

Alice LaBansky, Manager
DMAP Operations

Authorized Signature

Number: DMAP-IM-06-190

Issue Date: 10/30/2006

Topic: Medical Benefits

Subject: Provider announcement: New MMIS provider newsletter

Applies to (check all that apply):

- | | |
|--|---|
| <input type="checkbox"/> All DHS employees | <input type="checkbox"/> County Mental Health Directors |
| <input type="checkbox"/> Area Agencies on Aging | <input type="checkbox"/> Health Services |
| <input type="checkbox"/> Children, Adults and Families | <input type="checkbox"/> Seniors and People with Disabilities |
| <input type="checkbox"/> County DD Program Managers | <input checked="" type="checkbox"/> Other (please specify): DHS staff and others identified on the SPD, CAF, AMH and DMAP transmittal lists |

Message:

DMAP will mail the following newsletter to DMAP providers, AMH providers and stakeholders, and SPD Contract RNs. This is the first of a series of information releases about the replacement Medicaid Management Information System (MMIS) coming in the summer of 2007.

- The letter provides general information about the MMIS, its Web-based features, and what to expect in the months leading up to implementation of the replacement system.
- AMH providers and stakeholders will also receive a cover letter that encourages them to keep informed about MMIS implementation via the newsletter and MMIS Web site (see page 3).

For more information about the MMIS Replacement Project, staff can go to the [MMIS Project Information](#) page, which includes current and past MMIS *Progress* newsletters for staff, an MMIS Overview, and MMIS Fact Sheet.

If you have any questions about this information, contact:

Contact(s):	DMAP Information
E-mail:	dmap.info@state.or.us

MMIS Insider

Volume 1, Issue 1 ■ October 2006

Oregon's Medicaid Management Information System:

*A system for today **and** tomorrow*

The Oregon Department of Human Services (DHS) is pleased to inform you that we will implement a replacement Medicaid Management Information System (MMIS) in the summer of 2007. If you submit claims to Oregon Medicaid for payment, your claims will be processed through this replacement system.

All states operate an MMIS to support Medicaid business functions and maintain information in such areas as provider enrollment; client eligibility, including third party liability; benefit package maintenance; managed care enrollment; claims processing; and prior authorization.

The replacement MMIS will provide many technological improvements to support your needs, among them a secure, self-service Web portal that allows you to do the following online:

- Submit, update, and view claims in real time.
- Check real-time client eligibility and enrollment information, such as:
 - Eligibility periods and benefits.
 - Enrollment with a Managed Care Organization (MCO).
 - Enrollment with a Primary Care Manager (PCM).
 - Fee-for-service eligibility.
 - Third Party Resources (TPR).
- Obtain information about OHP diagnosis and treatment pairs.
- Update provider address and contact information that you can also choose to make available to clients in a searchable Web directory.
- Apply to become a Medicaid provider.
- Request and track Prior Authorizations (PA).

We recognize that the success of the replacement MMIS depends greatly on the satisfaction of the Oregon Medicaid provider community. DHS is now planning for provider enrollment, training, and communications. We look forward to working with you toward the successful transition and implementation of an exciting replacement MMIS.

Watch for future *Insider* updates every other month, including details about training opportunities. You can also track the development of the replacement MMIS and review prior communications on the DHS Web site <www.oregon.gov/DHS/admin/mmis/providers.shtml>.

Questions about the replacement MMIS?

E-mail DMAP Provider Services at <dmap.providerservices@state.or.us>.



DMAP PA 06-241 10/06



Oregon

Theodore R. Kulongoski, Governor

Department of Human Services
Addictions and Mental Health Division
500 Summer Street NE, E86
Salem, OR 97301-1118
Voice (503) 945-5763
FAX (503) 378-8467

October 26, 2006



To: Addictions and Mental Health Interested Parties

From: Madeline M. Olson
Deputy Assistant Director

Re: Implementation of a New Medicaid Management Information System (MMIS)

As you may be aware, the Department of Human Services (DHS) is in the process of implementing a replacement to our current MMIS. The success of this project relies heavily on the participation and cooperation of all DHS divisions, the provider community, and other stakeholders.

In the months preceding implementation (currently scheduled for July 7, 2007), you will receive periodic bulletins that will provide you with information on provider enrollment and training. Many current business processes may change. It is very important that you follow the directions provided in these bulletins to ensure a smooth implementation of the new MMIS.

The more information you and your staff have, the smoother the change to the new billing system will be. We encourage you to monitor the progress of the project or view all *MMIS Insider* bulletins at www.oregon.gov/DHS/admin/mmis/providers.shtml.

If you have any questions regarding the changes that will be occurring, please contact Sydney Wright, MMIS Project/AMHD Business Analyst, at 503-383-3381 or at sydney.r.wright@state.or.us.

Attachment

If you need this letter in alternate format, please call 503-945-5763 (voice) or 503-945-5895 (TTY).

"Assisting People to Become Independent, Healthy and Safe"

An Equal Opportunity Employer