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DMAP Operations

Authorized Signature

Number: DMAP-IM-07-122

Issue Date: 8/10/2007

Topic: Medical Benefits

Subject: Provider announcement: Coding updates for paper billers

Applies to (check all that apply):

- | | |
|--|---|
| <input type="checkbox"/> All DHS employees | <input type="checkbox"/> County Mental Health Directors |
| <input type="checkbox"/> Area Agencies on Aging | <input type="checkbox"/> Health Services |
| <input type="checkbox"/> Children, Adults and Families | <input type="checkbox"/> Seniors and People with Disabilities |
| <input type="checkbox"/> County DD Program Managers | <input checked="" type="checkbox"/> Other (please specify): DHS staff and others identified on the SPD, CAF, AMH and DMAP transmittal lists |

Message:

DMAP will send the following letter in all remittance advices mailed the weeks of 8/13, 8/20, and 8/27. It tells providers the following:

- They can use standard 2-digit Place of Service (POS) codes on their CMS-1500 and DMAP 505 paper claims.
- They can now use field 24C of the CMS-1500 claim form to flag services provided in an emergency.

DMAP will continue to accept the 1-digit POS code on CMS-1500 and DMAP 505 claims, as well as CMS-1500 claims that continue to use field 10d for the emergency flag.

If you have any questions about this information, contact:

Contact(s):	DMAP Provider Services		
Phone:	800-336-6016	Fax:	503-945-6873
E-mail:	dmap.providerservices@state.or.us		

Accepted Place of Service codes

The Division of Medical Assistance Programs (DMAP) now accepts standard two-digit Place of Service (POS) codes on all CMS-1500 and DMAP 505 paper claims.

You no longer need to use the DMAP one-digit POS codes. Instead, just use the standard codes listed at the front of your CPT or HCPCS codebook. These codes are also on the CMS Web site at www.cms.hhs.gov/PlaceofServiceCodes/.

Emergency flag on CMS-1500 claim forms

The 8/05 version of the CMS-1500 claim form has a field specifically for flagging services as emergent, so you no longer need to use field 10d. Instead, use field 24C to flag specific services as emergent (“EMG”).

For each service billed on the CMS-1500, enter "Y" in field 24C if the service was provided as the result of an emergency; otherwise, leave this field blank.

For more information

You can find updated paper billing instructions on the DHS Web site at these links:

- **DMAP policies, rules and guidelines** (www.dhs.state.or.us/policy/healthplan/guides/main.html): This page links you to the administrative rulebook and supplemental information (including billing instructions) for your provider program.
- **DMAP billing tips** (www.oregon.gov/DHS/healthplan/tools_prov/tips/main.shtml): This page provides handbooks, step-by-step tutorials and other information to assist you in correctly completing paper claim forms the first time.

Electronic Data Interchange (EDI): Fast, accurate and cost-effective

Electronic claims processing, or EDI, is faster and more cost-effective than billing on paper. DMAP now processes Medicaid primary and secondary claims electronically. We are here to help you process claims in this new improved manner. For more information, visit the DHS EDI Web site at www.oregon.gov/DHS/admin/hipaa/testing_reg.shtml.

Questions?

- **If you have questions about paper billing:** Contact DMAP Provider Services at 800-336-6016 or e-mail dmap.providerservices@state.or.us.
- **If you have questions about EDI:** Contact DHS EDI Support Services at 888-690-9888 or e-mail dhs.edisupport@state.or.us.

