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Seniors and People with Disabilities

Number: DMAP-AR-07-002

Issue Date: 10/9/2007

Due Date: 10/9/2007

Authorized Signature

Topic: Medical Benefits

Subject: Urgent medical equipment and supplies (DME) needs

Applies to:

- | | |
|--|--|
| <input type="checkbox"/> All DHS Employees | <input type="checkbox"/> County Mental Health Directors |
| <input type="checkbox"/> Area Agencies on Aging | <input type="checkbox"/> Health Services |
| <input type="checkbox"/> Children, Adults and Families | <input type="checkbox"/> Seniors and People with Disabilities |
| <input type="checkbox"/> County DD Program Managers | <input checked="" type="checkbox"/> Other (please specify): <u>DHS staff and others identified on the SPD, CAF, AMH and DMAP transmittal lists</u> |

Action Required:

Help Oregon Health Plan (OHP) clients find DME using the steps below.

Reason for Action:

On November 1, 2007, DMAP will lower payment rates for DME. Because of this rate change, some DME providers may stop providing some or all DME services or supplies to clients with Oregon Health Plan (OHP) coverage.

We want clients to continue getting the DME services that they need and we need your help to do this. In the attached postcard, we direct clients to call either the Client Services Unit (CSU), the CareEnhance Nurse Advice Line or their caseworker for help finding the DME they need.

If you receive a call from one of your clients about DME, we need you to:

1. Determine if the client is exempt from OHP managed care enrollment and enroll them if possible. This rate reduction does not affect OHP managed care plans. If the client is enrolled, they should be able to get their DME through their plan.

2. Have the client call CSU. CSU has a list of DME providers throughout the state. They will help the client find DME.

This rate reduction will **not** impact all clients. It should not affect clients who are:

- Enrolled in an OHP managed care plan, or
- In an institution that uses an all-inclusive rate. This includes clients in nursing facilities, the PACE program and Intermediate Care Facilities for the Mentally Retarded (ICF/MR).

Attachments:

- **Client postcard** – We are sending the attached postcard to all fee-for-service clients who have received a DME service in the last six months (approximately 19,000).
- **Provider announcement** – We are sending the attached letter to all DME providers.
- **Services affected by rate reduction** – The attached sheet shows the types of DME that are affected by the rate reduction.

Field/Stakeholder review:

Yes No

If yes, reviewed by:

If you have any questions about this information, contact:

Contact(s):	Client Services Unit (CSU)		
Phone:	800-273-0557	Fax:	503-945-6898
E-mail:			

Need help getting medical equipment or supplies?

On November 1, 2007, the Division of Medical Assistance Programs (DMAP) will lower payment rates for medical equipment and supplies. This changes the amount we pay to providers for medical equipment and supplies. **This does not change your coverage**; you will not have to pay more for medical equipment or supplies.

We want to make sure that you continue to get the medical equipment and supplies that you need. If you need help getting medical equipment or supplies, call:

- Client Services Unit (CSU) at 800-273-0557, TTY 800-375-2863, or
- CareEnhance Nurse Advice Line at 800-711-6687, or
- Your caseworker

What types of medical equipment and supplies are affected by this change?

- Canes, crutches, walkers
- Artificial limbs (orthotics and prosthetics)
- Ostomy, urological and surgical supplies
- Supplies or equipment related to:
 - ◆ Diabetes care
 - ◆ Hospital beds
 - ◆ Ventilators, oxygen, nebulizers, CPAP, suction pumps, apnea monitors
 - ◆ Manual or power wheelchairs, scooters



Oregon

Theodore R. Kulongoski, Governor

Department of Human Services
Division of Medical Assistance Programs
500 Summer Street NE, E35
Salem, OR 97301- 1079
FAX 503-373-7689
TTY 503-378-6791

October 9, 2007

To: DMAP DMEPOS Providers

From: Jean Phillips, Interim Deputy Administrator

Subject: Rate Reductions for Durable Medical Equipment, Prosthetics,
Orthotics and Supplies (DMEPOS)



Effective: November 1, 2007

Effective November 1, 2007, the Division of Medical Assistance Programs (DMAP) will implement the fee-for-service DMEPOS fee schedule reductions to 83.1% of the January 2006 Medicare fee schedule. The reduction is a result of action taken during the 2007 Legislative session in establishing the budget for the 2007/2009 biennium. No changes have been made to eligibility for or coverage of DMEPOS services for clients and OHP managed care plan capitation rates are not affected and have not been reduced.

Not all DMEPOS fee-for-service rates are being reduced. Rates for DMEPOS that are not generally covered by Medicare, but are covered by the Oregon Health Plan (OHP), will not be reduced. This includes items such as incontinence supplies and toileting/bath supplies.

The Division of Medical Assistance Programs is committed to insuring that OHP clients have access to necessary DMEPOS services. We hope that you will continue to be a part of providing these services to clients in need. Please be aware that cost-of-living increases will be implemented for providers in January 2008 and January 2009.

If you have questions regarding this notice, please contact our DMEPOS Policy Analyst at Rosanne.M.Harksen@state.or.us or Policy Unit Manager at Sharon.K.Hill@state.or.us.

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DMAP CU Oct 07-175

DME affected by November 1, 2007 rate reductions

Not affected by rate reductions:

- Bath and toilet supplies, such as transfer benches, bathtub wall rails, commodes, raised toilet seats
- Incontinent supplies, such as diapers
- Standing and positioning aids, such as standing frames

Affected by rate reductions:

- Respiratory supplies and equipment, such as oxygen services, nebulizers, CPAP, suction pumps, ventilators, tracheostomy care supplies
- Apnea monitors
- Manual and power wheelchairs and options/accessories
- Scooters
- Canes, crutches and walkers
- Hospital beds
- Pressure reducing support surfaces
- Diabetic, ostomy, urological and surgical supplies
- Transcutaneous electrical nerve stimulators (TENS)
- Orthotics and prosthetics
- Negative pressure wound therapy pumps
- Repairs and maintenance of equipment