



Division of Medical Assistance Programs

**Information Memorandum
Transmittal**

Jon Pelkey, Manager
DMAP Quality Improvement & Medical Section

Number: DMAP IM 12-071
Issue Date: 8/1/2012

Authorized Signature

Topic: Medical Benefits

Subject: OHP Managed Care Service Area Changes: Tillamook County IHN to Columbia Pacific CCO transition process

Applies to:

- All DHS employees
- Area Agencies on Aging
- Children, Adults and Families
- County DD Program Managers
- County Mental Health Directors
- Seniors and People with Disabilities
- Other (please specify): DHS and OHA staff and others identified on the SPD, CAF, AMH and DMAP transmittal lists

Message:

Effective 8/15/12, InterCommunity Health Plans (IHN - H241) will close to new enrollment in Tillamook County.

Effective 9/1/12, IHN members in Tillamook County will be auto enrolled into Columbia Pacific CCO.

IHN will send affected members the following letter about this change. Members should call Columbia Pacific CCO at if they have questions prior to receiving a new member packet.

****Remember to check the Managed Care→PMP Information screen at <https://mmis.oregonmmis.com> for the most current information****

If you have any questions about this information, contact:

Contact(s):	Lisa A. Mallett, Prepaid Health Plan Coordinator, DMAP		
Phone:	503-945-6348	Fax:	503-947-5221
E-mail:	lisa.a.mallett@state.or.us		

InterCommunity Health Plans

Serving the people of Oregon

815 NW Ninth Street, Suite 103 • Corvallis, Oregon 97330

(541) 768-4550

1-800-832-4580

TTY 1-800-735-2900

August 1, 2012

Subject: InterCommunity Health Network (IHN) No Longer Operating in Tillamook County

Dear OHP Client:

We are writing to tell you that your OHP health plan, InterCommunity Health Network (IHN), will no longer serve Tillamook County on September 1, 2012. Your enrollment with IHN will end on 8/31/2012.

You will be enrolled into Columbia Pacific Coordinated Care Organization (CCO) for your medical and mental health needs. You may call Columbia Pacific CCO to select a PCP in their network. Please call toll free 1-800-224-4840. Columbia Pacific CCO will send you a welcome packet with more information.

If you have both OHP and Medicare, please call your case worker for help deciding if this CCO plan meets your needs.

If you have questions about your family's choices, please call your case worker or the OHP Client Services line at 1-800-273-0557 (TTY 711). If you have any questions or concerns about IHN, please call us at (541) 768-4550, toll-free 1-800-832-4580, or TTY 1-800-735-2900. We will be glad to talk with you, and help get your needs met.

It has been a pleasure serving you and your family.

Sincerely,

InterCommunity Health Network (IHN) Customer Service

If you need this document in another language, large print, Braille, on tape, or another format, call 1-800-832-4580 or TTY 1-800-735-2900.

Si necesita este documento en otro idioma, impreso en letra grande, en Braille, en una cinta o en otro formato, llame al 1-800-832-4580 o para TTY (teletipo) al 1-800-735-2900.

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Samaritan Health Services, Inc. includes Good Samaritan Regional Medical Center, Samaritan Albany General Hospital, Samaritan Lebanon Community Hospital, Samaritan North Lincoln Hospital, Samaritan Pacific Communities Hospital, Samaritan Heart & Vascular Institute, Samaritan Health Physicians, Samaritan InterCommunity Health Network, Wiley Creek Community and Samaritan Health Plans, Inc.