

Arlene Nelson, Manager
DMAP Operations

Authorized Signature

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Issue Date: 07/01/2010

Topic: Medical Benefits

Subject: Provider announcement: EDI Bulletin 23

Applies to (check all that apply):

- | | |
|--|---|
| <input type="checkbox"/> All DHS employees | <input type="checkbox"/> County Mental Health Directors |
| <input type="checkbox"/> Area Agencies on Aging | <input type="checkbox"/> Health Services |
| <input type="checkbox"/> Children, Adults and Families | <input type="checkbox"/> Seniors and People with Disabilities |
| <input type="checkbox"/> County DD Program Managers | <input checked="" type="checkbox"/> Other (please specify): DHS staff and others identified on the SPD, CAF, AMH and DMAP transmittal lists |

Message:

DMAP will post the following announcement to the [OHP Provider Announcements](#), [Pharmacy Provider Announcements](#) and [EDI Communications](#) Web pages.

- The *EDI Bulletin* is for providers (trading partners) who exchange electronic data interchange (EDI) transactions with DHS for purposes such as billing, claim status, and eligibility verification.
- The bulletin is also for the billing services or clearinghouses (submitters) whom providers may authorize to make EDI exchanges on their behalf.
- This issue of the *EDI Bulletin* contains reminders about keeping trading partner and submitter information current, and information about using the 271 and 837 EDI transactions.

DMAP will send messages via the Provider Web Portal, outgoing paper remittance advices, and eSubscribe once the announcement is posted.

If you have any questions about this information, contact:

Contact(s): EDI Support Services

E-mail: dhs.edisupport@state.or.us



July 2010

Keep your trading partner and submitter information current!

If you have changes to your trading partner or submitter information, you need to inform DHS within 10 days of the change.

- If you change to a different submitter, submit a new [Application for Authorization](#) (Exhibit A) and [EDI Registration Form](#) (Exhibit B) with the new submitter information and signatures authorizing the change.
- If you need to change contact information or add/remove authorized transactions for your current submitter, submit the [EDI Registration Change Form](#) (Exhibit C).
- If you need to bill using a new Oregon Medicaid provider number, submit the complete [EDI Registration Packet](#) (the Trading Partner Agreement with Exhibits A and B).

For more about EDI registration and links to the forms, go to the EDI Registration and Testing page at www.oregon.gov/DHS/edi/reg_testing.shtml.

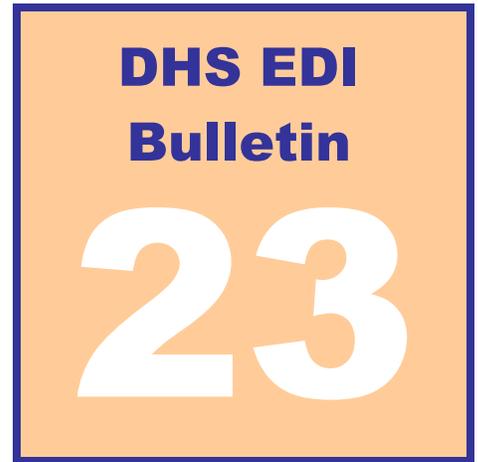
271 transaction reminders

Where to find eligibility and benefit information

When you review the 271 transaction, make sure to look at the EB01 segment to determine the client's eligibility. When a "D" is in this segment, it means a benefit package description is present in the EB05 segment.

- The [EB05 companion guide addendum](#) provides a list of the different benefit package codes you may find in the 271 response. Please remember that only BMD, BMH, BMM, BMP, CWM, CWX, KIT and MED indicate DHS medical program eligibility for the purposes of billing DHS.
- For a summary of what each benefit package covers, see the General Rules supplement at www.dhs.state.or.us/policy/healthplan/guides/genrules/main.html.

You can find the current companion guides on the EDI Resources page at www.oregon.gov/DHS/edi/resources.shtml#guides.



How to obtain PERC information

The 271 transaction does not contain Program Eligibility Report Code (PERC) information. DHS has requested that this information be added to the 271. In the meantime, contact EDI Support Services to find out what to do if you need PERC information.

Electronic billing updates

Federal change to National Provider Identifier (NPI) requirements

Effective July 6, 2010, claims for Medicare and Medicaid recipients must contain the NPI of all providers listed on the claim. All Medicaid payers must comply with this federal requirement by Dec. 31, 2010.

DHS is currently working on an implementation plan to determine how to meet this new requirement. Once the plan is finalized, DHS will send more information about how this requirement affects billing for Oregon Medicaid clients.

How to support submission of secondary claims

DMAP has found that crossover claims from Medicare that do not indicate provider taxonomy may not crosswalk to the provider's DHS provider number. This means if you submitted claims to Medicare that you expect DMAP to process as a crossover, but did not include taxonomy information, you may not receive a paid/denied status or remittance advice information for those claims.

Make sure to include your NPI taxonomy code when submitting claims to Medicare that you expect to crossover to Medicaid. You can verify that DHS has the correct NPI and taxonomy information for your DHS provider number(s) by contacting [Provider Enrollment](mailto:ProviderEnrollment@state.or.us) (800-422-5047).

Need help?

As EDI Support Services works to resolve upgrade issues, you may continue to experience delayed response times. Thank you for your patience as EDI staff work to answer your e-mails and telephone calls in a timely fashion.

- If you need technical assistance, contact EDI Support Services at 888-690-9888 or e-mail dhs.edisupport@state.or.us.
- If you have questions about specific claims, contact Provider Services at 800-336-6016 or e-mail dmap.providerservices@state.or.us.
- If you need help with the Provider Web Portal, including PIN and password resets, contact Provider Services at 800-336-6016 or team.provider-access@state.or.us.