine	38	39	0	77
Klamath	23	13	0	36
Lake	3	2	0	5
Lane	99	106	0	205
Lincoln	28	15	0	43
Linn	23	41	0	64
Malheur	11	4	0	15
Marion	84	108	0	192
Morrow	2	1	0	3
Multnomah	228	222	1	451
Polk	20	13	0	33
Sherman	1	0	0	1
Tillamook	6	12	0	18
Umatilla	14	13	0	27
Union	3	7	0	10
Wallowa	0	4	0	4
Wasco	5	7	0	12
Washington	67	91	0	158
Wheeler	0	0	0	0
Yamhill	19	28	0	47
<b>Total</b>	<b>1010</b>	<b>1061</b>	<b>1</b>	<b>2,072</b>

Source: CAF 5503  
03/06/09

Monthly selections  
July 2008

**Submitted applications – July 2008**

**Applicant status**

Approved (for any/all programs)	1,010
Denied	1,061
Pending	1
<b>Total</b>	<b>2,072</b>
Status unavailable	13

Source: CAF 5503  
08/31/08

**Status of applicants by race**

	White	Asian	Black	NA/AN*	NH/PI**	Unknown	Total
Approved	789	42	45	31	4	99	1,010
Denied	770	57	37	29	7	161	1,061
Pending	1	0	0	0	0	0	1
<b>Total</b>	<b>1,560</b>	<b>99</b>	<b>82</b>	<b>60</b>	<b>11</b>	<b>260</b>	<b>2,072</b>

\* Native American or Alaska Native  
\*\* Native Hawaiian or Pacific Islander

Source: CAF 5503  
03/06/09

**Status of applicants by gender and age**

Status	Gender		Age			
	Male	Female	19-29	30-49	50-64	65+
Approved	484	526	210	507	286	7
Denied	474	587	216	495	321	29
Pending	1	0	1	0	0	0
<b>Total</b>	<b>959</b>	<b>1,113</b>	<b>427</b>	<b>1,002</b>	<b>607</b>	<b>36</b>

Source: CAF 5503  
03/06/09

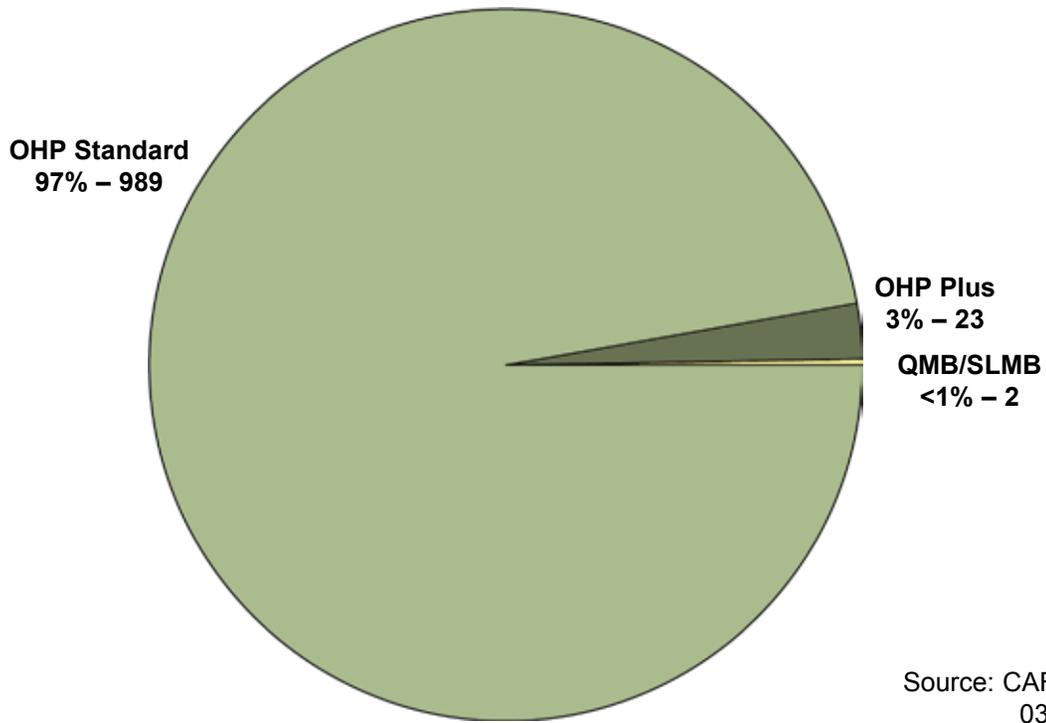
**Applicants by language**

English	1,877
Spanish	144
Russian	13
Vietnamese	16
Other	35
<b>Total</b>	<b>*2,085</b>

\* Includes "status unavailable" applications  
Source: CAF 5503  
03/06/09

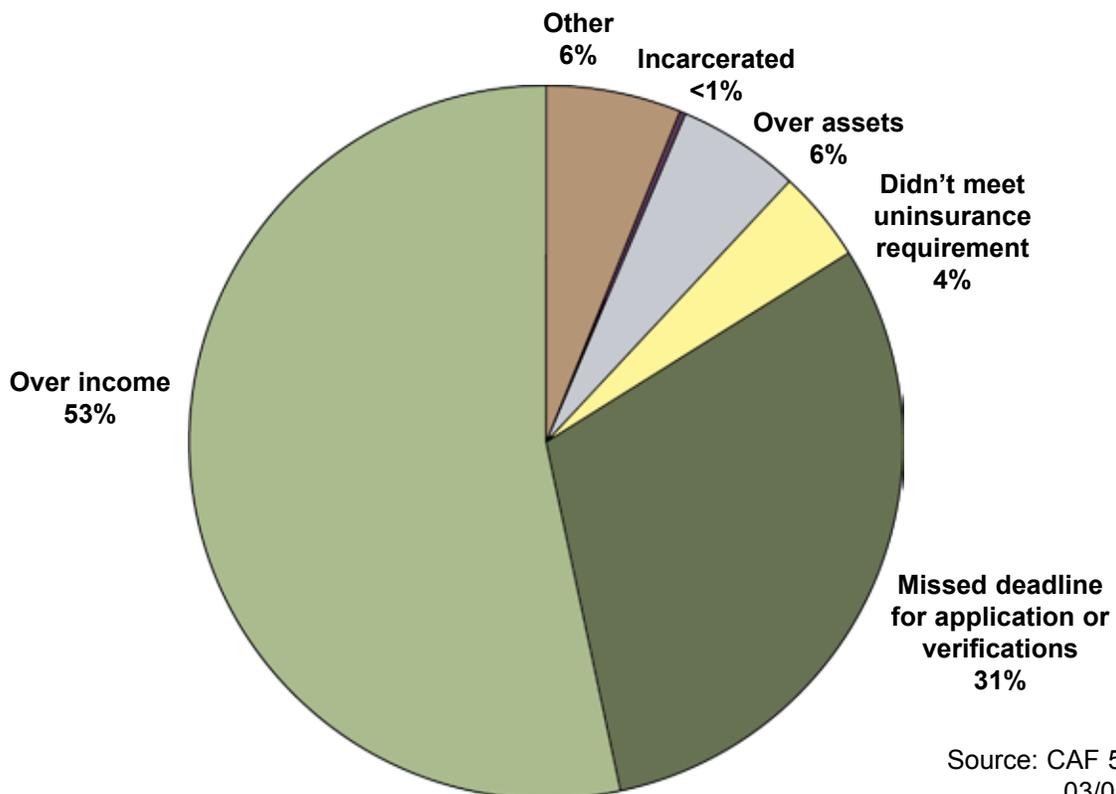
The following charts show in which benefit package each of the 1,010 approved applicants were enrolled and the reasons for why 1,061 applicants were denied. Applications can be denied for multiple reasons.

**Submitted applications – July 2008  
By benefit package**



Source: CAF 5503  
03/06/09

**Submitted applications – July 2008  
Reasons for denial**



Source: CAF 5503  
03/06/09

Monthly selections  
July 2008

## Follow-up calls

Many applications were submitted to DHS after staff made phone calls to applicants.

### Follow-up calls – July 2008 Contact phone call results

	Number of calls	Apps received after calls	% apps received after calls
<b>Phone call was answered – person likely to apply</b>			
Already submitted application	88	6	7%
Has application and plans to submit	232	71	31%
Taking application to branch for help	14	6	43%
Needs application (Referred caller to local branch or application center)	43	11	26%
Transferred call to phone bank with specific questions	2	1	0%
<b>Total</b>	<b>379</b>	<b>95</b>	<b>25%</b>

<b>Phone call was answered – person will not apply</b>			
Incarcerated	1	0	0%
Moved out of state	11	0	0%
Requested to be taken off the list	2	0	0%
Deceased	5	0	0%
Already has insurance	55	2	4%
Not planning to submit application	34	0	0%
Other	9	0	0%
<b>Total</b>	<b>117</b>	<b>2</b>	<b>2%</b>

<b>Phone call was not answered</b>			
Left message	876	137	16%
No number	177	10	6%
Phone disconnected	189	10	5%
No answer	156	23	15%
Wrong number	103	5	5%
Message box full	25	5	20%
Hang up	19	3	16%
Client Unavailable	62	6	10%
Other	1	0	0%
<b>Total</b>	<b>1,608</b>	<b>199</b>	<b>12%</b>

Source: CAF 5503  
08/31/08

# Monthly Selections August 2008



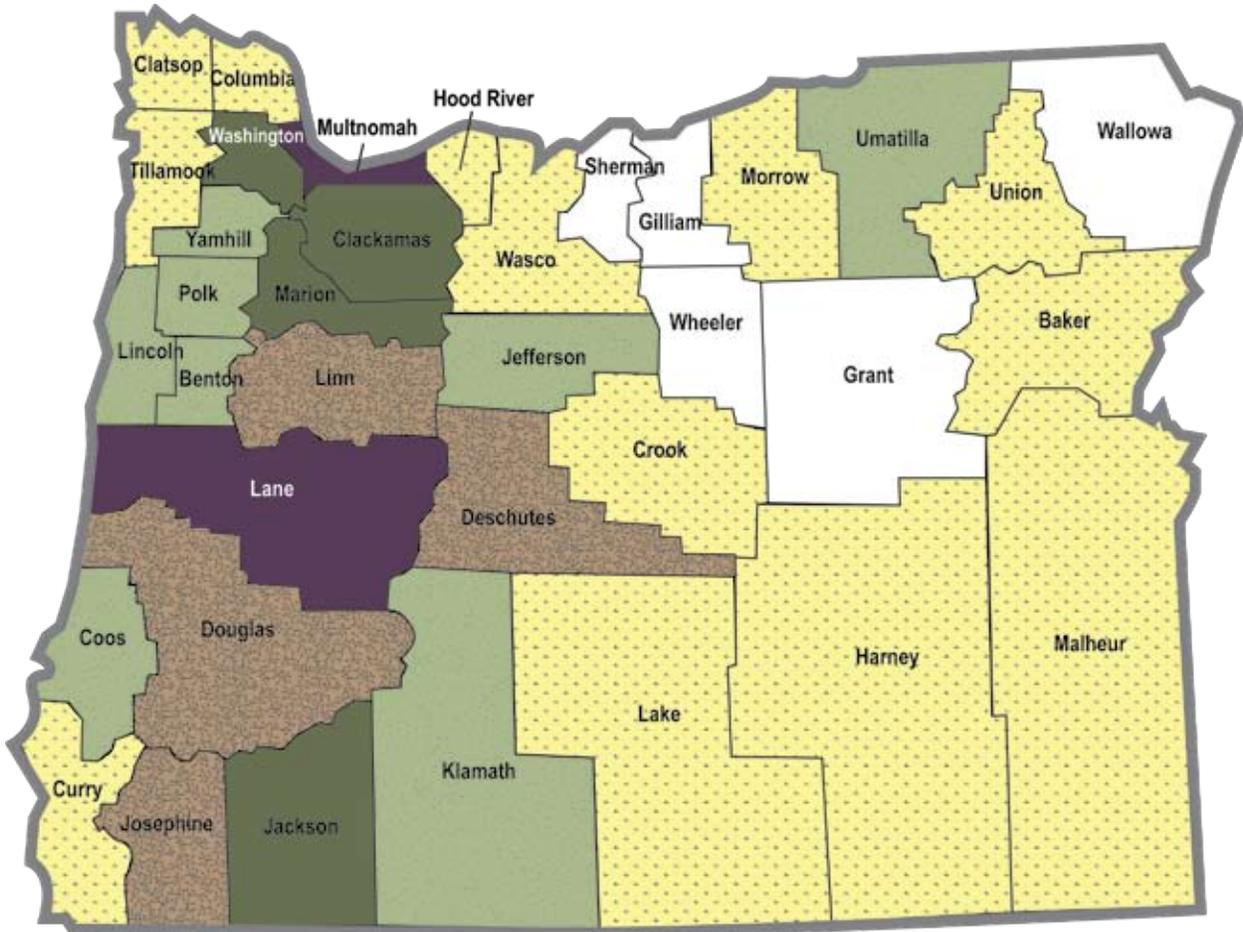
Monthly selections  
August 2008

# August 2008

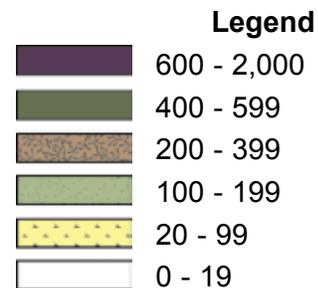
Six thousand individuals were randomly selected to receive applications in August. After including other family members listed on the reservation list, this number comes to 7,118.

The following map shows the counties in which each of the 7,118 people live.

**Monthly selections – August 2008  
By county**



Monthly selections  
August 2008



Source: Reservation List - DMAP REaD  
08/29/08

## August selections – county, age and gender

County	Age groups				Total	Gender	
	19-29	30-49	50-64	65+		Female	Male
Baker	7	22	13	1	43	23	20
Benton	43	60	19	1	123	59	64
Clackamas	132	198	92	7	429	239	190
Clatsop	33	24	24	2	83	38	45
Columbia	27	37	19	3	86	50	36
Coos	38	67	43	8	156	77	79
Crook	3	17	18	1	39	25	14
Curry	8	24	19	1	52	28	24
Deschutes	65	125	59	3	252	130	122
Douglas	75	140	91	5	311	164	147
Gilliam	0	0	0	0	0	0	0
Grant	1	8	2	0	11	8	3
Harney	2	20	6	0	28	16	12
Hood river	11	17	3	0	31	20	11
Jackson	110	198	101	2	411	237	174
Jefferson	49	41	16	0	106	59	47
Josephine	55	111	80	10	256	127	129
Klamath	39	96	38	3	176	97	79
Lake	7	4	9	0	20	13	7
Lane	217	342	194	22	775	392	383
Lincoln	26	54	30	2	112	62	50
Linn	63	103	56	3	225	132	93
Malheur	9	18	7	2	36	19	17
Marion	153	303	132	10	598	308	290
Morrow	5	9	6	0	20	16	4
Multnomah	424	763	417	41	1,645	797	848
Polk	26	50	32	2	110	58	52
Sherman	1	2	4	0	7	3	4
Tillamook	15	24	18	2	59	33	26
Umatilla	29	49	37	2	117	65	52
Union	9	22	10	0	41	21	20
Wallowa	2	3	6	0	11	5	6
Wasco	15	21	10	4	50	25	25
Washington	167	217	132	19	535	312	223
Wheeler	0	0	0	0	0	0	0
Yamhill	44	57	42	4	147	81	66
Unknown	7	3	7	0	17	10	7
<b>Total</b>	<b>1,917</b>	<b>3,249</b>	<b>1,792</b>	<b>160</b>	<b>7,118</b>	<b>3,749</b>	<b>3,369</b>

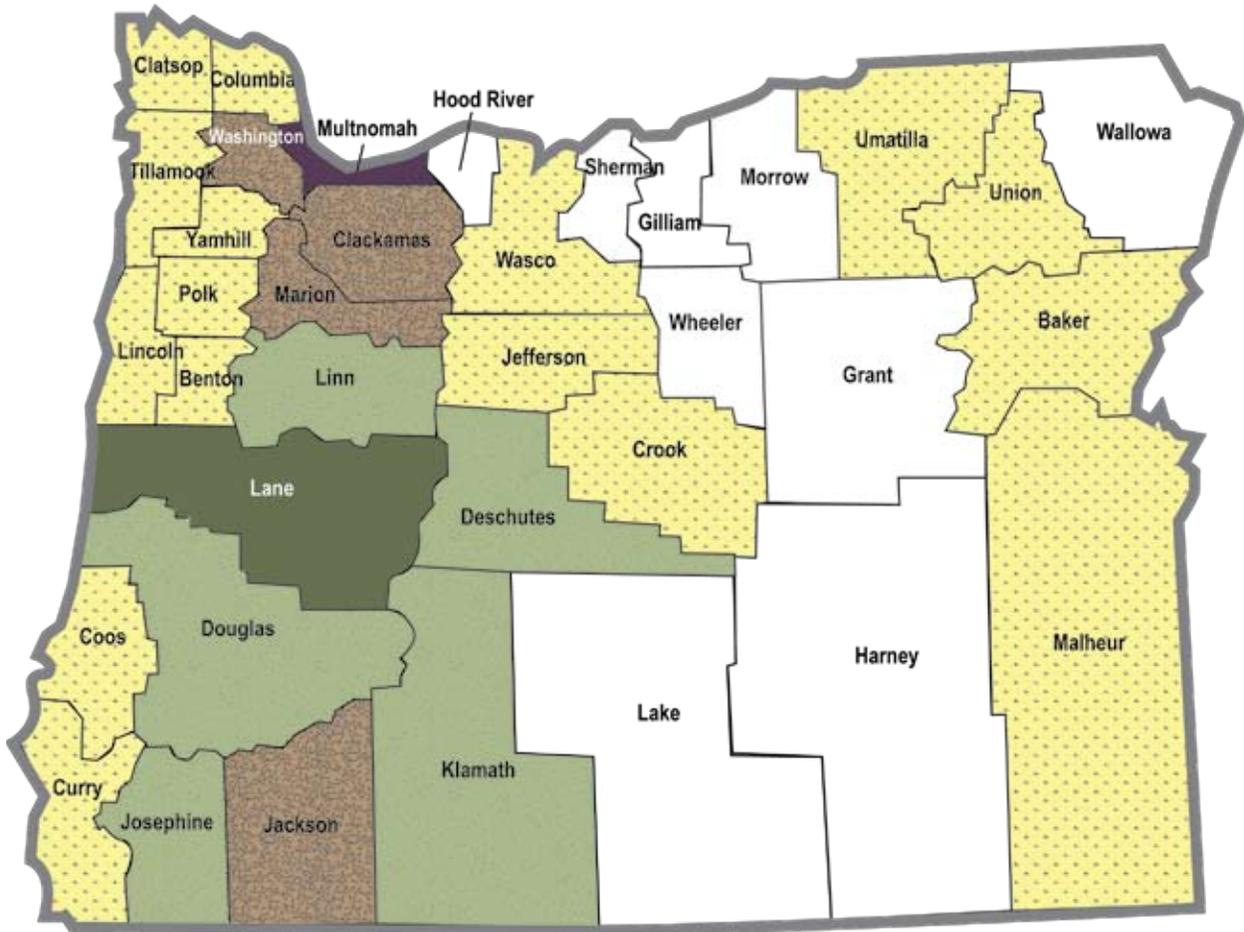
Source: Reservation List DB – DMAP REaD  
08/29/08

Monthly selections  
August 2008

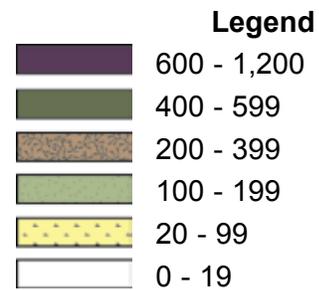
# Submitted applications

Of the 7,118 applications mailed in August, 3,847 were returned to DHS. The following tables and charts depict the status and demographics of those applications.

**Submitted applications – August 2008  
By county**



Monthly selections  
August 2008



Source: CAF 5503  
03/06/09

**Submitted applications – August 2008**  
**Applicants by county of residence**

<b>County</b>	<b>Approved</b>	<b>Denied</b>	<b>Pending</b>	<b>Total</b>
Baker	15	12	0	27
Benton	39	30	0	69
Clackamas	118	136	1	255
Clatsop	16	26	1	43
Columbia	19	26	0	45
Coos	44	43	0	87
Crook	7	18	0	25
Curry	15	19	0	34
Deschutes	48	67	0	115
Douglas	86	72	0	158
Gilliam	0	0	0	0
Grant	4	2	0	6
Harney	4	9	0	13
Hood River	4	13	0	17
Jackson	105	145	3	253
Jefferson	19	21	0	40
Josephine	69	80	0	149
Klamath	47	56	0	103
Lake	8	6	0	14
Lane	202	203	1	406
Lincoln	37	27	0	64
Linn	64	65	0	129
Malheur	7	9	0	16
Marion	174	191	0	365
Morrow	1	4	0	5
Multnomah	445	391	1	837
Polk	32	28	0	60
Sherman	2	4	0	6
Tillamook	16	12	0	28
Umatilla	19	33	0	52
Union	13	11	0	24
Wallowa	3	4	0	7
Wasco	11	17	0	28
Washington	115	168	0	283
Wheeler	0	0	0	0
Yamhill	38	46	0	84
<b>Total</b>	<b>1,846</b>	<b>1,994</b>	<b>7</b>	<b>3,847</b>

Source: CAF 5503  
03/06/09

Monthly selections  
August 2008

## Submitted applications – August 2008

### Applicant status

Approved (for any/all programs)	1,846
Denied	1,994
Pending	7
<b>Total</b>	<b>3,847</b>
Status unavailable	5

Source: CAF 5503  
03/06/09

### Status of applicants by race

	White	Asian	Black	NA/AN*	NH/PI**	Unknown	Total
Approved	1,375	82	62	57	8	262	1,846
Denied	1,414	54	57	55	20	394	1,994
Pending	7	0	0	0	0	0	7
<b>Total</b>	<b>2,796</b>	<b>136</b>	<b>119</b>	<b>112</b>	<b>28</b>	<b>656</b>	<b>3,847</b>

\* Native American or Alaska Native

\*\* Native Hawaiian or Pacific Islander

Source: CAF 5503  
03/06/09

### Status of applicants by gender and age

Status	Gender		Age			
	Male	Female	19-29	30-49	50-64	65+
Approved	888	958	379	904	545	18
Denied	883	1,111	436	925	578	55
Pending	2	5	0	2	5	0
<b>Total</b>	<b>1,773</b>	<b>2,074</b>	<b>815</b>	<b>1,831</b>	<b>1,128</b>	<b>73</b>

Source: CAF 5503  
03/06/09

### Applicants by language

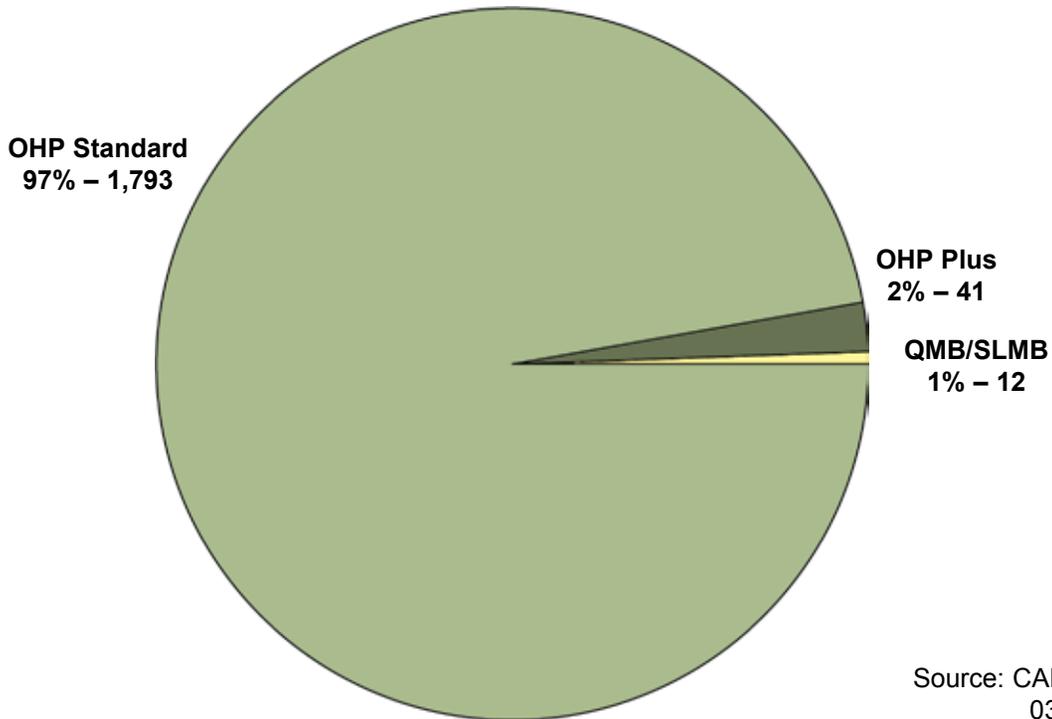
English	3,453
Spanish	287
Russian	29
Vietnamese	37
Other	46
<b>Total</b>	<b>*3,852</b>

\* Includes "status unavailable" applications

Source: CAF 5503  
03/06/09

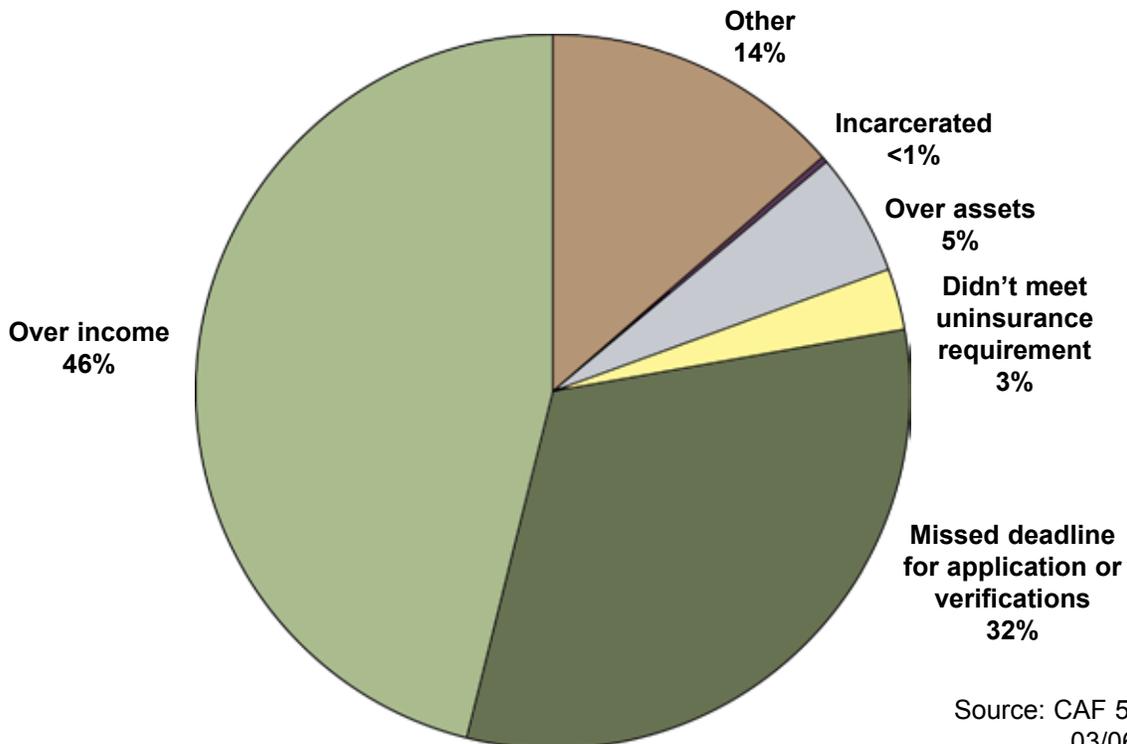
The following charts show in which benefit package each of the 1,846 approved applicants were enrolled and the reasons for why 1,994 applicants were denied. Applications can be denied for multiple reasons.

**Submitted applications – August 2008  
By benefit package**



Source: CAF 5503  
03/06/09

**Submitted applications – August 2008  
Reasons for denial**



Source: CAF 5503  
03/06/09

Monthly selections  
August 2008

## Follow-up calls

Many applications were submitted to DHS after staff made phone calls to applicants.

### Follow-up calls – August 2008 Contact phone call results

	Number of calls	Apps received after calls	% apps received after calls
<b>Phone call was answered – person likely to apply</b>			
Already submitted application	230	7	3%
Has application and plans to submit	529	76	14%
Taking application to branch for help	35	3	9%
Needs application (Referred caller to local branch or application center)	75	8	11%
Transferred call to phone bank with specific questions	2	0	0%
<b>Total</b>	<b>871</b>	<b>94</b>	<b>11%</b>

<b>Phone call was answered – person will not apply</b>			
Incarcerated	3	0	0%
Moved out of state	18	0	0%
Requested to be taken off the list	1	0	0%
Deceased	4	0	0%
Already has insurance	142	2	1%
Not planning to submit application	74	0	0%
	221	0	0%
Other	22	1	5%
<b>Total</b>	<b>485</b>	<b>3</b>	<b>1%</b>

<b>Phone call was not answered</b>			
Left message	1,941	159	8%
No number	667	27	4%
Phone disconnected	422	25	6%
No answer	330	26	8%
Wrong number	172	3	2%
Message box full	48	2	4%
Hang up	79	6	8%
Client unavailable	123	5	4%
Other	12	0	0%
<b>Total</b>	<b>3,794</b>	<b>253</b>	<b>7%</b>

Source: CAF 5503  
11/30/09

# Monthly Selections September 2008



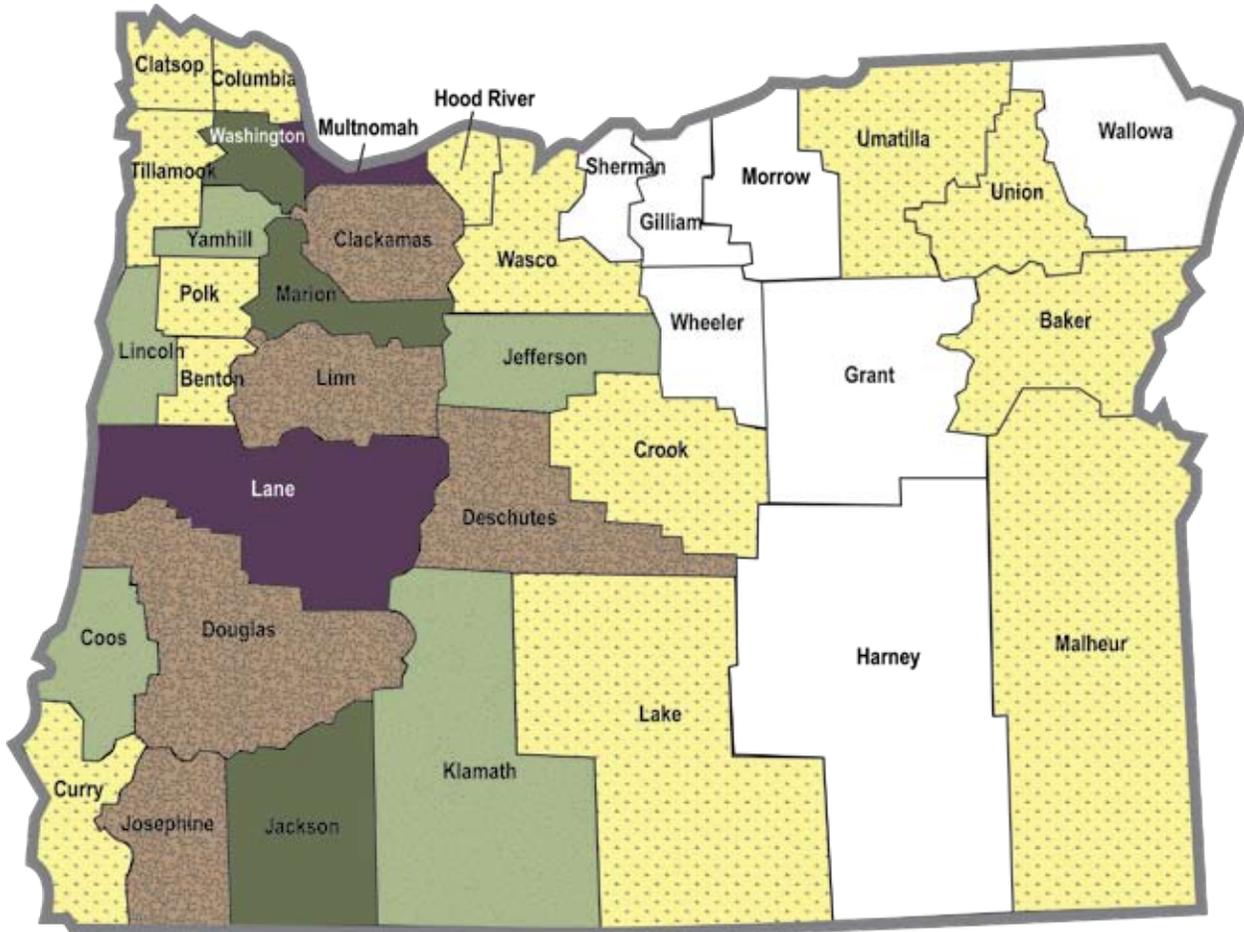
Monthly selections  
September 2008

# September 2008

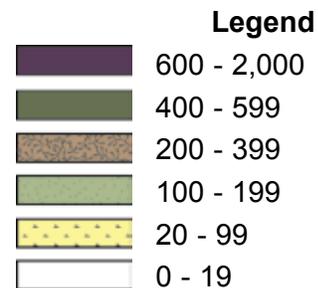
Six thousand individuals were randomly selected to receive applications in September. After including other family members listed on the reservation list, this number comes to 6,898.

The following map shows the counties in which each of the 6,898 people live.

**Monthly selections – September 2008  
By county**



Monthly selections  
September 2008



Source: Reservation List - DMAP REaD  
01/26/09

## August selections – county, age and gender

County	Age groups				Total	Gender	
	19-29	30-49	50-64	65+		Female	Male
Baker	12	11	16	4	43	22	21
Benton	37	45	10	4	96	52	44
Clackamas	102	187	96	8	393	219	174
Clatsop	26	36	22	2	86	38	48
Columbia	12	33	17	2	64	31	33
Coos	44	55	40	3	142	73	69
Crook	2	22	19	1	44	25	19
Curry	10	24	16	2	52	30	22
Deschutes	62	121	43	1	227	117	110
Douglas	105	129	81	10	325	171	154
Gilliam	0	3	1	0	4	2	2
Grant	2	4	7	0	13	6	7
Harney	6	9	3	0	18	9	9
Hood river	10	22	9	0	41	22	19
Jackson	106	187	106	15	414	227	187
Jefferson	48	55	28	1	132	52	80
Josephine	56	92	62	3	213	114	99
Klamath	48	75	46	4	173	84	89
Lake	3	7	9	2	21	12	9
Lane	217	356	184	12	769	382	387
Lincoln	34	33	43	4	114	63	51
Linn	56	105	35	4	200	111	89
Malheur	9	21	4	0	34	16	18
Marion	129	260	126	12	527	273	254
Morrow	2	5	4	0	11	6	5
Multnomah	404	834	414	32	1,684	840	844
Polk	26	41	21	1	89	42	47
Sherman	2	0	1	0	3	2	1
Tillamook	15	27	21	3	66	36	30
Umatilla	19	43	28	4	94	52	42
Union	19	22	9	0	50	27	23
Wallowa	3	4	3	0	10	6	4
Wasco	5	28	9	2	44	24	20
Washington	149	259	116	17	541	297	244
Wheeler	0	0	0	0	0	0	0
Yamhill	38	56	44	6	144	80	64
Unknown	4	11	2	0	17	12	5
<b>Total</b>	<b>1,822</b>	<b>3,222</b>	<b>1,695</b>	<b>159</b>	<b>6,898</b>	<b>3,575</b>	<b>3,323</b>

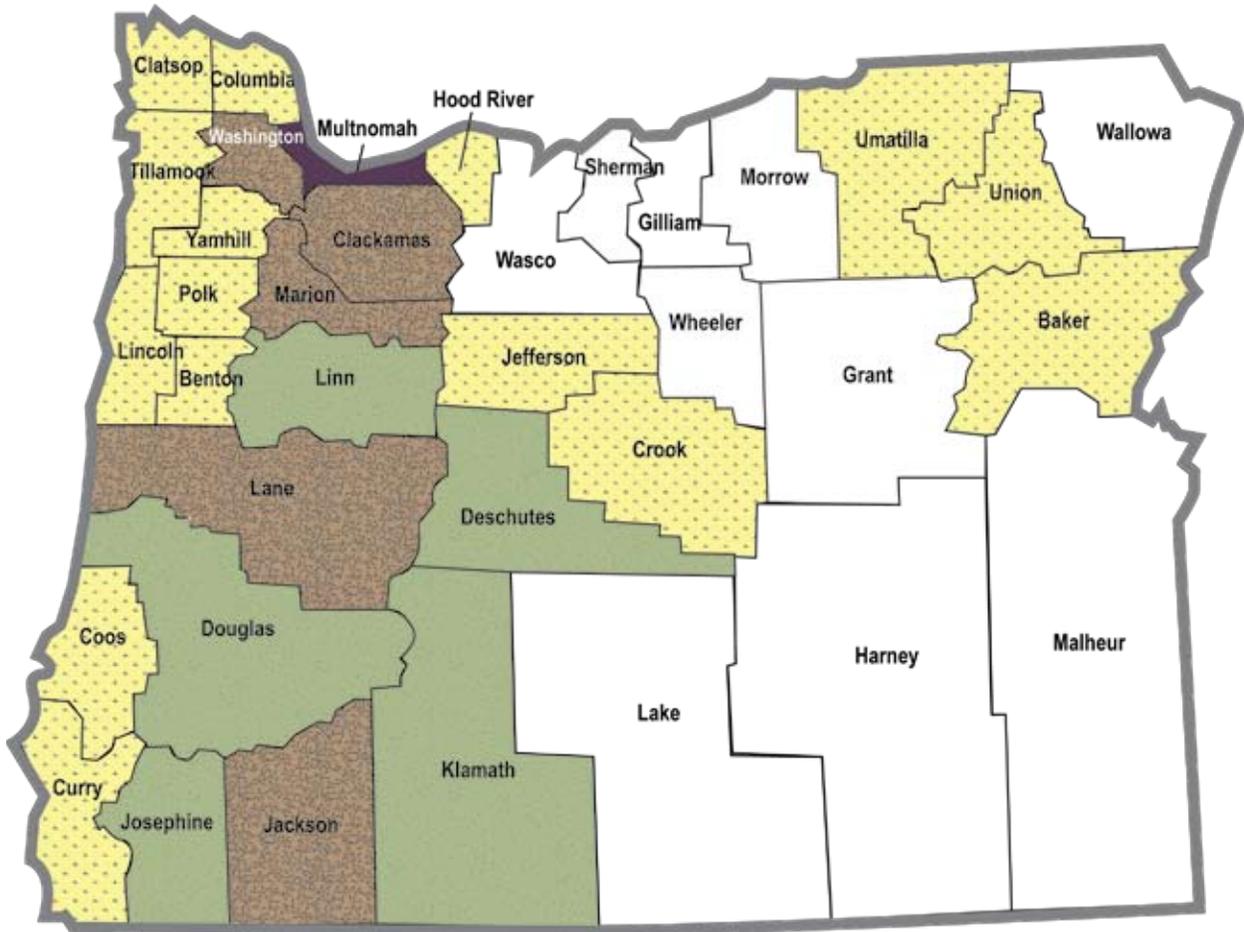
Source: Reservation List DB – DMAP REaD  
01/26/09

Monthly selections  
September 2008

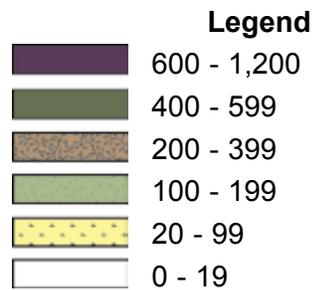
# Submitted applications

Of the 6,898 applications mailed in September, 3,620 were returned to DHS. The following tables and charts depict the status and demographics of those applications.

**Submitted applications – September 2008**  
**By county**



Monthly selections  
 September 2008



Source: CAF 5503  
 03/06/09

**Submitted applications – September 2008**

**Applicants by county of residence**

<b>County</b>	<b>Approved</b>	<b>Denied</b>	<b>Pending</b>	<b>Total</b>
Baker	4	21	0	25
Benton	37	23	0	60
Clackamas	122	108	0	230
Clatsop	15	22	0	37
Columbia	25	12	0	37
Coos	29	45	0	74
Crook	12	12	0	24
Curry	14	19	0	33
Deschutes	54	73	0	127
Douglas	75	79	3	157
Gilliam	0	0	0	0
Grant	2	5	0	7
Harney	7	5	0	12
Hood River	5	15	0	20
Jackson	93	133	0	226
Jefferson	18	23	0	41
Josephine	51	77	0	128
Klamath	56	62	0	118
Lake	6	9	0	15
Lane	164	200	2	366
Lincoln	28	38	0	66
Linn	62	57	0	119
Malheur	7	10	0	17
Marion	144	154	2	300
Morrow	2	3	0	5
Multnomah	407	439	3	849
Polk	17	25	0	42
Sherman	0	2	0	2
Tillamook	10	19	0	29
Umatilla	14	27	0	41
Union	13	22	0	35
Wallowa	2	6	0	8
Wasco	11	7	0	18
Washington	116	165	0	281
Wheeler	0	0	0	0
Yamhill	39	32	0	71
<b>Total</b>	<b>1,661</b>	<b>1,949</b>	<b>10</b>	<b>3,620</b>

Source: CAF 5503  
03/06/09

Monthly selections  
September 2008

**Submitted applications – September 2008**

**Applicant status**

Approved (for any/all programs)	1,661
Denied	1,949
Pending	10
<b>Total</b>	<b>3,620</b>
Status unavailable	34

Source: CAF 5503  
03/06/09

**Status of applicants by race**

	White	Asian	Black	NA/AN*	NH/PI**	Unknown	Total
Approved	1,272	53	61	50	6	219	1,661
Denied	1,414	72	61	63	12	327	1,949
Pending	9	0	0	0	0	1	10
<b>Total</b>	<b>2,695</b>	<b>125</b>	<b>122</b>	<b>113</b>	<b>18</b>	<b>547</b>	<b>3,620</b>

\* Native American or Alaska Native  
\*\* Native Hawaiian or Pacific Islander

Source: CAF 5503  
03/06/09

**Status of applicants by gender and age**

Status	Gender		Age			
	Male	Female	19-29	30-49	50-64	65+
Approved	791	870	337	832	478	14
Denied	847	1,102	393	917	584	55
Pending	8	2	2	4	4	0
<b>Total</b>	<b>1,646</b>	<b>1,974</b>	<b>732</b>	<b>1,753</b>	<b>1,066</b>	<b>69</b>

Source: CAF 5503  
03/06/09

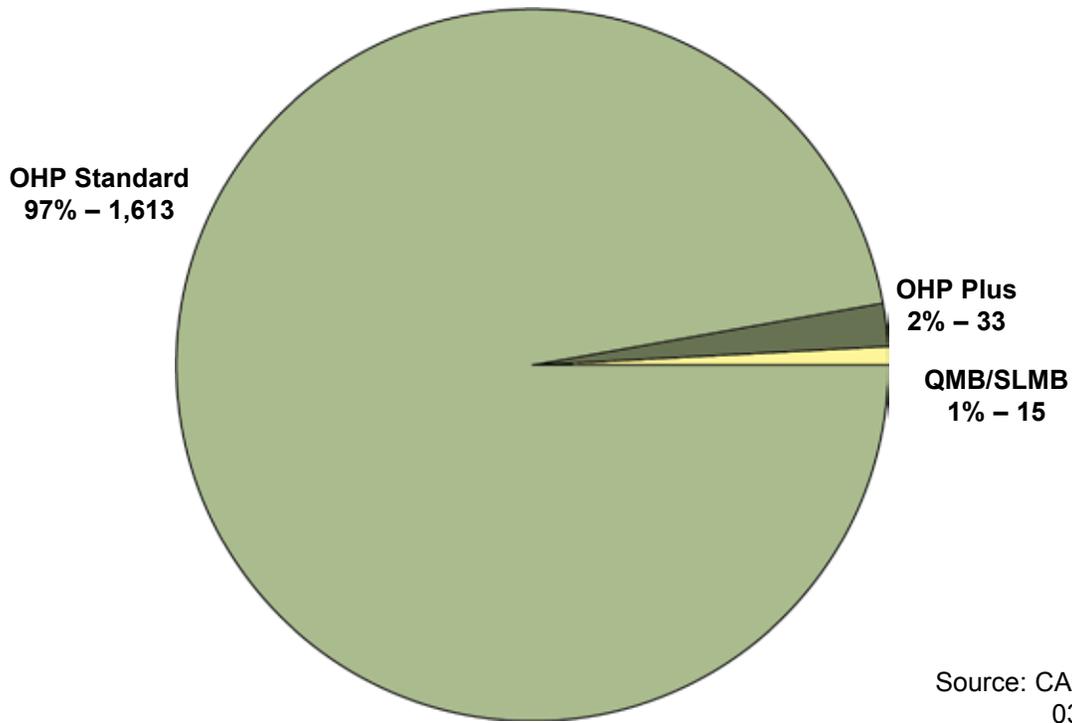
**Applicants by language**

English	3,306
Spanish	240
Russian	40
Vietnamese	27
Other	41
<b>Total</b>	<b>*3,654</b>

\* Includes "status unavailable" applications  
Source: CAF 5503  
03/06/09

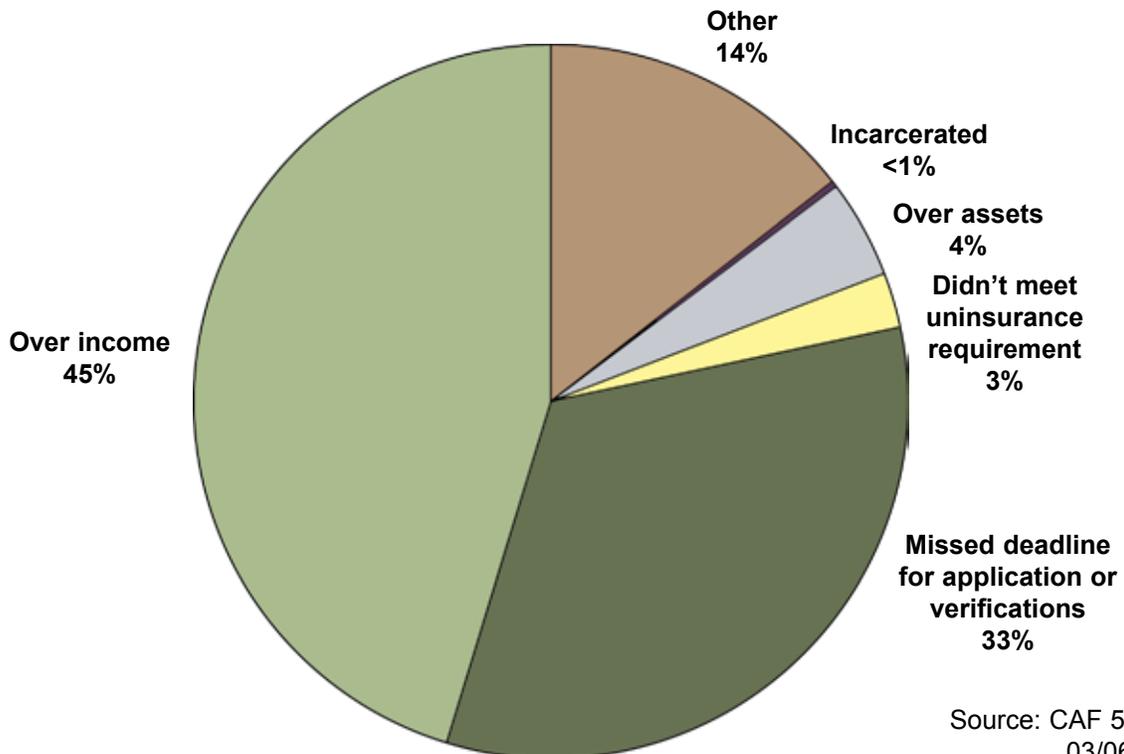
The following charts show in which benefit package each of the 1,661 approved applicants were enrolled and the reasons for why 1,949 applicants were denied. Applications can be denied for multiple reasons.

**Submitted applications – September 2008  
By benefit package**



Source: CAF 5503  
03/06/09

**Submitted applications – September 2008  
Reasons for denial**



Source: CAF 5503  
03/06/09

Monthly selections  
September 2008

## Follow-up calls

Many applications were submitted to DHS after staff made phone calls to applicants.

### Follow-up calls – September 2008 Contact phone call results

	Number of calls	Apps received after calls	% apps received after calls
<b>Phone call was answered – person likely to apply</b>			
Already submitted application	260	5	2%
Has application and plans to submit	487	73	15%
Taking application to branch for help	1	0	0%
Needs application (Referred caller to local branch or application center)	123	21	17%
Transferred call to phone bank with specific questions	1	1	100%
<b>Total</b>	<b>872</b>	<b>100</b>	<b>11%</b>

<b>Phone call was answered – person will not apply</b>			
Incarcerated	2	1	50%
Moved out of state	14	0	0%
Requested to be taken off the list	2	0	0%
Deceased	9	0	0%
Already has insurance	134	1	1%
Not planning to submit application	59	0	0%
	41	0	0%
Other	12	0	0%
<b>Total</b>	<b>273</b>	<b>2</b>	<b>1%</b>

<b>Phone call was not answered</b>			
Left message	1,979	133	7%
No number	502	20	4%
Phone disconnected	512	28	5%
No answer	422	36	9%
Wrong number	227	11	5%
Message box full	47	4	9%
Hang up	59	3	5%
Client unavailable	73	1	1%
Other	10	0	0%
<b>Total</b>	<b>3,831</b>	<b>236</b>	<b>6%</b>

Source: CAF 5503  
11/30/08



# Monthly Selections October 2008



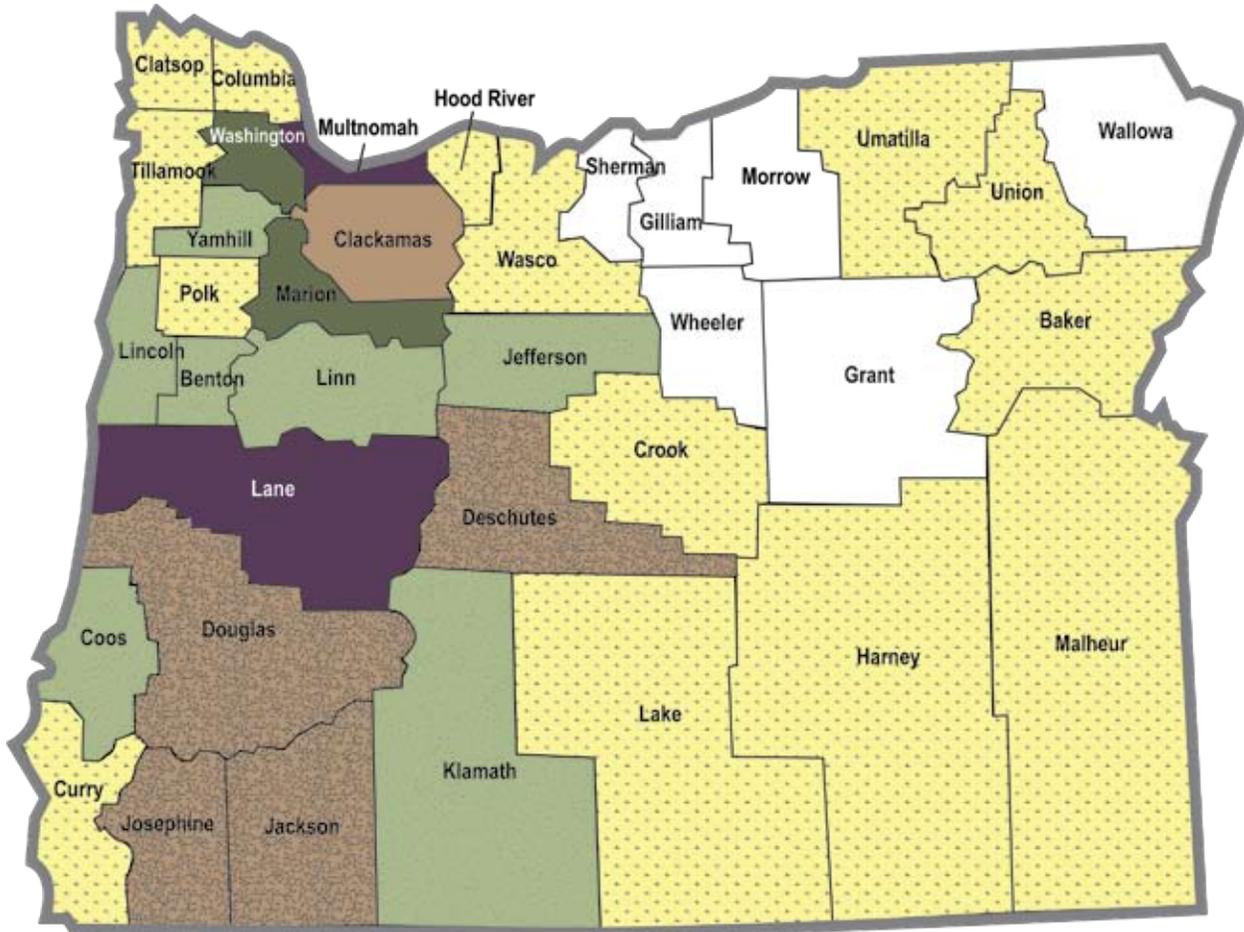
Monthly selections  
October 2008

# October 2008

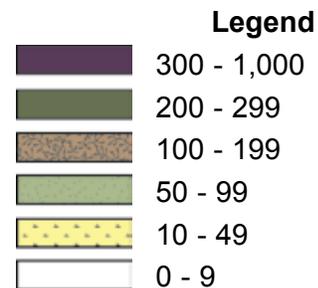
Three thousand individuals were randomly selected to receive applications in October. After including other family members listed on the reservation list, this number comes to 3,413.

The following map shows the counties in which each of the 3,413 people live.

**Monthly selections – October 2008  
By county**



Monthly selections  
October 2008



Source: Reservation List - DMAP REaD  
09/22/08

## August selections – county, age and gender

County	Age groups				Total	Gender	
	19-29	30-49	50-64	65+		Female	Male
Baker	7	8	5		20	12	8
Benton	20	19	19		58	32	26
Clackamas	44	93	54	2	193	107	86
Clatsop	8	21	14		43	24	19
Columbia	10	19	5	2	36	19	17
Coos	22	25	34	2	83	40	43
Crook	6	7	9		22	15	7
Curry	3	6	12	2	23	11	12
Deschutes	29	43	30	3	105	58	47
Douglas	49	58	46	2	155	91	64
Gilliam		1	2		3	2	1
Grant	1	5	3		9	5	4
Harney	6	8	3		17	9	8
Hood river	6	18	5		29	13	16
Jackson	61	89	35	3	188	100	88
Jefferson	32	25	15		72	26	46
Josephine	34	70	45	3	152	76	76
Klamath	25	34	16	1	76	43	33
Lake	4	4	6	1	15	9	6
Lane	99	151	101	4	355	191	164
Lincoln	14	31	11	2	58	32	26
Linn	28	44	17		89	44	45
Malheur	7	13	5		25	11	14
Marion	56	147	53	6	262	140	122
Morrow	1	4	1		6	4	2
Multnomah	208	387	202	11	808	396	412
Polk	16	16	14		46	25	21
Sherman	2	1	2		5	4	1
Tillamook	3	11	8		22	11	11
Umatilla	12	22	14		48	27	21
Union	7	15	5		27	14	13
Wallowa	1	1	2		4	2	2
Wasco	5	15	2		22	11	11
Washington	66	117	64	10	257	148	109
Wheeler	1	1	1		3	2	1
Yamhill	13	29	16		58	34	24
Unknown	6	9	3	1	19	10	9
<b>Total</b>	<b>912</b>	<b>1,567</b>	<b>879</b>	<b>55</b>	<b>3,413</b>	<b>1,798</b>	<b>1,615</b>

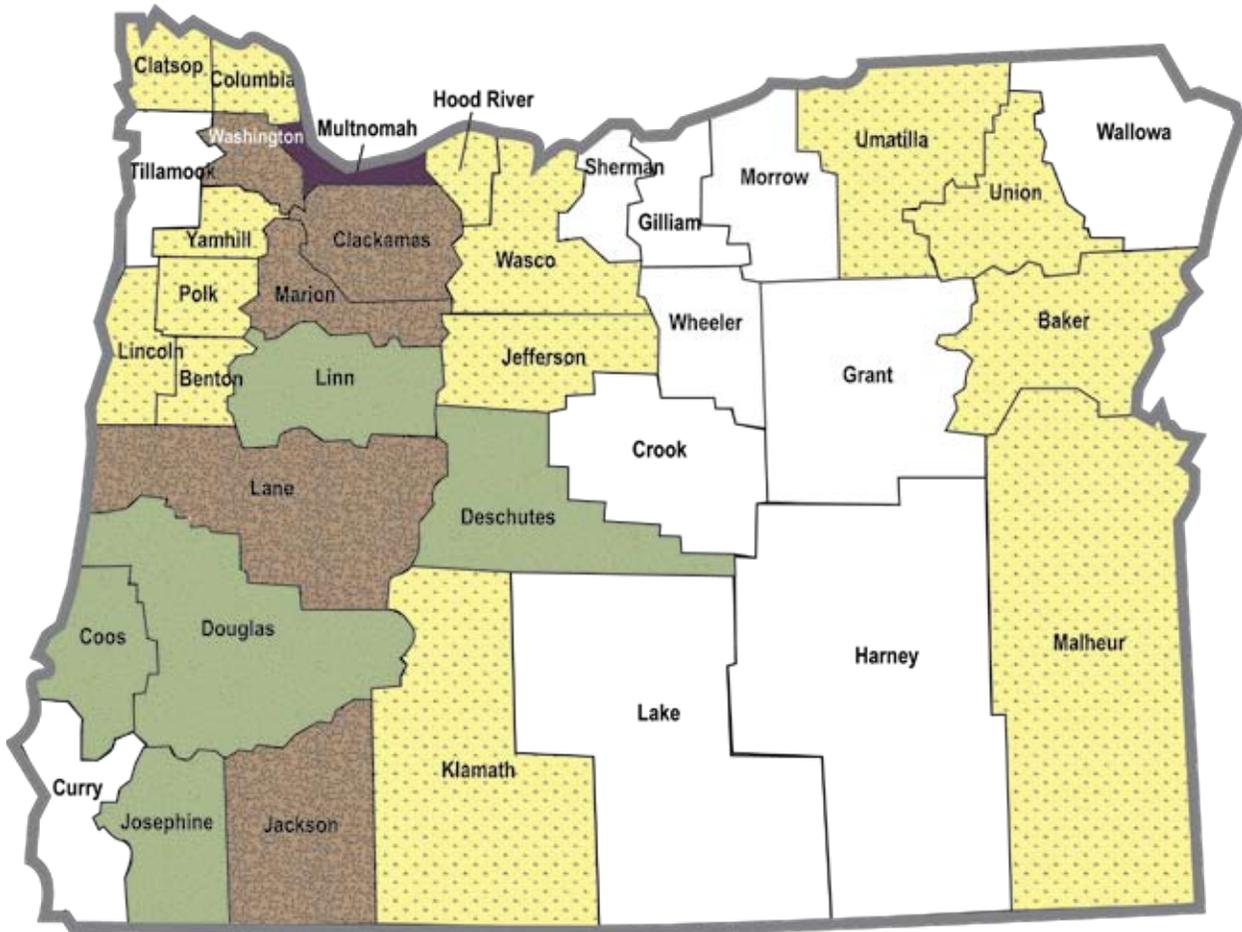
Source: Reservation List DB – DMAP REaD  
09/22/08

Monthly selections  
October 2008

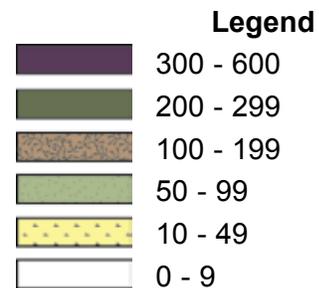
# Submitted applications

Of the 3,413 applications mailed in March, 1,785 were returned to DHS. The following tables and charts depict the status and demographics of those applications.

**Submitted applications – October 2008  
By county**



Monthly selections  
October 2008



Source: CAF 5503  
03/06/09

**Submitted applications – October 2008**  
**Applicants by county of residence**

<b>County</b>	<b>Approved</b>	<b>Denied</b>	<b>Pending</b>	<b>Total</b>
Baker	4	6	0	10
Benton	14	13	0	27
Clackamas	43	58	4	105
Clatsop	11	14	0	25
Columbia	9	7	0	16
Coos	26	24	0	50
Crook	2	7	0	9
Curry	3	6	0	9
Deschutes	21	30	0	51
Douglas	27	46	0	73
Gilliam	0	0	0	0
Grant	3	3	0	6
Harney	3	3	0	6
Hood River	1	19	0	20
Jackson	34	64	2	100
Jefferson	11	9	1	21
Josephine	39	48	1	88
Klamath	22	25	0	47
Lake	1	2	0	3
Lane	88	94	2	184
Lincoln	15	17	1	33
Linn	24	32	1	57
Malheur	7	5	0	12
Marion	69	77	0	146
Morrow	1	0	0	1
Multnomah	191	204	7	402
Polk	10	13	0	23
Sherman	2	0	0	2
Tillamook	2	7	0	9
Umatilla	12	11	1	24
Union	10	4	1	15
Wallowa	2	0	0	2
Wasco	4	11	0	15
Washington	55	87	0	142
Wheeler	1	2	0	3
Yamhill	20	29	0	49
<b>Total</b>	<b>787</b>	<b>977</b>	<b>21</b>	<b>1,785</b>

Source: CAF 5503  
03/06/09

Monthly selections  
October 2008

**Submitted applications – October 2008**

**Applicant status**

Approved (for any/all programs)	787
Denied	977
Pending	21
<b>Total</b>	<b>1,785</b>
Status unavailable	8

Source: CAF 5503  
03/06/09

**Status of applicants by race**

	White	Asian	Black	NA/AN*	NH/PI**	Unknown	Total
Approved	598	21	29	32	6	101	787
Denied	701	41	29	28	6	172	977
Pending	18	0	2	0	0	1	21
<b>Total</b>	<b>1,317</b>	<b>62</b>	<b>60</b>	<b>60</b>	<b>12</b>	<b>274</b>	<b>1,785</b>

\* Native American or Alaska Native  
\*\* Native Hawaiian or Pacific Islander

Source: CAF 5503  
03/06/09

**Status of applicants by gender and age**

Status	Gender		Age			
	Male	Female	19-29	30-49	50-64	65+
Approved	374	413	168	382	231	6
Denied	440	537	195	475	294	13
Pending	14	7	4	9	8	0
<b>Total</b>	<b>828</b>	<b>957</b>	<b>367</b>	<b>866</b>	<b>533</b>	<b>19</b>

Source: CAF 5503  
03/06/09

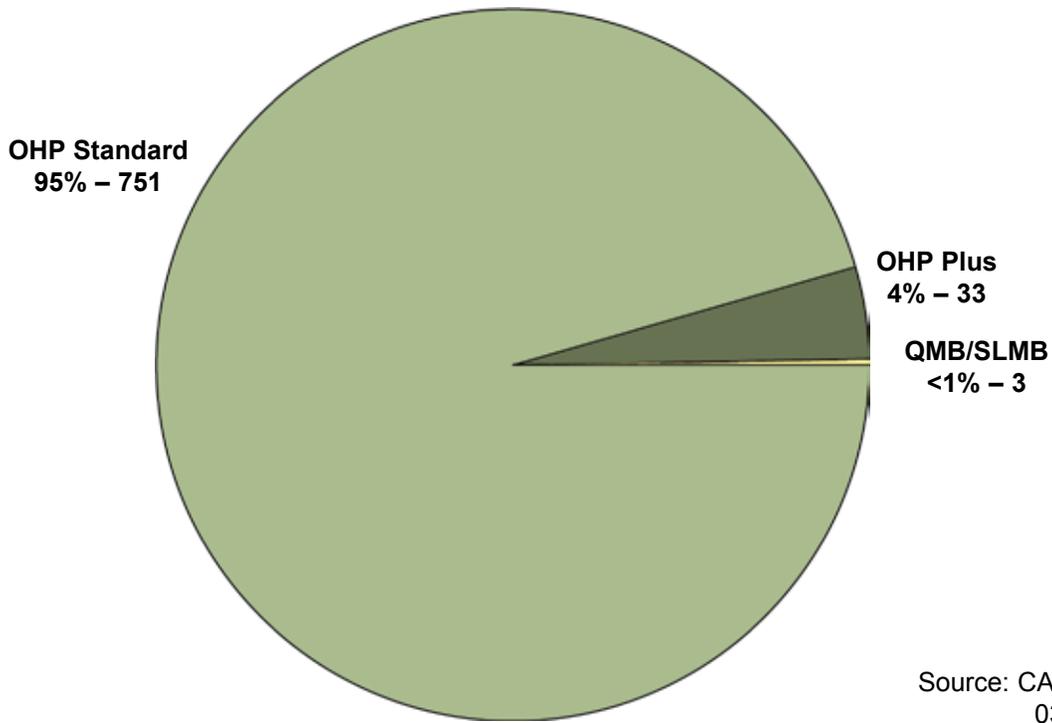
**Applicants by language**

English	1,622
Spanish	116
Russian	18
Vietnamese	10
Other	27
<b>Total</b>	<b>*1,793</b>

\*Includes "status unavailable" applications  
Source: CAF 5503  
03/06/09

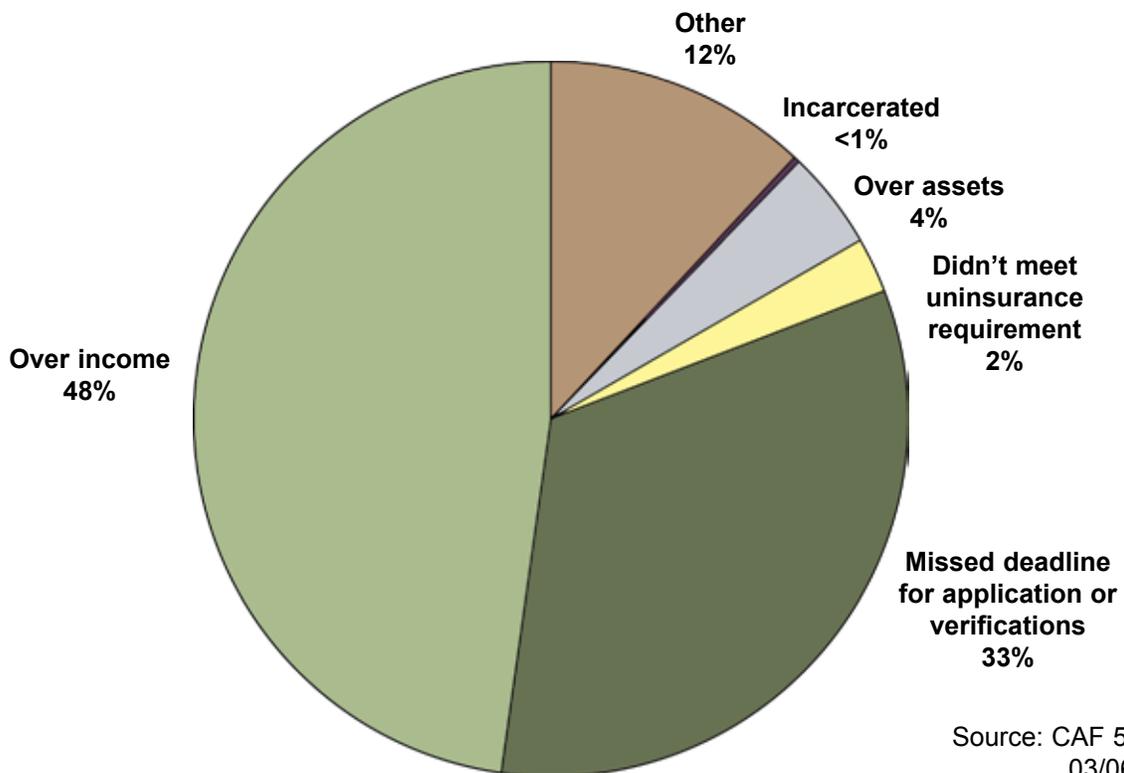
The following charts show in which benefit package each of the 787 approved applicants were enrolled and the reasons for why 977 applicants were denied. Applications can be denied for multiple reasons.

**Submitted applications – October 2008  
By benefit package**



Source: CAF 5503  
03/06/09

**Submitted applications – October 2008  
Reasons for denial**



Source: CAF 5503  
03/06/08

Monthly selections  
October 2008

## Follow-up calls

Many applications were submitted to DHS after staff made phone calls to applicants.

### Follow-up calls – October 2008 Contact phone call results

	Number of calls	Apps received after calls	% apps received after calls
<b>Phone call was answered – person likely to apply</b>			
Already submitted application	97	4	4%
Has application and plans to submit	246	64	26%
Taking application to branch for help	2	0	0%
Needs application (Referred caller to local branch or application center)	62	12	19%
Transferred call to phone bank with specific questions	0	0	0%
<b>Total</b>	<b>407</b>	<b>80</b>	<b>20%</b>

<b>Phone call was answered – person will not apply</b>			
Incarcerated	5	0	0%
Moved out of state	16	0	0%
Requested to be taken off the list	4	0	0%
Deceased	3	1	33%
Already has insurance	85	1	1%
Not planning to submit application	33	0	0%
	15	0	0%
Other	10	0	0%
<b>Total</b>	<b>171</b>	<b>2</b>	<b>1%</b>

<b>Phone call was not answered</b>			
Left message	932	145	16%
No number	250	25	10%
Phone disconnected	252	26	10%
No answer	180	16	9%
Wrong number	108	12	11%
Message box full	19	2	11%
Hang up	52	2	4%
Client unavailable	98	7	7%
Other	3	0	0%
<b>Total</b>	<b>1,894</b>	<b>235</b>	<b>12%</b>

Source: CAF 5503  
11/30/08



# Cumulative results



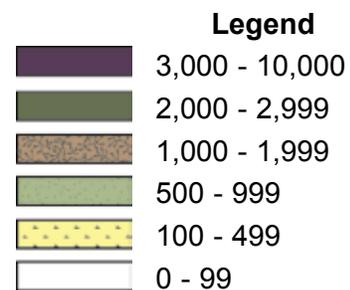
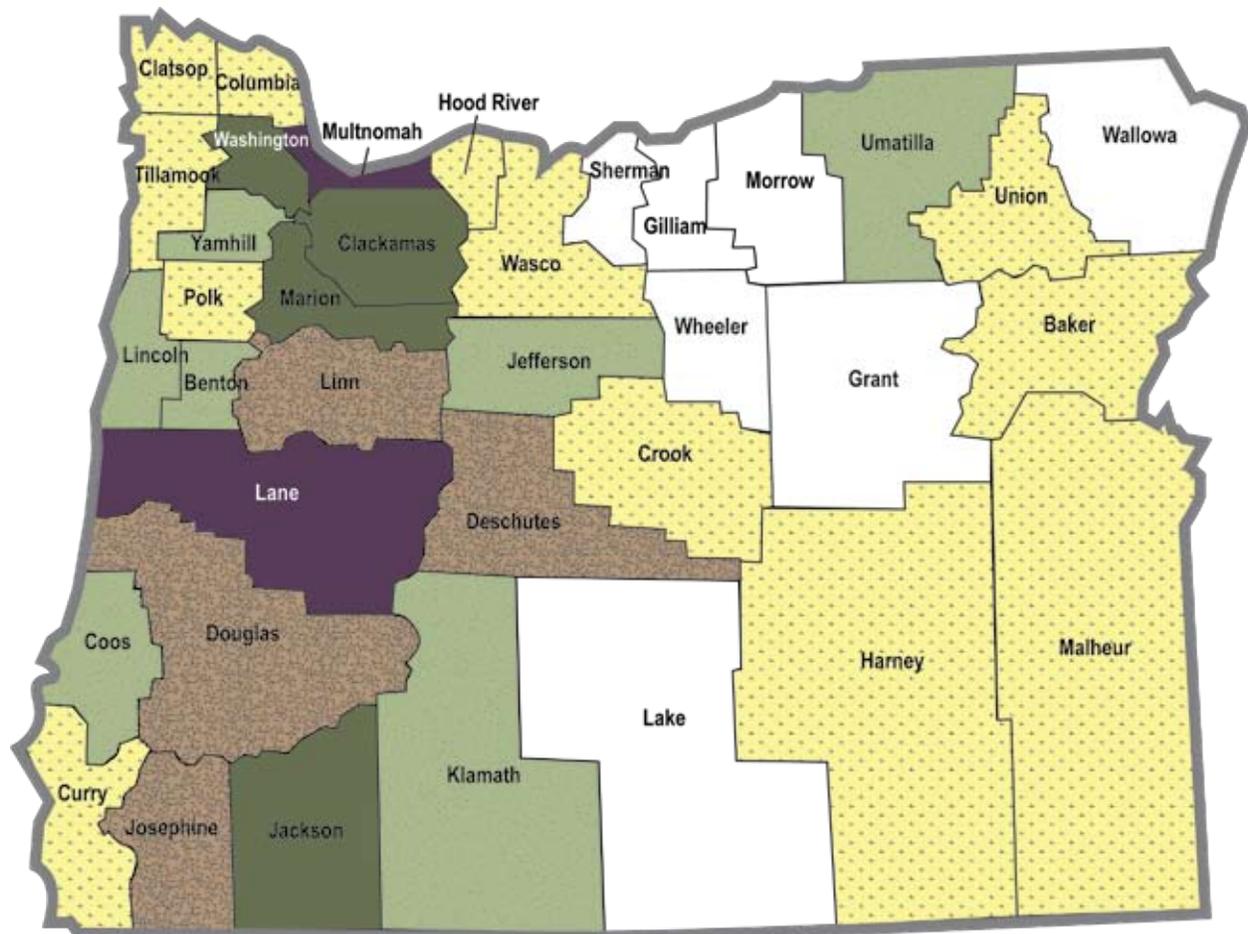
# Cumulative results

## March through October selections

Thirty thousand individuals were randomly selected to receive applications between March and October. After including other family members listed on the reservation list, this number comes to 35,476.

The following map shows the counties in which each of the 35,476 people live.

**Monthly selections – March through October 2008**  
**By county**



Source: Reservation List - DMAP REaD  
01/26/09

# March through October selections – county, age and gender

County	Age groups				Total	Gender	
	19-29	30-49	50-64	65+		Female	Male
Baker	47	86	64	7	204	106	98
Benton	191	239	95	13	538	276	262
Clackamas	582	999	501	39	2,121	1,149	972
Clatsop	140	170	118	6	434	215	219
Columbia	88	194	90	8	380	216	164
Coos	209	321	248	22	800	402	398
Crook	35	118	85	6	244	142	102
Curry	42	104	90	7	243	127	116
Deschutes	315	582	288	14	1,199	628	571
Douglas	473	668	430	39	1,610	870	740
Gilliam	0	11	8	0	19	10	9
Grant	10	36	21	1	68	34	34
Harney	25	73	32	0	130	69	61
Hood river	51	126	45	1	223	125	98
Jackson	518	968	504	51	2,041	1,144	897
Jefferson	265	259	111	3	638	299	339
Josephine	290	516	385	28	1,219	632	587
Klamath	210	395	202	16	823	432	391
Lake	20	33	38	3	94	52	42
Lane	1,040	1,708	983	89	3,820	1,951	1,869
Lincoln	145	248	185	11	589	324	265
Linn	305	516	265	21	1,107	590	517
Malheur	46	112	47	6	211	101	110
Marion	729	1,361	642	50	2,782	1,465	1,317
Morrow	15	40	27	2	84	51	33
Multnomah	2,088	4,036	2,100	157	8,381	4,165	4,216
Polk	152	212	117	9	490	242	248
Sherman	6	9	8	2	25	14	11
Tillamook	66	101	103	10	280	151	129
Umatilla	134	278	158	15	585	333	252
Union	74	113	49	4	240	131	109
Wallowa	19	20	26	0	65	36	29
Wasco	63	112	52	9	236	126	110
Washington	794	1,239	599	85	2,717	1,536	1,181
Wheeler	1	7	7	0	15	9	6
Yamhill	187	320	187	17	711	382	329
Unknown	28	61	20	1	110	66	44
<b>Total</b>	<b>9,403</b>	<b>16,391</b>	<b>8,930</b>	<b>752</b>	<b>35,476</b>	<b>18,601</b>	<b>16,875</b>

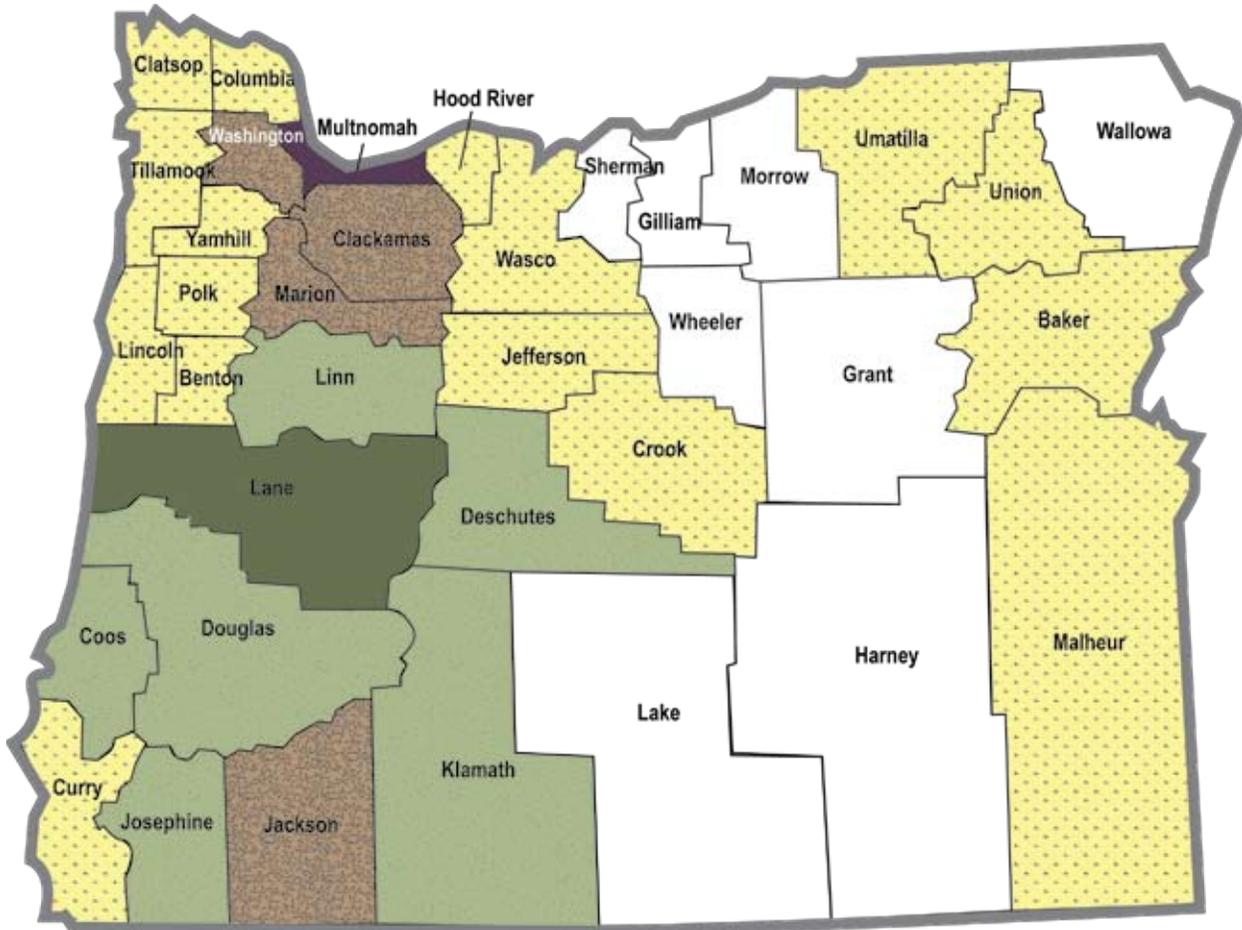
Source: DMAP REaD  
01/26/09

Cumulative results

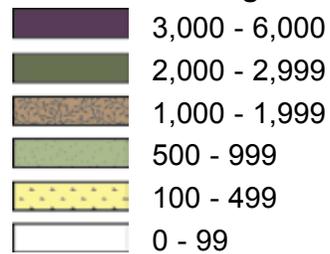
# Submitted applications

Of the 35,476 applications mailed from March to October, 20,639 were returned to DHS. The following tables and charts depict the status and demographics of those applications.

**Submitted applications – March through October 2008  
By county**



**Legend**



Source: CAF 5503  
03/06/09

**Submitted applications – March through August  
Applicants by county of residence**

<b>County</b>	<b>Approved</b>	<b>Denied</b>	<b>Pending</b>	<b>Total</b>
Baker	49	74	0	123
Benton	177	155	0	332
Clackamas	668	691	5	1,364
Clatsop	96	124	1	221
Columbia	131	102	0	233
Coos	255	230	0	485
Crook	60	84	0	144
Curry	87	70	0	157
Deschutes	310	378	0	688
Douglas	457	434	3	894
Gilliam	5	6	0	11
Grant	19	24	0	43
Harney	35	34	0	69
Hood River	52	90	0	142
Jackson	590	664	5	1,259
Jefferson	130	117	1	248
Josephine	356	402	1	759
Klamath	268	252	0	520
Lake	31	27	0	58
Lane	1,062	1,073	5	2,140
Lincoln	197	157	1	355
Linn	336	360	1	697
Malheur	60	65	0	125
Marion	837	899	2	1,738
Morrow	20	21	0	41
Multnomah	2,338	2,275	12	4,625
Polk	146	154	0	300
Sherman	6	9	0	15
Tillamook	54	79	0	133
Umatilla	138	169	1	308
Union	74	85	1	160
Wallowa	23	20	0	43
Wasco	61	74	0	135
Washington	671	924	1	1,596
Wheeler	8	3	0	11
Yamhill	224	243	0	467
<b>Total</b>	<b>10,031</b>	<b>10,568</b>	<b>40</b>	<b>20,639</b>

Source: CAF 5503  
03/06/09

Cumulative results

**Submitted applications – March through October  
Applicant status**

Approved (for any/all programs)	10,031
Denied	10,568
Pending	40
<b>Total</b>	<b>20,639</b>
Status unavailable	75

Source: CAF 5503  
03/06/09

**Status of applicants by race**

	White	Asian	Black	NA/AN*	NH/PI**	Unknown	Total
Approved	7,807	351	366	315	30	1,162	10,031
Denied	7,669	418	339	274	54	1,814	10,568
Pending	36	0	2	0	0	2	40
<b>Total</b>	<b>15,512</b>	<b>769</b>	<b>707</b>	<b>589</b>	<b>84</b>	<b>2,978</b>	<b>20,639</b>

\* Native American or Alaska Native  
\*\* Native Hawaiian or Pacific Islander

Source: CAF 5503  
03/06/09

**Status of applicants by gender and age**

Status	Gender		Age			
	Male	Female	19-29	30-49	50-64	65+
Approved	4,803	5,228	2,151	4,927	2,865	88
Denied	4,669	5,899	2,257	4,921	3,099	291
Pending	26	14	7	16	17	0
<b>Total</b>	<b>9,498</b>	<b>11,141</b>	<b>4,415</b>	<b>9,864</b>	<b>5,981</b>	<b>379</b>

Source: CAF 5503  
03/06/09

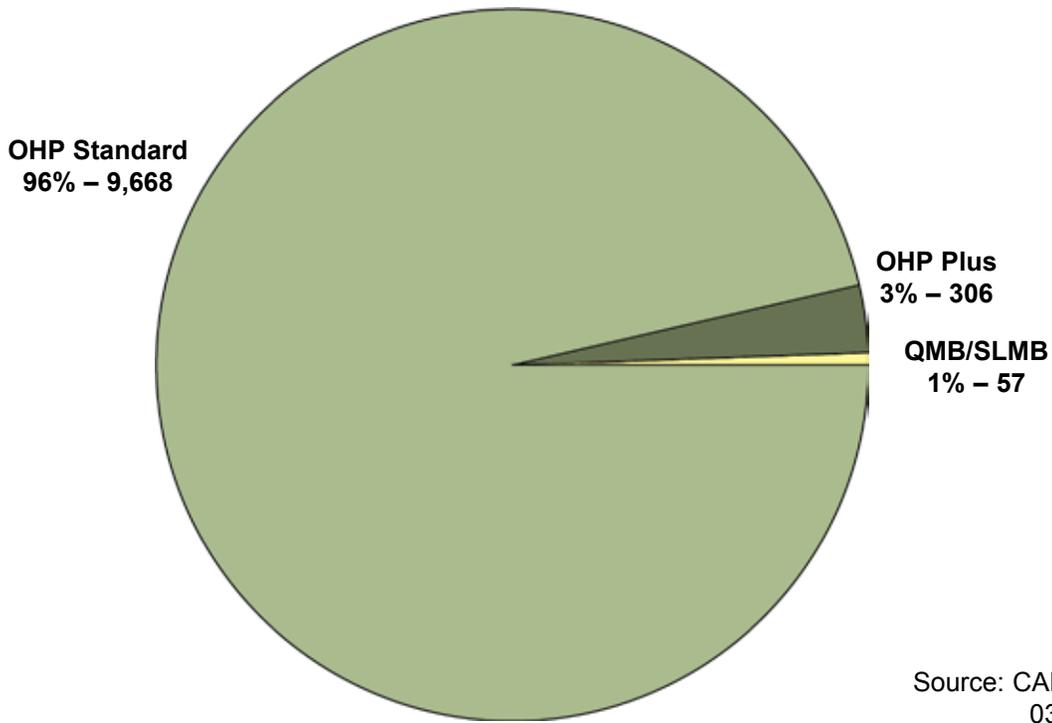
**Applicants by language**

English	18,647
Spanish	1,476
Russian	199
Vietnamese	166
Other	226
<b>Total</b>	<b>*20,714</b>

\* Includes "status unavailable" applications  
Source: CAF 5503  
03/06/09

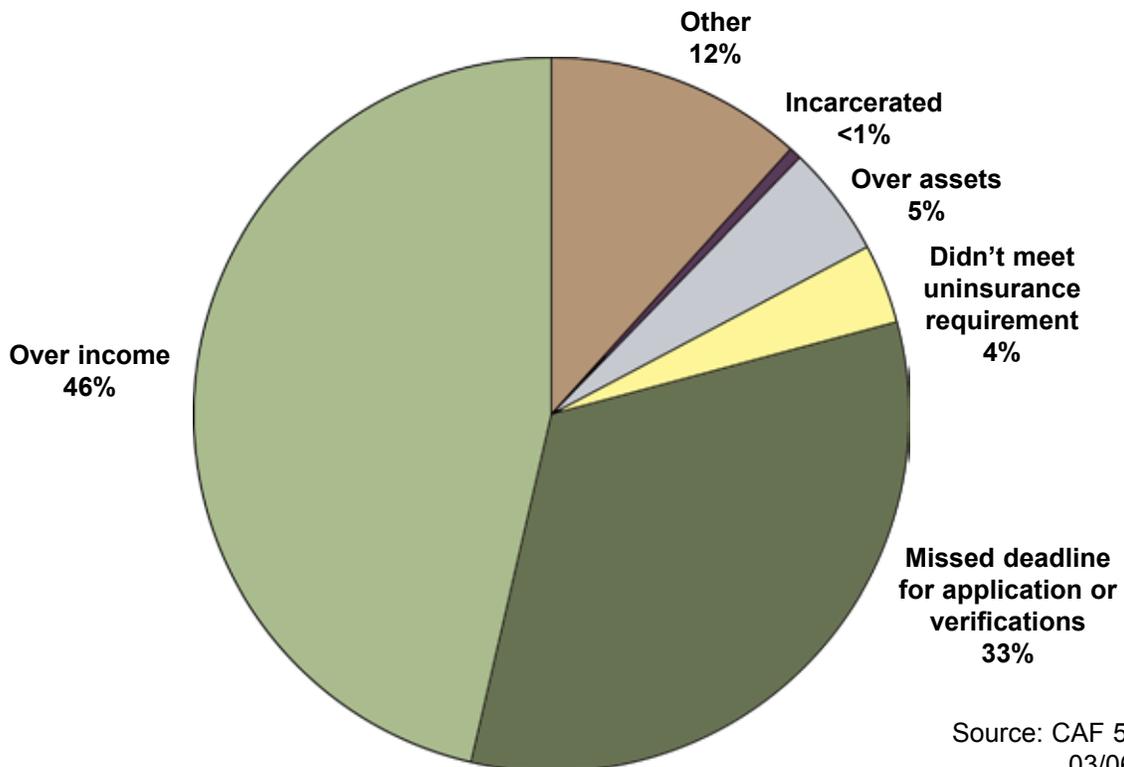
The following charts show in which benefit package each of the 10,031 approved applicants were enrolled and the reasons for why 10,568 applicants were denied. Applications can be denied for multiple reasons.

**Submitted applications – March through October 2008  
By benefit package**



Source: CAF 5503  
03/06/09

**Submitted applications – March through October 2008  
Reasons for denial**



Source: CAF 5503  
03/06/09

Cumulative results

**Cumulative results**

**March through October applicant status**

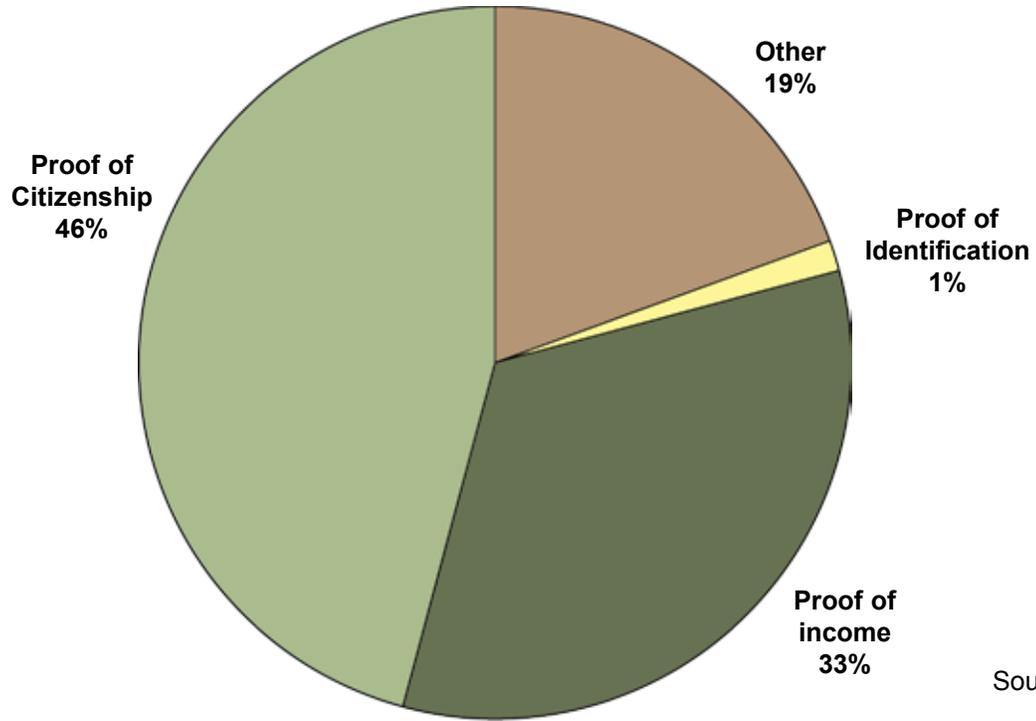
	March	April	May	June	July	August	September	October	Total
Selected	3,657	3,646	3,619	3,564	3,561	7,118	6,898	3,413	35,476
Returned	2,562	2,412	2,245	2,096	2,072	3,847	3,620	1,785	20,639
Percent Returned	70%	66%	62%	59%	58%	54%	52%	52%	58%
Approved	1,339	1,259	1,112	1,017	1,010	1,846	1,661	787	10,031
Percent Approved*	52%	52%	50%	49%	49%	48%	46%	44%	49%
Denied	1,223	1,153	1,133	1,078	1,061	1,994	1,949	977	10,568
Percent Denied*	48%	48%	50%	51%	51%	52%	54%	55%	51%

\*Not all percentages will add up to 100, depending on how many applications were still pending on the date the data was collected.

Source: CAF  
03/06/08

The following chart shows the reasons why 40 remaining pending applicants have yet to be approved or denied. Applications can be pending for multiple reasons.

**Submitted applications – March through October 2008**  
**Reasons for pending**



Source: CAF 5503  
03/06/09

