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Authorized Signature

Number: DMAP-IM-08-052

Issue Date: 05/12/2008

Topic: Medical Benefits

Subject: Provider announcement: MMIS training sessions for pharmacy providers

Applies to (check all that apply):

- | | |
|--|---|
| <input type="checkbox"/> All DHS employees | <input type="checkbox"/> County Mental Health Directors |
| <input type="checkbox"/> Area Agencies on Aging | <input type="checkbox"/> Health Services |
| <input type="checkbox"/> Children, Adults and Families | <input type="checkbox"/> Seniors and People with Disabilities |
| <input type="checkbox"/> County DD Program Managers | <input checked="" type="checkbox"/> Other (please specify): DHS staff and others identified on the SPD, CAF, AMH and DMAP transmittal lists |

Message:

DMAP will send the following announcement to pharmacy providers. It tells them about three Sunday training sessions that focus on the changes pharmacies will experience with the replacement MMIS.

If providers have questions about how to register for this training, they can:

- Contact DMAP Training at 503-945-6549, or
- Refer to the instructions on the MMIS Provider Training Registration page at www.oregon.gov/DHS/mmis/training/registration.shtml.

If you have any questions about this information, contact:

Contact(s):	MMIS Questions
E-mail:	mmis.questions@state.or.us

MMIS Insider

Focus on pharmacies ■ May 2008

Oregon's Medicaid Management Information System:

A system for today *and* tomorrow

Sunday training sessions for pharmacies now open for registration

To help pharmacies prepare for the replacement Medicaid Management Information System (MMIS), DHS and the MMIS contractor, Electronic Data Systems (EDS), have arranged three Sunday training sessions specifically for pharmacy providers and technicians who serve Oregon Health Plan clients.

All sessions are from 1 to 5 p.m. There is no cost to providers to attend this training.

June 8, 2008	Smullin Health Education Center, Medford
July 27, 2008	Phoenix Inn, Eugene
August 17, 2008	Legacy Emanuel Hospital, Portland

We strongly encourage you to register for one of these sessions. DHS and EDS planned the Sunday sessions to specifically meet the training and scheduling needs of pharmacy providers and staff.

Why do you need this training?

When the replacement MMIS goes live later this year, EDS will take over the Pharmacy Benefit Management (PBM) functions from First Health. The changes include:

- Prior authorization process, submission options, forms, and contacts.
- Point of Sale (POS) specifications, technical help contacts, data entry for compound prescriptions, error messages and Explanation of Benefit (EOB) codes.
- ProDUR messages and automated PA for some covered drugs using DUR Plus.
- New process, contact and form for State Maximum Allowable Cost dispute resolutions.

You will learn about these changes, and more, when you register and attend the Sunday pharmacy training. More information about PBM changes is also on the MMIS Provider Resources Web site at www.oregon.gov/DHS/mmis/pbm/main.shtml.

Register today!

The Oregon Board of Pharmacy has approved this training for four (4) hours of continuing education credit in the category of "other topics" for pharmacists and technicians licensed in the state of Oregon.

You can register on the Web using the DHS Learning Center. You can also register by fax. For more information, go to the MMIS Provider Resources Web site at www.oregon.gov/DHS/mmis/training-info.shtml.

