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Program and Policy Section, OMAP

Number: OMAP-IM-04-052

Authorized Signature

Issue Date: 5/27/04

Topic: Medical Benefits

Subject: Change In Medical Transportation Reimbursement Process for OHP Plus Clients in Clatsop, Columbia and Tillamook Counties

Applies to (check all that apply):

- | | |
|--|--|
| <input type="checkbox"/> All DHS Employees | <input type="checkbox"/> County Mental Health Directors |
| <input type="checkbox"/> Area Agencies on Aging | <input type="checkbox"/> Health Services |
| <input type="checkbox"/> Children, Adults and Families | <input type="checkbox"/> Seniors and People with Disabilities |
| <input type="checkbox"/> County DD Program Managers | <input checked="" type="checkbox"/> Other (please specify): <u>DHS staff and others identified on the SPD, CAF, OHMAS and OMAP transmittal lists</u> |

Message: OMAP is changing the process for medical transportation reimbursement to OHP Plus clients in Clatsop, Columbia and Tillamook counties, effective 7/1/04. The attached notice will be mailed to affected clients advising them to contact the transportation brokerage, Northwest Ride Center, to have transportation expenses authorized in advance.

If you have any questions about this information, contact:

Contact(s):	Larry Daimler		
Phone:	(503) 945-6493		
E-mail:	larry.g.daimler@state.or.us		Fax: (503) 945-6873



Important Information

About Medical Transportation Reimbursement

For people receiving the OHP Plus Benefit Package

Beginning July 1, 2004, the Oregon Health Plan (OHP) is changing the way you get reimbursed for covered medical transportation costs, **if**

- ◆ you receive the OHP Plus Benefit Package, **and**
- ◆ you use a personal vehicle to get to medical appointments.

Questions?

- ☎ **Call your caseworker** - if you need this notice in a larger print size or different format.
 - ☎ **Call Northwest Ride Center** at (503) 861-0657 or 1-866-811-1001 if you have questions about this notice or about getting reimbursed for medical transportation expenses.
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To receive reimbursement

Prior to your trip, contact:

Northwest Ride Center
(503) 861-0657
or
1-866-811-1001

to arrange reimbursement for mileage, meals, or lodging related to medical transportation.

Northwest Ride Center will verify:

- ◆ your eligibility,
- ◆ the time and date of the medical appointment,
- ◆ that the medical appointment is covered by the OHP,
- ◆ that you have no other way to get to your medical appointment,
- ◆ that use of a personal vehicle is the most appropriate, cost effective way to get to your appointment, and
- ◆ that your appointment was kept.

Northwest Ride Center will reimburse you directly for covered medical transportation costs that have been **prior approved**.

