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 Operations Section

Authorized Signature
Number: DMAP-IM-08-027

Issue Date: 03/07/2008

Topic: Medical claims

Subject: Provider announcement regarding NPI billing errors on claims

Applies to (check all that apply):

- | | |
|--|---|
| <input type="checkbox"/> All DHS employees | <input type="checkbox"/> County Mental Health Directors |
| <input type="checkbox"/> Area Agencies on Aging | <input type="checkbox"/> Health Services |
| <input type="checkbox"/> Children, Adults and Families | <input type="checkbox"/> Seniors and People with Disabilities |
| <input type="checkbox"/> County DD Program Managers | <input checked="" type="checkbox"/> Other (please specify):
DMAP staff + Plans |

Message:

DMAP will send the attached postcard to specifically identified providers who have submitted claims using a Federal Tax ID number instead of the appropriate NPI number resulting in delays and/or denial of claims. This postcard will be sent out periodically if the problem persists in the future.

If you have any questions about this information, contact:

Contact(s):	DMAP Electronic Data Interchange (EDI) Services		
Phone:	888-690-9888		
E-mail:	DHS.EDISupport@state.or.us		



DMAP BILLING ERROR ALERT!

DMAP recently received electronic claims from you with the Federal Tax ID number instead of the National Provider Identifier (NPI). This results in **delay and possible non-payment** of your claims.

In the future, be sure to enter the NPI with the "XX" qualifier, not the Tax ID number with a "24" qualifier.

Questions?

Refer to your Oregon DHS Companion Guides:

http://www.oregon.gov/DHS/admin/hipaa/guides_man.shtml *or*
contact:

DMAP EDI Support Services: 888-690-9888 or
DHS.EDISupport.@state.or.us



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